

# **traverCity – A TRAVEL RECOMMENDATION SYSTEM**

A Major Project Report

Submitted in partial fulfillment of requirement of the

Degree of

**BACHELOR OF TECHNOLOGY**

**in**

**COMPUTER SCIENCE AND ENGINEERING**

BY

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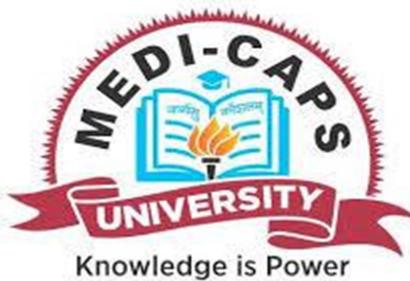
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**Nov, 2019**

## **Report Approval**

The project work “**traverCity – A Travel Recommendation System**” is hereby approved as a creditable study of an engineering/computer application subject carried out and presented in a manner satisfactory to warrant its acceptance as prerequisite for the Degree for which it has been submitted.

It is to be understood that by this approval the undersigned do not endorse or approved any statement made, opinion expressed, or conclusion drawn there in; but approve the “Project Report” only for the purpose for which it has been submitted.

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## **Declaration**

We hereby declare that the project entitled “**traverCity – A Travel Recommendation System**” submitted in partial fulfillment for the award of the degree of Bachelor of Technology/Master of Computer Applications in ‘Computer Science and Engineering’ completed under the supervision of **Mr. Hitesh Kag, Assistant Professor, Computer Science Department**, Faculty of Engineering, Medi-Caps University Indore is an authentic work.

Further, we declare that the content of this Project work, in full or in parts, have neither been taken from any other source nor have been submitted to any other Institute or University for the award of any degree or diploma.

**Signature and name of the student(s) with date**

## **Certificate**

I, **Mr. Hitesh Kag** certify that the project entitled “**traverCity – A Travel Recommendation System**” submitted in partial fulfillment for the award of the degree of Bachelor of Technology/Master of Computer Applications by **Tanishq Dayma, Tanu Dhoot, Varun Gokhale and Yashveer Singh Bhadouria** is the record carried out by them under my guidance and that the work has not formed the basis of award of any other degree elsewhere.

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## Abstract

Tourism is an important sector for economic development and a potential application area of use of recommender systems. Recommender Systems are computer-based tools, which attempt to predict items out of large pool a user may highly likely be interested in, and to suggest him the best one. They also support systems helping users to find and/or to make choices about items that match their preferences and interests. To achieve these tasks, RS rely on characteristics and attributes of users and items as well as algorithms, which implement specific strategies and approaches, to generate a recommendation to a target user

Recommender systems are meant to be an important solution to the data overload problem that persists today in World Wide Web. The job of the recommender system is to provide the consumer with a selection of products or content which suit his/her needs so that the users are relieved from the herculean task of browsing through enormous number of web pages.

Through this project, “traverCity”, we have used useful information from various data collected by Ministry of Tourism and other organizations working in the field of Tourism sector. Our project analyzes the data, trend of tourists coming to India in accordance to different indicators like age, seasons, interests and people accompanying to build a recommendation system to help more tourists who are yet to plan their visit. Our project helps tourists coming to India to act as their own travel agent and plan their trip with effective recommendation provided and well provided description of places that are to be visited.

**Keywords:** Tourism, Recommender Systems, World Wide Web, Algorithms, Data Overload Problem, Trend of Tourists.

## Table of Contents

		Page No.
	Report Approval	ii
	Declaration	iii
	Certificate	iv
	Acknowledgement	v
	Abstract	vi
	Table of Contents	vii
	List of figures	ix
	List of tables	x
	Abbreviations	xi
Chapter 1	Introduction	
	1.1 Introduction	1
	1.2 Objectives	3
	1.3 Significance	3
	1.4 Problem in existing system	4
	1.5 Solution Organization	4
Chapter 2	System Requirement Analysis	
	2.1 Information Gathering	6
	2.2 System Feasibility	7
	2.2.1 Economical	7
	2.2.2 Technical	7
	2.2.3 Behavioral	8
	2.3 Platform Specification (Development & Deployment)	8
	2.3.1 Hardware	8
	2.3.2 Software Implementation Language/ Technology	8
Chapter 3	System Analysis	
	3.1 Information Flow Representation	9
	3.1.1 Entity-Relationship Diagram	10
	3.1.2 Activity Diagram	11
	3.1.3 Use Case Diagram	12
	3.1.4 Collaboration Diagram	13
	3.1.5 Class Diagram	14
Chapter 4	Design	
	4.1 Architectural Design	15
	4.1.1 Architectural Context Diagram	16
	4.1.2 Architectural Behavioral Diagram	16
	4.1.3 Description of Architectural Diagram	17
	4.1.4 Control Hierarchy	18

	4.2 Procedural/Modular Approach	19
	4.2.1 Modules Used	19
	4.2.2 Internal Data Structures	21
	4.2.3 Algorithm Design for Operations	22
	4.3 Data Design	28
	4.3.1 Data objects and Resultant Data Structures	28
	4.4 Interface Design	28
	4.4.1 Human-Machine Interface Design Specification	28
	4.4.2 I/O Forms	30
	4.5 Reports	32
Chapter 5	Testing	
	5.1 Testing Objective	33
	5.2 Testing Scope	34
	5.3 Testing Principles	34
	5.4 Testing Methods Used	36
	5.5 Test Cases	37
	5.6 Sample Test Data & Results	38
Chapter 6	Limitations	45
Chapter 7	Future Scope	46
Chapter 8	Conclusion	47
Chapter 9	Bibliography and References	48

## List of Figures

<b>Figure No.</b>	<b>Figure Name</b>	<b>Page No.</b>
1.1	Tourist arrival and Revenue earned in India	2
3.1	E-R Diagram of TRS	10
3.2	Activity Diagram of TRS	11
3.3	Use Case Diagram of TRS	12
3.4	Collaboration Diagram of TRS	13
3.5	Class Diagram of TRS	14
4.1	Use Case Diagram of TRS	17
4.2	Control Hierarchy of TRS	18
4.3	Algorithm Flowchart	22
4.4	Matrix Factorization	23
4.5	Data Set	23
4.6	SVD Algorithm	24
4.7	Recommended Cities	24
4.8	Visualizing Data	24
4.9	Variable Explorer	26
4.10	Cosine Similarity Algorithm	26
4.11	Recommended Cities	26
4.12	Index Page of traverCity	29
4.13	User Dashboard	29
4.14	Registration Page	30
4.15	Models.py	30
4.16	Django Administration showing the number of users registered	31
4.17	Questionnaire Page	31
5.1	Cosine Similarity for the city ‘Tirupati’	39
5.2	Cosine Similarity for the city ‘Vizag’	40
5.3	Decision Tree for the data which is in 1NF	40
5.4	K-nearest algorithm for the data which is not in 1NF	41
5.5	Random Forest for the data which is not in 1NF	42
5.6	SVM Algorithm for the data which is in 1NF	43
5.7	Data Set of cities in 1NF	43
5.8	SVD for a normal data set having ratings	44

## **List of Tables**

<b>Table No.</b>	<b>Table Name</b>	<b>Page No.</b>
4.1	Comparative Study of Algorithms	27

## **Abbreviations**

<b>Abbreviation</b>	<b>Description</b>
RS	Recommendation System
TRS	Travel Recommendation System
IT	Information Technology
MAE	Mean Absolute Error
RMSE	Root Mean Square Error
POI	Point Of Interest
SVD	Singular Vector Decomposition
SVM	Support Vector Machine
IFD	Information Flow Diagram
UML	Unified Modelling Language
ADL	Architectural Description Language
BRS	Buisness Requirement Specification
SRS	System Requirement Specification
CSV	Comma Separated Value
BSD	Berkeley Source Distribution
NMF	Non-negative Matrix Factorization



# **Chapter 1**

## **Introduction**

### **1.1 Introduction**

The tourism field is one of the most potential application areas of Recommender Systems. From the point of view of tourism operators and service providers, employing Recommender Systems could boost tourist flows and increase revenue by recommending, at the right moment and when they are at the appropriate location, suitable items to potential tourist consumers. On the other side, from the tourists' point of view, Recommender Systems could be a valuable help while preparing a trip or searching a service among many destinations, numerous attractions and activities. The use of Recommender Systems could help tourists to save time and energy while searching for a trip or services that match their preferences and interests.

Travel Recommender System is a recommendation system which is used by the tourist and travelers to fulfil their needs which makes user to take decisions easy like deciding the travel destinations, finding nearby Point of Interest (POI), restaurants, shortest distance to travel, accommodation. Generally, travel recommender system is of different types like generic type recommender system, personalized recommender system. Generic type of recommender system would consist of destination details like tourist attractions near Kashmir. Personalized recommender system would require personal preferences like gender, type of vacation, number of people, number of days and many more.

In the tourism field, recommender system aims to match the characteristics of tourism and leisure resources or attractions with the user needs. TRS frequently combine multiple types of recommendation techniques such as the use of stereotypes (standard tourist segments), content-based and collaborative filtering techniques, personalized and ontology-based approaches.

Tourism has always been a major economy booster for India. Country's tourism industry can be made more flourished with all added benefits to the country. Every year crores of the

national revenue is generated from tourism industry with additional benefits of exposure to the world, globalization and exchange of culture with foreigners. This gives an obligation for developing tourism and taking it to new heights with increased efforts.

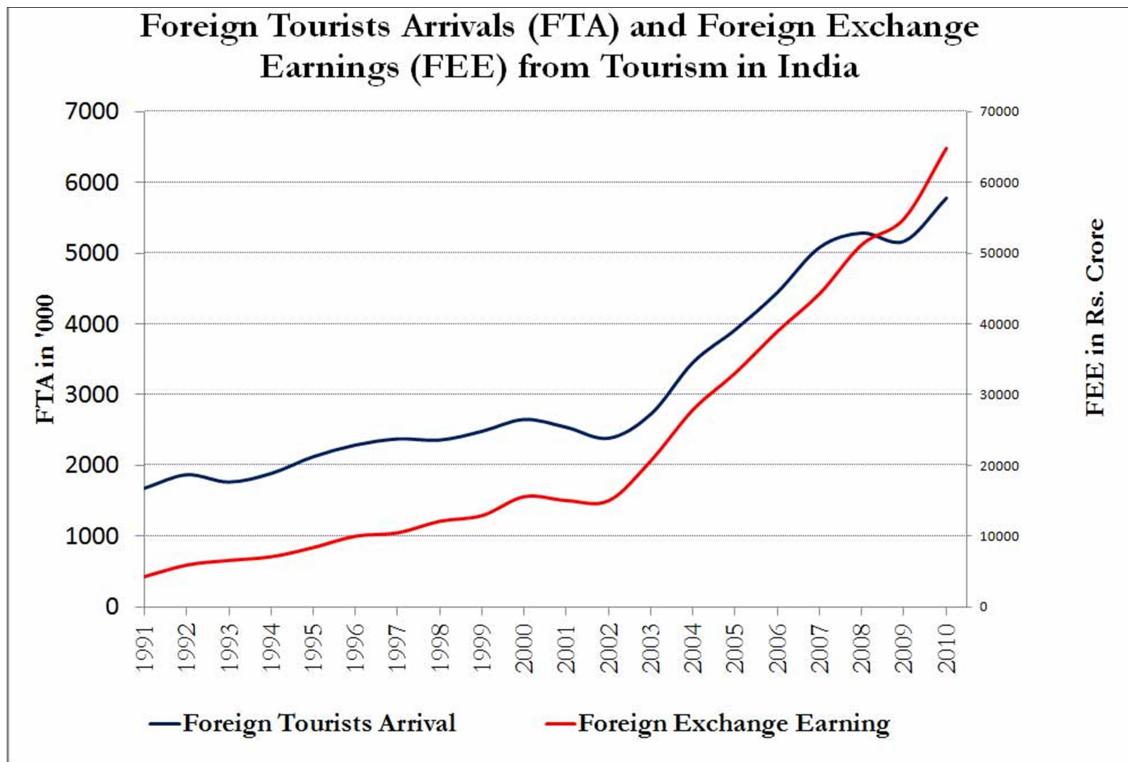


Fig 1.1. Tourist arrival & Revenue earned in India

In this technological world which is moving each and every day towards more and more sophisticated technology, especially achieving its recognition as an “IT world”, introducing IT in Tourism Industry can be very fruitful. Our country is a developing country moving towards the era of modernization and technology but has not achieved much.

Regarding the technologies introduced in Tourism industry in India, all we can get is the website maintained by Ministry Of Tourism, travel agencies with well adapted technologies like online booking of flights, hotels etc. for tourists but are serving for the purpose of pure business, information maintained in sites like Wikipedia, which are not enough and other similar technological acquaintances which are not quite adequate to make the tourism industry as e-tourism. There is certainly a need to get this whole thing to the new level, to make tourists coming to India feel as if this beautiful country also serves them well with Information Technology (IT), well maintained to make them feel comfortable and make their

destination more familiar. There is definitely a room to get all these developments possible, to let the guests know us globally, making India a more easier destination, helping them to know India, entice them with the culture and beauty, to let them know what the fellow tourists of different countries who have already visited think about our country, and to make India reachable globally from any part of world though not physically or infrastructurally but technologically.

The project “traverCity” could help in promoting tourism industry of India. And along with that, this project as a part of this academic project, helped us to use knowledge we have learned practically and learn new techniques and trends to develop an application and help us in the academic side too. So, “traverCity” basically aims in fulfilling both academic and social responsibility and help both tourists and concerned authorities.

## **1.2 Objectives**

Basically, Recommender system as software tools and techniques provide users with suggestions for items a user may wish to utilize. And basic theme of traverCity is to function as a recommender system. With this, objective of the project can be inferred as:

- To develop a Tourism Recommendation System based on their interests and past records.

