

# Tan Jing Ren

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BLK 521 WOODLANDS DRIVE 14 #07-331,  
SINGAPORE 730521

## EDUCATION

- |                 |   |
|-----------------|---|
| May 21 – Aug 23 | <b>Murdoch University</b><br>Graduation Date: Sep 2023 <ul style="list-style-type: none"><li>Bachelor of Information Technology in Games Software Design and Production and Mobile and Web Application Development (Double Major)</li></ul> |
| Mar 13 – Feb 14 | <b>Kaplan Higher Education Academy</b><br>Graduation Date: Mar 2014 <ul style="list-style-type: none"><li>Diploma in Information Technology</li></ul>   |
| Jan 03 – Nov 08 | <b>Woodgrove Secondary School</b><br>Graduation Date: Dec 2008 <ul style="list-style-type: none"><li>GCE 'N' Levels</li></ul>   |

## WORK EXPERIENCE

- |                 |   |
|-----------------|---|
| Mar 22 – Jul 22 | <b>ITCS Group (Service Desk Analyst)</b> <ul style="list-style-type: none"><li>Project supports Bank of America first level technical needs</li><li>IT Service Management using Remedy and other proprietary tools by Bank of America</li></ul>   |
| Jul 15 – Mar 22 | <b>NCS (Operations Specialist) – SSOE</b> <ul style="list-style-type: none"><li>Ensuring smooth operations for education establishment</li><li>First point of contact for IT support</li><li>Implementing MOE IT project rollout</li><li>Maintenance and update for IT devices</li><li>Assisting in events that requires IT</li><li>Liaison with several third-party IT vendor</li><li>Regular upkeep of inventory and assets</li></ul> |
| Oct 14 – May 15 | <b>Converged Solutions (Software Developer and System Support)</b> <ul style="list-style-type: none"><li>Technical support (VOIP Service)</li><li>Remote &amp; Onsite diagnostic/ troubleshooting</li><li>Keeping track of VOIP uptime</li></ul>  |
| Jul 14 – Oct 14 | <b>VMware Singapore (Helpdesk Administrator)</b> <ul style="list-style-type: none"><li>Technical support (Hardware &amp; Software)</li><li>IT orientation for new hire</li><li>Maintenance of IT system documentation &amp; hardware inventories</li><li>Liaised with vendor on procuring new equipment</li><li>Handling, resolving, and keeping track of service request through ticket system</li></ul>                               |

- Image cloning of end computing devices
- Provide remote support to other offices located around ASEAN
- Liaison with Telco for corporate mobile

Nov 12 – Feb 13

**Fssocom IT mart (Technician)**

- Assisted customers with queries while cultivating professional services
- Advanced inventory control and order processing skills
- Interacting with customers on the product and giving them information
- Technical support (Hardware & Software)
- Repairing & customizing computers according to customer's needs
- Liaising with other Dealers around Sim Lim Square

Feb 12 – May 12

**Blitz Technologies (Technician)**

- Assists customers with queries while cultivating professional services
- Interacting with customers on the product and giving them information
- Technical support (Hardware & Software)
- Repairing & customizing computers according to customer's needs

## NATIONAL SERVICE

Dec 09 – Dec 11

**Singapore Police Force, Transport and Security Command**

- Front line officer patrolling the grounds of MRT stations & Bus interchange
- Highly exposed to public, assisting & conversing with civilians/ subject

## LANGUAGE PROFICIENCIES

- English (Speaking and Writing)
- Chinese (Speaking)
- Thailand (Speaking)

## SKILLS

- Microsoft Office
- Technically versatile in Computer Systems – hardware & software
- HTML, CSS, NodeJS
- MongoDB, Firebase Database, FireStore, SQL
- Programming languages – C#, Java, JavaScript, TypeScript, python, dart, php, go
- Frameworks – Angular, Flutter, Electron, React, NextJS
- GitHub, GitLab, Photoshop, Blender, Godot Game Engine, Unity
- MERN Stack, T3 Stack

## PROJECTS

- <https://tanjingren.me> (Work in progress)



**Murdoch**  
UNIVERSITY



**Tan Jing Ren**

having fulfilled all requirements  
of the Statutes and Regulations has this day been awarded the

**Bachelor of Information Technology**

Games Software Design and Production  
Mobile and Web Application Development



Given under the seal of Murdoch University,  
Perth, Western Australia,  
this Twentieth day of September 2023.


