

ANNUAL REPORT

2023-2024



Fighting isolation,
poverty, neglect



Building an inclusive future for the elderly

Community | Innovation | Partnerships

Message from The Chairperson



There is now widespread recognition about the rapidly increasing ageing population in India – a result of the demographic transition, amplified by longevity due to better healthcare. Less known is the distinct 'feminization of ageing' that is taking place, due to the rapid rise in the ageing population and women living longer: a fact already noted in the 2020 'Population Projections for India and States' report. Recognising the importance of this, HelpAge India's 2023 report, 'Women & Ageing: Invisible or Empowered?' delved deeply into this aspect and revealed some of the hard realities older women in India face.

The report brought out the 'unpreparedness and dependency' of older women, with high illiteracy levels, low financial and medical security, lack of awareness on redressal mechanisms and schemes beneficial for them, lack of employment opportunities. All these leave them open and vulnerable to abuse.

Amongst the report's finding 53% of the older women do not feel financially secure. Of the 47% who 'do' feel secure, 80% are dependent on their children for finances. As many as 66% older women in India don't own any assets, and 73% older women do not have any savings. Where digital inclusion is concerned, older women are far behind, with 60% older women having never used digital devices and 59% older women not even owning smart phones.

HelpAge is trying to address the needs of this segment, through its various programmes and services. For example, 64% of elders empowered through our livelihood programme are older women, while under our healthcare programme, 55% of the elderly we serve are older women. Yet, we have a long way to go, as societal mindsets and cultural taboos often prevent them from accessing even basic services.

Meanwhile, for a large majority of disadvantaged and poor elderly, accessing healthcare is a significant challenge, with limited availability, reach and affordability being the issues. One way of addressing the issue is by leveraging technology to provide 'telehealth services' and HelpAge has started this in select states. Another notable initiative, was the launch of the much needed 'K.S.B. Sanyal Centre for Physiotherapy' in Kalyan Ashram, a senior care home run by HelpAge in Kolkata, West Bengal. This new Centre will help elders who are in dire need of physiotherapy and dealing with mobility related challenges.

On the other hand, navigating hospital corridors, its various departments, the registration process, can often be difficult for elders. To address this, we are continuing our efforts in establishing Elder Help Desks at key locations, focusing on geriatric care assistance, with the latest Help Desk being set up at the Jawaharlal Institute of Postgraduate Medical Education & Research (JIPMER) in Puducherry.

We will continue to spread our wings and take a multiservice approach through our various programmes and projects, including focus on mental health, digital safety, caregiver training, livelihood initiatives, helpline services and others.

None of what we do would have been possible, without the support of our stakeholders such as Government, local bodies and authorities, corporates, individuals, institutions and society as a whole.

A heartfelt thank you to our donors – organisations and individuals - who have stood by us and shown their generosity and sensitivity to the elder cause. It is through your support that we have been able to give elders in need, hope, and help them live active, healthy and dignified lives.

I thank my colleagues in the HelpAge Governing Body and its Committees, who have been actively involved in guiding, assisting and helping the HelpAge team throughout.

Led by its CEO, Rohit Prasad, the HelpAge team across states, spread across the length and breadth of the country, have continued to work with a deep sense of commitment and dedication to the elder cause. After all, alone we can do so little, but together we can do so much.

A handwritten signature in black ink, appearing to read 'Kiran Karnik'.

Kiran Karnik

November, 2024
New Delhi

Message from The Chief Executive Officer



There is a popular saying: “If you want to go quickly, go alone. If you want to go far, go together”. This proverbial truth perfectly encapsulates HelpAge India's journey in its service of disadvantaged elders, which is now in its 46th year. Every service we provide, intervention we do and each programme that we institutionalise keeps elders needs (their voices and choices) at the core; and recognises that to make a truly transformative impact on elder lives, we need to work with the larger community and create innovative avenues of change. This year our focus on catalyzing communities for eldercare through collaborative partnerships has further deepened and expanded.

With Project *VayoUday* (Eldercare Development) – a unique integrated senior care initiative – we have introduced CARE (Community Action for Relief for Elderly) centres, where we are working with a district level eco-system approach for addressing the overall needs of the elderly related to homes, healthcare, recreation, livelihood along with care & support.

With Project *Saarthak* (Purposeful), a community-based initiative for the mental well-being of the elderly, we are helping build capacity of non-specialist health workers and community caregivers on geriatric mental health issues (such as dementia, anxiety) towards enabling early identification, diagnosis and linkages/access to counselling and treatment. This initiative aims to build networks of care and support as we engage with multiple stakeholders such as government, mental health institutions, corporate partners, senior citizens' associations and social sector organisations.

Linked to the societal goal of active and productive ageing, and modelled on the same principles of collaborative care, is our 'Active Ageing Centre' in Kerala, launched in partnership with the *Gram Panchayat* (local self-government institution) and a CSR Foundation. The Centre is multi-functional in its objectives aimed at elderly well-being including aspects such as staying physically mobile and mentally active, maintaining social connections, recreation and renewal, doing socially useful work, and gaining useful skills.

Continuing with our inter-generational approach towards building stronger connections between generations, and combined with our digital literacy program, our 'Digital GuruCool' initiative brings young schoolchildren (who are digitally savvy) to share their expertise to upskill elders in their community (many facing the digital divide), teaching them how to navigate the digital world through their smartphones through interactive workshops. These interactions create wonderful intergenerational bonds and new pathways of empathy and togetherness.

As an important priority area, we have also turned the social lens towards one of the most neglected sections of our society – older women - with our landmark research report titled 'Women and Ageing – Invisible or Empowered'. A first-of-its-kind pan-India study, the report highlights the gender inequality gap and the vulnerability elderly women face and suggests some urgent measures that we as a community need to take to improve their quality of life.

These are just a few of the most notable highlights from a year of scaling new heights and expanding our horizons.

Our work is only made possible with the relentless and indefatigable efforts of our teams on ground and the steadfast contributions of our partners and well-wishers. We look forward to your continued support as we chart new paths and create a cosmos of elder-friendly communities with our empowered elders as our guiding stars. Let us take inspiration from the words of Swami Vivekananda: “Arise, awake, and stop not until the goal is reached.”

A handwritten signature in black ink, appearing to read "Rohit Prasad".

Rohit Prasad

November, 2024
New Delhi

Telehealth Project

Tech-enabled healthcare



Accessing healthcare is a significant challenge for elders with limited availability, reach, and affordability, creating formidable barriers. In rural India, where 31% of the population must journey over 30 kms in search of healthcare, the struggle is particularly pronounced. Using technology as an enabler, through our pioneering '**Telehealth Project**', HelpAge India is bringing quality healthcare to rural elders in different parts of the country. Working through a hub-and-spoke model, a physician based in an urban area acts as a hub and is connected to 20 villages/locations through a team of health workers and a pharmacist on ground. Free medical consultations and medicines are provided to beneficiaries on a fortnightly basis in needy areas for vulnerable groups.

The tele-consultation model provides great relief to elders, as the paramedical staff is equipped with varied medical testing equipment, which until now was only available at Government health centres. Patients are registered with Unique IDs ensuring that their records are safe and easy to access. The project has not only helped improve the health services in these areas, but has also increased awareness among elder beneficiaries, caregivers and youth, regarding government healthcare schemes for the elderly and preventive healthcare practices.

