

ANUPAMA VISHNU

The Woodlands, TX

-Email me on Indeed: <http://www.indeed.com/r/ANUPAMA-VISHNU/b9e5fa53be140e5a>

IT leader with more than 17 years of experience in enterprise application project management, business process improvement, consulting and support seeking challenging global leadership roles enabling solutions that improve quality of lives around the world

Work Experience

Advisory Manager

Deloitte & Touche, LLP - Houston, TX

January 2021 to Present

Global Fertilizer Company - Systems Implementation Project Manager

As part of client's digital transformation activities, leading a team to implement

SAP Raw Material procurement, Commodity Pricing, Derivatives treasury management risk management, P&L, VaR and Market to Market reports.

Evaluated SAP TSW, SAP TM, Veson, and Intellitrans for Supply Chain material planning and logistics optimization

Built implementation roadmap and resource plans

Involved in design, development, testing and go-live activities.

Close collaboration with SAP and Lacima vendors to evaluate risk-reporting capabilities

Recruitment and onboarding of staff members

Global Oil & Gas Company - Merger & Acquisition Project Manager

Led the Commercial IT track to enable trading, scheduling, credit and settlement activities in a new trading company

Collaborated and brought together client IT teams and Deloitte professionals as a single team to integrate RightAngle, IMOS, Paragon and SAP to enable activities in the new trading company

Involved in vendor agreements to recruit contractors for the project

North America Oil & Gas Company - Process Improvement Advisor

Analyzed end to end manufacturing to commercial processes related to refinery production consumption, trading and reporting

Provided recommendations to improve reporting accuracies to enable daily trading decisions

Led Proof of concept at one of the refinery sites to enable the new processes and IT changes

Global Agriculture Company - Systems Implementation Design, build & hyper care support

Led the design activities for agriculture company's position and risk reporting functions and contract pricing

Led SWAT team to close out major incident investigations and resolutions involving various processes from B2B portals, reporting data warehouse and SAP transactions

IT Supervisor

Exxonmobil Asia Pacific Limited - Singapore

January 2017 to December 2019

Led a scrum of 15 employees and contractors supporting base and project activities of Manufacturing applications used in plants managing a team budget of 5 Million USD

Managed stakeholder KPI reviews of base support and projects Ensured timely resolution of incidents maintaining reliable systems

Planned BCP/DR activities for critical systems

Involved in recruitment, performance management, and skills development of staff members

Kickstarted the innovation and automation network team enabling the usage of UIPath RPA to automate mundane business tasks like Work order uploads

Supply Operations SAP Project Manager

Exxonmobil Asia Pacific Limited

January 2014 to December 2017

Led the IT enablement project for a new company supporting end-to-end SAP transactions (Supply, Order to Cash, Procurement, Financials) to enable Indonesia Fuels Wholesale Market entry Conducted gap analysis and Solution Design for the SAP and integrated application interfaces

Coordinated configuration, testing, and data conversion using SD, MM, FI, PTP modules, and LSMW data conversion tools; Involved in design and implementation of business roles and via IAM and SAP security authorization roles and objects

Led rollout of custom-built SAP Trading solution in ECC to Chemicals business and replicated standard practices from Downstream and managed interfaces between ECC and scheduling systems (TSW)

Supply Trading Project Lead

Exxon Mobil Corporation - Houston, TX

January 2004 to December 2014

(2010-2014)

Led design, testing, and implementation of SAP customized Trade (ETRM) program used in Downstream trading contracts (~18K trades per month used by ~400 users) in ECC6.0 using SD and MM modules.

Designed and implemented 30 pricing routines used in custom Formula Price Workbench

Led automated flow of ~2500 financial trades integrating with broker firm's (Societe Generale, Citibank) FTP servers and flat files worth

~2.5 billion dollars to Downstream SAP system

Designed and built 10 custom Security roles and profiles for trading applications and supported master data issues during the posting of contracts (familiarity with vendor master, customer master, material master)

Led project to implement Biofuels carbon credits capture reporting program for US and Canada business using SAP BW

SAP CRM Testing and Integration Lead

SAP CRM

January 2008 to December 2010

Managed the project testing team with 2 employees and 1 consultant working in partnership with consulting firm

Researched various testing tools, and testing methodologies and created a testing plan for a CRM project for a Chemical business; Led the stress test study and created a test plan for future tests

Created project estimates and work plans for the testing/integration team

Implemented Charm and Solution Manager for the new SAP CRM system

Created a startup plan for the new CRM project go-live

Implemented system landscape strategy for Oracle UPK training tool

Collaborated with SAP to make changes to the new product as part of the early adopter program

SAP Transport and Environment Management Analyst

January 2005 to December 2008

Developed strategy for migration of SAP change transports to production system via custom tool

Led various small projects (\$20K budget) to connect third party logistic companies to Chemical SAP systems Coordinated support pack upgrade, copy back of 4 Chemical SAP systems and startup of APO upgrade project. Managed the Pretty Good Privacy encryption key rollout for 300 Chemical payment related batch jobs

Summer Intern

Upstream IT

January 2004 to December 2004

Implemented Access Database that helped management steward IT support tickets from ITSM Remedy

Assisted with data loads for Upstream SAP Project via LSMW and BDCs

Reviewed and rectified SAP Security Profiles in preparation for audit

IT Program Manager

ExxonMobil Asia Pacific Limited - Singapore

(2019 - 2021)

Led 30-member regional programs of 3 delivery teams in Singapore and Bangkok supporting IT base and project activities of

Manufacturing business units

As part of the Digital Transformation activities, involved in the design of organization structure following SAFe Agile framework, leading culture, innovation activities, and sustaining the growth and change mindset of teams

Involved in team strategy roadmap development, recruitment, performance management, work goals, and skills development of staff members

Involved in sourcing strategy development and execution via Statement of Work, Work transition programs to low-cost locations, and managed service providers

Liaised with IBM to carve out SAP Plant Maintenance functionality and transition to Golden Pass LNG system

Led the application rationalization of 100+ applications in preparation for application modernization and cloud migration efforts

Kick-started Rapid Application Deployment network group (via OutSystems and Power Apps) to support the Turnaround tactical solutions to generate quick savings

Coached, mentored, and led Learning Communities, Communities of Practices to sustain Agile, innovation, and continuous improvement practices; Customized SAP Learning Hub/Jam to create a learning portal for the team

Reappraised projects to ensure sustainment and usage of tools by business

Education

Masters in Business Administration

University of Houston

Bachelor of Technology in Computer

University of Calicut - Kerala

Skills

- Team Enablement: People Management, Digital Transformation, SAFe Agile framework, PROSCI/Kotter Change Management IT Service Management: ITIL, BMC Remedy Cloud, Jira, Smartsheets
Certifications: AWS Cloud Practitioner, Azure Fundamentals, Azure AI Fundamentals, SAFe Agilist
Projects: Microsoft Project, ITSM, Visio, Tableau, ADO SAP: Various modules like CPE, TSW, SD, MM, CRM Testing and Training: Quality Center, HP ALM, TOSCA, UPK VOLUNTEERING Houston Food Bank Junior Achievement United Way of Greater Houston
- Houston ExxonMobil Club Pratham USA Red Cross Concord Bridge Swim Team 4+ years servant leadership focused on SAFe Agile transformation, culture initiatives, performance and skills development of IT teams. 7+ years cross-team Project Management experience and 14+ years strong SAP background in various SAP modules 17+ years business knowledge of Chemical and Downstream areas of various Oil and Gas companies

Certifications and Licenses

AWS Certified Cloud Practitioner - Foundational