TANISHQA GUPTA
PROFESSIONAL SCRUM PRODUCT OWNER I
International English Language Testing System (IELTS) - (Band Score – 7)

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EDUCATION

UNIVERSITY OF ALBERTA AND COURSERA *Software Product Management Specialization* • *Software Processes and Agile Practices* • *Reviews & Metrics for Software Improvements* • *Software Product Management Capstone* • *Client Needs and Software Requirements* • *Agile Planning for Software Products* • *Introduction to Software Product Management*	**May,2020-Oct,2020**
• Completed 6 courses and a hands-on project (https://github.com/tanishqaGupta/Product-Management)	
SHARDA UNIVERSITY *Bachelor of Technology, Electronics and Communication Engineering*	**Delhi NCR** **2013-2017**
PRAYAG SANGEET SAMITI *Kathak Dance*	**Appearing for Tritiya (3rd year) examinations**

EXPERIENCE

Bluejeans By Verizon **DevOps Engineer – Site Reliability Engineer**	**Bangalore, KA** **June 2018 - Present**

- Overall, more than 3 years of experience of working in Agile Culture and use of Jira/Confluence.
- Reduction of high severity incidents by building resiliency test case based on incident learnings.
- Formulation and execution of process for SRE team to learn from incidents escalated to development team.
- Reduced manual deployments by 38% by creating CI/CD pipeline using Jenkins & S3 to automate builds deploy.
- Reduced unnecessary deploys by 40% for MeetMe releases by re-evaluating the release process by liaising with senior leadership to sought feedback and introducing the retrospection process.
- Managed and developed automated monitoring in Datadog for Bluejeans Products, in which created infrastructure via Terraform and configurations pushed via chef and code in python.
- Led training of juniors on release deployments, certificate management, dev of monitoring tools and security.
- Managed Datacenter to AWS EKS migrations and capacity expansion project due to surge in traffic because of Covid-19, involving increase of 118% of capacity.
- Automation of deployment logs backup using Python and CI/CD pipeline for security audits.
- Automation of builds deployment using a cookbook in chef.
- Documentations of system architectures, MOPs, runbooks, processes in confluence

Online Music Classes **Entrepreneur**	**Bangalore, KA** **May 2020 - Present**

- Established and managing business with turnover more than a million annually
- Checkout the business pitch https://git.io/JGhqh

Bluejeans Network Private Limited, DevOps Intern	**Bangalore, Oct'17 –Jun'18**

- Single headedly handled all the QA and Stage environment changes, deployment and troubleshooting.

Domautics Private Limited, Embedded Intern	**Noida, June 2016 -Dec2016**

- Development of Projects like: Automatic Street Light Controller, LPG Gas Detection Module, Dimmers, Casnum(a numeric lottery game).

Management Trainee, Sharda University	**June 2014-Aug 2014**

COURSES & CERTIFICATIONS

Google Analytics for Beginners	**January 2021**
MySQL Explorer (Oracle University)	**January 2021**
Become a Product Manager (Udemy)	**June 2020**
AWS Certified Solutions Architect - Associate	**Nov 2018 – Nov2021**
Red Hat Certified System Administrator (RHCSA)	**Feb 2018 - Feb 2021**
Embedded Systems and Robotics, HP Education Services	**Jun 2015 - Aug 2015**