

TANISHPREET SINGH SIDHU

BTech

Project & Product Management, Software Engineering, Business Analysis, & Consulting

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PROFESSIONAL EXPERIENCE

ODESSA (FinTech, Consulting & Asset Finance Platform)

June 2019 – Present

Technical Lead – Enterprise Customer Support, Project Management – (April 2025 – Present)

Bengaluru, Karnataka, India

Staff Engineer – Enterprise Customer Support, Consulting – (April 2024 – March 2025)

Belgrade, Serbia

Senior Software Engineer – Delivery Engineering, Product Management, Business Analysis – (April 2022 – March 2024)

Software Engineer – Delivery Engineering – (June 2020 – March 2022)

Intern – Software Engineering – (June 2019 – May 2020)

- Spearheaded a team of developers and analysts across **India** and **Serbia** to manage project implementation and software delivery, analyze and solution application defects, & design innovative dashboards, delivering real-time financial analyses for clients with revenues exceeding \$5 billion.
- Acted as the primary point of contact for enterprise clients, including Hewlett Packard Enterprise (HPE), GE Capital, TD Bank, and Canon, demonstrating exceptional client interaction and project management skills.
- Collaborated with C-suite executives across the USA, UK, Europe, and India to drive business initiatives, oversee client onboarding, enhance client engagement, and implement process improvements, ensuring high customer satisfaction (CSAT) levels.
- Streamlined business and technical processes by creating comprehensive design and technical artifacts, optimizing code, and developing key documentation, including Business Requirement Documents (BRDs), Business Delivery Test Cases, and Functional Specifications.
- Reconciled complex GL Accounting datasets using relational databases and scripting languages like SQL and C#; improving IT compliance frameworks and financial integrity.
- Led efforts in system migrations and upgrades, including evaluating change requests for newer code versions, managing code merge activities, integration, and facilitating user acceptance testing, and monitoring system performance after upgrade to ensure seamless transition.
- Configured release pipelines and managed DevOps activities to prepare and deploy software release contents using Azure.
- Investigated and resolved high-priority production issues, designed and implemented significant change requests and new product features, conducted comprehensive code reviews.

PROJECTS & ENGAGEMENTS

- **hui-i** – Developed a color palette web application using React.js.
- **alias** – Built a social-media-inspired platform emphasizing free speech and anonymity, using Node.js, Express.js, and MongoDB, and deployed on Heroku. ([Source Code](#))
- **Odessa Launchpad** (Product Innovation Program) – Contributed to the program, focusing on market strategy to establish a presence in the Middle Eastern finance and leasing market (Islamic Banking), including the development of a localized prototype of the Odessa application.
- **Chitkara Incubator** (Entrepreneurial Program) – Presented an idea for a comprehensive e-commerce platform capable of delivering bulk goods. Collaborated with angel investors, market researchers, and a team of developers to evaluate the business potential and feasibility.

EDUCATION

CHITKARA UNIVERSITY (CGPA: 9.17)

2016 – 2020

Bachelor of Technology – BTech, Computer Science

Rajpura, Punjab, India

GIAN JYOTI GLOBAL SCHOOL | THE BRITISH SCHOOL (CGPA: 10.00)

2014 – 2016

High School – 10th to 12th Standard

Chandigarh, India

SKILLS & COMPETENCIES

Programming & Scripting: C#, SQL, Python, JavaScript, HTML, NodeJS, ReactJS, MongoDB, Data Structures, ETL

Data Analysis, Visualization, & Collaboration: Excel, Power BI, JIRA, ServiceNow, Confluence, GIT, TFS, Microsoft Visual Studio

AWARDS & CERTIFICATIONS

- **Foundations of Project Management** – Authorized by Google and offered through Coursera
- **SQL** – HackerRank Skill Certification
- **Artificial Intelligence Essentials** – LinkedIn Learning Program
- **Data Structures & Java** – Certified by Coding Ninjas