Project 'VayoUday'

Community-led eldercare



In a significant new initiative for integrated senior care, HelpAge India launched '**Project VayoUday**' in Uttarakhand, Madhya Pradesh and Odisha. The project has two components: addressing shelter needs of disadvantaged elders in partnership with senior citizens' homes and comprehensive district level interventions, where community action is mobilised to provide financial security, digital literacy and access to healthcare for the elderly.

The project is modelled as a 'District Level Comprehensive Elderly Care Intervention' with the establishing of community-led CARE centres (CARE – Community Action for Relief of Elderly) at the village level to address elder issues. Each district also has a helpline, located in one of the CARE centres, with support from district level authorities for the care and welfare of the elderly.

'Digital GuruCool' Programme

An inter-generational initiative



Inter-generational initiatives are essential for an age-friendly society, and HelpAge India helps elders become digitally literate, through this very bond of inter-generational exchange. In September 2023, HelpAge launched the 'Digital GuruCool' initiative, combining its Student Action for Value Education (SAVE) and Digital Literacy programme for senior citizens, bringing together both generations, resulting in an enriching exchange of learnings & experiences. Students took on the role of 'digital gurus' teaching senior citizens how to navigate the digital world through their smartphones during on-ground workshops.

These workshops also helped tackle social isolation amongst the elderly and were followed by an interactive entertainment session between students & senior citizens, which brings much cheer to all, strengthening the bond between generations. This initiative has been launched across more than 20 schools since, involving more than 500 school students.

Inauguration of Physiotherapy Centre in Kolkata



HelpAge India established the 'K.S.B. Sanyal Centre for Physiotherapy' in Kalyan Ashram, West Bengal. This brand-new Centre will provide state-of-the-art care for elders who are in dire need of physiotherapy and related physical care. The Centre was inaugurated by Professor Saugata Roy, Member of Parliament, in the presence of Mr. Arun Nanda, Governing Body Member and Mr. Rohit Prasad, CEO, from HelpAge India, Mr. Dev Sanyal, CEO of VARO Energy Group and son of Late K.S.B Sanyal, Mrs. Chitra Bhattacharya, Mrs. Debasrita Mukhopadhyay and other family members and friends. The Sanyal family also announced the creation of a fund for the maintenance and upkeep of the facility in memory of Late Sobha Sanyal, K.S.B. Sanyal's wife.

A man with a magnanimous heart, the Late K.S.B. Sanyal generously donated his property to HelpAge India in 2002, in memory of his father Prof. Somnath Sanyal and his brother Shri Kalyan Kumar Sanyal and helped establish 'Kalyan Ashram', HelpAge India's first Senior Care' Home in July 2008. The title of 'National Ambassador of HelpAge India' was conferred to Mr. Sanyal in 2019, for his outstanding contribution to the elder cause, to which he had dedicated nearly two decades of his life, as member of HelpAge India's Governing Body.

Launch of Elders Help Desk in Puducherry



Eaton, is helping with the end-to-end assistance of senior citizens visiting the hospital. Some of the services being provided by the Help Desk staff are: wheelchair assistance, helping in the registration process, assisting patients to different OPD/departments, collecting reports/medicines on behalf of elderly and providing counselling and guidance.

'Elderpreneurs' Efforts Bear Fruit



Khand Vridhjan, a Cluster Level Federation of 78 Elder-Self-Help Groups (ESHGs) with over 1000 members, after six years of operating from a rented space is now the proud owner of a fruit and vegetable processing unit in Shimla district with support from Himachal Pradesh State Rural Livelihood Mission. The Federation produces a variety of delectable and healthy products such as jams & pickles etc. The inauguration was attended by Shri Narayan Chauhan, SDM Chaupal and Mr. Vineet Thakur, BDO Chaupal, along with State Rural Livelihood Mission team members and nearly 400 ESHG members.

Caregivers Training Certification with NSDC



HelpAge India's caregivers training programme is now certified with the Domestic Workers Sector Skill Council (DWSSC) of the National Skill Development Corporation (NSDC) under the Hon'ble Prime Minister's flagship programme - 'Skill India'. The programme helps upskill unemployed youth from disadvantaged backgrounds to become elderly caregivers and links them to gainful employment. The MoU was signed at HelpAge's head office in New Delhi, by Ms. Mona Gupta, CEO, DWSSC and Mr. Rohit Prasad, CEO, HelpAge India.

Project 'Saarthak' Gains Momentum

'Saarthak', HelpAge's community-based initiative for the mental well-being of elderly, in collaboration with the National Institute of Mental Health and Neuro Sciences (NIMHANS), saw extensive on-ground activities across the country. We held several sensitization workshops to raise awareness among community and old age homes residents, managers and staff on common mental health issues like depression, general anxiety and dementia. We also conducted similar sessions with Senior Citizens' Associations, where along with gaining information, members also had an opportunity to voice their mental health concerns and receive support.



Contributing to UNFPA's 'India Ageing Report'



Mr. Rohit Prasad, CEO, HelpAge India, and Ms. Anupama Datta, Head - Policy, Research & Advocacy, HelpAge India, took part in the launch in New Delhi and shared the organization's learnings from its work & lived experiences during the Covid-19 pandemic.

A New Active Ageing Centre in Kerala



HelpAge India and Koratty Gram Panchayat signed an agreement to establish an 'Active Ageing' Centre in Nalukettu, Kerala. This initiative is vital in educating communities about elder care, training youth as caregivers, and enhancing the skills of healthcare workers in geriatric care.

The agreement was signed by Mr. Rohit Prasad, CEO, HelpAge India (centre) and Mr. Jyothish Kumar, Secretary of Koratty Gram Panchayat (left). Also present were Mr. Biju Mathew, State Head, Kerala and HelpAge staff members.

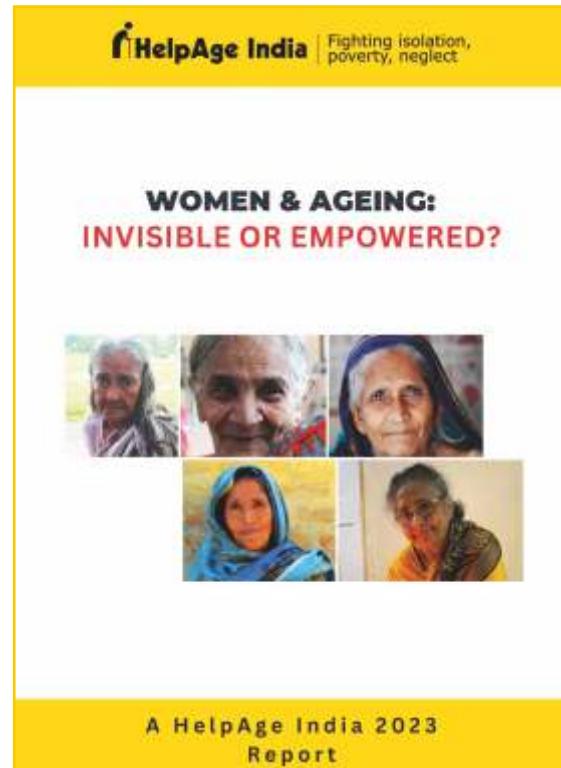
Launch of Report 'Women & Ageing: Invisible or Empowered?'

Marking World Elder Abuse Awareness Day

HelpAge India, marked the UN-designated 'World Elder Abuse Awareness Day' (June 15) with the release of its nationwide report - 'Women & Ageing: Invisible or Empowered?'. A first-of-its-kind report, it explored the aspects of elder abuse and discrimination, access and ownership of older women to financial resources, employment and employability, health care, social and digital inclusion, safety and security, awareness and use of redressal mechanisms and much more.

