
Conversational Platforms

Chatbot Workshop

— Tanya Satta apitan Ph.D. —

October 17, 2021



Outline

- Join the group
- Conversational Platform
- Chatfuel
- 18 Checkpoints
 - เช็คชื่อ (Checkpoint 14)



Join Public Group: Open Thai Chatbot

Open Thai Chatbot

Public Group

About

Discussion

Announcements

Members

Events

Videos

Photos

Files

Search this group

Joined Notifications Share

Shortcuts

iSeminar สอนทำคอร์ส.....

Big Data ภาคปีบีดิจ... [11]

0.76 สวนสนับตีกาฬ วน...

Marketing is Everything [8]

คุณพ้าหัวน้ำ Five Fing... [3]

Write Post | Add Photo/Video | Live Video | More

Write something...

Photo/Video Get Together Poll

GROUP BY

Thai Chatbot
61 like this

ADD MEMBERS

+ Enter name or email address...

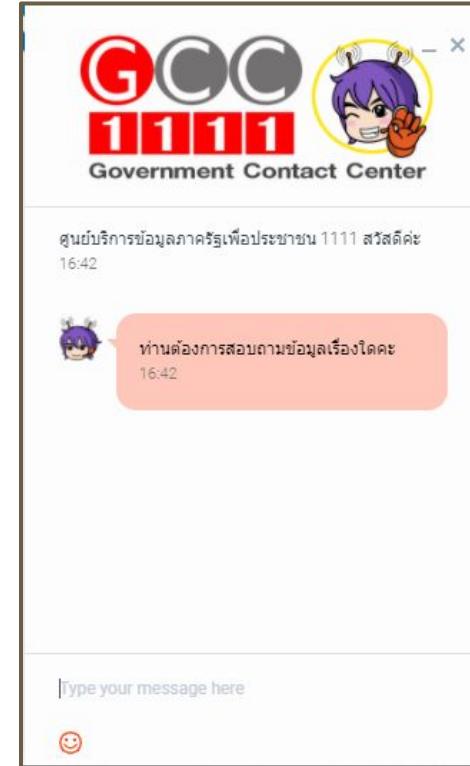
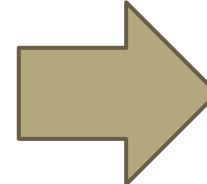
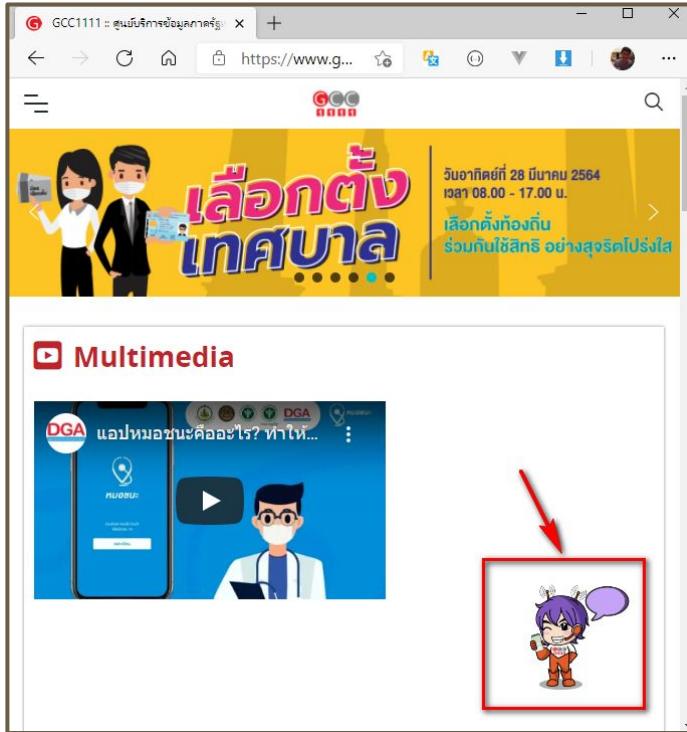


Group link : <https://www.facebook.com/groups/1897714060497734/>



ศูนย์บริการข้อมูลภาครัฐเพื่อประชาชน

<https://www.gcc.go.th>



Type your message here

😊





messenger.com/t/1212OCC/



ข้อมูลข่าวสาร 1212 OCC

@1212OCC · Government Organization

Edit Send Message



Google IO 2018

<https://www.youtube.com/watch?v=D5VN56jQMWM>



Amazon Alexa => <https://echosim.io>

Echosim.io
COMMUNITY EDITION BETA

Log Out Resources Help Language EN-US ▾ Console OFF

Echosim.io provided by iQuarius Media. Special thanks to Sam Machin for his Alexa in the Browser [project](#).

Alexa Skill Testing Tool

Click and **hold** the microphone button
or hold down the space bar on your keyboard to activate the microphone.

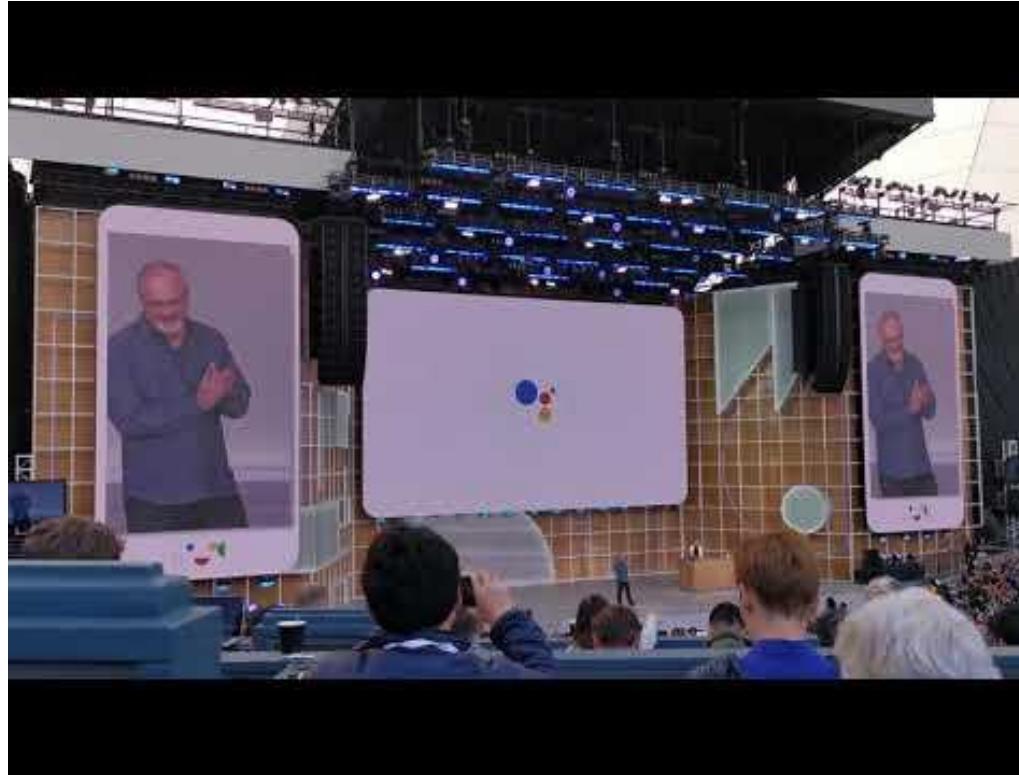
Ready...



QR code

Google IO 2019 :

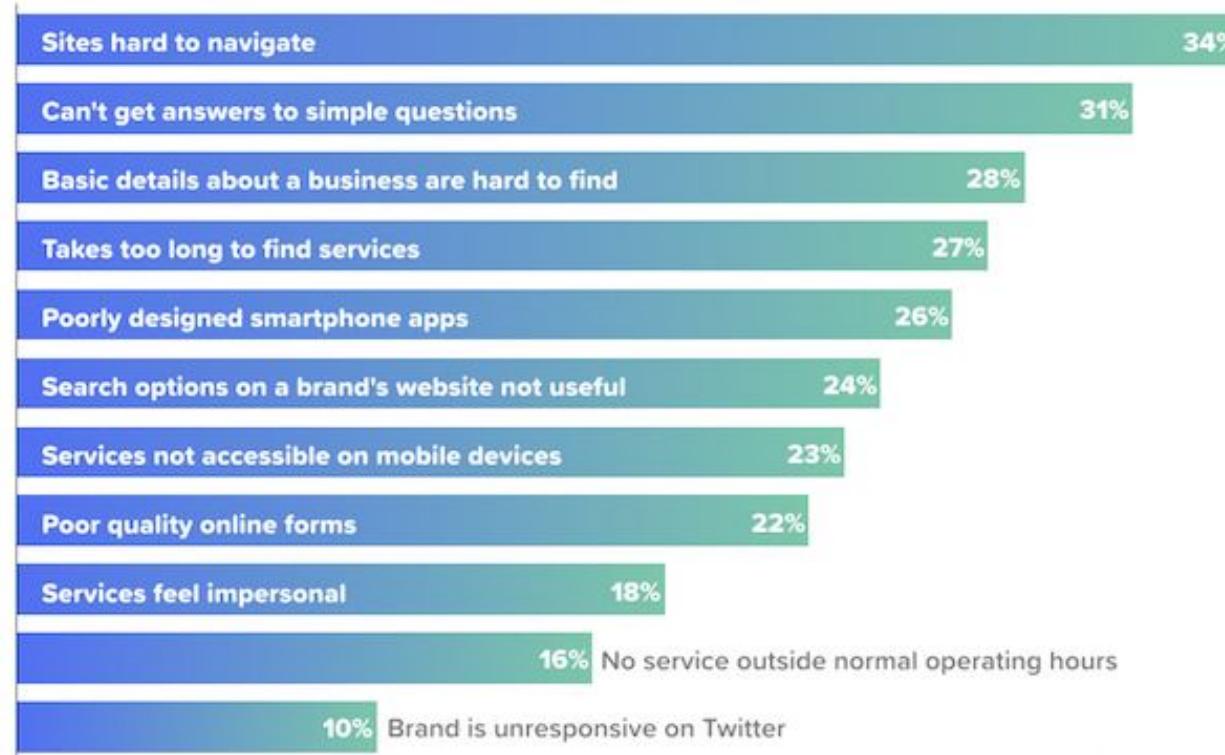
<https://www.youtube.com/watch?v=x8peMr3cb-I>



Why Chatbots ?

Problems With Traditional Online Experiences

What frustrations have you experienced in the past month?



Users Expectation

Predicted Use Cases for Chatbots

What do you predict you would use a chatbot for?