Specifically, we aim to fulfil the followings:

- To design and develop a questionnaire for data collection for a case-study city.
- To identify features and data-processing techniques for the proposed system.
- To develop an interactive and adaptive user interface for the proposed TRS.
- Enhance tourist decision-making.

## **1.3 Significance**

Our project “traverCity” is basically a tourist recommender system suggesting places to visit in India based on personal interest and characteristics. Our system consists of information about many places in India which are worth visiting. Additionally, with the information of age, interests, preferential seasons and past experiences of tourists coming to India our system can provide results that are accurate to much extent. As mentioned, the needs of IT

and computer applications in field of Tourism and lack of the same in existing trend, this project has a lot of significance to cater the need and provide the effectiveness to existing trend of Tourism industry.

Such a system with features like information about the places, recommendations to places on the basis of parameters like age, seasons, categories, personal interests like natural beauty, adventure trekking etc. can help tourists and be a guide to them to explore India and its beauty. With the system, India can be made more reachable to number of foreigners from different countries with more ease, know about the trends of other who have already visited and at the same time explore the area of their interest all at the same platform. And it is a general truth that anything made specifically for a person carries more significance than something which serves for general.

With all the problems mentioned, significance of developing a system like “traverCity” seems quite convincing and it is a requirement rather than just another system introduced in the area. From academic point of view, we got to learn lot of techniques, practical implementation of knowledge, research on tourism status of India, and eventually make a project we can look up with pride which adds even more importance to the project. We hope in the future this project can be a lot more importance in Tourism industry field and can be of some value to contribute in the same.

## **1.4 Problem in Existing System**

In the past, people obtained suggestions for their personal tourism from their friends or travel agencies. Such traditional sources are user-friendly; however, they have serious limitations. First, the suggestions from friends are limited to those places they have visited before. It is difficult for the user to gain information from less traveled members of the community. Second, the information from travel agencies is sometime biased since agents tend to recommend businesses they are associated with. Even worse, when users plan their travel by themselves, their knowledge is too limited to produce a satisfying travel experience. The prevalence of the Internet provides the possibility for users to learn to plan their tourism by themselves. There has been an increasing amount of visual and text information which the user can explore from various websites. However, Internet information is too overwhelming and the users have to spend a long time finding those that they are interested in. Users desire

more efficient ways to find tourism recommendations which can save time and efforts. In a country like India, there is an immediate need to introduce a better system as Tourism industry is the major backbone for the country's economy.

## 1.5 Solution

To give user an efficient and fast recommender alongside a proper website with information about famous as well as yet to be discovered place, what can be better than a system like “traverCity”. This system well addresses the problem of need to boost IT development in tourism, give a proper and efficient recommendation as well as also act as an informative site with famous places as well as places worth visiting but less famous.

The to-be-built tourist recommendation system helps to return curated search results of tourist spots based on the user's previous travel history, their preferences, their budget, and choices along with the current season.

Different people have different selections when they look for a place to go to. Some prefer to roam around in the heart of nature, while others want to have an adrenaline rush while having a go at fun, adventurous sports, while others have the desire to be lost in the long-forgotten stories of history.

While some might prefer to do it with their friends, others might prefer the company of their better half, others might want the love of their family alongside them. Everyone has a varying budget. Some might be preferring a short vacation to a nearby place while others may want a long vacation with no travel bounds. We plan vacations for every age group, be it the young heart, the mid-aged beauty or the old serenity.

# **Chapter 2**

## **System Requirement Analysis**

### **2.1 Information Gathering**

A requirement is a vital feature of a new System which may include processing or capturing the data, controlling the activities of business, producing information and supporting the management.

Information gathering is a key part of the feasibility analysis process. Information gathering is both art and a science. It is a science because it requires a proper methodology and tools in order to be effective. It is an art too, because it requires a sort of mental dexterity to achieve the best results.

While Gathering information before building this project we did some research of our own and went on to search for existing recommendation systems and travel sites. Also, one of the substantial reasons why we ended up building this project is because of the inefficiency of the existing systems in suggesting a good place to travel that has the capability to satisfy all our needs.

The most common observation made was that of lack of a proper recommendation algorithm and also inability to create personalized experience. While most of the travel sites tries to provide trips and hotels in low rates but almost all of them fail to address the basic problem people face in finding that one ideal place that they can visit so as to enjoy their time in the best possible way.

In times like this, when most of the things are getting personalized to an even larger extent, we felt an urgency to build a system that can provide users with a potential to be perfectly sure of the place they will be visiting. Planning a trip is a complex decision-making process

as it involves taking in account all the variables on user's interests, their experiences, behavior and the tourist item factors such as accessibility and their revenue point.

Our system is all about storing the user details and customer profile data, processing these data, analyzing them and finally produce reports, important patterns and recommendation through the dataset. It can revolutionize the way travel sites are perceived today.

## **2.2 System Feasibility**

Feasibility is a process that identifies, describes and evaluates proposed system and selects the best system for the job. During the study, the problem definition is solved and all aspects of problem to be included in the system are determined. Size of project, cost and benefits are also estimated with greater accuracy. The result of feasibility study is simply a report which is a formal document detailing the nature and scope of the proposed solution.

### **2.2.1 Economical Feasibility (Cost)**

The economic feasibility of the project includes its economic appropriateness with respect to its presented output. If a project provides results of lower significance but requiring higher budgets then that project can't be economically viable. For the case of this project, the investment is not a lot in terms of economic aspects. The only expense was of time and skill and the return is large if the project is favored by potential customers. To get the desired processing speed once the project is fully developed, we will need a high-speed GPU to keep the application up and running but in the developmental stage we can stop worrying about that.

### **2.2.2 Technical Feasibility (Resource Availability)**

The technical feasibility of the project deals with the availability and its actual implementation ability with the existing tools and techniques available in the software market world. The following are the notable points about the technical feasibility of the project:

- Chose a template best suited for our needs and modified the template to shape it according to the project's demands.
- Used web development technologies like HTML5, CSS, JavaScript, and Bootstrap.

- Used Django for connecting the front end to the back end which is a high-level Python web framework that enables rapid development of websites.
- Coding in python to establish connectivity to the database (SQLite) by creating models, forms and views.
- Required dataset that are easily available over the internet almost free of cost on community development websites like Kaggle and in our case we build it using the information available over different government tourism websites of India.
- Implementation of decision tree algorithm, cosine similarity algorithm and SVD algorithm

With all these perspectives taken into consideration, the project is technically feasible to implement.

### **2.2.3 Behavioral Feasibility (Benefits)**

People are inherently resistant to change, but if the change tends to provide enough benefits such that it is worth accepting then the system possess behavioral feasibility. Our system benefits all variety of users as it is an effective tool to find places to travel to based on your preferences. Secondly, this idea will help people to discover vacation spots according to their current inclination towards different categories like budget, their interests, people to keep them company, the season in which they are planning their travel and also according to their likes and dislikes about their previously travelled places. Hence, this system increases the value for money and also builds the trust of user in the system by providing the accurate results.

## **2.3 Platform Specification**

The software is being developed on Windows 10 operating system. It is a web application that will be available for everyone once deployed over a domain.

### **2.3.1 Hardware**

The project will require a System with interactive user-interface, a system that supports latest web-browsers and technologies in order for smooth accessing of the project.

### **2.3.2 Software**

- Atoms Text Editor
- Spyder (Anaconda)
- Django Framework
- SQLite Database
- Application of machine learning and distributed systems with various sub topics like hyper-tune, Tensor-Flow SDK framework and Scikit- learn pipelines
- Front-end Languages like HTML, CSS, JavaScript and Bootstrap
- Back-end Language – Python and its libraries used for ML

# **Chapter 3**

## **System Analysis**

System analysis is the process of studying a procedure or business in order to identify its goals and purposes and create systems and procedures that will achieve them in an efficient way. Another view sees system analysis as a problem-solving technique that breaks down a system into its component pieces for the purpose of studying how well those component parts work and interact to accomplish their purpose.

### **3.1 Information Flow Representation**

An information flow diagram (IFD) is a diagram that shows how information is communicated (or "flows") from a source to a receiver or target (e.g. A→C), through some medium. The medium acts as a bridge, a means of transmitting the information. Examples of media include word of mouth, radio, email, etc. The concept of IFD was initially used in radio transmission. The diagrammed system may also include feedback, a reply or response to the signal that was given out. The return paths can be two-way or bi-directional: information can flow back and forth.

An IFD can be used to model the information flow throughout an organisation. An IFD shows the relationship between internal information flows within an organisation and external information flows between organisations. It also shows the relationship between the internal departments and sub-systems.

An IFD usually uses "blobs" to decompose the system and sub-systems into elemental parts. Lines then indicate how the information travels from one system to another. IFDs are used in businesses, government agencies, television and cinematic processes.

### 3.1.1 Entity-Relationship Diagram

An entity–relationship model (or ER model) describes interrelated things of interest in a specific domain of knowledge. A basic ER model is composed of entity types (which classify the things of interest) and specifies relationships that can exist between entities (instances of those entity types).

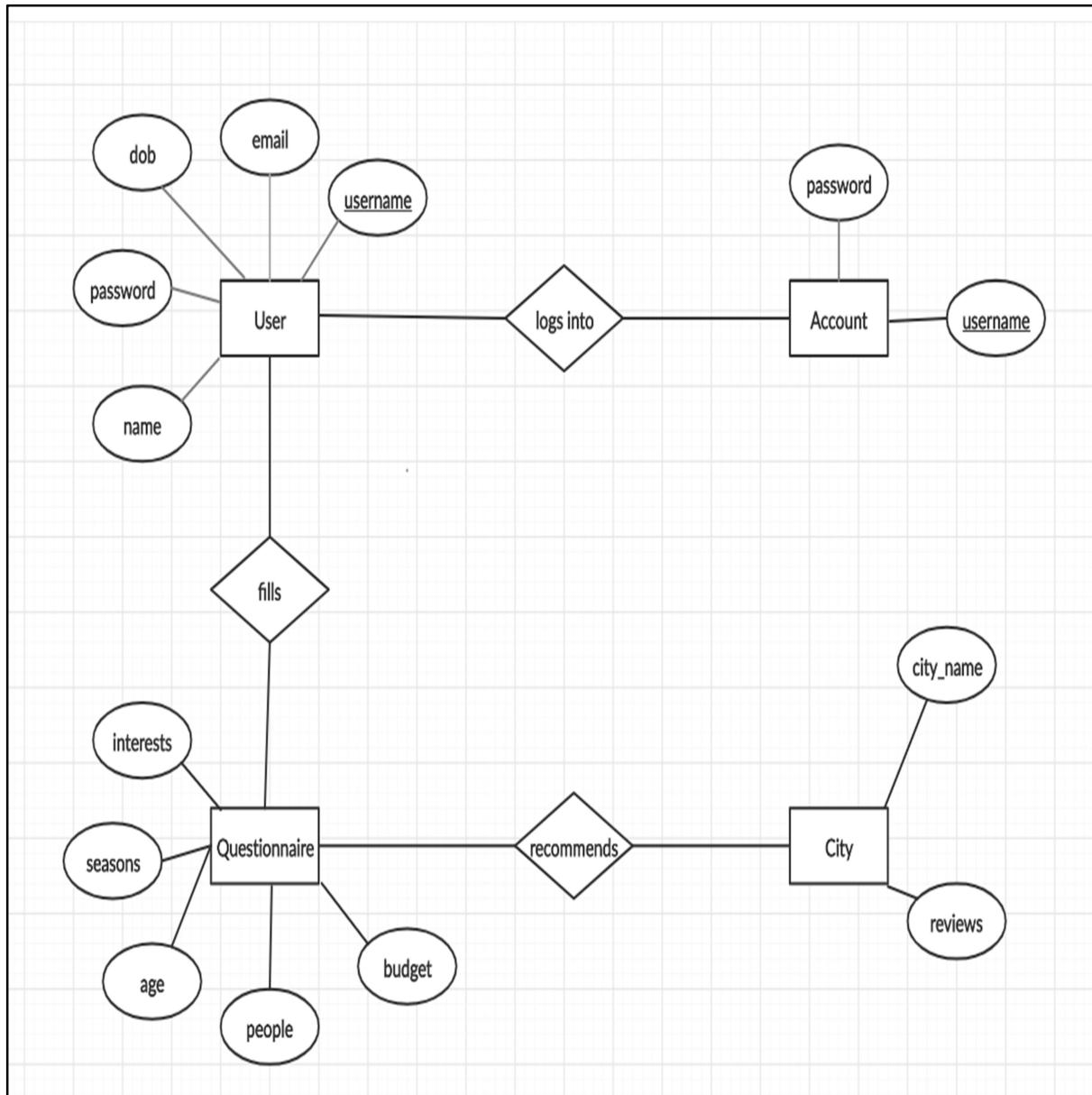


Fig 3.1. E-R Diagram of Travel Recommendation System

### 3.1.2 Activity Diagram

Activity diagram is defined as a UML diagram that focuses on the execution and flow of the behavior of a system instead of implementation. It is also called object-oriented flowchart. Activity diagrams consist of activities that are made up of actions which apply to behavioural modelling technology.