The survey covered both rural & urban India, spanning across 20 States, 2 Union Territories and 5 Metro Cities, with a sample size of 7911, covering SEC B, C & D categories.

Ms. Sharmila Tagore, veteran actor, was Guest of Honour at the event in New Delhi. She spoke about the importance of staying independent and active in later years and not to view ageing as a burden.



“ We should stop looking at old age as a burden. We have to re-look at how we see age. We have to reframe old age as a time, when there are new things to learn. **”**

'Empowering Older Women: Roles, Resilience and Recognition' Marking International Day Of Older Persons

HelpAge India marked the UN-designated International Day of Older Persons (October 1) across India on the theme: 'Empowering Older Women: Roles, Resilience and Recognition'. Several dignitaries attended our events across the country. In New Delhi, we were honoured to have as chief guest, Dr. Kiran Bedi, IPS (Retd.) & former Lt. Governor of Puducherry, Mr. Darrin Farrant, Director, UN Information Centre for Bhutan and India, United Nations India, and Mr. Kiran Karnik, Chairperson, HelpAge India, grace the occasion. At our event in Hyderabad, we were honoured to have the inspirational 95-year-old Ravuri Manorama, a freedom fighter and social reformer as chief guest. The event in Ahmedabad was graced by distinguished guests: IPS Mr. Ajay Choudhary, Joint-Commissioner of Police, Ahmedabad, and Ms. Jetal ben, Social Development Officer, Department of Social Justice and Empowerment. In Uttar Pradesh, Mr. Brajesh Pathak, Deputy Chief Minister of Uttar Pradesh, and Mr. Asim Arun, Minister of State for Social Welfare, Uttar Pradesh, were our chief guests.



VOICES FOR ACTION AT KNOWLEDGE FORUMS

CII Seminar on 'Care Economy'

HelpAge India was a part of the seminar on 'Formulating a Care Economy Strategy' organised by the Confederation of Indian Industry (CII) in Lucknow, Uttar Pradesh. Mr. Prateep Chakraborty, Chief Operating Officer, HelpAge India, was a part of the thematic session on 'Elderly Care and Age-Positive Support,' moderated by Ms. Shubnum Singh, Principal Advisor, Health Sector, and CII.



ASSOCHAM Summit on 'Illness to Wellness'



HelpAge India participated in the 2nd ASSOCHAM Awareness Summit on 'Illness to Wellness'. During the session titled 'Managing Chronic Conditions among Elders: A Comprehensive Guide (Joint Pains, Alzheimer's Disease, Sleep Disorder, Eyes, ENT, etc.)', Dr. Ritu Rana, Mission Head - Healthcare, HelpAge India, provided insights into effectively managing chronic conditions among elders. She highlighted that, "Community engagement and empowerment is the key for the care and well-being of older persons."



VOICES FOR ACTION AT KNOWLEDGE FORUMS

Odisha Vikash Conclave



HelpAge India participated in the Odisha Vikash Conclave as a partner for the 'Odisha @2036: Demography & Development'. Ms. Anupama Datta, Head - Policy Research & Advocacy, spoke on the policies for senior citizens, while Dr. Ritu Rana, Mission Head - Healthcare, presented

on the health-related scenarios. Other esteemed members on the panel included Mr. Saurabh Garg, Secretary, Ministry of Social Justice and Empowerment, Govt. of India and Dr. Lekha Subaiya, Associate Professor at Population Research Centre, ISEC Bengaluru. Ms. Bharati Chakra, State Head-Odisha, HelpAge India, presented on the 'Way Forward' session along with Ms. Usha Padhee, Principal Secretary, Skill Development & Technical Education Department, Govt. of Odisha, Dr. Muniraju S. B., Deputy Adviser, NITI Aayog, Mr. Surendra Nath Tripathi, Director General, Indian Institute of Public Administration, and Ms. Anu Garg, Development Commissioner and Additional Chief Secretary Water Resources, Govt. of Odisha.

International Conference on Ageing Well

HelpAge India was proud to be a partner for the 6th Biennial International Conference on Ageing Well (ICAW-2024) in Kochi, Kerala, organised by School of Communications & Management Studies (SCMS) under the leadership of its Director, Dr. Radha Thevannur. HelpAge India has been associated with ICAW since its inception in 2014. The conference offered an ideal forum for researchers, scholars, practitioners, and service providers to discuss the issues relating to ageing & gerontology and empower people with their deep knowledge.





VOICES FOR ACTION AT KNOWLEDGE FORUMS

National Conference on Assistive Technology

HelpAge India was a part of the 'National Conference on Sustainable Provision of Assistive Technology' organised by Indian Council of Medical Research in Delhi, which brought together a diverse group of experts and stakeholders. The Conference builds on the landmark publication of the National List of Essential Assistive Products (NLEAP) by ICMR, for which Dr. Imtiaz Ahmed, Mission Head - Agecare and Mr. Prem Poddar, Joint Director, Programmes, from HelpAge India, contributed their expertise on assistive devices for older people and shared their on-ground learnings.



Combating Social Isolation with Technology



Mr. Rohit Prasad, CEO, HelpAge India, participated in the National Health Conclave 2023 in Bengaluru, Karnataka, organised by Vayah Vikas & The Association of Healthcare Providers - India. He talked about utilizing technology as a tool for improving the quality of life of elders, combating social isolation, delivering happiness, and bridging the gap through technological innovations for ease of senior living.

Impact Partner for AVPN South Asia Summit

HelpAge India was honoured to be an 'Impact Partner' for the AVPN South Asia Summit 2023. Ageing and Development, and its intersections (with gender, climate change and others) and implications for elders and communities are not fully recognised and deliberated enough. Mr. Rohit Prasad, CEO, HelpAge India, made a case at the Summit for prioritising the elder care cause, shared nuances of India's ageing trajectory (the rapid shift over the next 30 years when the 60 plus population will increase from 10% to 20%), and much needed investments/funding for shaping an ecosystem (across income and financial preparedness, health/geriatric focus, care systems and social connection) for building an age-friendly India.





COLLABORATING FOR THE ELDER CAUSE

Building Awareness against Cyber Fraud



HelpAge's 'Project Surakshit', the pioneering Digital Safety Training programme for elders has been finding support from those who tackle cyber crime on a daily basis – the police. In Shimla, Himachal Pradesh, we were honoured to have with us members of the State CID Cyber Crime team. They shed light on the various types of online frauds taking place these days and taught our seniors ways to protect themselves from digital scams. In Odisha, we were fortunate to have Deputy Superintendent of Police (DSP) Ms. Nibedita Soren from Odisha Police, spearheading an engaging and informative session.

Senior Citizens' Delegation from Mauritius



HelpAge India, in collaboration with the Senior Citizens Council of Delhi, welcomed a delegation comprising members from various Senior Citizens' Associations in Mauritius at our Head Office in New Delhi. Mr. Guirdharry Juggessur, Head of the Delegation, Mr. J.R. Gupta, President of the Senior Citizens Council of Delhi & Chairperson of the Confederation of Senior Citizens Associations of Delhi, and Ms. Sonali Sharma, Head - Communications, HelpAge India, led the session that aimed to facilitate an exchange of ideas and experiences on the pressing issues related to ageing in Mauritius and India.