Drift



Audience



salesforce



myclever



Chatbot Apps

Chat app by region

WHATSAPP (133)

FACEBOOK MESSENGER (75)

VIBER (10)

IMO (3)

LINE (3)

TELEGRAM (3)

WECHAT (3)

GOOGLE MESSAGES (1)

HANGOUTS (1)

KAKAOTALK (1)

ZALO (1)

UNKNOWN (11)



we
are.
social



Creating a Chatbot

Bot provider

- <https://chatfuel.com> 
- <https://morph.ai/ecommerce>  Morph.ai
- <https://botsify.com> 
- <https://manychat.com> 
- <https://hbot.io> 
- <https://dialogflow.com> 



Chatfuel.com -> Try it Free

chatfuel

Chatfuel for Instagram Pricing Request a Demo Try it free

The easiest way to build a no-code chatbot for your business

Automate marketing, lead gen, support, and more with a bot. Build yours in an afternoon with our drag-and-drop builder, trusted by the world's largest brands.

Build your first bot

To keep on botting, you need to accept our cookies. We use them to analyze data and make your experience even better. To learn more about it, see our [Privacy Policy](#).

Decline non-essential Accept all

GREENPEACE GROW by facebook NIVEA MTV NETFLIX Levi's ABC BRITISH AIRWAYS

10 Minutes to Register

Create First bot

AFFILIATE PROGRAM HELP BLOG COMMUNITY YOUTUBE 🔍

C



Let's create your first bot

Start getting subscribers today! Choose a template or start from scratch.

+ Add blank bot

?



Blank bot

C

AFFILIATE PROGRAM

HELP

BLOG

COMMUNITY

YOUTUBE



Search

+ Add blank bot

Total users ↓

Weekly active users ↓

Users left on Trial ↓

Sort by Date creat



Blank Bot

Connect this bot to a Facebook page

Page disconnected

Connect



Create blank flow -> Add Messenger Flow

The screenshot shows the Chatfuel app interface. On the left, there's a dark sidebar with various menu items: Grow, Automation, Flows (which is selected), Blocks, Set Up AI, People, Reengage, Configure, Analyze, and Upgrade. The main area has a header with "Blank Bot" and "Bot status Off". It includes a "Connect Facebook Page" button, an "Upgrade" button, and a user profile icon. Below the header is a search bar and a "All Flows" dropdown. Under "Default group", there's a "Default answer" section with a "Add Entry Point" button. The central part of the screen says "Let's create flow" with a rocket icon. It prompts the user to start getting subscribers by choosing a template or starting from scratch. There are two main buttons: "+ Add blank flow" (highlighted with a red arrow and labeled "1") and "Add from templates" (labeled "2"). A third option, "Add Messenger flow", is also visible. At the bottom right, there's a question mark icon and a QR code.

chatfuel

Blank Bot ▾

Bot status
Off

Connect Facebook Page

Upgrade

All Flows ▾ +

Search

Default group

Default answer

Add Entry Point

Flows

Blocks

Set Up AI

People

Reengage

Configure

Analyze

Upgrade

Let's create flow

Start getting subscribers today! Choose a template or start from scratch.

1 + Add blank flow

2 Add from templates

Add Messenger flow

Add Instagram flow

?

QR code

Add text + Buttons

The screenshot shows the Chatfuel platform interface. On the left, there's a sidebar with various menu items: Grow, Automation, Flows (selected), Blocks, Set Up AI, People, Reengage, Configure, Analyze, and Upgrade. The main workspace is titled "All Flows" and shows a flow named "Flow 2" under a "Default group". A tooltip above the flow says "A text card with attributes, emojis and buttons." In the bottom center, there's a "Start" button with a "Flow" icon. To the right, a vertical sidebar lists several options: Text + Buttons (highlighted with a blue box and red arrow labeled "2"), Text + Quick Reply, Typing, Date Picker, Quick reply, Save User Phone, Save User Email, Save User Input, Image, Gallery, Product Gallery, Video, One-Time Notification, and Audio. At the bottom of this sidebar are four circular icons with symbols: a plus sign, a minus sign, a left arrow, and a right arrow. A large red arrow labeled "1" points from the "Text + Buttons" option in the sidebar up towards the "Flow 2" card.

chatfuel

Blank Bot ▾

Bot status Off

Connect Facebook Page

Upgrade

All Flows ▾

Search

A text card with attributes, emojis and buttons.

2

Flow 2

+ Add Entry Point

Flow

+ Add Entry Point

Default answer

+ Add Entry Point

Start

Flow

+ Add content

1

Text + Buttons

- Text + Quick Reply
- Typing
- Date Picker
- Quick reply
- Save User Phone
- Save User Email
- Save User Input
- Image
- Gallery
- Product Gallery
- Video
- One-Time Notification
- Audio

3 minutes X

More ▾

Welcome Message

Add Welcome Text

The screenshot shows a bot builder interface with the following steps:

- 1**: A red box highlights the "Flow" section of the main panel.
- 2**: A red arrow points from the "Flow" section to the "Manage attributes" dropdown menu.
- 3**: A red arrow points from the "first name" attribute in the dropdown to the "User's first name" placeholder in the message template.
- 4**: A red arrow points from the "last name" attribute in the dropdown to the "User's last name" placeholder in the message template.

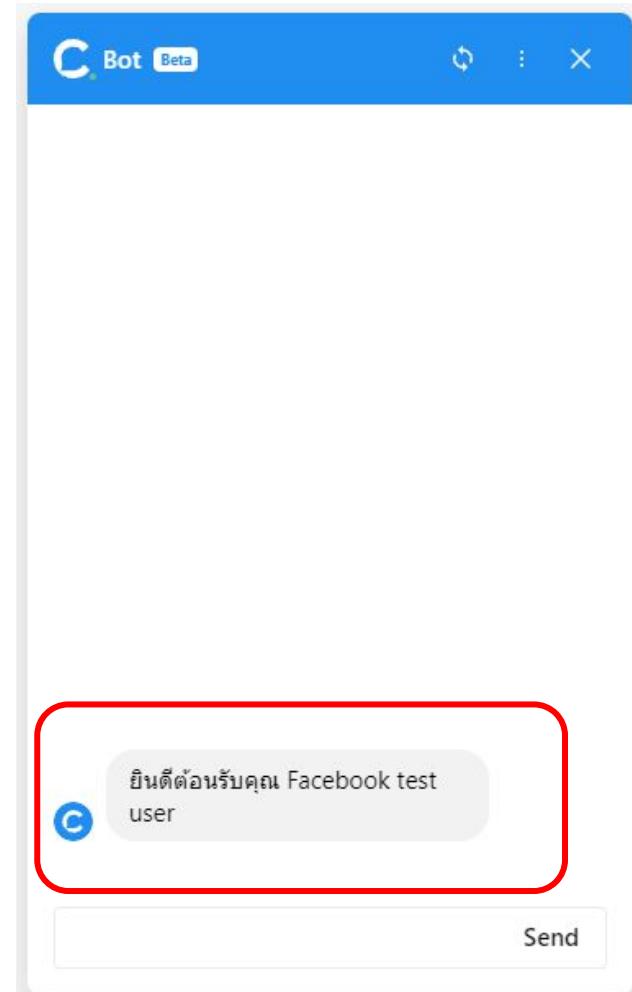
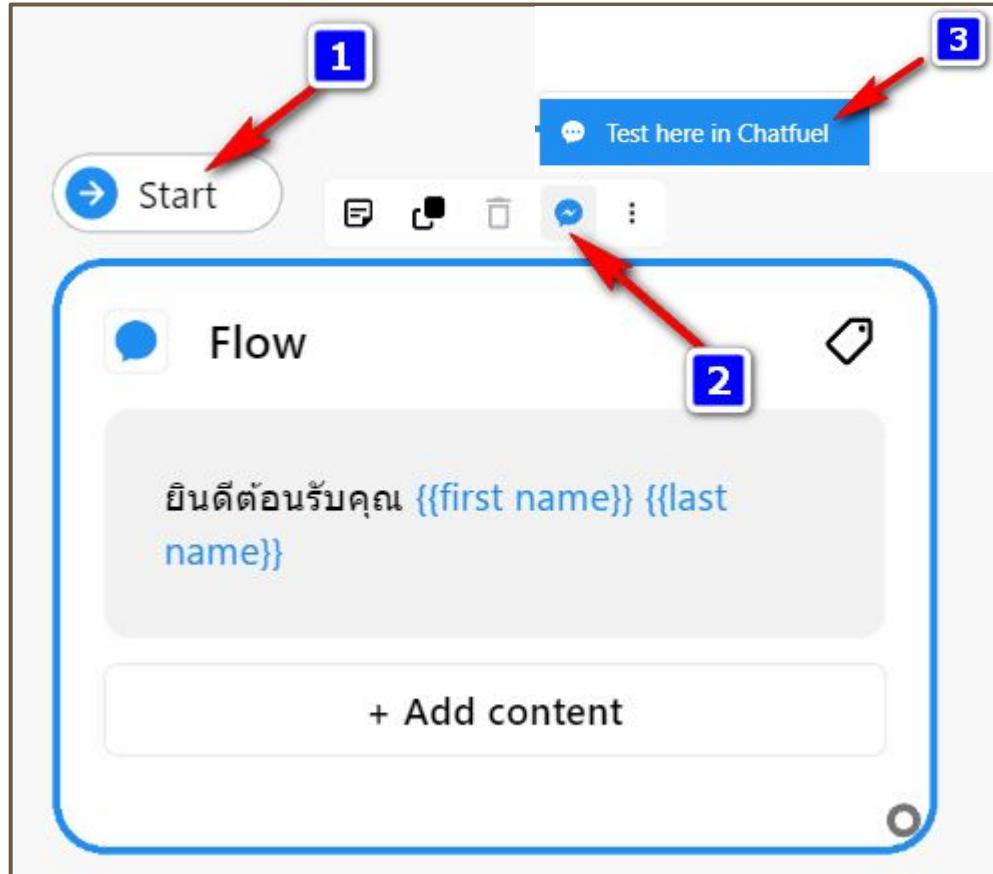
The message template contains the text: "ยินดีต้อนรับคุณ {{first name}} {{last name}}".