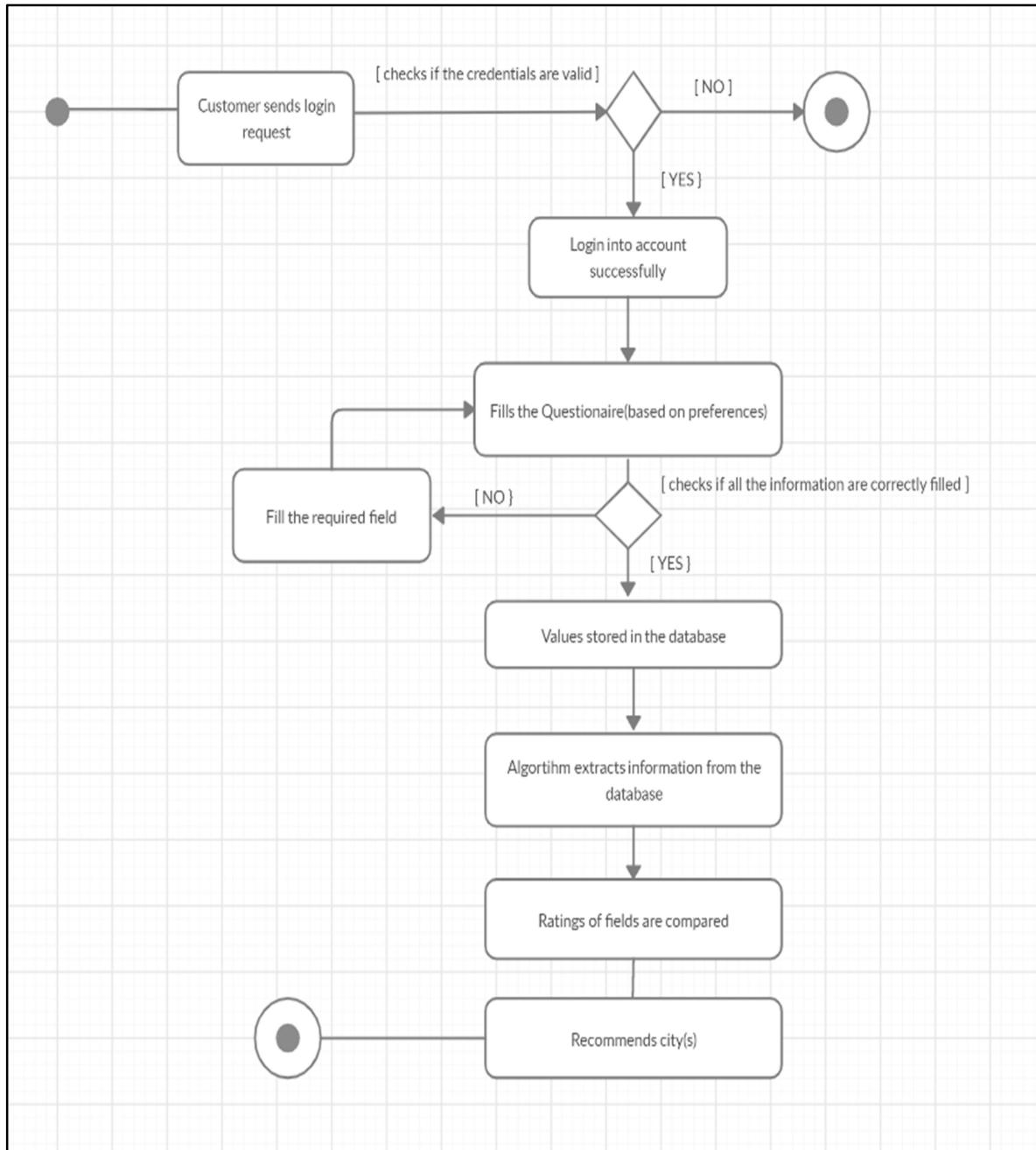


Fig 3.2. Activity Diagram of Travel Recommendation System

### 3.1.3 Use case Diagram

A use case diagram is a dynamic or behavior diagram in UML. Use case diagrams model the functionality of a system using actors and use cases. Use cases are a set of actions, services, and functions that the system needs to perform.

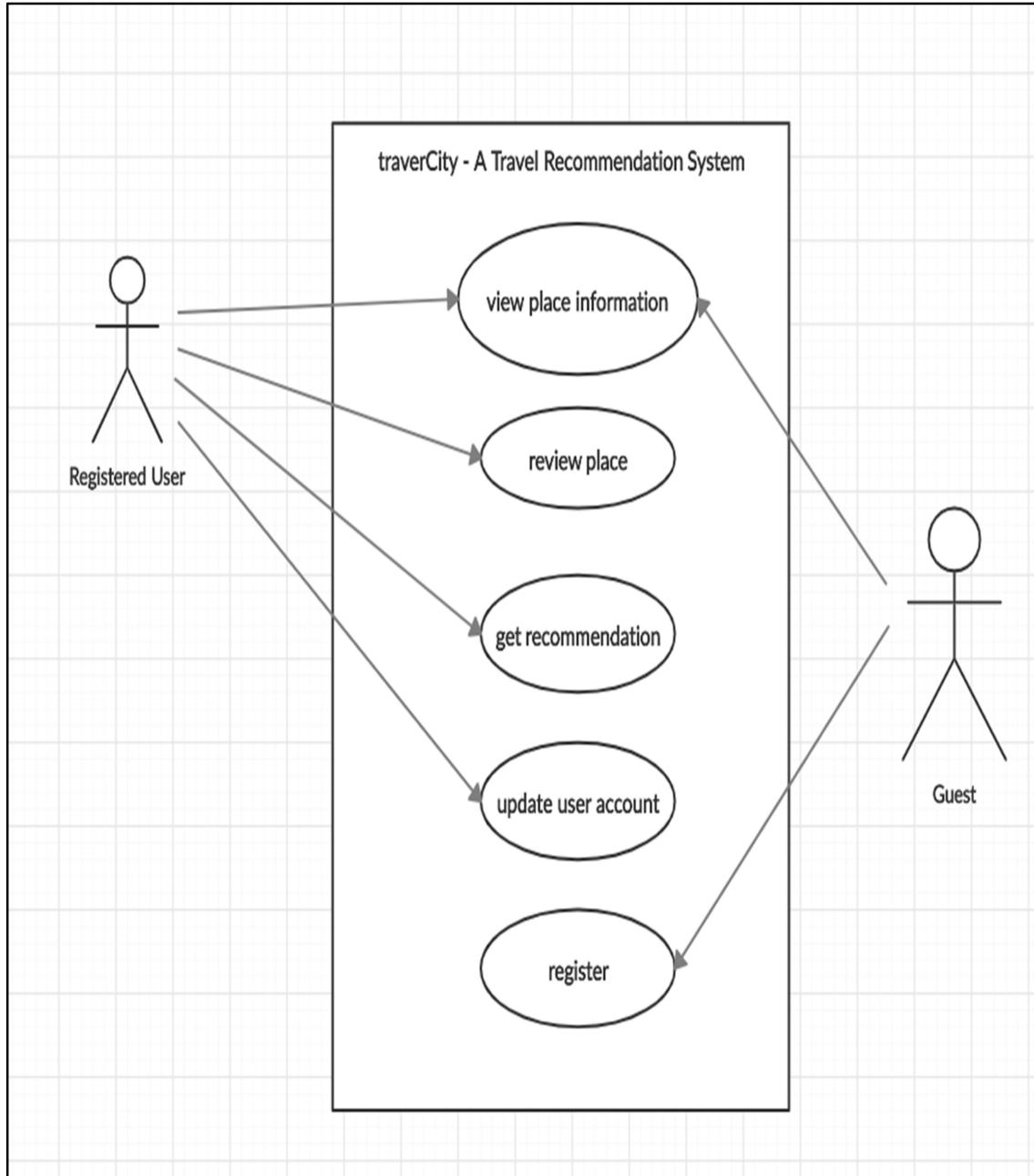


Fig 3.3. Use Case Diagram of Travel Recommendation System

### 3.1.4 Collaboration Diagram

A collaboration diagram, also known as a communication diagram, is an illustration of the relationships and interactions among software objects in the Unified Modeling Language. These diagrams can be used to portray the dynamic behavior of a particular use case and define the role of each object.

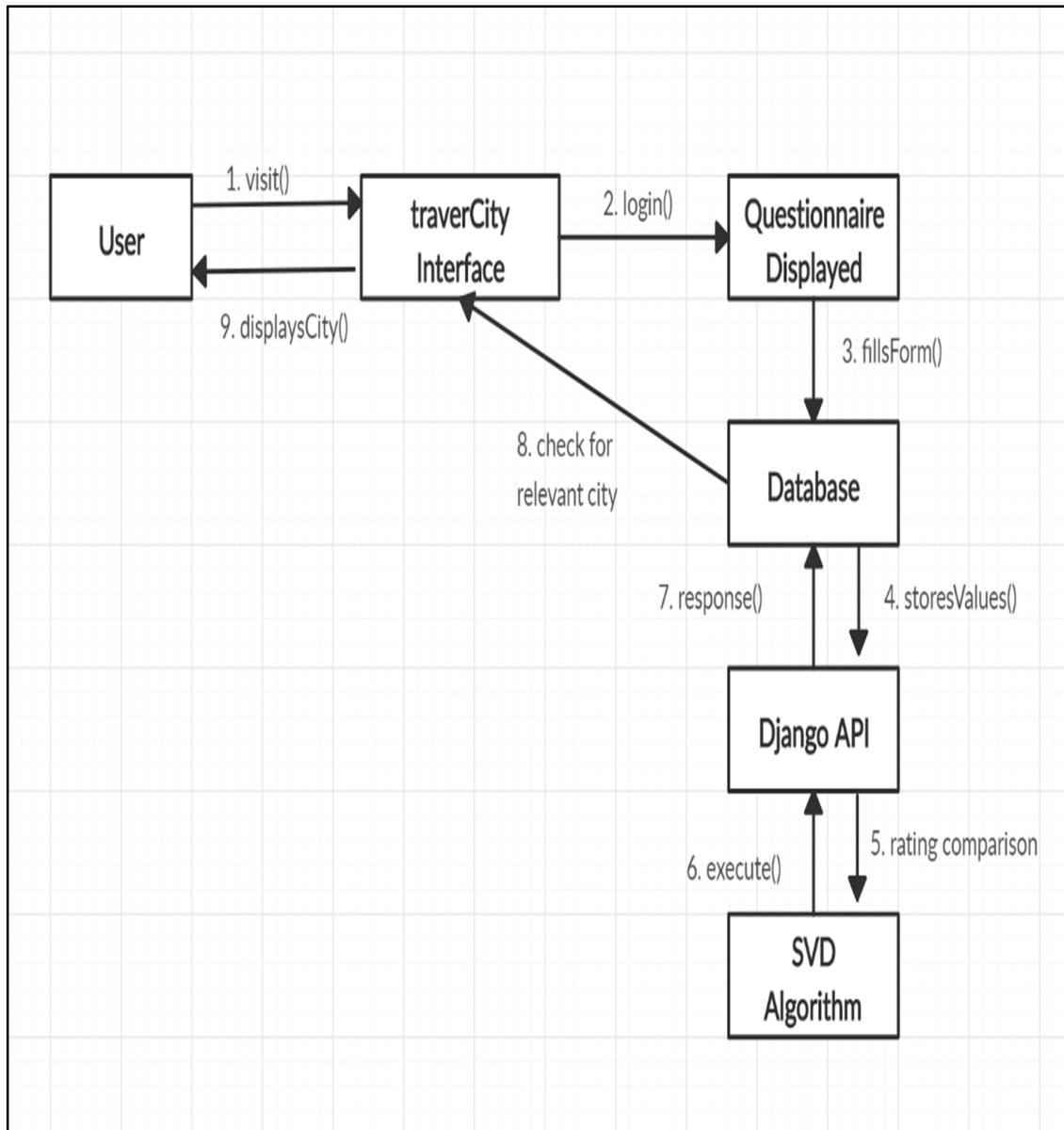


Fig 3.4. Collaboration Diagram of Travel Recommendation System

### 3.1.5 Class Diagram

A class diagram in the Unified Modelling Language is a type of static structure diagram that describes the structure of a system by showing the system's classes, their attributes, operations (or methods), and the relationships among objects.

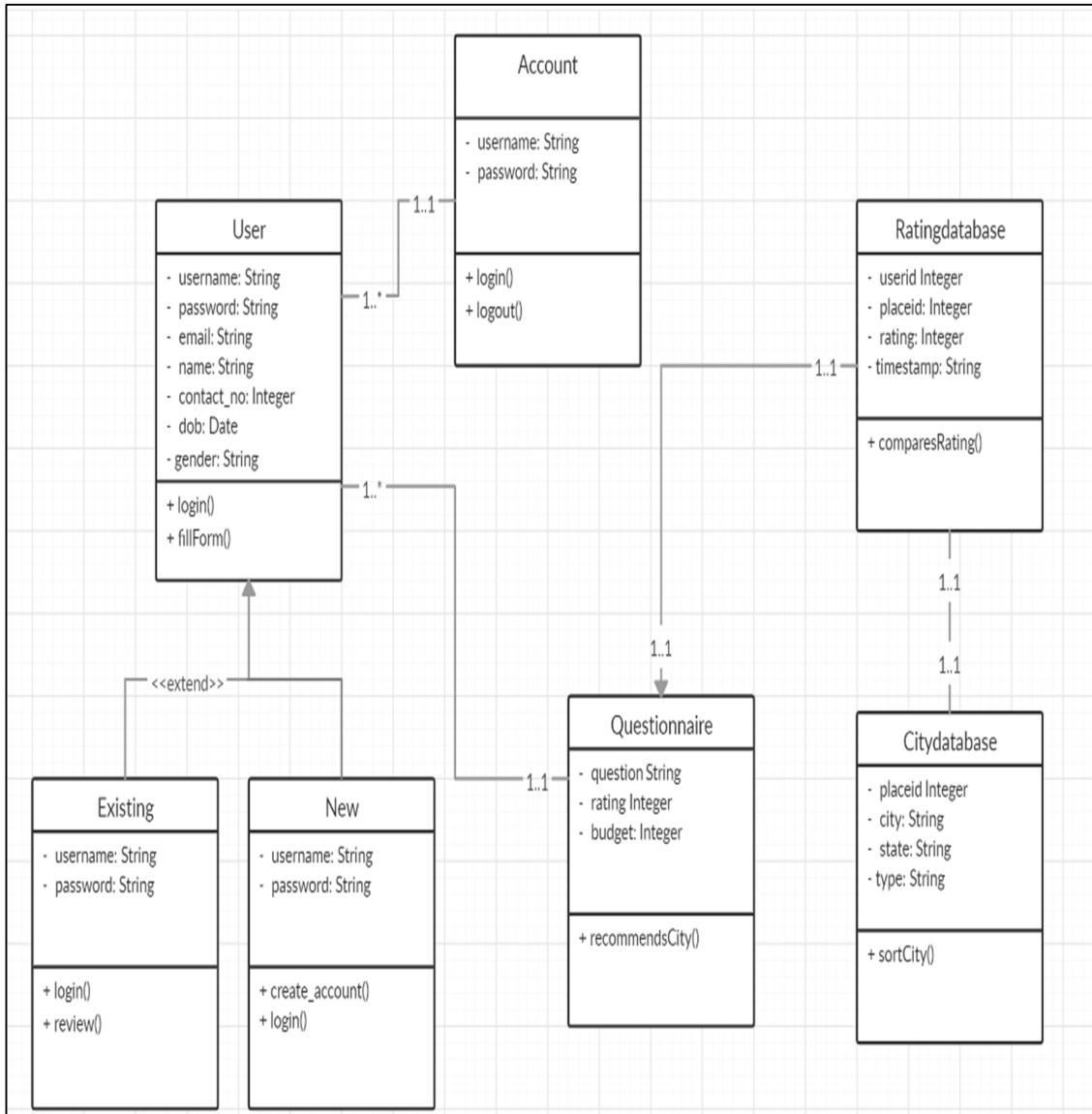


Fig 3.5. Class Diagram of Travel Recommendation System

# Chapter 4

## Design

Software architecture involves the high-level structure of software system abstraction, by using decomposition and composition, with architectural style and quality attributes. A software architecture design must conform to the major functionality and performance requirements of the system, as well as satisfy the non-functional requirements such as reliability, scalability, portability, and availability. A software architecture must describe its group of components, their connections, interactions among them and deployment configuration of all components. A software architecture can be defined in many ways –