NGO Partner for IIT-Bombay Fest



HelpAge India was delighted to join hands with IIT-Bombay, as their NGO partner for 'Mood Indigo', Asia's largest college festival. Students, young professionals and other festival attendees, discussed their views on the elder cause and also talked about the special relationship they share with their grandparents, highlighting the benefits and need for more inter-generational interactions and bonding.



COLLABORATING FOR THE ELDER CAUSE

Retirement Planning Expo in Mumbai



HelpAge India was delighted to be part of India's inaugural Retirement Planning Expo, '40After40', organised by Outlook Money in Mumbai. At our stall, we had a doctor, who interacted with the attendees, conducting basic health check-ups, wellness awareness sessions and fun health quizzes. At the Wellness Zone, we conducted live yoga, aerobics, Zumba, laughter therapy, and exciting games of live Ludo.

Disaster Relief & Rebuilding Support



Natural disasters impacted several elder lives and their communities both in the north and south of country. Chennai and its neighbouring districts experienced the devastating impact from Cyclone 'Michaung', which caused floods and widespread damage. HelpAge India's Disaster Management team was on the ground, providing much-needed healthcare and relief to elders and their community in the most waterlogged areas. Several parts of Himachal Pradesh and Delhi were also affected by severe floods, causing displacement and loss of livelihoods. HelpAge India helped provide immediate relief such as nutrition kits and shelter essentials, as well as, healthcare services.

PROGRAMME HIGHLIGHTS

Impacting lives at the ground level through our various programmes and services, to ensure disadvantaged elders & their community lead active, healthy and dignified lives.



Supports more than **2 million** elders across the country through its programmes and initiatives.



Operates one of Asia's largest mobile healthcare networks for elders and their community with **164** Mobile Healthcare Units and 10 Stationery Healthcare Units operating across **141** districts, **8000** villages in **21** states and **2** Union Territories.



Delivered primary healthcare and health awareness to over **8 lakh** disadvantaged elders and provided **20 lakh** treatments.



Conducted **15** workshops with **724** participants under Project 'Saarthak - a community-based initiative for mental well-being of elderly' which aims to build the capacity of **10,000** community health workers, informal and institutional caregivers, helping them in early identification of mental health issues among senior citizens.



Over **1 lakh** elderly have been provided financial security through its pioneering Elder-Self-Help-Group (ESHG) programme, with the establishment of more than **8500** ESHGs, 70% of which are now functioning independently.



7000 elderly from Elder-Self-Help-Groups were provided vegetable seed kits & vermicomposting packets to tide over their livelihood challenges and also help them help with their nutritional needs.



Provided **70,000** physiotherapy treatments to older persons with musculo-skeletal diseases such as back pain, arthritis and other age-related mobility challenges.



HelpAge has been designated as the National Support Organization for the National Rural Livelihoods Mission (NRLM) and is providing strategic support to the State Rural Livelihood Missions (SRLMs) of West Bengal, Puducherry, Madhya Pradesh and Maharashtra, to further elder inclusion in NRLM.



Conducted **25,632** cataract surgeries through tie-ups with reputed hospitals and medical centres and distributed **29,684** refraction error correction spectacles to elders with weak eyesight.



Supported **1.5 lakh** elders with information, guidance and response, as one of the implementing partners for the national 'Elderline 14567' initiative under the Ministry of Social Justice & Empowerment, Government of India.



Provided Geriatric Care Assistance to elders through the Help Desks set up at hospitals, currently operational at AIIMS (Delhi, Rishikesh and Raipur), RGGH (Chennai), JIPMER (Puducherry) and SGPGIMS (Lucknow).



Runs **8** barrier free homes for the aged in **6** states and partners with more than **300** homes for disadvantaged elders across India. Also runs **12** Active Ageing centres in **3** States.



54 Common Service Centres have been institutionalised and linked to CSC e-Governance to connect poor disadvantaged elders to government schemes & services. **5000** rural elderly have been trained under the PMGDISHA curriculum.



Reached out to over **65,000** senior citizens in a year, through Senior Citizens Associations by conducting more than **3000** workshops on digital literacy & safety, legal & financial awareness, and on the 'Maintenance and Welfare of Parents and Senior Citizens Act'.



HelpAge advocates with the Government for age-friendly policies and laws on old age pension and the National Policy on Senior Citizens.



The Transformative Power of Care

85-year-old Tashi Yangdol's story is one of resilience, rehabilitation and faith. Widowed at a young age, Tashi spent her youth working as a farm labourer and domestic worker. Over time, with no family of her own and age taking a toll on her body, her situation was getting dire.



HelpAge India's Elder Helpline team in Leh, found out about Tashi's situation and helped rehabilitate her at its Senior Care Home in Shey village, Leh. The Mobile Healthcare team helped her gradually regain her strength and mobility.

She was provided with a walker, which she is now comfortably able to move about with. Her positivity and faith are a source of inspiration to all the residents and caregivers. Today, she is a resident of the home and living life free of burden, pain and discomfort – singing, praying and smiling.

I was living in extreme poverty without even proper clothes to wear. I was constantly in pain. My parents too had died early, leaving us with a debt to repay. My life was a constant struggle. By the grace of God and the dedicated staff that looks after us, I have everything I need now. This place makes me very happy.

- Tashi Yangdol



Weaving Independence



62-year-old **Kompelli Yadamma** belongs to a traditional weaving community, that goes back generations. She lives in the quiet village of Koyyalagudem in the Choutuppal district of Telangana, which is 60 kms from Hyderabad.

Her husband passed away when her three children were still very young, which meant that Yadamma had to raise them single-handedly. She somehow managed to do this with her weaving skills with which she creates beautiful handlooms.

Unfortunately, the handloom industry is a precarious one with large periods of uncertainty and meagre income. As a result, they were always struggling to make ends meet.

It was in such a situation that HelpAge India's Livelihood programme provided succor to Yadamma and as a result her whole family. Elder resource persons from different Elder-Self-Help-Groups (ESHGs) in Tirupati, came across, Yadamma and motivated her to join the newly formed '*Shivarama Lingaswamy*' ESHG. She also started availing free healthcare benefits from HelpAge India's Mobile Healthcare programme.

Slowly but surely, she emerged from her precarious situation and now leads a life of independence. Today, Yadamma is not just the President of her ESHG but also the Vice President of the Elders' Village Level Federation. She is also an active elder resource person helping empower other disadvantaged elders like her – helping them transform their lives.



STORIES FROM THE FIELD

Pain Free and Carefree



Meet Shanthamma, a 68-year-old resident of Bengaluru, Karnataka. Hailing from a modest family, Shanthamma started her painful struggle with arthritis when she entered her 60s. Her husband, a welder by profession, worked in the nearby town of Chitradurga, leaving Shanthamma to stay with her son, who made a living through minor painting jobs, for which he could only earn meagre daily wages.

Not wanting to burden her family in any way, Shanthamma managed to get by with the meagre monthly pension that she received. However, a significant portion of this amount was being spent on arthritis medication, leaving little room for other needs.

One day, while visiting the temple near her home, Shanthamma noticed a parked van with a banner announcing free health check-ups. It was HelpAge India's Mobile Healthcare Unit (MHU). Shanthamma shared her health concerns with the doctor, who after listening to her symptoms, provided her with new medicines and an ointment for her joints.

For the first time in a long while, Shanthamma felt hopeful. The weekly visits to the MHU became a routine, which brought a great source of joy and newfound independence to Shanthamma, who no longer had to spend her pension on medication. She now began to contribute the saved money towards her family's needs. By removing this financial stress, the MHU was not only helping with her physical health, but also her emotional and mental well-being.