ยินดีต้อนรับคุณ {{first name}} {{last name}}

The screenshot shows the final step of the bot flow:

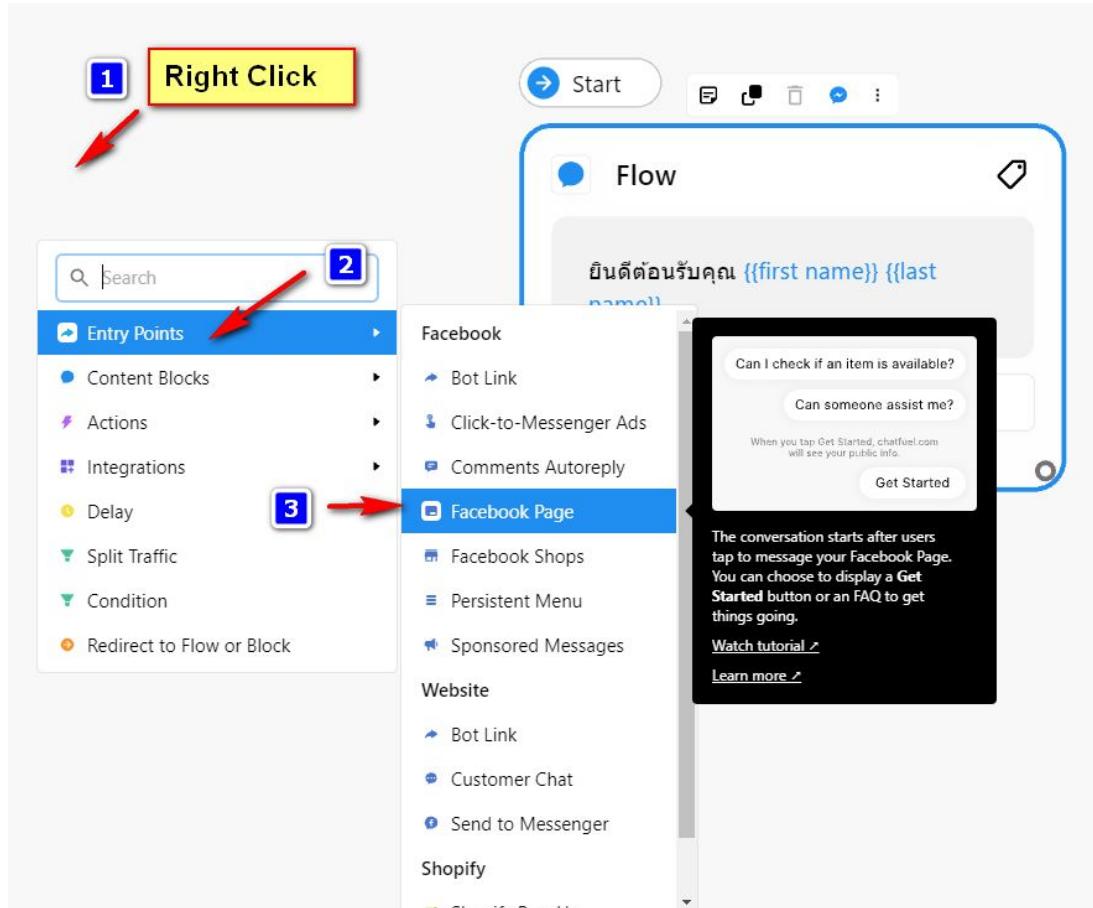
- The title is "Flow".
- The message content is "ยินดีต้อนรับคุณ {{first name}} {{last name}}".
- A large blue button at the bottom right says "+ Add content".

Testing a bot in Chatfuel



Check Point #1

Testing a bot in Facebook Messenger



Connect a Facebook Page

The screenshot shows a bot builder interface with the following components:

- Top Bar:** Includes "Bot status Off", "Connect Facebook Page" (with a red arrow pointing to it), "Upgrade", a bell icon, and a user profile icon.
- Left Panel:** A modal titled "Connect your Facebook page". It contains:
 - A "Facebook page" entry point icon.
 - A message: "Visitors will be able to message your bot using this Entry point as soon as you link your Facebook page".
 - "Create a new page" button.
 - "Connect a page" button (with a red arrow pointing to it).
- Middle Panel:** A "Facebook Page" entry point card. It includes:
 - "Facebook Page" icon.
 - "Inactive" toggle switch.
 - "Frequently Asked Questions" section.
 - "+ Add FAQ option" button.
 - "Fill with data from Facebook page" button.
- Right Panel:** A "Flow" card. It includes:
 - "Start" button.
 - Text: "ยินดีต้อนรับคุณ {{first name}} {{last name}}".
 - "+ Add content" button.
- Bottom Right:** A vertical toolbar with icons for "Duplicate", "Edit", "Delete", "+ Add", and "- Remove".

Connect Existing Page / Create new Page

Connect your Facebook page



Facebook pages

Troubleshooting ↗



Long Plant

Connect to Page



แบบคัดกรองโรคชื่นเครา 9 คำตาม กรมสุขภาพจิต

Connect to Page



กินเที่ยว ไปทัว + พิกัด

Connect to Page



Marketing is Everything

Connect to Page

Create Facebook Page

⟳ Update pages list



Setup : Entry Point

The image shows a user interface for setting up a bot's entry point. It consists of three main panels: a header bar at the top, a Facebook Page configuration panel on the left, and a Flow configuration panel on the right.

Header Bar:

- Bot status: Off (red dot)
- Activate bot button (highlighted with a red arrow)
- Upgrade button
- Notification bell icon
- User profile icon with a red exclamation mark
- More dropdown menu

Facebook Page Panel (Left):

- Facebook Page section with Active toggle switch.
- Metrics: Sent (0), Delivered (0), Seen (0), Clicked (0).
- Get Started Button section (highlighted with a red box):
 - Get Started Button icon (highlighted with a blue box labeled 2).
 - Get Started button with 0% completion rate.

Flow Panel (Right):

- Start button.
- Flow section:
 - Sent: 1, Delivered: 100%, Seen: 100%, Clicked: 0%.
 - Text message: ยินดีต้อนรับคุณ {{first name}} {{last name}}
 - + Add content button.

Numbered Steps:

- Activate bot (red arrow points to the button in the header bar).
- Get Started Button (red box highlights the button in the Facebook Page panel).
- Get Started button (blue box labeled 3 highlights the button in the Facebook Page panel).
- Flow (blue box labeled 4 highlights the Flow section in the Flow panel).



Activate Bot

Bot status: Live | 2 / 50 subscribers | [Upgrade](#) | [Bell](#) |

More ▾

1

Watch Tutorial X

Facebook Page Active

Sent Delivered Seen Clicked
— — — 0

Frequently Asked Questions ▾

เริ่มต้น 0%

+ Add FAQ option

Start

Flow

Sent Delivered Seen Clicked
0 0 0 0

ยินดีต้อนรับคุณ {{first name}} {{last name}}

+ Add content

```
graph LR; Facebook[Facebook Page] --> Start((Start)); Start --> Flow[Flow];
```



Test on Facebook Page

chatfuel

Blank Bot ▾ m.me/159325131342716 ↗ Bot status Live

All Flows ▾ +

Search

Flows

Blocks

Set Up AI

Live Chat

People

Reengage

Configure

Analyze

Upgrade

1

Watch Tutorial ×

Facebook Page Active

Sent Delivered Seen Clicked

— — — 1

Frequently Asked Questions

เริ่มต้น 100%

Start

Flow

Sent Delivered Seen Clicked

1 100% 100% 0%

บินเด็ลอนรับคุณ {{first name}} {{last name}}

+ Add Image (max 8MB)

+ Add content

```
graph LR; URL[m.me/159325131342716] -- "Red Box" --> FlowCard[Flow]; FlowCard -- "Blue Box" --> Number1[1]; Number1 -- "Red Arrow" --> FlowCard;
```



Test on Facebook Page

The screenshot shows a Facebook 'Manage Page' interface for the 'TOT Chatbot' page. The left sidebar lists 'TOT Chatbot' under 'Business Suite' with an 'Inbox' containing 2 new messages and 'Publishing Tools'. Below this are links for 'Home', 'News Feed', and 'Podcasts', with a prominent blue 'Promote' button at the bottom.

The main area displays the 'TOT Chatbot' profile card, which includes a placeholder profile picture, a 'Create' button, an 'Edit' button, and the following details:

- TOT Chatbot**
- Typically replies instantly
- Telecommunication Company

A red box highlights a message from a user named 'Sattaya-aphitana' (บินดีต้อนรับคุณ Tanya) sent at Sat 11:56 PM, which includes a 'Get Started' button.

At the bottom, there are various interaction icons: a plus sign, a video camera, a speech bubble, a GIF icon, a text input field with 'Aa', a smiley face, a thumbs up, and a pencil icon.



Check Point #2



Image

Add Image

The screenshot shows a bot builder interface with the following elements:

- Top Bar:** Displays "Blank Bot" and "m.me/15932...", "Bot status Live", "2 / 50 subscribers", and a blue "Upgrade" button.
- Left Sidebar:** Titled "All Flows". It lists "Default group" (selected), "Flow" (highlighted with a red arrow and box 1), "Facebook Page", "Default answer", and "+ Add Entry Point".
- Middle Area:** A "Facebook Page" card with metrics: Sent 1, Delivered 100%, Seen 100%, Clicked 0%. It also shows a progress bar at 0% completion.
- Flow Editor:** A large central box titled "Flow". It contains a message: "ยินดีต้อนรับคุณ {{first name}} {{last name}}". Below it is a "Content" section with a "Text" input field containing "+ Add content".
- Right Sidebar:** A list of content types with checkboxes:
 - Text + Buttons
 - Text + Quick Reply
 - Typing
 - Date Picker
 - Quick reply
 - Save User Phone
 - Save User Email
 - Save User Input
 - Image** (highlighted with a red arrow and box 3)
 - Gallery
 - Product Gallery
 - Video
 - One-Time Notification
 - Audio

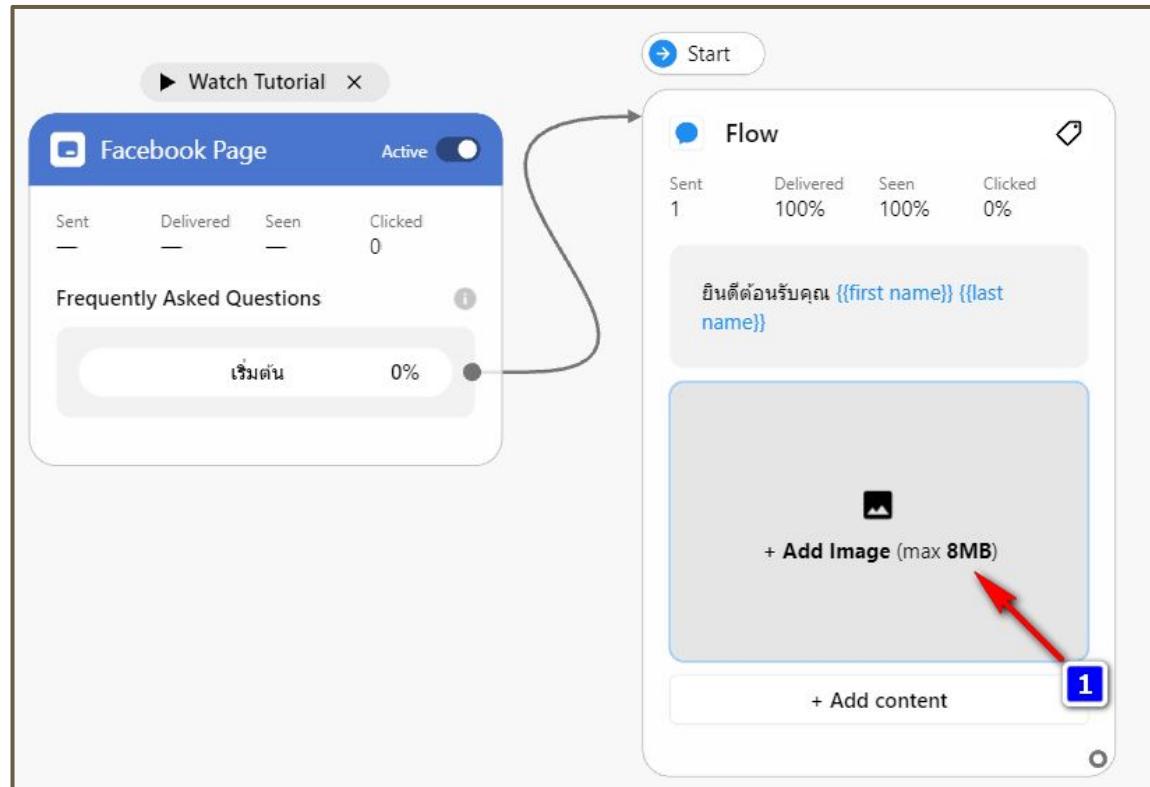
Red arrows numbered 1, 2, and 3 point to the "Flow" item in the sidebar, the "Content" section in the flow editor, and the "Image" item in the sidebar menu respectively.



