

# INVOICE

Account No. 573101010319 18  
Invoice No. 338515564  
Invoice Date 26/01/2026  
Deposit MYR 0.00

time™

TT dotCom Sdn Bhd 197901008085 (52371-A)  
No.14, Jalan Majistret U1/26,  
HICOM Glenmarie Industrial Park,  
40150 Shah Alam, Selangor, Malaysia  
SERVICE TAX REG. NO.: B16-1808-31031789

**WATSONS PERSONAL CARE STORES SDN BHD**  
BLK LOT 36, LVL LGF, UNIT 37, MID VALLEY SOUTHKEY  
80150 JOHOR BAHRU JOHOR  
MALAYSIA

1800 18 2828 or +603 5021 2188  
(if you are calling from abroad)  
[www.time.com.my](http://www.time.com.my)



Please check the details in your statement. Any discrepancies and disputes must be brought to our attention within 30 days from the date of this statement.

A Previous Balance <b>MYR 0.00</b>	B Current Charges <b>MYR 199.28</b>
C Total Outstanding Charges <b>MYR 199.28</b>	Current Charges Due Date <b>25 Feb 2026</b>

## BILL SUMMARY

	MYR
Previous Balance	199.28
Total Payment Received	-199.28
Total Adjustment	0.00
Total Service Tax on Adjustment	0.00
<b>Total Previous Balance (Inclusive of Service Tax) A</b>	<b>0.00</b>

### Current Charges B

Service Charges	188.00
Voice Usage Charges	0.00
<b>Sub Total</b>	<b>188.00</b>
Service Tax (Taxable Amount of MYR 188.00)	11.28
<b>Total Current Charges</b>	<b>199.28</b>
<b>Total Outstanding Charges c</b>	<b>MYR 199.28</b>

Remarks:

## PAYMENT SLIP



573101010319 18

338515564

199.30

Account No. 573101010319 Invoice No. 338515564 Invoice Date 26/01/2026

Previous Balance	Current Charges	*Rounded Amount
MYR 0.00	MYR 199.28	MYR 199.30

TT dotCom Sdn Bhd 197901008085 (52371-A)

No.14, Jalan Majistret U1/26,HICOM Glenmarie  
Industrial Park, 40150 Shah Alam,  
Selangor, Malaysia

Total Outstanding Charges	*Rounded Amount
MYR 199.28	MYR 199.30

\*Rounded Amount is for CASH payment made over the counter.

## TRANSACTION HISTORY

Item	Transaction Type	Adjusted Invoice	Invoice Date	Date	Amount(MYR)
1	Payment			15/01/26	-199.28
<b>Total Payment</b>					<b>-MYR 199.28</b>

### Customer Service

Should you have any enquiries, please contact us through these various channels:

**CALL** 1800 18 2828 or +603 5021 2188 (If you are abroad)

"We've got you covered" 24 hours, 7 days a week

**EMAIL** care@time.com.my

### Change of Billing Address or Email Address

To update your billing address or email address, please log in to selfcare.time.com.my or contact us at 1800 18 2828.

### Payment Methods

The following are the payment methods that Time offers:



**Time Self Care**  
Pay online at  
[selfcare.time.com.my](http://selfcare.time.com.my)



**QuickPay**  
Make a quick  
[quickpay.time.com.my](http://quickpay.time.com.my)



Biller Code : 5553  
Ref-1: 57310101031918  
Ref-2: 338515564

JomPAY online at Internet and Mobile Banking with your  
Current, Savings or Credit Card account



**Auto Debit**  
(For SME customers only)  
Sign up at  
[selfcare.time.com.my](http://selfcare.time.com.my)

For other payment methods, please visit <http://www.time.com.my/support/payment-methods>

## DETAILED CURRENT CHARGES

### Service Charges

Service No	Offer Name	Description	Quantity	Unit Price	Charge Period	Amount
TBBN234763G_072673610	Free upgrade 100 mbps**	Free Loyalty Upgrade 2024			26/01/2026-25/02/2026	188.00

**Total Service Charges** **MYR 188.00**

### Taxable Amount

Item	Description	Amount
2	Service Charges of MYR 188.00	188.00

**Total Taxable amount** **MYR 188.00**

### Service Tax

Item	Description	Amount
3	** Total Service Tax (6%)	11.28

**Total Service Tax** **MYR 11.28**

### Total Current Charges

**MYR 199.28**

## 1. Current Charges Payment Due Date

"Current Charges Payment Due Date" means the last day the current billed charges must be fully paid which does not refer to or include your previous outstanding balance past due. After this date, we reserve the right to suspend, restrict or terminate any or all the telecommunication services provided to you and also impose late payment interest at the rate specified in your service contract with TT dotCom Sdn Bhd on the outstanding sum from the day after the Current Charges Payment Due Date until full settlement thereof.

## 2. Important Notice

Please settle, payment in full or before the current charges payment due date to ensure uninterrupted service. We reserve the right to impose 8% interest per annum on overdue balance.

## 3. Call Charges And Rating Information

The following is the reduced rates for off-peak period (Applicable to plans with off-peak rates)

Destination	Weekdays	Weekends
National, Mobile	7 pm - 7 am	7pm-7am
South East Asia & Asia Oceania	9 pm - 7 am	Saturday 6 pm - Monday 6 am
North, Central & South America	3 am - 9 am	Saturday 6 pm - Monday 6 am
Europe, Middle East & Africa	12 am- 12 pm	Saturday 6 pm - Monday 6 am

## 4. Tax Rate on Current Charges

Indicator After the Offer Name

- \* 0 percent
- \*\* 6 percent
- \*\*\* 8 percent

- i. Changes in tax rate from 6% to 8% under the Service Tax Act 2018 for services such as cloud, security, and data centre services, will be reflected in invoices from 1 March 2024.
- ii. Telecommunications services such as connectivity, internet and voice will continue to be taxed at 6%.
- iii. The scope of service tax will be expanded to include rental or leasing services starting 1 July 2025, at a rate of 8%.

## Privacy Statement

Your privacy is our priority. We are committed to safeguarding your personal data in line with the Personal Data Protection Act 2010. To learn more and understand how we use your information, visit our Privacy Policy at <https://www.time.com.my/privacy-policy>, which may be updated from time to time.



CERTIFIED TO ISO 9001:2025  
CERT. NO. : QMS 04071



The bill generated is processed by Billing and Revenue Management function whose Quality Management system is certified to ISO 9001:2015 by SIRIM QAS International Sdn. Bhd.