The pain in her joints has now significantly reduced, and she is able to walk with a renewed sense of freedom. Her transformation is a testament to the power of accessible healthcare, offering hope and relief to elders in need.

The compassionate Shanthamma has been telling all her elder friends, neighbours and relatives about this life-transforming journey - urging them all to come with her to the MHU to live a pain-free and carefree life!



STORIES FROM THE FIELD

Advocating for Digital Safety



The Digital Safety meetings, organised by HelpAge India in partnership with All India Retired Railwaymen's Federation (AIRRF), Secunderabad and Chilakalaguda, provided a platform for senior citizens to learn about online security, privacy protection, and safe internet practices. **Mr. S. Sreedhar**, President, AIRRF, & Vice President All India Senior Citizens' Confederation (AISCCON) attended these meetings and engaged with experts who shared their knowledge and experiences related to digital safety. Recognizing the urgency of the matter, he took the initiative to organise a series of digital safety awareness sessions specifically designed for his fellow retired railway employees from AIRRF Secunderabad and drawing from the insights gained during the HelpAge

digital safety workshops, he further collaborated with experts and conducted workshops that covered topics such as online fraud prevention, secure browsing, phishing awareness and safe social media usage.



STORIES FROM THE FIELD

From Abandonment to Abundant Joy

Life has dealt 70-year-old **Shivpatiya Devi** with several crippling blows, but she has emerged from them with resilience and positivity. Hailing from Chhapra village in Bihar, she was a homemaker, living a simple contented life with her husband and son. The first blow to her independence and dignity came in the form of an accident in which her right leg was gravely injured. With continuous treatment she managed to get back on her feet, but the leg did not heal completely. She somehow taught herself to manage with limited mobility.

The next blow was dealt by her own son, who after the death of his father five years ago, refused to take care of her. Luring her out of the house on a false pretext, he took her to Patna railway station and abandoned her there. When the HelpAge India team first encountered her, Shivpatiya Devi was unable to walk and moved around by dragging herself across the floor. The team helped her by providing shelter at the HelpAge run 'Sahara' old age home in Patna.

The next urgent need was to restore her dignity and mobility. Through Project 'Sugamya', she was provided a wheelchair, which enabled her to move around freely once again, with less effort. The mobility aid has not only improved her physical well-being, but has brought a marked improvement to her mental well-being as well. She has gained a lot of confidence and looks forward to each day with renewed hope.





Reclaiming Rights and Dignity

Sena Bai, a 74-year-old resident of Village Badpipli in Dhar, Madhya Pradesh, had been living under distressing circumstances. Despite being in her own home, her life was filled with hardship, primarily due to the neglect and verbal abuse meted out by her own son. During a routine visit by one of HelpAge India's staff members, it was discovered that Sena Bai was not being provided with adequate food, and her basic needs were being neglected by her son.

Additionally, she was suffering from a visual impairment that further exacerbated her vulnerability.

During the home visit, Sena Bai shared her plight, revealing the troubling behaviour of her son. The situation took a darker turn when it was revealed that her son had illegally transferred her property in his name, further isolating her from her rights and security. Despite being informed about her legal options under the Maintenance and Welfare of Parents and Senior Citizens Act, 2007, Sena Bai was reluctant to take legal action against her son, fearing the potential consequences and preferring to resolve the matter within the family.

Our staff member promptly raised a complaint with the HelpAge India helpline, triggering a swift response from the team. A helpline counsellor visited the village to understand the situation in detail, engaging with other elderly members of the community to gain insights. The counsellor then conducted a session with Sena Bai's son, addressing the neglect and urging him to fulfil his responsibilities towards his mother. After the session, the son agreed to take better care of his mother, committing to ensuring her well-being.

To address her visual impairment, Sena Bai was referred to the District Hospital for a cataract surgery. The surgery was successful, significantly improving her quality of life. The helpline counselor provided Sena Bai with contact details for her to reach out at anytime and arranged for continued follow-up visits by the HelpAge Mobile Healthcare and field staff, ensuring holistic care and support.





STORIES FROM THE FIELD

Reuniting Loved Ones



On a warm summer day, our Tamil Nadu Helpline-cum-Help Desk staff received a distressing call from the traffic police. They had encountered an elderly man, found wandering the streets of Chennai alone, and requested our assistance in providing him with shelter. Our social worker promptly responded to the call and arrived at the scene to assess the situation. The elderly man – later identified as **Vembuli** (name changed) – appeared to be around 70 years old and was suffering from progressive dementia, resulting in severe memory loss. His responses to questions were fragmented and incoherent, indicating his vulnerable mental state.

Our team reached out to the local police and transported Vembuli to a partner senior care home for immediate shelter. During the journey, Vembuli provided some surprising information—he mentioned that he was a retired government employee receiving a monthly pension. This new detail prompted us to dig deeper into his background.

The team coordinated with the police to check for any missing person reports in the area, as Vembuli vaguely mentioned his address being nearby. Their persistence paid off when we discovered that a missing complaint had indeed been filed at the police station. Armed with this information, the team immediately took Vembuli to the station.

Upon arrival at the police station, the officers promptly informed his family members about his whereabouts. In a heart-warming turn of events, several family members rushed to the station as soon as they received the call. The emotional reunion that followed was overwhelming—Vembuli's family recognised him instantly and were moved to tears, having feared the worst during his absence.

Thank You! DONORS

SJVN FOUNDATION

has extended support to healthcare initiatives for over 11 years



SJVN Foundation has consistently supported HelpAge India's Healthcare Initiatives for over 11 years, through the project "Satluj Sanjeevani Seva". The Foundation, which commenced its support in 2013, has been supporting 14 Mobile Healthcare Units in the 4 States i.e. Himachal Pradesh, Uttarakhand, Bihar, and Maharashtra. SJVNF has also supported Health Camps and a physiotherapy centre in the past. The Foundation's support has enabled HelpAge to reach elders and communities in remote and hard-to-reach areas.

ASIAN PAINTS LIMITED

has supported the Healthcare & Agecare programmes for 19 years



Asian Paints is one of HelpAge India's oldest and most consistent CSR partners. The Company supported 7 Mobile Healthcare Units, at Kasna (Uttar Pradesh), Rohtak (Haryana), Ankleshwar (Gujarat), Khandala (Maharashtra), Sriperumbudur (Tamil Nadu), Patancheru (Andhra Pradesh), Mysore (Karnataka), and 4 Static Health Units in Karaikadu, Kudikadu, Panchankuppam, & Echankadu in Tamil Nadu Cuddalore.

CIPLA FOUNDATION

has supported Mobile Healthcare for nearly a decade



Cipla Foundation has been supporting 6 Mobile Healthcare Units in Baddi, Bommasandra, Indore, Kurkumbh, Patalganga, Satara. The support has helped us reach the doorsteps of the poor elderly and the communities they live in.

JSW FOUNDATION

extended support to the Mobile Healthcare programme



JSW Foundation supported 10 Mobile Healthcare Units. 2 Units at Torangallu (Karnataka), 1 unit each at Sandur & Hospet Karnataka, 1 unit at Villathikulam (Tamilnadu), 1 Unit in Jharsuguda (Odisha) , 3 Units in Barmer (Rajasthan) and 1 Unit at Rajpura (Punjab). The support has enabled the elderly and their communities seek essential primary healthcare in a timely manner

SMFG INDIA CREDIT COMPANY LTD.

has been supporting the Mobile Healthcare Programme



Aligning with the company's CSR policy, the corporate has generously supported 5 Mobile Healthcare Units. 2 units are running in Gujarat, 2 in Karnataka and one at Titlagarh in Odisha. The community healthcare initiative reaches the population with limited access to such services.