Add Image

- Picture
- Emoticon facebook
- Giphy

<https://media.giphy.com/media/NMufrvxO8fC3C/giphy.gif>



Check Point #3

Default Answer

The screenshot shows the Chatfuel AI Platform interface. On the left sidebar, under the 'Automation' section, the 'Flows' option is selected. In the main workspace, a flow titled 'Default answer' is being edited. A red arrow points from step 1 on the sidebar to the 'Default answer' block in the flow editor. Another red box highlights the text 'ขออภัย ไม่เข้าใจจ้าาา' in the message input field of the flow editor.

chatfuel

Blank Bot m.me/15932...

Bot status Live 2 / 50 subscribers Upgrade

All Flows +

Search

1

Default group

Flow

Facebook Page

Default answer

+ Add Entry Point

Start

More

2

Default answer

Sent 1 Delivered 100% Seen 100% Clicked 0%

Private note

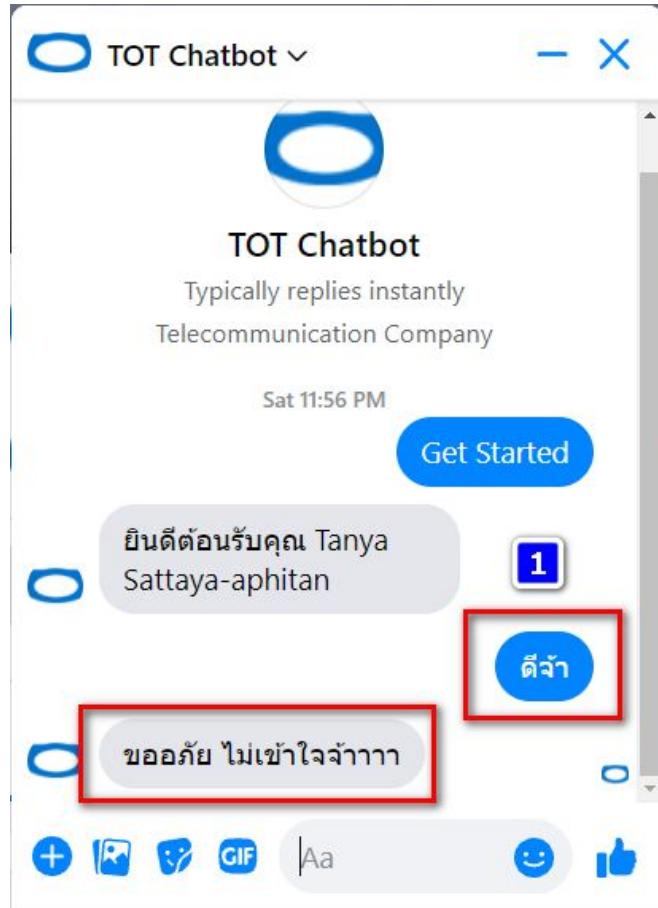
The default answer below will be automatically sent every time your chatbot doesn't understand the user's text message. You can edit the text in this block or create a new default answer block. Just don't forget to set it up in the Set Up AI tab in Automation afterwards to make it work.

ขออภัย ไม่เข้าใจจ้าาา

+ Add content



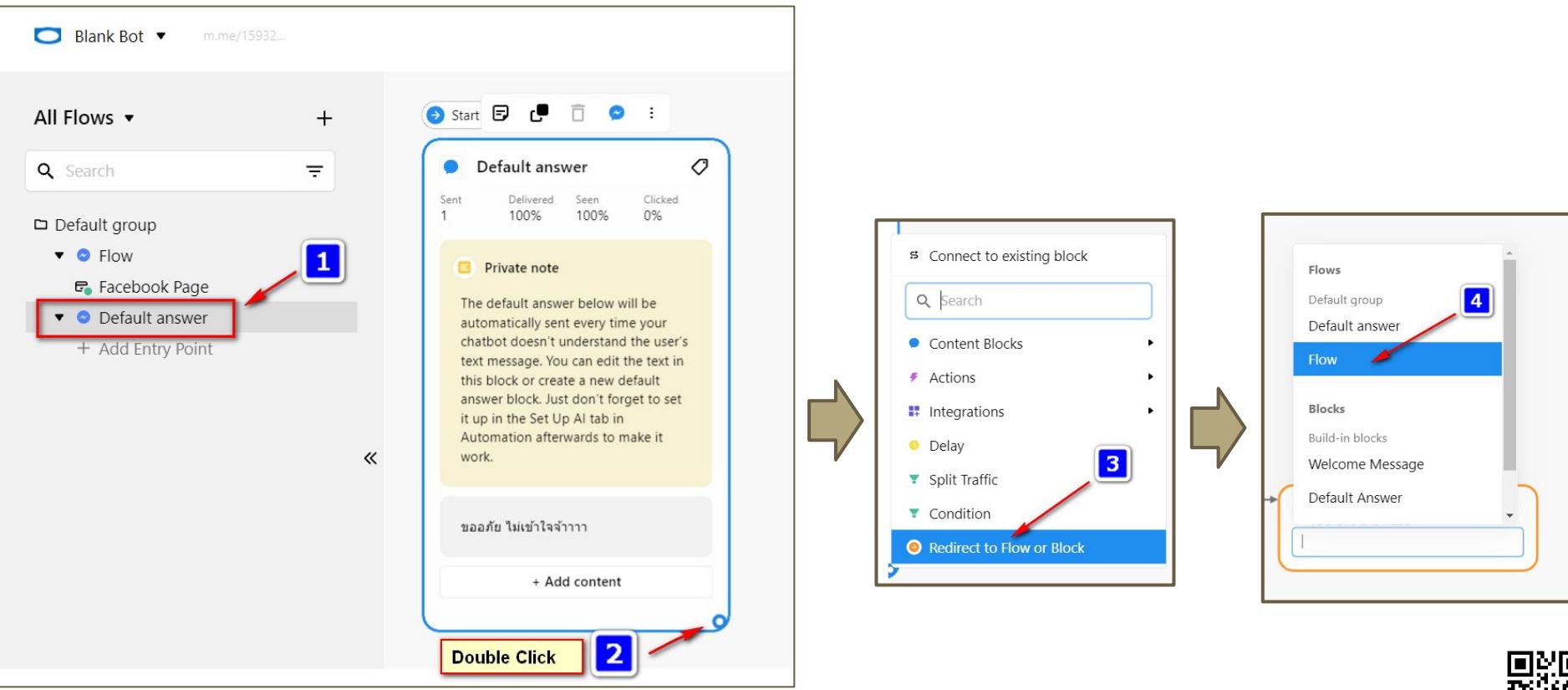
Test Default Answer on Facebook Messenger



Check Point #4

Flow : Redirect To Block

Add Redirect Flow



Let's Test

Blank Bot ▾ m.me/15932... → 1

All Flows ▾ + Start

Default answer

Sent 1 Delivered 100% Seen 100% Clicked 0%

Private note

The default answer below will be automatically sent every time your chatbot doesn't understand the user's text message. You can edit the text in this block or create a new default answer block. Just don't forget to set it up in the Set Up AI tab in Automation afterwards to make it work.

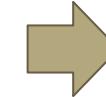
ข้ออธิบายในเมื่อเจ้าเจ้าฯ

+ Add content

Redirect

Flow

```
graph LR; DA[Default answer] --> R[Redirect]; R --> F[Flow]
```



7:41 PM แจ้งเตือน

มิ่งดีศรีบุนนาค Tanya Sattaya-aphitan

WHAAAAT?

ขออธิบายในเมื่อเจ้าเจ้าฯ

มิ่งดีศรีบุนนาค Tanya Sattaya-aphitan

WHAAAAT?

...

Check Point #5



New Flow



Add new Flow : Flow 2

The screenshot shows the 'All Flows' section of a bot configuration tool. On the left, there's a sidebar with a search bar and a list of entry points: Default group, Flow (selected), Facebook Page, Default answer, and Add Entry Point. The main area lists 'Flows with Instagram Entry Points' and 'Flows with Messenger Entry Points'. A large blue button labeled 'Add Messenger flow' is highlighted with a red arrow labeled '1'. A second red arrow labeled '2' points to the 'Start' button of a previewed flow card.

Blank Bot m.me/15932...

All Flows ▾

Search

Default group

Flow (Selected)

Facebook Page

Default answer

+ Add Entry Point

Add new group

Add from template

Add Messenger flow

Add Instagram flow

Flows with Instagram Entry Points

- Instagram Direct
- Story Mention
- Story Reply
- Comments Autoreply
- Instagram Ads

Flows with Messenger Entry Points

- Bot Link
- Click-to-Messenger Ads

Start

Flow

Sent 1 Delivered 100% Seen 100% Clicked 0%

မိမ်သော်လုပ်မှု ({{first name}}) ({{last name}})

+ Add content

The screenshot shows the 'All Flows' section after creating 'Flow 2'. The sidebar remains the same. The 'Flow' item in the main list is now expanded, revealing 'Flow 2' (highlighted with a red box). A large blue button labeled 'Start' is visible within the expanded flow card, also highlighted with a red box. A red double-headed arrow at the bottom indicates the transition between the two screens.

Blank Bot m.me/15932...

