

Human Error

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What is Slips?

- ▶ Slips result from automatic behavior, when subconscious actions that are intended to satisfy our goals get waylaid en route. Slips are almost always small things: a misplaced action, the wrong thing moved, a desired action undone. Moreover, they are relatively easy to discover by simple observation and monitoring.

Types of Slips

Capture
errors

Description
errors

Data driven
errors

Associative
activation
errors

Loss-of-
activation
errors

Mode errors

Capture errors

Example:

1. Once my home tutor teaching me in my home. During teaching me, I became thirst and went to kitchen room to drink a water. Then forgot that my teacher was in my home, and I went to watching TV. After 5-6 minutes, my mother called me, why I was watching TV where my home tutor was waiting for me to return after drinking water. This is a capture error.

Description errors

Example:

Once I went to a stationary to buy an **eraser**. I told the shopkeeper to give me an **eraser**. Then the shopkeeper gave me **sharpener** instead of **eraser**. It is a description error.





Data driven errors

Example:

Once I was watching Bangladesh vs England oneday cricket match on TV. My father asked what was the **time** then. I replied that the Bangladesh needs **63 runs from 49 balls**. When my father told me that he asked about **time**, then realized my slips. It was a data driven error.

Associative activation errors

Example:

Usually, I went to mobile recharge shop to recharge my mobile. One day my mother told me to recharge some money to her phone. I went to a mobile recharge shop and tell the shopman my mobile number instead of my mother mobile number. It is an association activation error.

Loss-of-activation errors

Example:

Once one of my friend called me to send a file. The file was in my PC. Then I turned on the PC and forgot why I turned on the PC. 1-2 hours after the friend again called me for the file. Then I realized the reasons of I turned the PC that time. It is a loss-of-activation error.

Mode errors

Example:

Once I was coding in 'vs code'. In 'codeblocks' the shortcut command to duplicate a line in the next line is ctrl+D. In 'vs code' I tried the same command, but it deleted a line. The command for duplicate a line in 'vs code' is actually shift+alt+down key, and the ctrl+D command in 'vs code' is used to delete a line.



Thanks