CHANCELLOR

VICE CHANCELLOR



Graduate 103147

Name: Mr Tan Jing Ren  
ID Number: 34309148

Signed:   
Professor Andrew Deeks | Vice Chancellor

Date of Issue: 08/09/2023

Page: 1 of 2

**BACHELOR OF INFORMATION TECHNOLOGY**

Course GPA 2.70 out of 4.00

**Advanced Standing Granted**

**Credit Points**

ICT170.3	Foundations of Computer Systems	3.00
ICT169.3	Foundations of Data Communications	3.00
MAS162.5	Foundations of Discrete Mathematics	3.00
ICT159.3	Foundations of Programming	3.00
ICT101.6	Introduction to 3D Graphics and Animation	3.00
MAP100.1	Murdoch Academic Passport	0.00
ICT100.2	Transition to IT	3.00
	1ST YEAR LEVEL	6.00

Unit Code	Unit Title	Grade	Mark	Status	Credit Points
TRIMESTER 2, 2021					
ICT167.3	Principles of Computer Science	PASS	50	COMPLETED	3.00
ICT285.5	Databases	ACADEMIC SAFETY NET	-	COMPLETED	0.00
ICT286.3	Web and Mobile Computing	HIGH DISTINCTION	85	COMPLETED	3.00
TRIMESTER 3, 2021					
ICT288.5	Virtual Realities and Games Software Design	CREDIT	67	COMPLETED	3.00
ICT375.3	Advanced Web Programming	HIGH DISTINCTION	89	COMPLETED	3.00
TRIMESTER 1, 2022					
ICT376.5	Mobile Application Development	PASS	51	COMPLETED	3.00
MSP100.3	Career Learning: Managing Your Career	UNGRADED PASS	-	COMPLETED	3.00
TRIMESTER 2, 2022					
BSC203.4	Introduction to ICT Research Methods	DISTINCTION	70	COMPLETED	3.00
COM202.4	Content Creation	DISTINCTION	73	COMPLETED	3.00
COM203.4	Consulting and Freelancing	DISTINCTION	71	COMPLETED	3.00
ICT284.5	Systems Analysis and Design	DISTINCTION	72	COMPLETED	3.00
TRIMESTER 3, 2022					
ICT201.3	Information Technology Project Management	CREDIT	69	COMPLETED	3.00
ICT285.6	Databases	DISTINCTION	77	COMPLETED	3.00
ICT396.5	User Interface Design	CREDIT	68	COMPLETED	3.00
TRIMESTER 1, 2023					
ICT302.5	IT Professional Practice Project	DISTINCTION	72	COMPLETED	3.00
ICT367.6	Virtual Realities and Games Software Production	HIGH DISTINCTION	92	COMPLETED	3.00
TRIMESTER 2, 2023					
ICT365.5	Software Development Frameworks	CREDIT	66	COMPLETED	3.00
TOTAL CREDIT POINTS ACHIEVED FOR COURSE (INCLUDING ADVANCED STANDING)					72.00
1ST YEAR LEVEL					30.00
2ND YEAR LEVEL					24.00
3RD YEAR LEVEL					18.00

**Specialisations**

GAMES SOFTWARE DESIGN AND PRODUCTION (MAJOR)  
MOBILE AND WEB APPLICATION DEVELOPMENT (MAJOR)  
SPINE

**Name:** Mr Tan Jing Ren  
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**Page:** 2 of 2

**BACHELOR OF INFORMATION TECHNOLOGY**  
**CONFERRED ON 20/09/2023**

This qualification is recognised within the Australian Qualifications Framework

Please visit our website for information on the Grading Schema and GPA calculation for grades issued from 1 February 2023.

\*\*\*\*\***END OF RECORD**\*\*\*\*\*



# TINFOTECH CERTIFICATE of ACCOMPLISHMENT

This certifies that

TAN JING REN

has successfully completed the

**Advanced React.js Training**

held on 24 September 2022



*Dr. Alfred Ang*  
Dr. Alfred Ang  
Chief Training Officer  
Tertiary Infotech Pte Ltd



## Certificate of Participation

This is to certify that

**Jing Ren Tan**

of **Murdoch University** has participated in the **Codegoda 2023** organised by  
**Agoda**