All Flows ▾

Search

Default group

Flow 2

+ Add Entry Point

Flow

Facebook Page

Default answer

+ Add Entry Point

Start

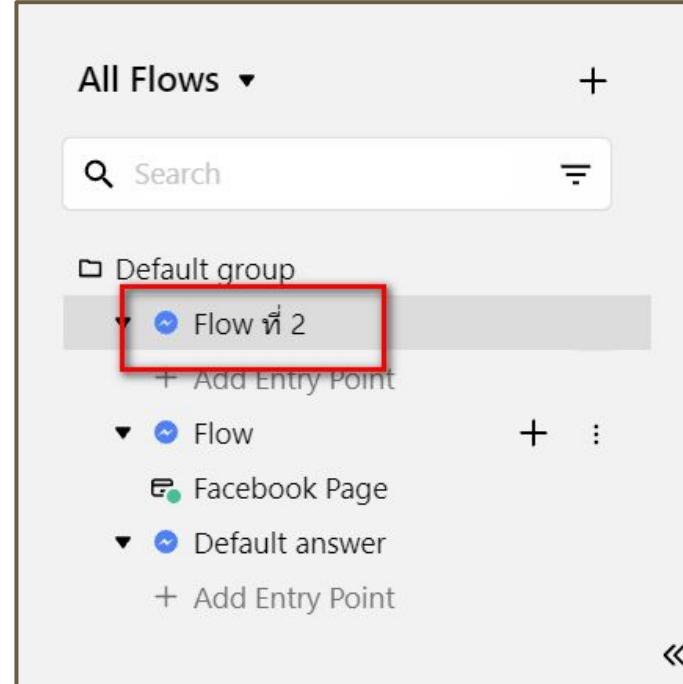
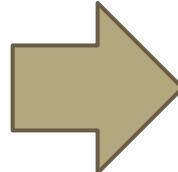
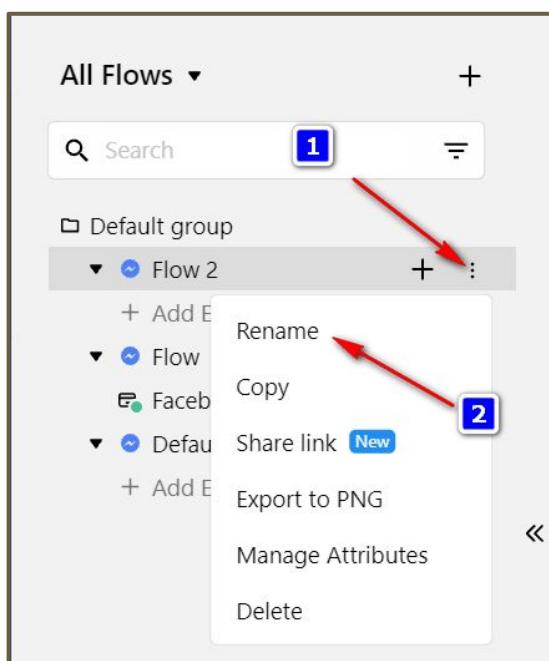
Flow

Sent 0 Delivered 0 Seen 0 Clicked 0%

+ Add content

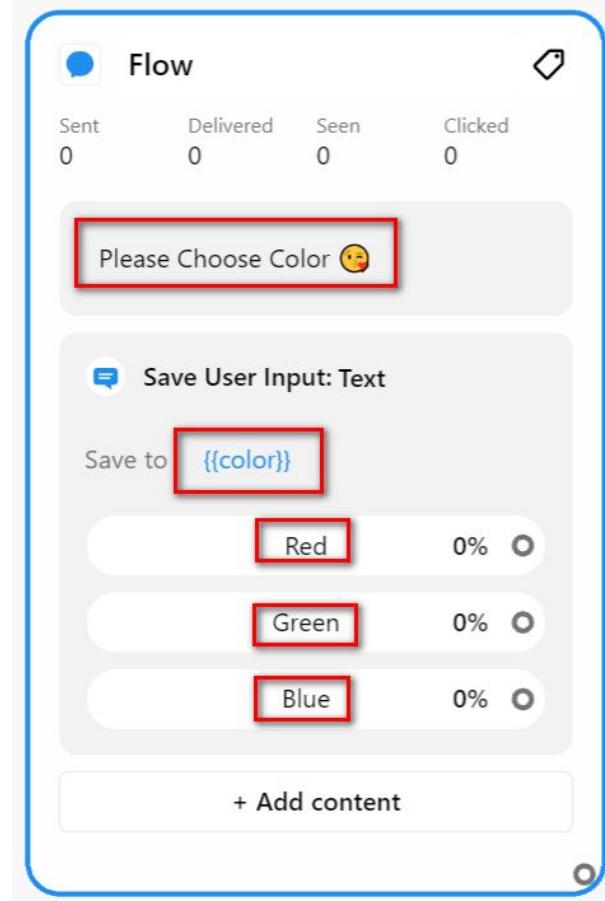
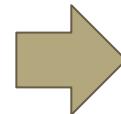
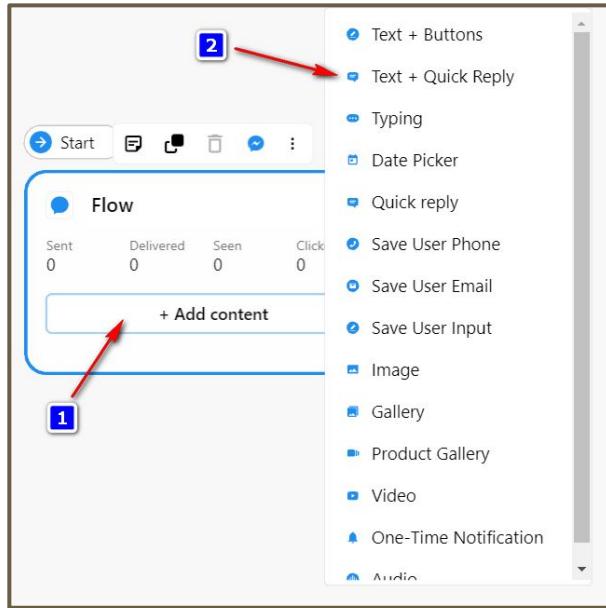


Rename Flow



คำตอบแบบกด : Quick Reply

Flow ที่ 2 : Quick Reply



Text

Quick Reply



Quick Reply : Test Flow ที่ 2

C Bot Beta



Start

Flow

Sent 0 Delivered 0 Seen 0 Clicked 0

Please Choose Color 😊

Save User Input: Text

Save to {{color}}

Red 0%

Green 0%

Blue 0%

You Choose : {{color}} 1

+ Add content

2 Test This Flow



Please Choose Color 😊

Red Green Blue

Send

You Choose : Red



Check Point #6

ตั้งค่าatham : Input

New “Input Flow”

All Flows ▾ +

Search

- Default group
 - Input Flow **+** Add Entry Point
 - Flow #2 **+** Add Entry Point
 - Flow **+** Add Entry Point
 - Facebook Page
 - Default answer **+** Add Entry Point

Start

Flow

Sent 0 Delivered 0 Seen 0 Clicked 0

What is your email address **Text + Button**

Save User Input: Email **Save User Email**

Your email is {{email}} **Text + Button**

+ Add content

```
graph TD; Start((Start)) --> Text[What is your email address]; Text --> Save[Save User Input: Email]; Save --> Confirmation[Your email is {{email}}]
```



Result

The screenshot shows a conversation with a blue header bar containing the 'C Bot Beta' logo and control icons. The bot asks for the user's email address, receives an invalid entry ('ran@'), provides feedback, receives a valid entry ('tanlull@gmail.com'), and confirms the email. A text input field and a 'Send' button are at the bottom.

C What is your email address

ran@

C What you've entered does not look like an email. Please try again.

tanlull@gmail.com

C Your email is tanlull@gmail.com

| Send



Check Point #7

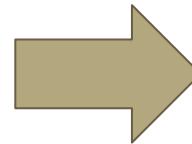
เหมือน bot กำลังพิมพ์ตอบ : Typing

Typing

The screenshot shows a Flow editor interface. At the top, there are several icons: a blue arrow labeled 'Start', a document icon, a clipboard icon, a trash bin icon, a message icon, and a more options icon. Below this, the title 'Flow' is displayed next to a blue speech bubble icon. A summary table shows 'Sent: 0', 'Delivered: 0', and 'Seen: 0'. The main content area contains a message box with the text 'What is your email address?' followed by a 'Save User Input: Email' step. This step has a 'Save to' field set to '{{email}}'. Below it is another message box with the text 'Your email is {{email}}'. At the bottom, there is a 'Text + Buttons' section with a '+ Add content' button. A red arrow labeled '1' points to this button. Another red arrow labeled '2' points to the 'Typing' step in the list below.

- Text + Buttons
- Text + Quick Reply
- Typing** (highlighted)
- Date Picker
- Quick reply
- Save User Phone
- Save User Email
- Save User Input
- Image
- Gallery
- Product Gallery
- Video
- One-Time Notification
- Audio

+ Add content



The screenshot shows the Flow editor after modifications. The 'Flow' title and summary table remain the same. The 'Save User Input: Email' step now includes a 'Save to' field set to '{{email}}'. A new step, 'Typing Animation', has been added below it. This step has a duration of '2 sec'. A red box highlights this 'Typing Animation' step. A red arrow points from the previous screenshot's 'Typing' step here, indicating the addition of this specific action.

Start

Flow

Sent 0	Delivered 0	Seen 0	Clicked 0
-----------	----------------	-----------	--------------

What is your email address?

Save User Input: Email

Save to {{email}}

Typing Animation 2 sec

Your email is {{email}}

+ Add content



Check Point #8

Lab 1

Redirect “Flow” to “Input Flow”

All Flows ▾ +

Search

Default group

Calculation

+ Add Entry Point

Input Flow

+ Add Entry Point

Flow ที่ 2

+ Add Entry Point

Flow

Facebook Page

Default answer

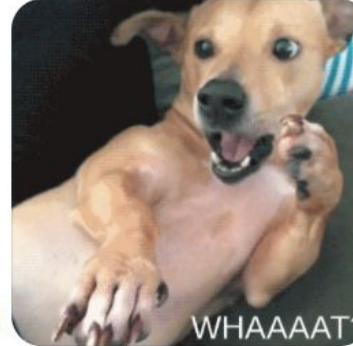
+ Add Entry Point

A red arrow points from the "Input Flow" section to the "Flow" section, indicating the intended redirection.

Expected Output

เริ่มต้น

ยินดีต้อนรับคุณ Tanya Sattaya-aphitan



WHAAAAT?