MINDTREE FOUNDATION

extended support to the Mobile Healthcare programme



Mindtree Foundation supported 3 Mobile Healthcare Units, 2 in Telangana and 1 Noida. This has immensely helped the elderly and the communities they live in. The purpose of the MUH is to reach the unserved and unreached. They also supported cataract surgeries.

TELEPERFORMANCE GLOBAL SERVICES

PVT. LTD. supported 5 Senior Care Homes



Teleperformance Global Services Pvt. Ltd. supported five Senior Care Homes in the following locations: Kolkata (Rabindra Niketan and Kalyan Ashram), Gurdaspur, Patiala & Cuddalore the support has further enabled us to provide a comfortable stay to the elderly. Teleperformance also took up the Operational Cost of our Tamaraikulum Elder's Village (TEV) in Cuddalore.

SUN TV NETWORK LIMITED

extended support to the Mobile Healthcare programme



Sun TV Network Limited is providing essential Primary Healthcare through its 4 Mobile Healthcare Units in 4 districts of Tamil Nadu. The essential primary healthcare reaches the doorsteps of the poor elderly and to their communities.

PROCTER & GAMBLE HEALTH LIMITED

extended support to the Mobile Healthcare programme



Procter and Gamble Health Limited has been supporting 4 Mobile Healthcare Units in Patna (Bihar), Guwahati (Assam), Puri (Odisha) & Avadi (Tamil Nadu). These units provide essential primary healthcare services to the elderly and their community along with creating awareness on health and general wellbeing.

CHENNAI PETROLEUM CORPORATION LTD.

extended support to the Mobile Healthcare programme



Chennai Petroleum Corporation Ltd. has been our long standing partner and are supporting 3 Mobile Healthcare Units in Tamil Nadu. The districts covered are Nagapattinam & Ramanathapuram & Manali. During the recent floods the Manali unit visited the affected areas and provided essential primary health services through camps.

PNB GILTS LIMITED

extended support to the Vision Restoration programme



Keeping this in view, PNB Gilts supported a large number of cataract surgeries for Mumbai and Delhi NCR. This project not only helped restore the vision of poor elderly but has also created awareness on preventable blindness.

NALCO FOUNDATION

extended support to the Mobile Healthcare programme



Nalco Foundation supported 4 Mobile Healthcare Units – 1 MHU in Koraput and 3 in Angul in the state of Odisha. The essential primary healthcare needs reach the doorsteps of the elderly and their community through these units. These units not only provide regular health check ups but also our dedicated team create awareness on health issues prevalent in that particular location.

HFCL SOCIAL SERVICES SOCIETY

has supported the healthcare programme for over 7 years



HFCL Social Services Society has been consistently supporting 3 Mobile Healthcare Units at Solan, Sardarshahar, and Goa. The Unit at Solan is a Specialized Mobile Medicare Unit with diagnostic facilities. The MHUs not only provide the primary healthcare facility but also creates awareness amongst the population.

SAINIK INDUSTRIES PVT. LTD.

extended support to the Mobile Healthcare programme



Sainik Industries Pvt. Ltd. under their CSR supported 3 Mobile Healthcare Units in Rampur & 1 unit in Dasna Uttar Pradesh the vans covered 60 sites for providing essential primary healthcare services. Specialized health camps with spectacle distribution were also conducted.

GHCL FOUNDATION TRUST

extended support to the Mobile Healthcare programme



GHCL Foundation has been a long standing CSR partner and has supported 4 Mobile Healthcare Units in Suturapada, Rajula, Mandvi & Manaparai in Gujarat. These MHUs reach the unreached and provide essential primary healthcare services.

HL SOMANY FOUNDATION

extended support to the Mobile Healthcare programme



The 3 Mobile Healthcare Units supported by the HL Somany Foundation provide primary healthcare services in Morbi, Kadi & Tirupati. The MHUs also spread awareness on importance of good health and improved lifestyle.

TEVA PHARMACEUTICALS

extended support to the healthcare and palliative care programmes



Teva through its CSR initiatives, is supporting a Mobile Healthcare Unit at Ambarnath in Maharashtra and 1 unit in Chennai. With their support a Palliative Care unit is set-up at Tamaraikulam Elder's Village, the unit serves the bedridden/ chronically ill poor & destitute elderly in 30 villages of Cuddalore & Puducherry.

HONDA INDIA FOUNDATION

extended support to the healthcare programme



Honda is consistently supporting HelpAge's healthcare programme through 3 Mobile Healthcare Units at Mandal, Tapukara & Narsapura that reaches the elderly & their communities at their doorsteps. Also a Static Health Unit is operational at Vithalapur (Gujarat). Health Melas have also been organised in Rajasthan & Karnataka along with Eye Screening Camps in Karnataka.

NAYARA ENERGY LIMITED

extended support to the healthcare programme



Through their Community Health Programme NAYARA has supported Mobile Healthcare Units at Jakhar and Pali. One Stationary Healthcare centre at Jakhar is providing to the primary healthcare needs of the community. The units are also spreading awareness on importance of healthy lifestyle and disease free living.

NILGIRI FOOD PRODUCTS PVT. LTD.

supported the healthcare programme



Nilgiri Food Products Pvt. Ltd. supported us through their CSR at two locations Saharanpur & Rampur in U.P. They also supported us with specialized health camps on various diseases along with distribution of spectacles.

KELLOGG BROWN & ROOT ENGINEERING & CONSTRUCTION INDIA PVT. LTD.

supported the healthcare programme



KBR continued to support HelpAge's healthcare programme through 3 Mobile Healthcare Units in Gurgaon, Pune & Nandanam. These MHUs are ensuring essential primary healthcare needs of the elderly and the communities they live in. Cataract surgeries were also taken up for the poor elderly of Gurgaon.

INTEL TECHNOLOGY INDIA PVT. LTD.

supported the Telehealth project



Intel Technology India Pvt Ltd supported Telehealth medicine in 60 villages of Pauri (Uttarakhand), Patancheru (Telangana) & Nanjangud (Karnataka). Intel also supported the Mobile healthcare units in Leh & Kolkata.

RURAL INDIA SUPPORTING TRUST

supported Project Protsahan & Swawalamban



Rural India Supporting Trust supported 'Protsahan', an Agecare & Livelihood programme to provide individual livelihoods, physiotherapy centre and assistive devices in Pabau (Paudi, Uttarakhand) & 'Swawalamban' a livelihood programme to 1200 vulnerable & poor households who are also linked to the Govt. social security schemes in Pabau, Saiyah (Dehradun) & Narayan Bagar (Chamoli) Uttarakhand.

ABB INDIA FOUNDATION

extended support to the healthcare programme



ABB India Foundation supported Mobile Healthcare Units that are providing primary healthcare services in Faridabad, Vadodara, Nelamangla & Nasik. The patients, their families & communities at large are getting benefitted by the services.

ADANI FOUNDATION

extended support to the healthcare programme



Adani Foundation continued its support of 8 Mobile Healthcare Units, 1 each in Raigarh, Bilaspur, Singrauli & Hazaribagh, 2 MHUs in Godda & 2 in Dhamra as well as 1 Stationary Health Centre and a Physiotherapy unit at Dhamra. All these services cater to the primary healthcare needs of the elderly and their community while also creating awareness on diseases.