- **UML** – UML is one of object-oriented solutions used in software modeling and design.
- **Architecture View Model (4+1 view model)** – Architecture view model represents the functional and non-functional requirements of software application.
- **ADL (Architecture Description Language)** – ADL defines the software architecture formally and semantically

### 4.1 Architectural Design

The software needs the architectural design to represent the design of software. IEEE defines architectural design as “the process of defining a collection of hardware and software components and their interfaces to establish the framework for the development of a computer system.” The software that is built for computer-based systems can exhibit one of these many architectural styles. Each style will describe a system category that consists of:

- A set of components (e.g.: a database, computational modules) that will perform a function required by the system.
- The set of connectors will help in coordination, communication, and cooperation between the components.
- Conditions that how components can be integrated to form the system.
- Semantic models that help the designer to understand the overall properties of the system.

## 4.1.1 Architectural Context Diagram

The context diagram is used to establish the context and boundaries of the system to be modelled: which things are inside and outside of the system being modelled, and what is the relationship of the system with these external entities.

A context diagram, sometimes called a level 0 data-flow diagram, is drawn in order to define and clarify the boundaries of the software system. It identifies the flows of information between the system and external entities. The entire software system is shown as a single process.

In order to produce the context diagram and agree on system scope, the following must be identified:

- external entities
- data-flows

## 4.1.2 Architectural Behavioral Diagram

Behavioral Diagrams depict the elements of a system that are dependent on time and that convey the dynamic concepts of the system and how they relate to each other. The elements in these diagrams resemble the verbs in a natural language and the relationships that connect them typically convey the passage of time.

### **Use Case Diagrams:**

Use Case diagrams capture Use Cases and relationships among Actors and the system; they describe the functional requirements of the system, the manner in which external operators interact at the system boundary, and the response of the system.

### **Actor:**

An actor represents the roles that the users of the use cases play. An actor may be a person (e.g. student, customer), a device (e.g. workstation), or another system (e.g. bank, institution).

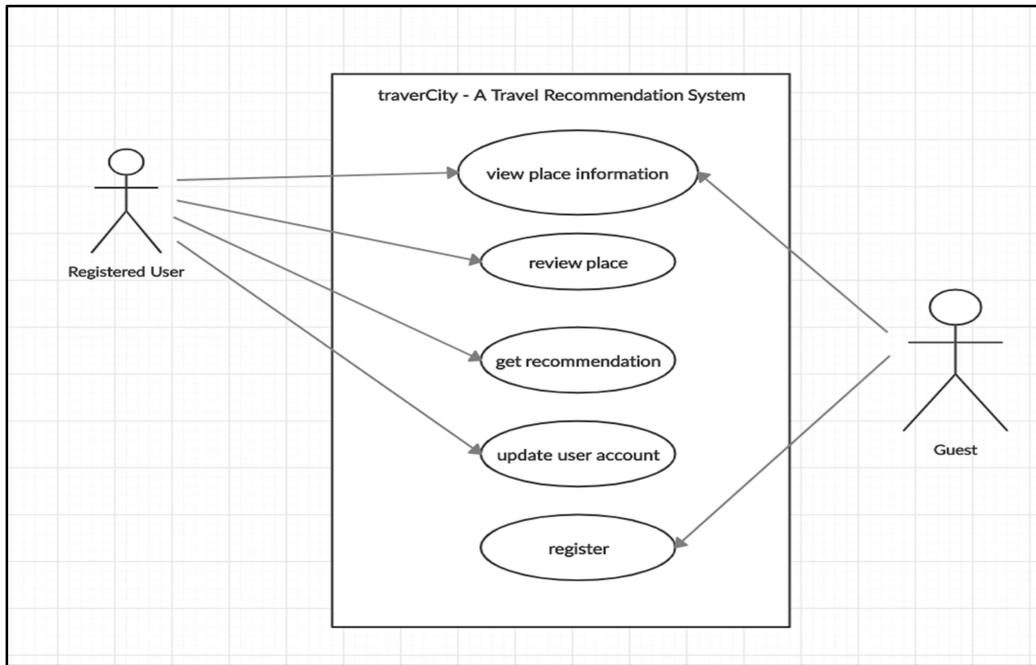


Fig 4.1. Use Case Diagram of Travel Recommendation System

### 4.1.3 Description of Architecture diagrams

Behavioral diagrams are used to depict how the software behaves and interacts with the different conditions of the environment with different actors. There are various kind of actors that can act on a software.

In our project there are two actors, one is a registered user and other is a guest user, that can interact with the system. There are many use cases that defines the working of the project. Registered user can view the place information, review place, get recommendation and update his user account and questionnaire choices.

While the guest user can view place information already available and register to the account. The various actors in the system interact in various capacities with the system. The current version is a prototype version and hence the actors have limited interaction with the software. However, as the system grown in utility the functionalities will keep on adding up.

However, the kind of actors is unlikely to change. As the functionalities add up the use cases will grow and also relationships between various use cases will also develop.

#### 4.1.4 Control Hierarchy

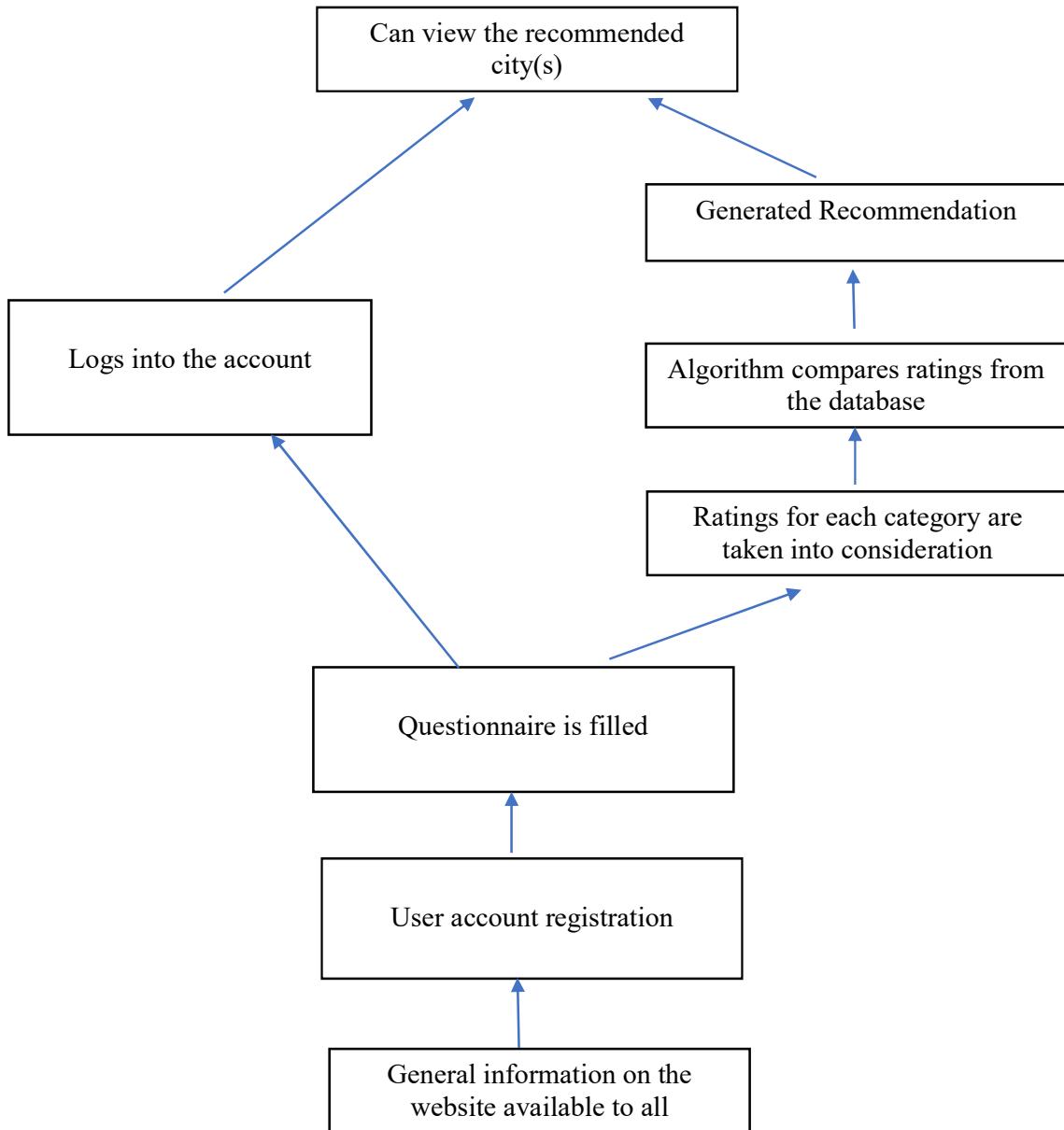


Fig 4.2. Control Hierarchy of Travel Recommendation System

“traverCity” is a very simple yet effective system that addresses one of the problem people face while planning a trip. Our website can recommend cities to people which will be the most appropriate for their needs and requirements. These requirements are user’s current requirements and can be altered from time to time. The website for a guest user will contain

general information, showing the most visited places in India and their reviews. Once the user decides to log in. He/she is asked to fill a registration form and once the registration is done, the user is directed to fill the questionnaire designed to get the optimal information about them. It asks the user to rate various categories like interests (for e.g. adventure, nature etc.), seasons (for e.g. winter, summer etc.), people they are planning a trip with and age group of people travelling. Along with this we take the rating of some place they might have visited in the past so that we can use them for collaborative filtering. We also ask for the budget they are ready to spare for this trip.

All this information helps us to build a strong recommendation for the cities they are likely to visit as it is the most suitable place as per their needs and wants. This is done using the SVD algorithm that extracts information from the models (database).

## **4.2 Modular and Procedural Approach**

Python provides various inbuilt modules for machine learning purposes. In this project we have used various python modules and libraries for various purposes. Since this is a ML project the libraries that we used are Surprise package and worked on Django framework. Secondly for mathematical computations and clustering purposes we used, pandas, NumPy, Sci-kit learn, SciPy and other libraries. For the development of GUI, we used front-end technologies.

### **4.2.1 Modules Used**

#### **4.2.1.1 Pandas**

Pandas is a software library written for the Python programming language for data manipulation and analysis. In particular, it offers data structures and operations for manipulating numerical tables and time series. It is free software released under the three-clause BSD license. The name is derived from the term "panel data", an econometrics term for data sets that include observations over multiple time periods for the same individuals. Pandas is mainly used for machine learning in form of data frames. Pandas allow importing data of various file formats such as csv, excel etc. Pandas allows various data manipulation

operations such as group by, join, merge, melt, concatenation as well as data cleaning features such as filling, replacing or imputing null values.

Major Features of this library are as follows:

- DataFrame object for data manipulation with integrated indexing.
- Tools for reading and writing data between in-memory data structures and different file formats.
- Data alignment and integrated handling of missing data.
- Reshaping and pivoting of data sets.
- Label-based slicing, fancy indexing, and subsetting of large data sets.
- Data structure column insertion and deletion.
- Group by engine allowing split-apply-combine operations on data sets.
- Data set merging and joining.
- Hierarchical axis indexing to work with high-dimensional data in a lower-dimensional data structure.
- Time series-functionality: Date range generation and frequency conversion, moving window statistics, moving window linear regressions, date shifting and lagging.
- Provides data filtration.

### 4.2.1.2 NumPy

NumPy is a library for the Python programming language, adding support for large, multidimensional arrays and matrices, along with a large collection of high level mathematical functions to operate on these arrays.

Using NumPy in Python gives functionality comparable to MATLAB since they are both interpreted, and they both allow the user to write fast programs as long as most operations work on arrays or matrices instead of scalars. In comparison, MATLAB boasts a large number of additional toolboxes, notably Simulink, whereas NumPy is intrinsically integrated with Python, a more modern and complete programming language. Moreover, complementary Python packages are available; SciPy is a library that adds more MATLAB-like functionality and Matplotlib is a plotting package that provides MATLAB-like plotting functionality. Internally, both MATLAB and NumPy rely on BLAS and LAPACK for efficient linear algebra computations.