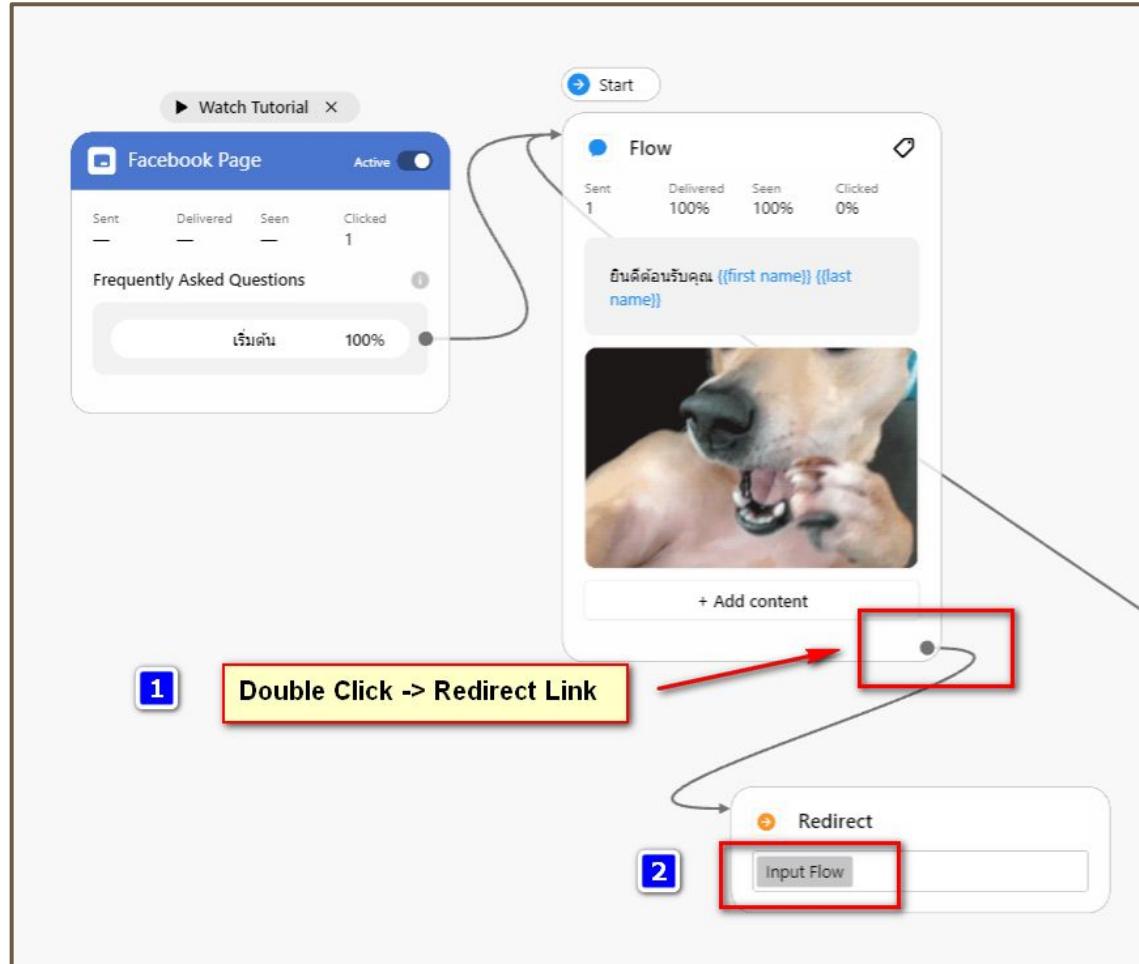
What is your email address

tan@gmail.com

...

A red arrow points from the "..." button at the bottom to the "Flow" section in the sidebar, indicating where to click to redirect the flow.

Redirect “Flow” to “Input Flow”



Result (Must test with Facebook Messenger)

8:56 PM

เริ่มต้น

ยินดีต้อนรับคุณ Tanya Sattaya-aphitan



WHAAAAT?

What is your email address

tan@gmail.com

A red box highlights the blue icon and three-dot ellipsis button at the bottom left of the message input field. A red arrow points from this highlighted area towards the bottom right where the email address is displayed.



Check Point #9

Group

New Group & Rename to “Gallery”

Blank Bot m.me/15932...

Add group or flow

All Flows

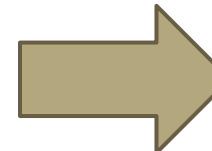
Search

- Default group
 - Calculation
 - + Add Entry Point
 - Input Flow
 - + Add Entry Point
 - Flow #2
 - + Add Entry Point
 - Flow
 - + Add Entry Point
 - Facebook Page
 - Default answer
 - + Add Entry Point
- Flow group

1

2

This screenshot shows the 'All Flows' section of a bot configuration tool. At the top, there's a search bar and a 'Search' button. Below it, a sidebar lists categories like 'Default group', 'Input Flow', 'Flow', etc. A large red arrow points from the 'Input Flow' category down to the 'Add group or flow' button. Two blue boxes are overlaid on the interface: box '1' is on the 'Add group or flow' button, and box '2' is on the 'Add new group' option in the dropdown menu.



All Flows

Search

- Default group
 - Calculation
 - + Add Entry Point
 - Input Flow
 - + Add Entry Point
 - Flow #2
 - + Add Entry Point
 - Flow
 - + Add Entry Point
 - Facebook Page
 - Default answer
 - + Add Entry Point
- Flow group

3

4

Rename

Copy

Share link New

Delete

This screenshot shows the 'All Flows' section again. A large red box highlights the 'Flow group' item. A context menu is open over this item, with 'Rename' selected. A large red arrow points from the 'Flow group' item down to the 'Rename' option in the menu. Two blue boxes are overlaid: box '3' is on the 'Flow group' item, and box '4' is on the 'Rename' option in the context menu.



Gallery

Add new Flow “Gallery” => new content “Gallery”

The screenshot shows a user interface for creating flows. On the left, there's a sidebar titled "All Flows" with a search bar and a list of flow categories. A red box highlights the "Gallery" category, which contains a sub-item also named "Gallery". A blue box labeled "1" with a red arrow points to this sub-item. In the center, a flow diagram is displayed. It starts with a "Start" button, followed by a "Flow" step. The "Flow" step has four metrics: Sent 0, Delivered 0, Seen 0, and Clicked 0. Below these metrics is a button labeled "+ Add content". A blue box labeled "2" with a red arrow points to this button. To the right of the flow diagram is a sidebar with a list of content types. The "Gallery" type is highlighted with a blue background and a blue box labeled "3" with a red arrow pointing to it. The list includes:

- Text + Buttons
- Text + Quick Reply
- Typing
- Date Picker
- Quick reply
- Save User Phone
- Save User Email
- Save User Input
- Image
- Gallery**
- Product Gallery
- Video
- One-Time Notification
- Audio

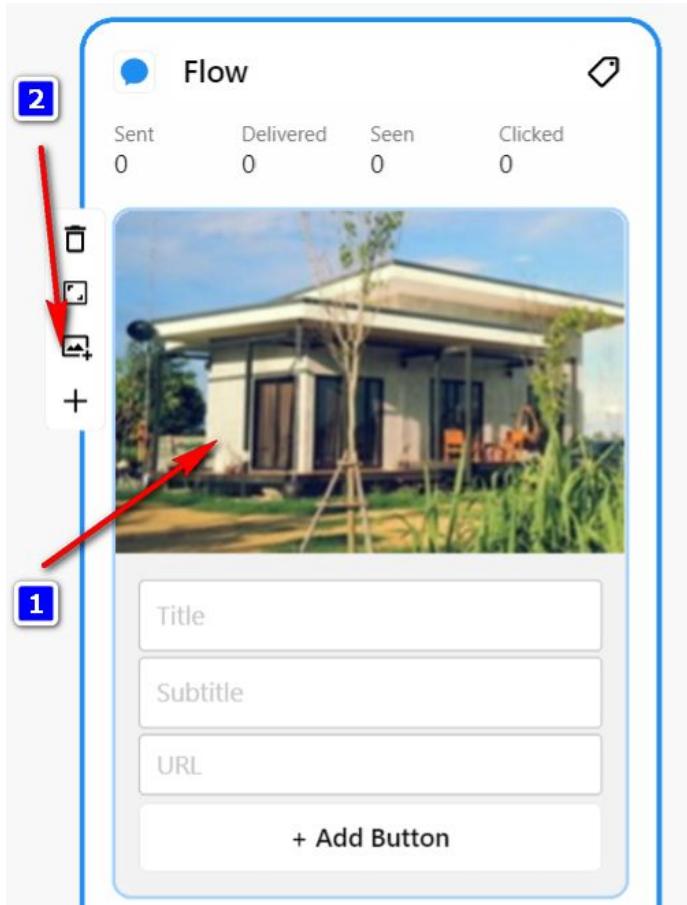


Gallery

The image shows a user interface for creating a gallery item. On the left, a 'Flow' card is displayed with metrics: Sent 0, Delivered 0, Seen 0, and Clicked 0. Below the card is a large input area for adding an image, featuring a placeholder '1' over a camera icon and a red arrow pointing from the 'Add Image' button to this placeholder. The input area also includes fields for Title, Subtitle, URL, and buttons for '+ Add Button' and '+ Add content'. On the right, a 'File Explorer' window titled 'Open' is shown, navigating through the path: Windows > INetCache > IE. The search bar contains 'Search IE'. The file list shows 'Quick access' with icons for Desktop, Downloads, Documents, Pictures, OneDrive, git, tanlu, and a folder named 'null/test_db/raw/master/images'. A file named 'house1.png' is selected, indicated by a red box around its preview thumbnail and the file name in the list. A red arrow points from the 'Open' button at the bottom right of the dialog to the selected file. The file path in the address bar is: null/test_db/raw/master/images/house1.png.



Add New Image



Output

https://github.com/tanlull/test_db/raw/master/images/house1.png

https://github.com/tanlull/test_db/raw/master/images/house2.png

https://github.com/tanlull/test_db/raw/master/images/house3.png

Flow

Sent	Delivered	Seen	Clicked
0	0	0	0



Modern House

บ้านทันสมัย

+ Add content



Big House

บ้านทรงใหญ่



Indy House

บ้านอินดี้

+ -

Check Point #10

AI

Set UP AI

chatfuel

Blank Bot ▾ m.me/15932...