GREEN GAS LTD.

supported the healthcare programme



Green Gas Ltd. has helped us reach the unreached through a Mobile Healthcare Unit in Lucknow for last 2 years. The MUHU caters to the essential primary healthcare needs of the elderly and the community they live in.

WEIR MINERALS (INDIA) PVT. LTD.

supported the healthcare programme



Weir Minerals (India) Pvt. Ltd. has supported Mobile Healthcare Units for Odisha & Bangalore. These units reach the doorsteps of the local communities for their primary healthcare needs. The community is also made aware of various diseases that are prevalent locally.

EXXONMOBIL

supported the Vision Restoration and Mobility Aids programmes



ExxonMobil restored vision to needy older persons via free cataract correction surgeries & also provided assistive devices for elders with motor and mobility challenges.

OWENS CORNING (INDIA) PVT. LTD.

supported the Mobile Healthcare programme



Owens Corning (India) Pvt. Ltd. supported a Mobile Healthcare Unit for needy elders and the communities in Karjat district, Maharashtra.

SHYAM STEEL INDUSTRIES LIMITED

supported the healthcare programme



Shyam Steel Industries Limited has been consistently supporting 2 Mobile Healthcare Units at Durgapur, West Bengal, for over 5 years.

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- NORTH POINT MONTESSORI SCHOOL, MUZAFFARPUR
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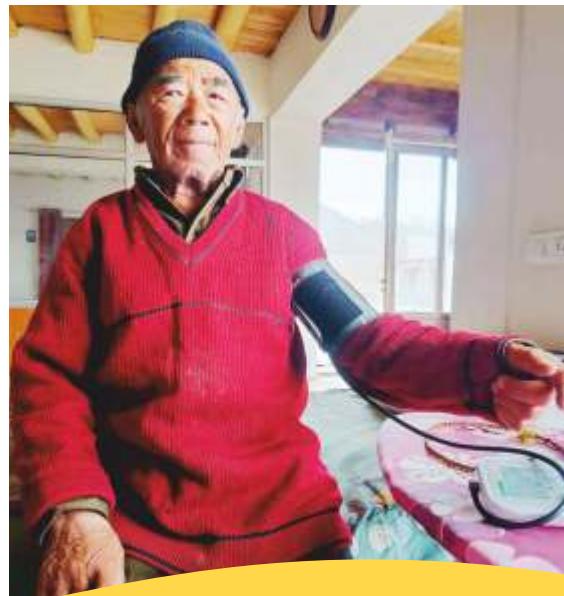
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- SAIRA BANU
- SAIRABEE NAINAR RAWTHER
- SAKTHIESWARAN P
- SALIM J ABDULLA
- SAMARTH R
- SAMARTH SHARMA
- SAMARTHA KHURPE
- SAMIR DESHMUKH
- SAMIR PATHAK
- SAMIT DATTA
- SAMPAT SINGH BIST
- SAMPATH RANGANATHAN
- SAMPATHKUMARAN NANDAKUMAR
- SANDEEP BAHL
- SANDEEP BAJPAI
- SANDEEP KHERA
- SANDEEP SAHNEY
- SANDHYA ARORA
- SANGEETA GUPTA
- SANGEETA MURTHI SAHGAL
- SANGITA GANGOPADHYAY
- SANIYASNAIN KHAN
- SANJANA PAVATE
- SANJAY DALAL
- SANJAY KUMAR GHOSH
- SANJAY KUMAR
- SANJEEV AHUJA
- SANJEEV RAGHUWANSHI
- SANJIV WAZIR
- SANKALP YADAV
- SANNIV KHARE
- SANOVAR
- SANT KRISHNA NAND SEWA TRUST
- SANT SANGANERIA FOUNDATION FOR HEALTH AND EDUCATION
- SANTHAKUMAR DAMODAR PANICKER
- SANTOSH BHASIN
- SANTOSH CLARE
- SANTOSH SHETTY
- SAPNA
- SARANG AKOTKAR
- SARASWATHI BASKARAN
- SARASWATIBAI BISHWAMBARLAL CHARITY TRUST
- SARAVANAN RAJAGOPAL
- SARAVANAN SUNDARAM
- SARLA UTEESHKUMAR DHAR
- SAROJ N. SHAH
- SAROJA K
- SAROJA UDUPA
- SAROOSH IRANI
- SAROSH S TANGRI
- SASIKIRAN KRISHNAN
- SASWATI MITTRA
- SATHIYA PRIYA
- SATISH C KOCHAR
- SATISH CHANDRA KILARU
- SATISH KAMATH
- SATYAMURTHY POLEPALLE
- SATYEN ABROL
- SAUGATA CHAKRABORTY
- SAURABH GOEL
- SAURABH SHARMA
- SAURABH TAMRAKAR
- SAVAK FARAMROZE JOKHI
- SAVIER JOSEPH SELVARAJ
- SAVITHA EDOLIYA
- SEEMA A SHETYE
- SEEMA K GOPAL
- SHABBIR T K
- SHABNUM GREWAL
- SHAILESHKUMAR PREMJI DAYANI
- SHAILENDRA AGARWAL
- SHAM SUNDER SETH
- SHAMIT KUMAR MEHTA
- SHANKAR PEJAVAR
- SHANKAR VENKATARAMAN
- SHANMUGA KANTHIMATHINATHAN
- SHANTA PRABHU NACHINOLCAR
- SHANTU D NANGIA
- SHARAD KUMAR GARHWAL
- SHARAD PRALHAD JODH
- SHARDA AMARNATH
- SHARDA CRISHNA
- SHARMISTHA SINGH
- SHASHANK DHONDIYAL
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- SHATMA NAIR
- SHAUNAK ATUL VAIDYA
- SHAYANA LINGOO BIDIWALA & CO.
- SHEELA M JAISING
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- SHIV KUMAR MISRA
- SHIV KUMAR
- SHIVALI SHAH
- SHIVANAND MOHANTY
- SHOBHA SUBRAMANIAN
- SHOBHANA DESHPANDE
- SHRADDHA BAGWE
- SHREE POOJA OVERSEAS PVT LTD
- SHREYAS BHAVE
- SHRI SHANTI NATH CHARITABLE TRUST
- SHRIHARI GOKHALE
- SHRINIVAS YESHVANT JOGLEKAR
- SHRIRAM CHITS (INDIA) PVT. LTD
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- SHUBHAM GANDHI
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- SHYAM MODI
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- SHYAMALA V. OGLE
- SHYNIMOL GEORGE
- SIBDAS GAN
- SIDDARTH JAIRAJ
- SIDDHARTH SHARMA
- SIMO NA VITRIFIED TILES
- SIVA PRASAD REDDY A G
- SIVADASAN KAVISERRY
- SIVAKUMARAN MEENAKSHI SUNDERAM
- SK GUPTA
- SMITA DEOKULE
- SMITA G. PAI
- SMITA SINGH
- SMITA
- SMT LALITHA CHENNABASAPPA CHARITABLE TRUST
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- SRIDHAR KUCHIBHOTLLA
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- SRINIVAS NARAYAN MURTHY
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- SUBHAS CHANDRA BASU
- SUBHASH CHANDER KAKKAR
- SUBHENDU DEY
- SUBRAHMANYAM AVK
- SUBRAHMANYAM K
- SUBRAMANIAM ADHIMOOLAM
- SUBRAMANIAN BALAN MANI
- SUBRAMANIAN K. IYER
- SUBRAMANIAN V
- SUBRAMANYAM GARIGIPATI
- SUBRAMANYAN RAMACHANDRAN
- SUCHARITHA JAYAKAR
- SUDARSHAN KAUSHIK
- SUDEEP BAID
- SUDHAN PUBLICITY.
- SUDHANSU SAXENA
- SUDHIR KRISHNA KANCHAN