### **4.2.1.3 Sci-kit Learn**

Scikit-learn is a free software machine learning library for the Python programming language. It features various classification, regression and clustering algorithms including support vector machines, random forests, gradient boosting, k-means and DBSCAN, and is designed to interoperate with the Python numerical and scientific libraries NumPy and SciPy.

### **4.2.1.4 SciPy**

SciPy is a scientific python open source, distributed under the BSD licensed library to perform Mathematical, Scientific and Engineering Computations.

The SciPy library depends on NumPy, which provides convenient and fast N-dimensional array manipulation. The SciPy library is built to work with NumPy arrays and provides many user-friendly and efficient numerical practices such as routines for numerical integration and optimization. Together, they run on all popular operating systems, are quick to install and are free of charge.

## **4.2.2 Internal Data Structures**

While dealing with machine learning projects it becomes inevitable to deal with large chunks of data. To deal with large amounts of data it requires proper organization of data with the help of various data structures. Various data structures are used to store data in various formats. For example, an array stores homogenous data while a list can store heterogeneous data too. To deal with the large amounts of dataset that we require for our project we have used the models used in Django framework. Django by default comes with SQLite database where we can store the relevant data that can be accessed by the algorithm. For this project we made two models, namely, City Database and Rating Database.

City Database contains the fields placeid (acting as it's primary key), city, state and type of interests this city provides like adventure, nature, heritage etc. Other one that is the Rating Database contains the fields as userid, placeid (one from the City Database), rating, and the timestamp. Other than these data models we have a model for Questionnaire that contains all the preferences of the user in the form of rating for the corresponding field. Rating database acts as a link between City Database and the Questionnaire.

This simple but elegant use of these data structures make the program light on the computer's memory but also makes the processing of the text faster and easier. This also makes way for dealing with much larger data in a very small secondary memory space. Right now, we are dealing with a small dataset, one that can be used to train our machine.

### 4.2.3 Algorithm Design for operations

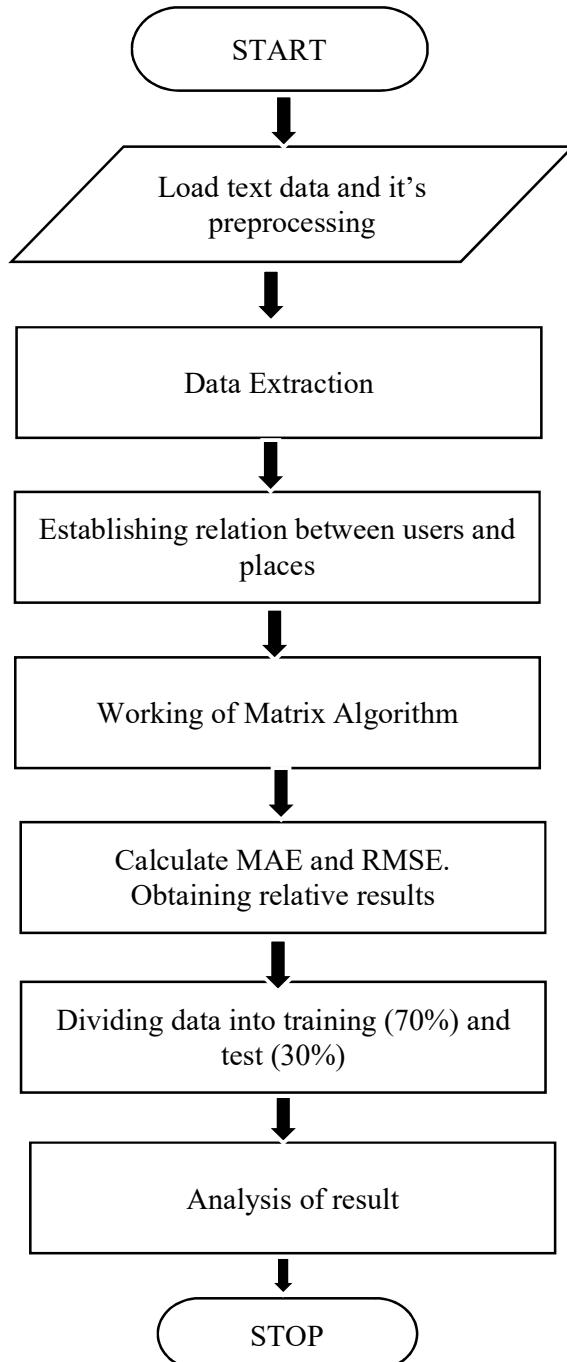


Fig 4.3. Algorithm Flowchart

### 4.2.3.1 SVD Algorithm

The Singular Value Decomposition (SVD) is a well-known matrix factorization technique that factors an  $m$  by  $n$  matrix  $X$  into three matrices as follows:

$$\begin{pmatrix} X \\ \begin{matrix} x_{11} & x_{12} & \dots & x_{1n} \\ x_{21} & x_{22} & \dots & \\ \vdots & \vdots & \ddots & \\ x_{m1} & & & x_{mn} \end{matrix} \end{pmatrix} = \begin{pmatrix} U \\ \begin{matrix} u_{11} & \dots & u_{1r} \\ \vdots & \ddots & \\ u_{m1} & & u_{mr} \end{matrix} \end{pmatrix} \begin{pmatrix} S \\ \begin{matrix} s_{11} & 0 & \dots \\ 0 & \ddots & \\ \vdots & & s_{rr} \end{matrix} \end{pmatrix} \begin{pmatrix} V^T \\ \begin{matrix} v_{11} & \dots & v_{1n} \\ \vdots & \ddots & \\ v_{r1} & & v_{rn} \end{matrix} \end{pmatrix}$$

$m \times n$        $m \times r$        $r \times r$        $r \times n$

Fig: 4.4. Matrix Factorization

The matrix  $S$  is a diagonal matrix containing the *singular values* of the matrix  $X$ . There are exactly  $r$  singular values, where  $r$  is the *rank* of  $X$ . The rank of a matrix is the number of linearly independent rows or columns in the matrix. Recall that two vectors are linearly independent if they cannot be written as the sum or scalar multiple of any other vectors in the space. If every user who liked Manali also liked Kasauli, the two city vectors would be linearly dependent and would only contribute one to the rank.

Given that the SVD somehow reduces the dimensionality of our dataset and captures the "features" that we can use to compare users, how do we actually predict ratings? The first step is to represent the data set as a matrix where the users are rows, cities are columns, and the individual entries are specific ratings. In order to provide a baseline, we fill in all of the empty cells with the average rating for that movie and then compute the svd.

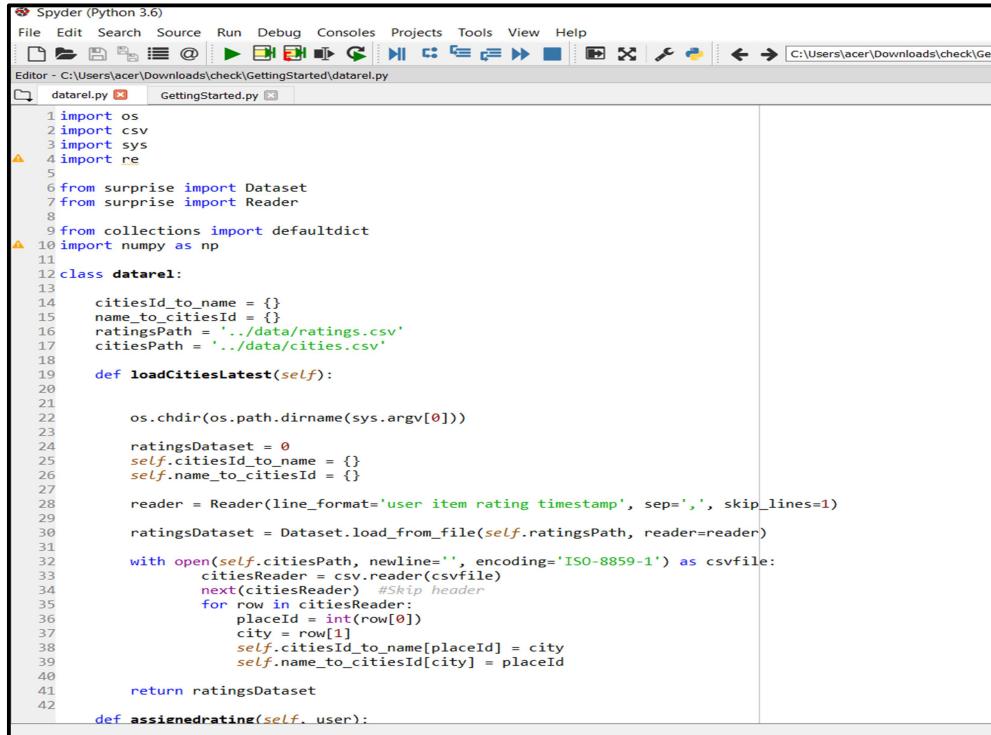
Fig: 4.5. Data Set

The screenshot shows the Spyder Python 3.6 IDE interface. The code editor displays a file named `GettingStarted.py` containing Python code for an SVD algorithm. The variable explorer on the right shows several variables: `Ratings` (list, size 11, value: `[(4, 3.9), (5, 2.1), (6, 1.1), (12, 1.8), (13, 1.1), (14, 4.8), (15, 4 ...)`), `actualRating` (float64, value: `3.386046511627907`), `estimatedRating` (float64, value: `3.1716534999593847`), `hated` (list, size 4, value: `[(5, 2.1), (6, 1.1), (12, 1.8), (13, 1.1)]`), `intplaceId` (int, value: `20`), `loved` (list, size 7, value: `[(4, 3.9), (14, 4.8), (15, 4.9), (23, 4.4), (24, 4.6), (21, 4.4), (26, ...)`), `placeId` (str, value: `20`), and `predictions` (list, size 21, value: `[Prediction, Prediction, Prediction, Prediction, Prediction, ...]`). The IPython console shows the output of the code, including city names like `jaipur`, `mandu`, and `pachmari`, and a list of recommended cities.

Fig: 4.6. SVD Algorithm

The screenshot shows the IPython console output for the `GettingStarted` script. It starts by loading cities and then recommends sites for User 2, listing cities like `khajjiar`, `jaipur`, `udaipur`, `ujjain`, `jabalpur`, `mandu`, and `pachmari`. It then lists negative values and builds a model to compute recommendations. Finally, it recommends cities for the user, including `kasauli`, `chail`, `Tura`, `Cherrapunji`, `Lunglei`, `manali`, `kanha`, `Mawsynram`, `aizawl`, and `shimla`.

Fig: 4.7. Recommended Cities



The screenshot shows the Spyder Python 3.6 IDE interface. The title bar says "Spyder (Python 3.6)". The menu bar includes File, Edit, Search, Source, Run, Debug, Consoles, Projects, Tools, View, Help. The toolbar has various icons for file operations like Open, Save, Run, Stop, and Help. The status bar at the bottom shows the path "C:\Users\acer\Downloads\check\GettingStarted\datarel.py". The main code editor window contains the following Python code:

```

1 import os
2 import csv
3 import sys
4 import re
5
6 from surprise import Dataset
7 from surprise import Reader
8
9 from collections import defaultdict
10 import numpy as np
11
12 class datarel:
13
14     citiesId_to_name = {}
15     name_to_citiesId = {}
16     ratingsPath = '../data/ratings.csv'
17     citiesPath = '../data/cities.csv'
18
19     def loadCitiesLatest(self):
20
21         os.chdir(os.path.dirname(sys.argv[0]))
22
23         ratingsDataset = []
24         self.citiesId_to_name = {}
25         self.name_to_citiesId = {}
26
27         reader = Reader(line_format='user item rating timestamp', sep=',', skip_lines=1)
28
29         ratingsDataset = Dataset.load_from_file(self.ratingsPath, reader=reader)
30
31         with open(self.citiesPath, newline='', encoding='ISO-8859-1') as csvfile:
32             citiesReader = csv.reader(csvfile)
33             next(citiesReader) #Skip header
34             for row in citiesReader:
35                 placeId = int(row[0])
36                 city = row[1]
37                 self.citiesId_to_name[placeId] = city
38                 self.name_to_citiesId[city] = placeId
39
40         return ratingsDataset
41
42     def assignedrating(self, user):

```

Fig: 4.8. Visualizing Data

Important quantities to be calculated:

1. **Mean Absolute Error** - Mean Absolute Error (MAE) is the average vertical distance between each point and the identity line. MAE is also the average horizontal distance between each point and the identity line.

$$\text{MAE} = \frac{\sum_{i=1}^n |y_i - x_i|}{n} = \frac{\sum_{i=1}^n |e_i|}{n}.$$

2. **Root Mean Square Error** – It is a frequently used measure of the differences between values (sample or population values) predicted by a model or an estimator and the values observed.

$$\text{RMSE} \quad (\text{Root Mean Square Error}) = \sqrt{\frac{\sum_{t=1}^T (\hat{y}_t - y_t)^2}{T}}.$$

3. **Euclidean Distance** - the Euclidean distance or Euclidean metric is the "ordinary" straight-line distance between two points in Euclidean space.

$$\begin{aligned}\text{Euclidean Distance} &= \sqrt{(q_1 - p_1)^2 + (q_2 - p_2)^2 + \cdots + (q_n - p_n)^2} \\ &= \sqrt{\sum_{i=1}^n (q_i - p_i)^2}.\end{aligned}$$