Bot status 3 / 50 subscribers Live [Upgrade](#)

Automation

Flows

Blocks

Set Up AI 1

Default answer

Messenger Default answer

Instagram Choose flow

Keyword groups

Default group +

Type in keywords that will trigger your bot 2

hi hello สวัสดี ไง

Press "Enter" For Each Word

Messenger reply 4

ดีจ้า

+ add Block / Flow or Text reply 3

Instagram reply

+ add Flow or Text reply

+ Add AI Rule

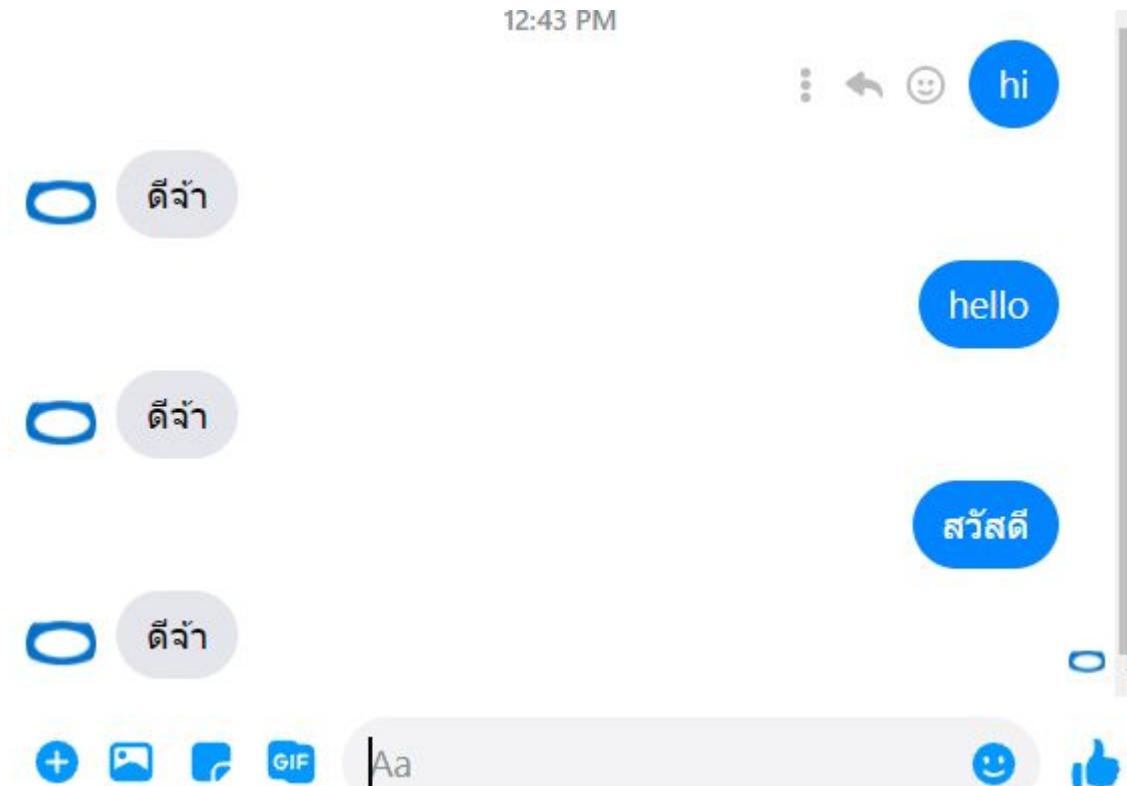
Keywords or Blocks or Flows

Set up a default answer or the dialog will end if the bot can't interpret a message.

The screenshot shows the Chatfuel AI setup interface. On the left sidebar, the 'Set Up AI' option is highlighted with a red box and labeled '1'. In the main area, under 'Keyword groups', there's a 'Default group' section with a '+' button. Below it, a box contains the words 'hi', 'hello', 'สวัสดี', and 'ไง', with a red box around it and a blue box labeled '2' over it. A yellow box with the text 'Press "Enter" For Each Word' is positioned below these words. To the right, there are two reply sections: 'Messenger reply' (labeled '4') containing the word 'ดีจ้า' and an 'add' button, and 'Instagram reply' containing an 'add' button. Red arrows point from the 'Messenger reply' section to the 'Text reply' part of the 'add' button and from the 'add' button to the 'Text reply' part. A red box also surrounds the 'Text reply' part of the 'add' button in the 'Messenger reply' section, and another red box surrounds the 'Text reply' part of the 'add' button in the 'Instagram reply' section, which is labeled '3'.



Text



Block/Flow

Keyword groups

Default group



Type in keywords that will trigger your bot

เริ่มต้น

start

reset

2

+ Add AI Rule

1

Messenger reply

Flow

4

+ add Block / Flow or Text reply

Instagram reply

+ add Flow or Text reply

3

?



Test

เริ่มต้น



ยินดีต้อนรับคุณ Tanya Sattaya-aphitam



WHAAAAT?



start



ยินดีต้อนรับคุณ Tanya Sattaya-aphitam



Aa

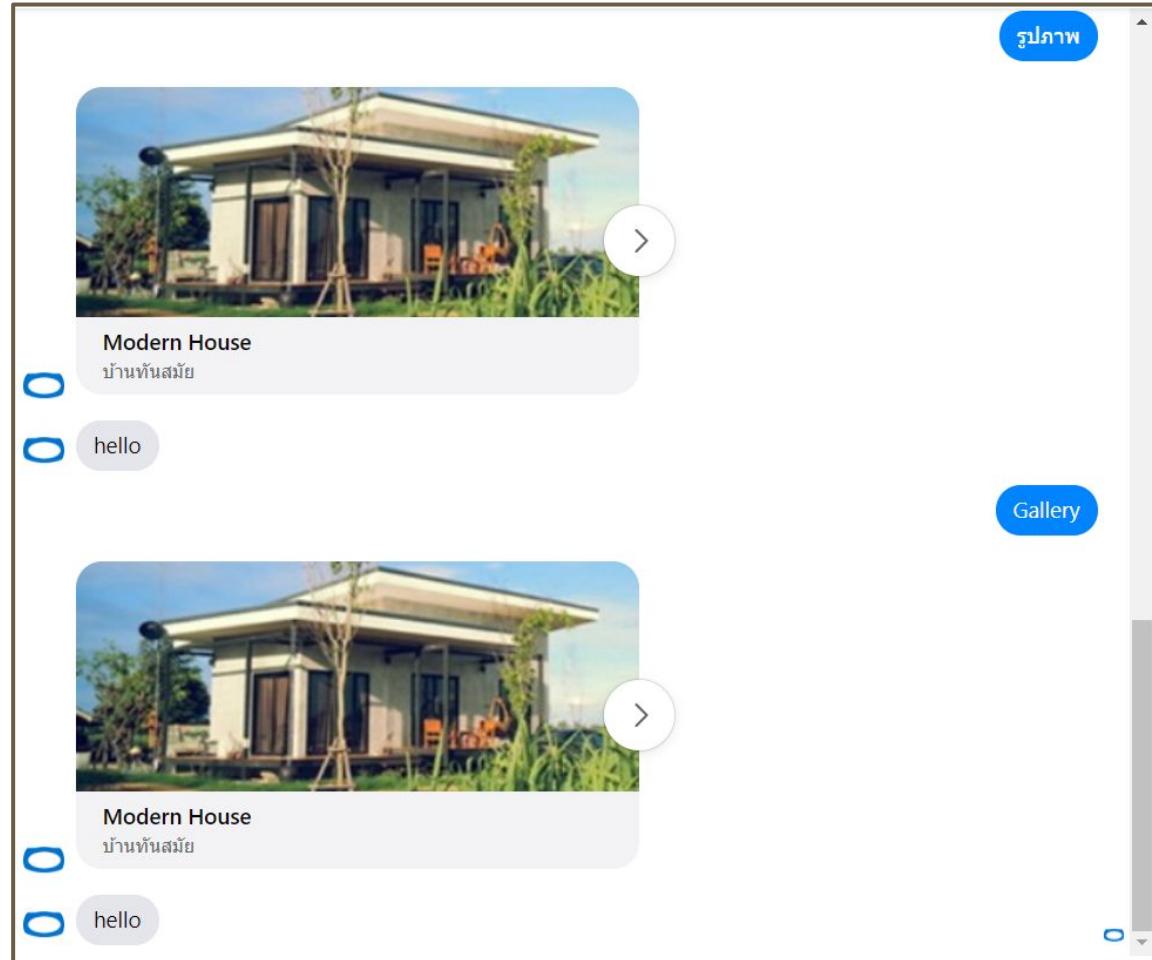


Check Point #11

Lab 2

Type “Gallery / รูปภาพ” then show Gallery

Expected Output



Set Attributes

Blocks -> new Block -> Rename to “Attribute”

The screenshot shows the Chatfuel app interface with the following steps highlighted:

- Step 1:** On the left sidebar, the "Blocks" option is selected and highlighted with a red box. A blue numbered box "1" is placed over the "Blocks" button.
- Step 2:** In the main content area, under "BLOCKS OF YOUR BOT", there is a "+ ADD BLOCKS HERE" section. A blue numbered box "2" is placed over the "+" button in this section.
- Step 3:** A new block titled "Attribute" is being created. The "Attribute" title is highlighted with a yellow box, and a red arrow points to it from the left. A blue numbered box "3" is placed over the "Attribute" title.
- Step 4:** The "Rename to "Attribute"" input field is highlighted with a yellow box, and a red arrow points to it from the top right. A blue numbered box "4" is placed over the "Rename to" input field.

Left Sidebar (Blocks View):

- Blank Bot ▾ m.me/15932...
- Grow
- Automation
- Flows
- Blocks** (highlighted)
- Set Up AI
- Live Chat
- People
- Reengage
- Configure
- Analyze
- Upgrade

Main Content Area (Blocks View):

BLOCKS OF YOUR BOT

Your bot consists of content 'blocks'. Blocks are like individual pages on a website. [Learn more here.](#)

Welcome Message
Every person communicating with the bot sees this block first.

Default Answer
A person will see this block if the bot does not recognize a text message.

+ ADD BLOCKS HERE

Flow Attribute +

+ ADD SEQUENCE OR GROUP

Attribute Block View:

Attribute → LINK

Attribute Block Details:

- Inbound links:** None. 😊 Send users here from an ad or from another block.
- Outbound links:** None. 😊 Send users to another block or a URL from here.

Add Element

Use Templates Text Typing Image Gallery Quick Reply Redirect to More

Set User Attribute

Chatfuel Plugins

Add & Send Content

A Text B Typing C Image D Gallery

E Video F Audio G Comment

Collect User Data

H Quick Reply

I Save User Input

J Set User Attribute

K Save User Email

Export & Import

You can also set up integrations via Zapier. [Learn more](#)

L JSON API

M Save to Google Sheets

N Notify Admin via Email

O Import Content via Zapier

P Send Analytics Events to FB

Q Export via Zapier

Redirect Users

R Redirect to Block or Flow

S Subscribe to Sequence

T Unsubscribe from Sequence

U A/B Test

1

Save User Phone Number



Set User Attribute

Set a value for an existing user attribute or add a new one. Use it to segment users for reengagement, to define bot flow scenarios, or to analyze user activity. Note that you can use arithmetic expressions and attributes in the Value field. [Learn more](#)

USER ATTRIBUTE *

1 {{ a }}

VALUE *

1

2

2 {{ b }}

2

You can select one of the existing attributes or create a new one.

Add any value, or use [math functions](#) with attributes. To clear an attribute, type "not set".

+ ADD ATTRIBUTE

a = {{ a }}
b = {{ b }}
sum = {{ a }} + {{ b }}

3

TEXT

+ ADD BUTTON (OPTIONAL)

Test This Flow

?

Use Templates

A Text

B Typing

C Image

D Gallery

E Quick Reply

F Redirect to



Check Point #12

Calulation

Calculation : Set User Attribute

Set User Attribute

Set a value for an existing user attribute or add a new one. Use it to segment users for reengagement, to define bot flow scenarios, or to analyze user activity. Note that you can use arithmetic expressions and attributes in the Value field. [Learn more](#)

USER ATTRIBUTE *

`sum`

VALUE *

`{{ a }} + {{ b }}`

You can select one of the existing attributes or create a new one.