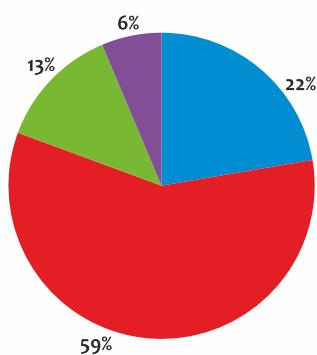
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- SUPREME ENTERPRISES
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- SURENDRANATH NARAYAN
- SURESH BAHIRSHETH BHUPAL
- SURESH DOL
- SURESH JOSHI
- SURESH RAMACHANDRAN
- SURESH S KADABA
- SURINDER PRAKASH BHANDARI
- SURINDER DHIR
- SURINDER KUMAR SAINI
- SURYA
- SURYAKIRAN NAIK
- SURYANARAYAN CHERUKUVADA
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- SUSHMITA SHARMA
- SUSHOBHITA KUMARI
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- SWATI KHALE
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- T K HARSHAN
- T P SIVAKUMAR
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- T S RAMAKRISHNAN
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- TABLESH PANDEY
- TAMARAI CREDIT AND INVESTMENTS PVT LTD
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- TARUN CHOWDHRY
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- THOMAS JACOB
- THOMAS MATHEW
- THRIPURESWARA RAO
- THYAGARAJAN NATARAJAN
- TIRTHANKAR CHAKRAVARTY
- TRILOK JANI
- TRIPTIKUMAR MUKHOPADHYAY
- UDAY KUMAR ADHIKARI
- UMA AHUJA
- UMA MAHAJAN
- UMA SUKHALOKH MUKHERJEE
- UMA SURI
- UMESH AKRE
- UNMIL BHUPESH SHAH
- UPKARITA,A SOCIAL & CHARITABLE ORGANIZATION OF WOMEN
- URMILA NAHAR
- URMILA NARAYANAN
- URMILA SUBBARAO
- USHA BANSAL
- USHA KRISHNAN
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- USHA RATRA
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- V K JAGAJEEVAN
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- VARUN MUNJAL
- VASANT G THORAT
- VATSAL MAHAJAN
- VED PRAKASH CHANDAN
- VEENA BHARGAVA
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- VEMU SARADA DEVI
- VEMURI SHASHIDHAR
- VENI RAO FOUNDATION
- VENKATA LAKSHMANA KRISHNA DATTA POKKUNURI
- VENKATA RAMANA SOMU
- VENKATA RAVI SEKHAR NIDUGONDI
- VENKATA REDDY K
- VENKATA SIVA
- VENKATAPPA
- VENKATESH N. CHAKRAVARTY
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- VIBHAV RAMRAO SANZGIRI
- VIDYA SEKHAR
- VIDYANATHAN RAGHUNATHAN
- VIJAY KUMAR CHOPRA
- VIJAY KUMAR HUF
- VIJAY MATHUR
- VIJAY NARAYAN GOVIND
- VIJAY P NAYAK
- VIJAY R GUPTE
- VIJAYA BASKER BALAKRISHNAN
- VIJAYANAND S M
- VIJAYATA SHARMA
- VIJENDER KUMAR SINGHAL
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- VIKAS AGNIHOTRI
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- VIKRANT SIBAL
- VINAY KUMAR HUF
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- VINOD KUMAR SHANMUGAM
- VINOD KUMAR SHARMA
- VINUKONDA RAVI
- VIRENDRA AMARNATH MITTAL
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- VISHAL SHARMA
- VISHALRAJ JAIPAL MAHARAJAN
- VISHNU PAD CHAKRABORTY
- VISHNU. GIRI .
- VISHWANATH SESHDRI
- VIVEK JOSHI
- VIVEK MEHROTRA
- VIVEK SABHARWAL
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- VIVEKANANDA NAYAK
- WAMAN DATTATRAY DANDAGE
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- YASMIN KARASOYLU VAGALE
- ZAAFIR Z KARACHIWALA
- ZAID AZMI
- ZAKIR A CONTRACTOR
- ZARIN S TANGRI
- ZAVER B. BHARUCHA
- ZAVER INDUSTRIES
- ZEECHANALI AMIRALI DOSSA
- ZOLOTO INDUSTRIES

Note: The above lists are not comprehensive list of our large donor base.



FINANCIAL SNAPSOTS 2023-24

Where our money came from



■ Individuals : 22%

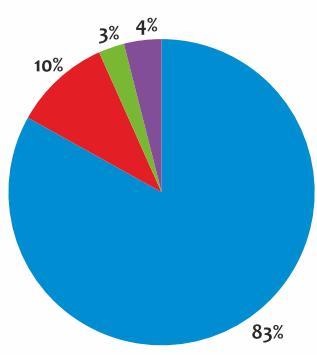
■ Corporates : 59%

■ Institutions : 13%

■ Other Income : 6%

Gross income of HelpAge in 2023-24 was Rs 116.11 crores, which is 2.64% lower than the Gross Income in 2022-23

How money was used



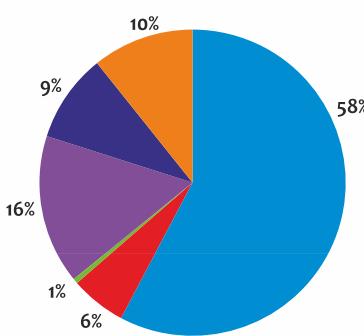
■ Programmes : 83%

■ Fund Raising : 10%

■ Administration : 3%

■ Depreciation : 4%

On what programmes was the money spent



■ Health : 58%

■ Social Protection : 6%

■ Disaster Management : 1%

■ Agecare Programmes : 16%

■ Social Mobilisation : 9%

■ Project Implementation : 10%

GOVERNING BODY

Mr. Kiran Karnik

Chairperson

Ms. Rumjhumi Chatterjee

Vice Chairperson

Mr. Arun Nanda

Treasurer

Members:

Mr. J. C. Luther

Mr. Arun Seth

Mr. Pramod Bhasin

Mr. K.T. Chacko

Mr. Kaushik Dutta

Ms. Gita Nayyar

Ms. Radhika Bharat Ram

Mr. Sanjeev Kapur

Mr. Rohit Prasad

CEO & Ex-officio Member

Note: HelpAge India's Annual Report and full Audited Accounts are also available online at www.helpageindia.org

HELPAGE INDIA'S MISSION

To work for the cause and care of disadvantaged older persons and to improve their quality of life



HelpAge India

Fighting isolation,
poverty, neglect

Head Office: C-14, Qutab Institutional Area, New Delhi – 110016. **Tel. No.:** 011 - 41688955 – 56.
Telefax: 011 – 26852916. **Email:** headoffice@helpageindia.org

Elderline (Toll free): 14567
HelpAge Elder Helpline (Toll free): 1800-180-1253

Detailed Accounts with Schedules & Audit Report are available at the Head Office. Also available online at www.helpageindia.org
The Government of India has recognised HelpAge India's work by according donations made to it eligible for tax exemption.