### 4.2.3.2 Cosine Similarity

Cosine similarity is a measure of similarity between two non-zero vectors of an inner product space that measures the cosine of the angle between them. The cosine of  $0^\circ$  is 1, and it is less than 1 for any angle in the interval  $(0, \pi]$  radians. It is thus a judgment of orientation and not magnitude: two vectors with the same orientation have a cosine similarity of 1, two vectors oriented at  $90^\circ$  relative to each other have a similarity of 0, and two vectors diametrically opposed have a similarity of -1, independent of their magnitude.

$$\text{similarity}(A, B) = \frac{A \cdot B}{\|A\| \times \|B\|} = \frac{\sum_{i=1}^n A_i \times B_i}{\sqrt{\sum_{i=1}^n A_i^2} \times \sqrt{\sum_{i=1}^n B_i^2}}$$

Name	Type	Size	Value
cosine_sim	float64	(19, 19)	[[1. 0. 0. ... 1. 0. 0.] [0. 1. 0. ... 0. 0. 0.]
df	DataFrame	(19, 4)	Column names: Index, State, Interest, Adventure
indices	Series	(19,)	Series object of pandas.core.series module

Fig: 4.9. Variable Explorer

```

15 from sklearn.feature_extraction.text import CountVectorizer
16
17 #importing dataset
18 df=pd.read_csv('sample2.csv')
19
20 df.set_index('Cities', inplace = True)
21 df.head()
22
23 count = CountVectorizer()
24 count_matrix = count.fit_transform(df['Adventure'],df['Interest'])
25
26 indices = pd.Series(df.index)
27 indices[:5]
28
29 cosine_sim = cosine_similarity(count_matrix, count_matrix)
30 cosine_sim
31
32 def recommendations(Cities, cosine_sim = cosine_sim):
33
34     recommended_cities = []
35
36     # gettin the index of the movie that matches the title
37     idx = indices[indices == Cities].index[0]
38
39     # creating a Series with the similarity scores in descending order
40     score_series = pd.Series(cosine_sim[idx]).sort_values(ascending = False)
41
42     # getting the indexes of the 10 most similar movies

```

Fig: 4.10. Cosine Similarity Algorithm

The screenshot shows a Jupyter Notebook interface with the following details:

- Variable explorer**: A tab at the top left.
- History log**: A tab at the top right.
- IPython console**: A tab at the top center.
- Console 8/A**: The active tab, indicated by a red border.
- In [48]:** The input cell contains the command `recommendations('Araku valley')`.
- Out[48]:** The output cell displays a list of city names: `['Sela Pass', 'Ziro valley', 'Tawang', 'Tezu', 'Mantralayam', 'Vizag', 'Srisailam', 'Papikondalu']`.

Fig: 4.11. Recommended Cities

### 4.2.3.3 Comparative Study

In order to obtain the desired results, we studied number of algorithms that work for recommender systems. This whole process helped us to figure out the algorithm with the most efficient results, which is the SVD algorithm that works on rating. Comparative study of some algorithms is listed below:

- **Cosine Similarity**
  - Cosine Similarity works on a vector space model thus counting frequency.
  - Due to frequency count it fixes its prediction. Rather than predicting new predictions, it generates same prediction.
- **Random Forest**
  - Random forest is a tree algorithm. It is overfitting the data in constructing tree thus predicting same city more than once.
- **Decision Tree**
  - Decision tree another tree algorithm, that have an issue of overfitting thus predicting same city more than once.

traverCity	RMSE	MAE	Time
<b>SVD</b>	0.2718	0.2301	0:00:11
<b>SVD++</b>	0.4249	0.3479	0:09:03
<b>NMF</b>	1.1105	0.7600	0:00:15
<b>K-NN</b>	1.3215	1.1611	0:00:10
<b>Co-Clustering</b>	1.0218	0.8612	0:00:03
<b>Random</b>	1.2712	1.1157	0:00:01

Table: 4.1. Comparative Study of Algorithms

The above table shows the values of RMSE and MAE for various algorithms. The listed algorithm all work fine for the job but the best algorithm will be one with following properties:

1. Less time of execution
2. Algorithm whose RMSE and MAE values are as comparable as possible.

Based on the results we got, the best algorithm was found to be SVD algorithm.

## **4.3 Data Design**

In this project most of the data sets used, is in the form of CSV files while training and then ultimately the models of the databases all are build by us and thus it does not involve much data design.

### **4.3.1 Data objects and Resultant Data Structures**

A data object is a region of storage that contains a value or group of values. Each value can be accessed using its identifier or a more complex expression that refers to the object. In addition, each object has a unique data type. The data type of an object determines the storage allocation for that object and the interpretation of the values during subsequent access. The data objects used in the system are: Strings, Integers and Floating-point numbers. The resultant Data structures are in the form of tables that are the models build in Django. All the operations and functions are applied to these models to work with data and obtain results.

## **4.4 Interface Design**

The interface of our project is quite realistic and lively as we have developed an interactive, quick responsive and functional front-end for our website that gives us a great platform to interact with our users. We have designed login and registration pages, as well as user dashboard and connected them with a SQLite database using Django.

We have developed a questionnaire to collect the ratings given by users according to their preferences and the same is being stored in a model of the same name that can be later used by the algorithm to produce the desired results.

Currently, our website serves only for Indian cities but considering the wider scope and utility of our project, this can be expanded on an International scale as well.

## 4.4.1 Human Machine Interface Design Specification

The human machine interface design of our project gives look and feel of a website that is easy to use and handle by people of any age group with basic computer knowledge. We have designed a template that will accentuate the euphoria people feel while planning a trip. Most people have to wait for a long time to get out of their boring routine and to be able to actually spend some good time during travel. We completely understand this feeling and our services try to provide them that in the best possible way.

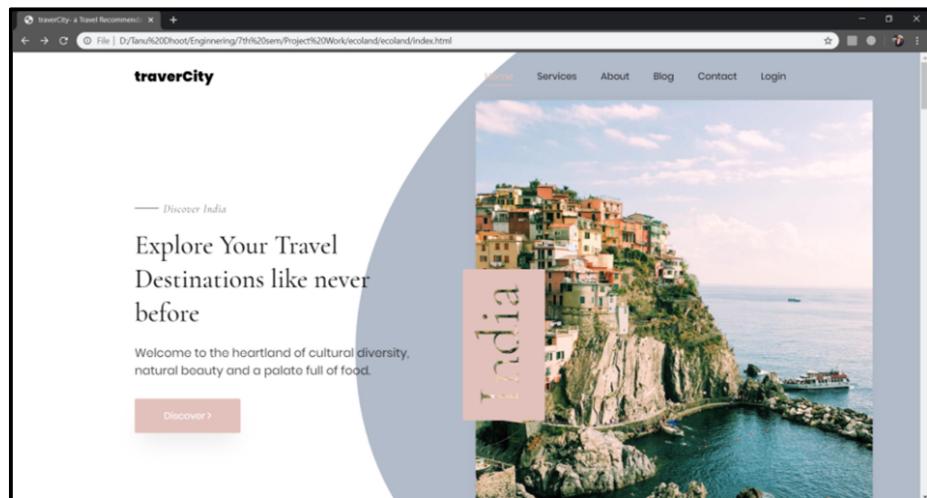


Fig: 4.12. Index Page of traverCity

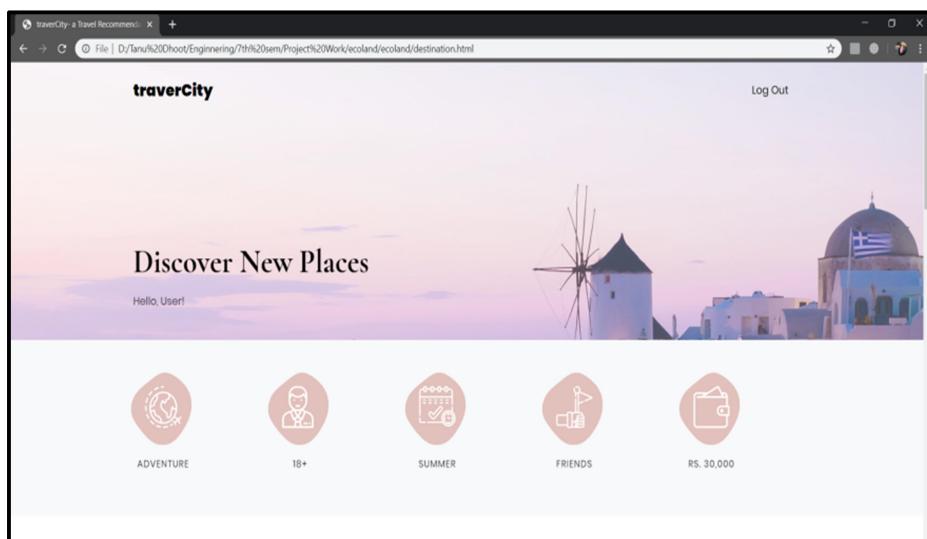


Fig: 4.13. User Dashboard

## 4.4.2 I/O Forms

The input of the user is taken using the website by using the frontend technologies like HTML, CSS and JavaScript. The two main input forms are the Registration Form and the Questionnaire Form that help us to know the user better. Once these values are taken, Django comes into play and they are stored in the models of SQLite. Once the algorithm does its job, the output is taken from the model and printed on the user dashboard for the user to see.

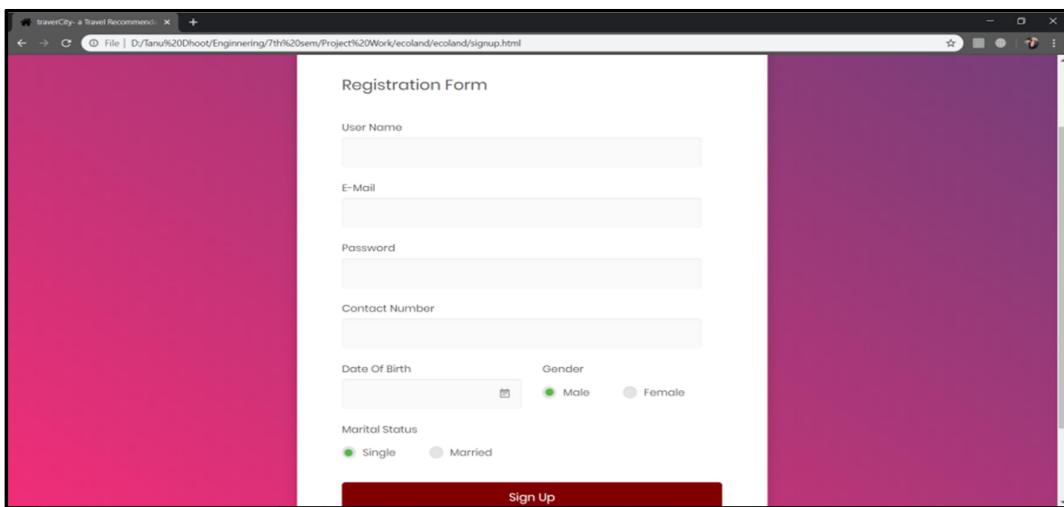


Fig: 4.14. Registration Page

A screenshot of a code editor showing the "models.py" file. The code defines a "UserRegistration" model with the following fields:

```
from django.db import models
GENDER_CHOICES = (
    ('M', 'Male'),
    ('F', 'Female')
)
MARITAL_CHOICES = (
    ('S', 'Single'),
    ('M', 'Married')
)
class UserRegistration(models.Model):
    Name = models.CharField(null=False, blank = False, max_length=264)
    email = models.EmailField(null=False, blank=False, default='null')
    password = models.CharField(null=False, blank=False, max_length=50, default='null')
    Contact_no = models.IntegerField(null=False, blank=False)
    DOB = models.DateField(null=False, blank=False)
    Gender = models.CharField(choices=GENDER_CHOICES, max_length=1)
```

Fig: 4.15. models.py

Django administration

Home > Travel\_App > User registrations

Select user registration to change

Action: ----- ▾ Go 0 of 8 selected

	USER REGISTRATION
<input type="checkbox"/>	Sirius Black
<input type="checkbox"/>	Molly Weasley
<input type="checkbox"/>	Rubeus Hagrid
<input type="checkbox"/>	Ronald Weasley
<input type="checkbox"/>	Draco Malfoy
<input type="checkbox"/>	Hermione Granger
<input type="checkbox"/>	Albus
<input type="checkbox"/>	Albus

8 user registrations

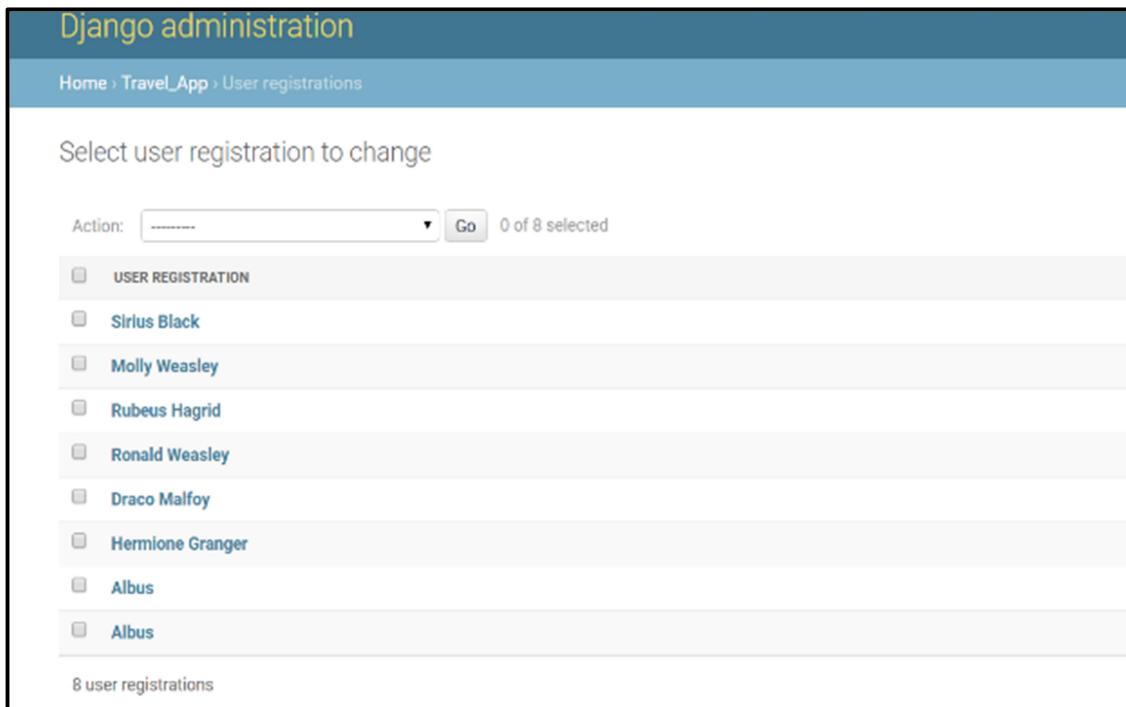


Fig: 4.16. Django Administration showing the number of users registered

Fill This Up For Us To Know You Better!

