

# Privacy Policy

**Last Updated: 29-11-2025**

Fenero Capital Advisory LLP (“we”, “our”, or “us”) is committed to protecting the privacy of individuals who interact with our firm through our website, forms, and communication channels. This Privacy Policy explains how we collect, use, and protect your information.

## 1. Information We Collect

We may collect the following information when you interact with us:

### a. Information You Provide

- Name
- Email address
- Phone number
- Company name
- Details shared through inquiry forms or messages
- Documents or financial information provided for advisory assessments (during or after engagement)

### b. Automatically Collected Data

When you visit our website, we may collect:

- IP address
- Browser type
- Pages visited
- Time spent on the website
- Basic analytics data

This information is collected through standard tools like cookies or analytics services.

## 2. How We Use Your Information

We use your information to:

- Respond to inquiries
- Conduct preliminary assessments
- Provide advisory services under formal engagement

- Improve our website and user experience
- Maintain internal records and compliance
- Communicate updates or follow-ups related to your inquiry

We do not sell your personal data.

### **3. Sharing of Information**

We may share information only in the following situations:

- With financial institutions, partners, or stakeholders as part of a formal advisory mandate (with your consent)
- With regulators or authorities when legally required
- With internal team members for service delivery
- With technology partners who support website hosting or analytics

We do not share sensitive client data with external parties without approval.

### **4. Data Security**

We take reasonable administrative, technical, and physical measures to protect your data from unauthorized access, loss, or misuse. However, no data transmission over the internet is completely secure.

### **5. Data Retention**

We retain your information for as long as necessary to:

- Fulfill the purpose for which it was collected
- Comply with legal and regulatory obligations
- Maintain relevant records for business operations

### **6. Your Rights**

You may request to:

- Access your personal information
- Correct inaccurate data
- Withdraw consent (where applicable)
- Request deletion of certain data

Requests can be made by contacting us at: [Insert Email]

### **7. Third-Party Links**

Our website may include links to external websites. We are not responsible for their privacy practices or content.

## **8. Updates to This Policy**

We may update this Privacy Policy occasionally. All changes will be reflected on this page with an updated “Last Updated” date.

## **9. Contact**

For privacy-related inquiries, contact:

**Fenero Capital Advisory LLP**

Email: [Insert Email]

Address: [Insert Office Address]

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## **Client Agreement Template**

### **Fenero Capital Advisory LLP – Client Engagement Agreement**

Date: \_\_\_\_\_

Client Name: \_\_\_\_\_

Client Entity (if applicable): \_\_\_\_\_

Address: \_\_\_\_\_

This Engagement Agreement (“Agreement”) outlines the terms under which Fenero Capital Advisory LLP (“Consultant”) shall provide advisory services to the Client.

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## **1. Scope of Services**

The Consultant will provide professional services as mutually agreed, which may include:

- Debt Syndication
- Debt Resolution
- Investment Banking
- Balance Sheet Optimization / Virtual CFO Services
- Financial structuring and advisory
- Any other service defined in writing between both parties

A detailed scope may be annexed as **Schedule A**.

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## **2. Engagement Term**

This Agreement is effective from the date of signing and will continue until:

- Completion of the agreed services, or
  - Termination by either party through written notice of at least 15 days
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### **3. Fees and Payment**

The Client agrees to pay the Consultant as per the fee structure defined in **Schedule B**, which may include:

- Retainer fee
- Success fee / Transaction-based fee
- Professional fee
- Reimbursement of out-of-pocket expenses (if any)

All payments shall be made within the timeline stated in the invoice.

Taxes (GST or others) shall be applicable as per law.

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### **4. Client Responsibilities**

The Client shall:

- Provide accurate, complete, and timely information
- Share necessary documents, certifications, and financial records
- Respond to queries and requests for clarification
- Maintain transparency about existing debts, liabilities, risks, or constraints

The Consultant shall not be responsible for results affected by incomplete or incorrect information provided by the Client.

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### **5. Confidentiality**

Both parties agree to keep all non-public information confidential.

Confidentiality obligations continue even after termination of this Agreement.

Exceptions apply for:

- Information required to be shared with financial institutions for the mandate
- Disclosures required by law or regulators

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## **6. No Guarantee of Outcome**

The Consultant does not guarantee that:

- Any financing will be sanctioned
- Any restructuring will be approved
- Any investment transaction will be completed

Execution depends on market conditions, lenders, regulatory frameworks, and Client disclosures.

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## **7. Limitation of Liability**

The Consultant will not be liable for:

- Any losses arising from decisions made by the Client
- External factors beyond Consultant's control
- Delays caused by third parties, institutions, or regulators

Liability is limited strictly to the fees paid by the Client to the Consultant.

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## **8. Intellectual Property**

Any frameworks, formats, methodologies, or documents created by the Consultant remain its intellectual property unless explicitly transferred in writing.

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## **9. Termination**

Either party may terminate this Agreement with a written notice of 15 days.

All pending fees for completed work or ongoing mandates until notice date must be paid by the Client.

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## **10. Governing Law**

This Agreement is governed by the laws of India.

Any disputes shall be resolved in courts located in [Insert City/State].

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## **11. Acceptance and Signature**

### **For Fenero Capital Advisory LLP**

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### **For Client**

Name: \_\_\_\_\_

Designation/Entity: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_