Rate according to your preference- 5 for the best and 1 for not.

What Would You Want To Find In A Place Where You Want To Travel?

Adventure    Heritage    Wildlife  
 Nature    Pilgrimage

Who Would You Like To Travel With?

Couple    Friends    Family

In Which Season Would You Love To Travel?

Winter    Spring    Summer     
Monsoon    Autumn

What Is The Age Group You Would Desire To Travel With?

Young    Mid-age    Old

Rate The Places That You Have Already Visited?

Select State ▾

What Is The Age Group You Would Desire To Travel With?

Select Budget ▾

Submit

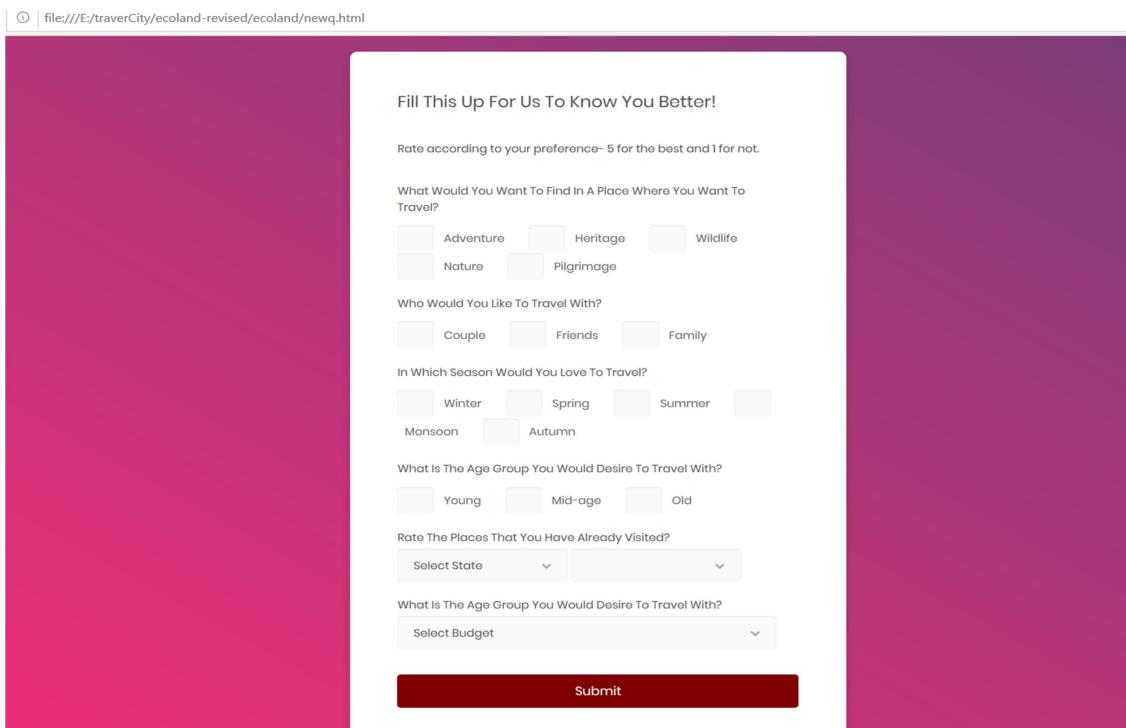


Fig: 4.17. Questionnaire Page

## 4.5 Reports

Each one of us have worked on different aspects of the project to integrate everything on a single platform that we have thought of. The whole process went in a reverse chronological order where, first, we identified our needs from the project and then we went on creating the website.

The integral part of the project was to design an algorithm that works fairly on our data set and produce the required results. Cosine similarity gave us result but due to frequency count it fixes its prediction and rather than predicting new results it generated the same prediction. Next, we tried Random Forest and Decision Tree, but both the algorithms faced the problem of overfitting which led to the prediction of the same city more than once.

After all the not so successful approaches we decided to implement the SVD algorithm. SVD algorithm worked on the ratings obtained by the user and helped us to obtain the results we desired from the beginning. Every time the predicted cities were different and we achieved pretty good results.

Then to develop the GUI of the software we used a template and modified it according to our needs. Once we got the whole template prepared, we worked on the Django framework to do all the back-end functionalities using the models, forms and views of Django. This helped our website to be recognized as a whole working project.

# Chapter 5

## Testing

Software testing is a process, to evaluate the functionality of a software application with an intent to find whether the developed software met the specified requirements or not and to identify the defects to ensure that the product is defect free in order to produce the quality product. Testing is conducted at the phase level in software development life cycle or at module level in program code. Software testing comprises of Validation and Verification.

### 5.1 Testing Objectives

Software Testing has different goals and objectives. The major objectives of Software testing are as follows:

- Finding defects which may get created by the programmer while developing the software.
- Gaining confidence and providing information about the level of quality.
- To prevent defects.
- To make sure that the end result meets the business and user requirements.
- To ensure that it satisfies the BRS that is Business Requirement Specification and SRS that is System Requirement Specifications.
- To gain the confidence of the customers by providing them a quality product.

Testing can either be done manually or using an automated testing tool:

- **Manual** – This testing is performed without taking help of automated testing tools. The software tester prepares test cases for different sections and levels of the code, executes the tests and reports the result to the manager. Manual testing is time and resource consuming. The tester needs to confirm whether or not right test cases are used. Major portion of testing involves manual testing.
- **Automated** - This testing is a testing procedure done with aid of automated testing tools. The limitations with manual testing can be overcome using automated test tools.

Tests can be conducted based on two approaches –

- Functionality testing
- Implementation testing

## 5.2 Testing Scope

Scope of testing includes the process to determine all those features or functionality as one may say that will be considered for Testing during a particular level of testing in a particular release. The scope is determined during the Test planning phase where in the test plan we mention the scope of testing we will consider.

The project has two parts one is the user interface, i.e. the front-end and the back-end functionality and the other one is the algorithm testing and coding. The front-end didn't need testing while the back-end needed to manage the models that makes the base where the algorithm functions that required some amount of testing.

The main part of the project that required testing was the algorithm working and data sets. As we didn't get the ideal dataset online, the process to design one that works with all the algorithm we tried was little tricky. Also, in order to perform the training of the machine we started with a comparatively smaller data set, gradually increasing the size in later stages.

The process of settling to the right algorithm was again something that required decent amount of testing. We went through a couple of algorithms and tested them on our data set until we achieved the desired result. Also, we asked our friends and other people to test the system and its working to achieve smooth functioning.

## 5.3 Testing Principles

- Exhaustive testing is not possible. Instead, we need the optimal amount of testing based on the risk assessment of the application.
- Defect Clustering which states that a small number of modules contain most of the defects detected, i.e., approximately 80% of the problems are found in 20% of the modules.
- If the same set of repetitive tests are conducted, the method will be useless for discovering new defects.
- Testing talks about the presence of defects and don't talk about the absence of defects. i.e. Software Testing reduces the probability of undiscovered defects remaining in the software but even if no defects are found, it is not a proof of correctness.

- It is possible that software which is 99% bug-free is still unusable.
- Testing should start as early as possible in the Software Development Life Cycle.
- Testing is context dependent which basically means that the way you test an e-commerce site will be different from the way you test a commercial off the shelf application.

## Black-box testing

It is carried out to test functionality of the program. It is also called ‘Behavioral’ testing. The tester in this case, has a set of input values and respective desired results. On providing input, if the output matches with the desired results, the program is tested ‘ok’, and problematic otherwise.

In this testing method, the design and structure of the code are not known to the tester, and testing engineers and end users conduct this test on the software.

Black-box testing techniques:

- **Equivalence class** – The input is divided into similar classes. If one element of a class passes the test, it is assumed that all the class is passed.
- **Boundary values** – The input is divided into higher and lower end values. If these values pass the test, it is assumed that all values in between may pass too.
- **Cause-effect graphing** – In both previous methods, only one input value at a time is tested. Cause (input) – Effect (output) is a testing technique where combinations of input values are tested in a systematic way.
- **Pair-wise Testing** – The behaviour of software depends on multiple parameters. In pairwise testing, the multiple parameters are tested pair-wise for their different values.
- **State-based testing** – The system changes state on provision of input. These systems are tested based on their states and input.

## White-box testing

It is conducted to test program and its implementation, in order to improve code efficiency or structure. It is also known as ‘Structural’ testing.

In this testing method, the design and structure of the code are known to the tester. Programmers of the code conduct this test on the code.

Below are some White-box testing techniques:

- **Control-flow testing** – The purpose of the control-flow testing to set up test cases which covers all statements and branch conditions. The branch conditions are tested for both being true and false, so that all statements can be covered.
- **Data-flow testing** – This testing technique emphasis to cover all the data variables included in the program. It tests where the variables were declared and defined and where they were used or changed.

Testing itself may be defined at various levels of SDLC. The testing process runs parallel to software development. Before jumping on the next stage, a stage is tested, validated and verified.

Testing separately is done just to make sure that there are no hidden bugs or issues left in the software. Software is tested on various levels –

### **Unit Testing**

While coding, the programmer performs some tests on that unit of program to know if it is error free. Testing is performed under white-box testing approach. Unit testing helps developers decide that individual units of the program are working as per requirement and are error free.

### **Integration Testing**

Even if the units of software are working fine individually, there is a need to find out if the units, if integrated together would also work without errors. For example, argument passing and data updating etc.

## **5.4 Testing Methods used**

We applied testing methods at various levels that are generally carried out during the development of a software project. We applied white box testing and unit testing.

The testing started in right from very initial stages, when we started dealing with various algorithms. The major part of this project deals with the correct working of the algorithms. Right from the beginning we were quite clear as to what we want as the outcome of this project. Thus, to achieve that as accurately as possible proper testing methods were required.

We wanted our project to be able to recommend city on the basis of a questionnaire and past experiences of the user. This process took a while, as we had to select the best algorithm for the job. We started with cosine similarity. This algorithm worked fine with some issues. It recommended the same cities again and again, corresponding to the same input. Whereas, we wanted the user to be able to get different recommendations every time.

Next, we tried decision tree and random forest algorithm. The biggest problem we faced while working with these algorithms was that, it required the data set to be in 1NF form. Once this was achieved, the results obtained weren't satisfactory. There were some cities that were repeating, i.e. it was being recommended more than once. At last, we went on with SVD algorithm. It required us to provide ratings for the cities but then gave good results. These recommendations were tested for many test cases.

Each one of us had a part to play in this project and the project itself contained many modules to work with. Hence, unit testing was performed so as to check for the smooth working of each individual module.

## 5.5 Test Cases

To test the algorithm, we defined various test cases. We gradually increased the data set values and changed different algorithms with variable inputs. We reiterated this whole process a number of times till satisfactory results were obtained.

**Case 1:** Using cosine similarity with normal data set.

**Case 2:** Using decision tree and random forest with a dataset which is in 1NF.

**Case 3:** Using SVD with data set having ratings.

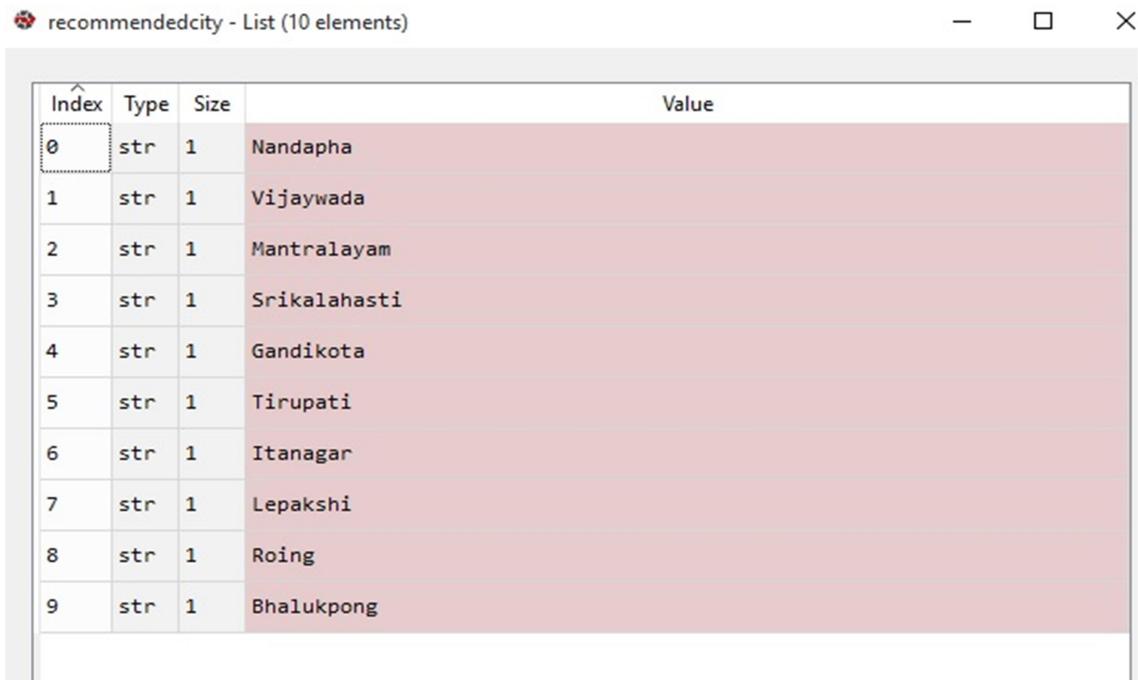
Using the combination of cases in Case 1, Case 2 and Case 3 we tested the software for different algorithms with different data set combination.

It is important here to note that given any set of conditions the algorithm reached its maximum efficiency in its third run.

## 5.6 Sample Test Data and Results

### Case 1: Using cosine similarity

#### a. Working with normal data set for the city ‘Tirupati’



The screenshot shows a Jupyter Notebook cell with the title "recommendedcity - List (10 elements)". The list contains the following data:

Index	Type	Size	Value
0	str	1	Nandapha
1	str	1	Vijaywada
2	str	1	Mantralayam
3	str	1	Srikalahasti
4	str	1	Gandikota
5	str	1	Tirupati
6	str	1	Itanagar
7	str	1	Lepakshi
8	str	1	Roing
9	str	1	Bhalukpong

Fig: 5.1. Cosine Similarity for the city ‘Tirupati’

The cities predicted were same, irrespective of the number of times we tried it for ‘Tirupati’.

To check it again we tried cosine similarity for the city ‘Vizag’.

#### b. Working with normal data set for the city ‘Vizag’

The results didn’t improve. Predicted cities came out to be same, whenever Vizag was the city in the input.

recommendedcity - List (10 elements)

Index	Type	Size	Value
0	str	1	Dirang
1	str	1	Rajahmundry
2	str	1	Araku valley
3	str	1	Srisailam
4	str	1	Papikondalu
5	str	1	Ahobilam
6	str	1	Vijaywada
7	str	1	Mantralayam
8	str	1	Srikalahasti
9	str	1	Talakona Waterfall

Fig: 5.2. Cosine Similarity for the city 'Vizag'

## Case 2: Using decision tree for the data which is in 1NF

Index	recommended	Index	0
0	Bomdila	0	Bomdila
1	Bomdila	1	Bomdila
2	Araku valley	2	Araku valley
3	Bomdila	3	Bomdila
4	Tezu	4	Tezu
5	Araku valley	5	Araku valley
6	Araku valley	6	Bomdila
7	Bomdila	7	Bomdila
8	Tezu	8	Tezu
9	Tirupati	9	Tirupati
10	Tezu	10	Tezu
11	Bomdila	11	Bomdila
12	Tezu	12	Tezu
13	Tezu	13	Tezu

Fig: 5.3. Decision tree for the data which is in 1NF

As mentioned before, decision tree works well only with the data which is in 1NF. The above figure is an output of decision tree algorithm, the data set used was in 1NF and hence the result obtained was quite similar to the one which was predicted.

If the data set would not have been in 1NF then the results would not be satisfactory.

### **Case 3: Using K-nearest algorithm for the data set which is not in 1NF**

The following figure is a working of k-nearest algorithm. The data set used was not in 1NF and hence the actual result obtained is different from the predicted.

The image displays two DataFrames, labeled 'ydf - DataFrame' and 'ytdf - DataFrame'. Both DataFrames have an 'Index' column and a '0' column. The 'ydf' DataFrame contains the following data:

Index	0
0	Along
1	Dirang
2	Dirang
3	Along
4	Gandikota
5	Dirang
6	Along
7	Gandikota
8	Dirang

The 'ytdf' DataFrame contains the following data:

Index	0
0	Araku valley
1	Anini
2	Tawang
3	Sela Pass
4	Ahobilam
5	Lepakshi
6	Pasighat
7	Amaravati
8	Roing

Fig: 5.4. K-nearest algorithm for the data which is not in 1NF

## Case 4: Using random forest for the data which is not in 1NF

The random forest algorithm works just the same as decision tree and requires data to be in 1NF for its smooth working. The following figure serves as an evidence to this where the algorithm fails when the data set is not in 1NF.

The image displays two DataFrames, 'ydf' and 'ytdf', side-by-side. Both DataFrames have an 'Index' column and a single data column labeled '0'. The 'ydf' DataFrame contains the following data:

Index	0
0	Bomdila
1	Vizag
2	Vizag
3	Bomdila
4	Talakona Waterfall
5	Vizag
6	Bomdila
7	Talakona Waterfall
8	Vizag

The 'ytdf' DataFrame contains the following data:

Index	0
0	Araku valley
1	Anini
2	Tawang
3	Sela Pass
4	Ahobilam
5	Lepakshi
6	Pasighat
7	Amaravati
8	Roing

Fig: 5.5. Random Forest for the data which is not in 1NF

## Case 5: Using SVM for the data which is in 1NF

This is again an example of the algorithm named SVM i.e. the Support Vector Machine. This algorithm has the similar way of working as the decision tree and random forest.

If the data set given is in 1NF, which is the case here, the algorithm produced satisfactory results.

Index	0
9	Tirupati
10	Tezu
11	Bomdila
12	Tezu
13	Tezu
14	Tezu
15	Araku valley
16	Tezu
17	Tezu
18	Bomdila
19	Bomdila
20	Tirupati
21	Tezu
22	Araku valley

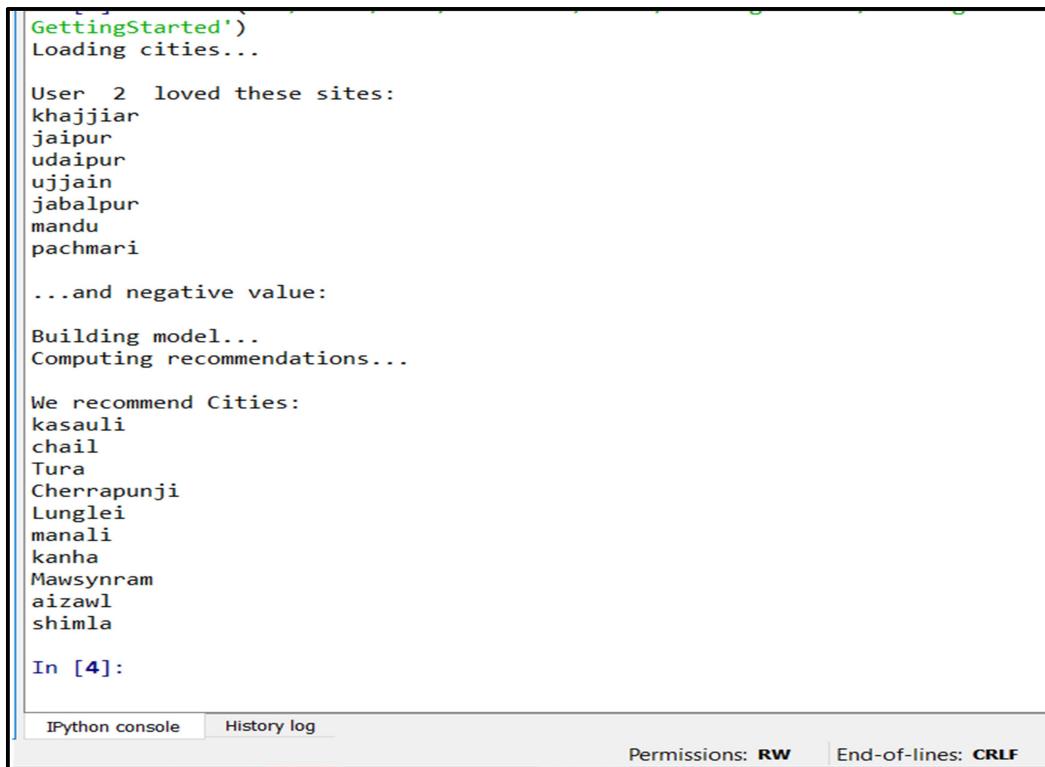
Index	0
9	Tirupati
10	Tezu
11	Bomdila
12	Tezu
13	Tezu
14	Tezu
15	Bomdila
16	Tezu
17	Tezu
18	Bomdila
19	Bomdila
20	Tirupati
21	Tezu
22	Bomdila

Fig: 5.6. SVM Algorithm for the data which is in 1NF

A	B	C	D	E	F	G	H	I
1 Cities	State	Interest	Adventure	Category	Age	Season		
2 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Young	Summer		
3 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Young	Autumn		
4 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Young	Winter		
5 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Young	Spring		
6 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Mid	Summer		
7 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Mid	Autumn		
8 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Mid	Winter		
9 Ranchi	Jharkhand	Pilgrimage	Hill Station	Family	Mid	Spring		
10 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Young	Summer		
11 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Young	Autumn		
12 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Young	Winter		
13 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Young	Spring		
14 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Mid	Summer		
15 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Mid	Autumn		
16 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Mid	Winter		
17 Ranchi	Jharkhand	Pilgrimage	Hill Station	Couple	Mid	Spring		
18 Ranchi	Jharkhand	Nature	Hill Station	Family	Young	Summer		
19 Ranchi	Jharkhand	Nature	Hill Station	Family	Young	Autumn		
20 Ranchi	Jharkhand	Nature	Hill Station	Family	Young	Winter		
21 Ranchi	Jharkhand	Nature	Hill Station	Family	Young	Spring		
22 Ranchi	Jharkhand	Nature	Hill Station	Family	Mid	Summer		
23 Ranchi	Jharkhand	Nature	Hill Station	Family	Mid	Autumn		
24 Ranchi	Jharkhand	Nature	Hill Station	Family	Mid	Winter		
25 Ranchi	Jharkhand	Nature	Hill Station	Family	Mid	Spring		
26 Ranchi	Jharkhand	Nature	Hill Station	Couple	Young	Summer		
27 Ranchi	Jharkhand	Nature	Hill Station	Couple	Young	Autumn		
28 Ranchi	Jharkhand	Nature	Hill Station	Couple	Young	Winter		
29 Ranchi	Jharkhand	Nature	Hill Station	Couple	Young	Spring		

Fig: 5.7. Data set of cities in 1NF

## Case 6: Using SVD for a normal data set having ratings



```
GettingStarted')
Loading cities...

User 2 loved these sites:
khaejiar
jaipur
udaipur
ujjain
jabalpur
mandu
pachmari

...and negative value:

Building model...
Computing recommendations...

We recommend Cities:
kasauli
chail
Tura
Cherrapunji
Lunglei
manali
kanha
Mawsynram
aizawl
shimla

In [4]:
```

IPython console History log Permissions: RW End-of-lines: CRLF

The screenshot shows an IPython console window. The code at the top initializes the 'GettingStarted' module and loads city data. It then lists cities liked by 'User 2', followed by a note about negative values. The process continues with building a model and computing recommendations. The output shows recommended cities like kasauli, chail, Tura, Cherrapunji, Lunglei, manali, kanha, Mawsynram, aizawl, and shimla. A command 'In [4]:' is shown at the bottom, followed by navigation buttons for the IPython console and history log, and permission and end-of-lines settings.

Fig: 5.8. SVD for a normal data set having ratings

The above figure shows the output of SVD algorithm where we test the system by listing down the cities liked by the user and then in the output, we got the recommended cities and the cities predicted every time were different in order and values. These results were satisfactory and we decided to go forward with this algorithm.

# **Chapter 6**

## **Limitations**

Although we have tried to build a project that is complete in almost every aspect, there is always a possibility to make it better. One of the challenges of using an SVD-based algorithm for recommender systems is the high cost of finding the singular value decomposition. Though it can be computed offline, finding the svd can still be computationally intractable for very large databases. To address this problem, a number of researchers have examined incremental techniques to update an existing svd without recomputing it from scratch.

At our level we can try other approaches to address the problem of building the recommender system than the collaborative filtering like content-based filtering algorithms. Also, currently we are serving only few modules and they can be increased once the functionalities are added.

Dataset we have designed so far, is not flexible to deal with all the tourist places of India and definitely have a room for improvement.

# **Chapter 7**

## **Future Scope**

- There are a number of travel websites on the Internet that help you to plan your trips but they only suggest packages on the basis of budget.
- Our website is designed to understand your heart's desire and find you places to travel that will suit your every need, and also keeping in account your budgets like the other websites.
- Every person has a different choice and also their preferences can vary for every individual holiday they plan. We take into account every factor and here is a list of destinations that you will find perfect.
- This website is a great idea in our busy schedules as now we don't have to go through a long list of places in this vast country and then sit around comprehending what is the best and what is not.
- Currently, our website just aims at discovering and planning your destination only for India. This can be expanded to an international scale to suit every need.
- The explosive growth and variety of information available on the Web and the rapid introduction of new e-business services frequently overwhelms users, leading them to make poor decisions. And In the face of the information overload and the fastidious task of preparing a trip, recommender systems bring more easiness in accessing information about travel destinations and tourist attraction.

# **Chapter 8**

## **Conclusion**

Planning a trip is a complex decision process as it involves taking in account all the variables on users' interests, their experiences, behaviour and the tourist item factors such as accessibility, their revenue point. Because of the possibilities of tourism development, recommender system has been an area of so much interest. As a result, number of organizations being involved in tourism industry, needs to have this system so that they can understand what would be most appropriate for the user and which place can make their travel most memorable. This project has been very helpful in learning skills in the field of Recommendation System. The objective of the project is to find out the unexplored places in India, so as to increase the tourism in the country and also recommend them as per their interest. The system has been optimized using a data set acquired using the various available websites of tourism in India. For every recommender system, it is very important to hold specific information about users and their interests as a profile. The development of new learning mechanisms to analyze interactions of a user with the system and its ability to convert it into user preference can make recommender system more dynamic in providing suggestions. This project is an attempt to achieve similar goals.

# **Chapter 9**

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