+ ADD ATTRIBUTE

Sum = `sum`

+ ADD BUTTON (OPTIONAL)

Test This Flow

?

a = 1
b = 2
 $sum = 1 + 2$

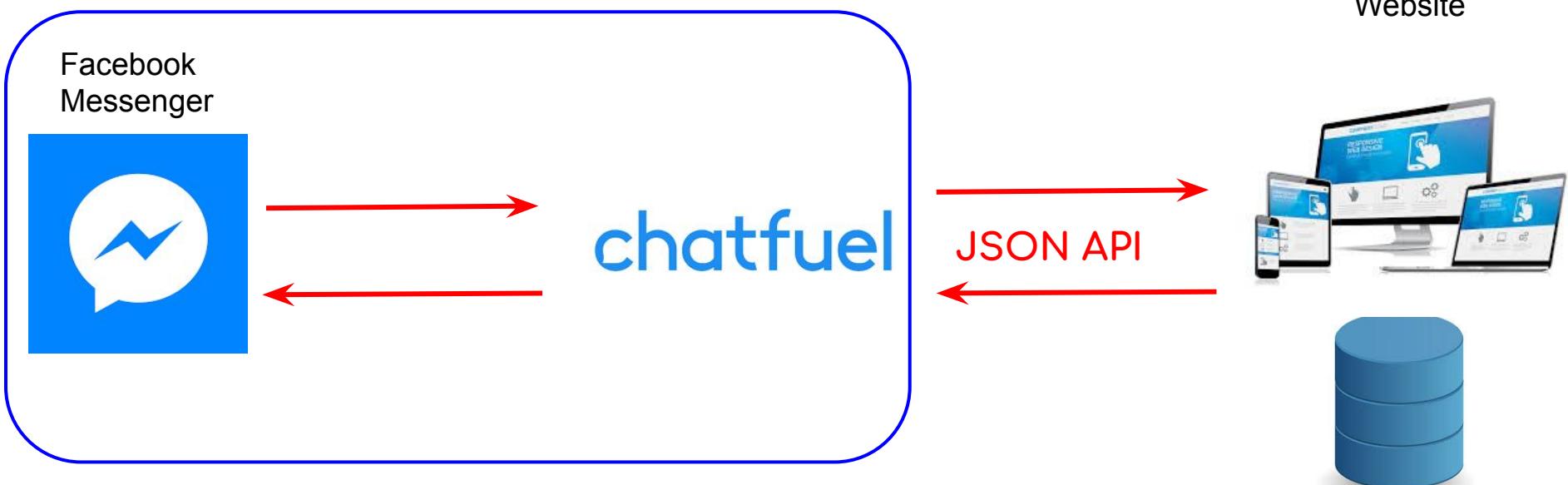
Sum = 3



Check Point #13

ติดต่อภายนอก : JSON API

JSON API



Lab 3: เช็คชื่อ

Expected Output

ยินดีต้อนรับจะ^ะ
ขอทราบรหัสนักศึกษา

1234567890

ขอทราบชื่อ-นามสกุล

ธัญญา สัตยาภิธาน

รหัสนักศึกษาคือ 1234567890
ชื่อ-นามสกุล : ธัญญา สัตยาภิธาน
Facebook : Tanya Sattaya-aphitan
ระบบกำลังดำเนินการเก็บข้อมูล

ดำเนินการเรียนร้อยสามารถตรวจสอบข้อมูลได้ที่
ดำเนินการเรียนร้อย
ตรวจสอบรายละเอียดที่:
<http://totws.com/gmi/show.php>

You opened this conversation with m.me/DataScienceBigData. Big Data ภาคปีบีบีปีบีบัน Copy & Paste can see that you used their link.



Step

1. สร้าง Flow Lab 3
 - a. รหัสนักศึกษา -> {{sid}}
 - b. ชื่อ - นามสกุล -> {{name}}
2. Setup AI เพื่อเรียกใช้งาน Flow Lab 3
3. สร้าง Block : JSON เพิ่ม JSON API



1. สร้าง Flow Lab 3

The screenshot shows the Zapier Flows interface. On the left, under the 'Flows' tab, there is a search bar and a list of flows. A flow named 'Lab 3' is selected and highlighted with a red border. To its right is a blue button labeled '1'. Below the list are buttons for '+ Add Entry Point', 'Calculation', 'Input Flow', 'Flow ที่ 2', and 'Flow'. On the right side of the interface, a flow editor window is open. It starts with a 'Start' button, followed by a 'Flow' step. The flow details show: Sent 1, Delivered 100%, Seen 100%, Clicked 0%. The flow steps are: 1. A text input step with the text 'ขอทราบรหัสนักศึกษา' and a blue button labeled '2'. This step is highlighted with a yellow box labeled 'Text + Button'. 2. A 'Save User Input: Text' step. Below it, the 'Save to' field contains the expression '{{sid}}'. This step is highlighted with a yellow box labeled 'Save User Input'.



2. Setup AI เพื่อเรียกใช้งาน Flow Lab 3

Interpret a message.

Automation

Flows

Blocks

Set Up AI 1

Live Chat

People

Reengage

Configure

Keyword groups

Default group +

Type in keywords that will trigger your bot

register ลงทะเบียน เช็คชื่อ 2

Messenger reply

Lab 3 3

+ add Block / Flow or Text reply

Instagram reply

+ add Flow or Text reply

The screenshot shows the 'Set Up AI' section of a software interface. On the left sidebar, 'Set Up AI' is highlighted with a red box and a blue '1'. In the main area, under 'Keyword groups', there's a 'Default group' button and a '+' button. Below it is a text input field with placeholder text 'Type in keywords that will trigger your bot'. Three buttons are listed: 'register', 'ลงทะเบียน' (in Thai), and 'เช็คชื่อ' (in Thai). A red box surrounds these three buttons, and a blue '2' is placed to its right. To the right of the keyword input, there are two reply sections: 'Messenger reply' and 'Instagram reply', each with a 'Lab 3' button and a blue '3' to its right. Below each reply section is a '+ add' button followed by 'Block / Flow or Text reply'.



3. สร้าง Block : JSON เพิ่ม JSON API

The screenshot shows the Chatfuel app interface for creating a bot named "Blank Bot". The left sidebar has a "Blocks" tab selected (1). In the main area, under "BLOCKS OF YOUR BOT", there is a "JSON API" block (2) which is highlighted with a red box and a red arrow pointing from it to a yellow box containing its JSON configuration. The JSON code is:

```
{  
  "sid": "{{sid}}",  
  "name": "{{name}}",  
  "fb": "{{first name}} {{last name}}"  
}
```

The "JSON API" block has a "URL*" field (3) containing "http://totws.com/gmi/save.php", which is also highlighted with a red box and a red arrow pointing to it from the yellow box. The "Send" section below has a "JSON" tab (4) selected, also highlighted with a red box and a red arrow pointing to it from the yellow box. The "JSON" tab contains the following JSON object (5), which is highlighted with a red box and a red arrow pointing to it from the yellow box:

```
{  
  "sid": "sid",  
  "name": "name",  
  "fb": "first name last name"  
}
```

At the bottom right, there is a "Test This Flow" button and a QR code.

Show results

<http://totws.com/gmi/show.php>

Show 10 entries

Search:

id	sid	name	fb	dt
1	1234567890	ธัญญา สัตยาอภิธาน	Tanya Sattaya-aphitan	2018-05-12 11:04:46

Showing 1 to 1 of 1 entries

Previous Next



Check Point #14

Lab 4 : Get Registered Student Info

Fill Sid and get info



กรุณาใส่รหัสนักศึกษา



id

14400965



Sid = 14400965

Facebook :Tanya Sattaya-aphit

Register data: 2021-10-11 10:37:31



Step

1. สร้าง Flow “Get SID Info”
 - a. รหัสนักศึกษา -> {{sid}}
2. Setup AI เพื่อเรียกใช้งาน Flow “Get SID Info”
 - a. Wording : id / sid / info
3. สร้าง Block : JSON Get ID



1. สร้าง Flow “Get SID Info”

Flows +

Search

Default group

- Get SID Info (highlighted)
- + Add Entry Point
- Lab 3
- Calculation
- Input Flow
- Flow ที่ 2
- Flow
- Facebook Page
- Default answer

Gallery

Notify

```
graph LR; Start((Start)) --> Flow1[Flow]; Flow1 --> Message1[กรุณาใส่รหัสบัณฑิตศึกษา]; Flow1 --> Save1[Save User Input: Text]; Save1 --> AddContent1["+ Add content"]; Flow1 --> Redirect[Redirect]; Redirect --> JSONGetID[JSON GET ID];
```



2. Setup AI เพื่อเรียกใช้งาน Flow “Get SID Info”

The screenshot shows the 'Automation' interface with the 'Set Up AI' section selected. On the left, there's a sidebar with options: Automation, Flows, Blocks, Set Up AI (selected), Live Chat, People, Reengage, and Configure. The main area is titled 'Keyword groups' and shows a 'Default group'. It includes a text input field 'Type in keywords that will trigger your bot' containing 'id', 'info', and 'sid', which are highlighted with a red box. To the right, there are two reply sections: 'Messenger reply' (selected) containing a button 'Get SID Info' (highlighted with a red box) and a link '+ add Block / Flow or Text reply'; and 'Instagram reply' containing a link '+ add Flow or Text reply'.



3. สร้าง Block : JSON Get ID

The screenshot shows the Bot Framework interface for creating a bot. On the left, a sidebar lists navigation options: Automation, Flows, **Blocks** (highlighted with a red box and blue number 1), Set Up AI, Live Chat, People, Reengage, Configure, Analyze, and Upgrade.

The main area displays the "BLOCKS OF YOUR BOT" section. It includes a "Welcome Message" block and a "Default Answer" block. Below these, under "ADD BLOCKS HERE", there are four categories: Flow, Attribute, JSON API, and **JSON GET ID** (highlighted with a red box and blue number 2).

On the right, the configuration for the "JSON GET ID" block is shown:

- JSON API** (highlighted with a red box and blue number 3)
- Type: POST
- URL*: **https://totws.com/gmi/get_id.php** (highlighted with a red box and blue number 4)
- Headers: + Add header (highlighted with a blue box and blue number 5)
- Send:
 - Full JSON profile
 - JSON** (highlighted with a red box and blue number 6)
 - URL encoded
- Request body content: { "sid": sid }
- Text at the bottom: You can add existing user attributes with {{...}}
- Checkboxes: Report errors in the bot (bot users will see the error messages) and **Test the Request** (highlighted with a blue box)



Check Point #15

JSON Backend

PHP / MySQL

MySQL Table : “hbot”

```
create table hbot(  
    id int PRIMARY KEY AUTO_INCREMENT,  
    sid varchar(255),  
    name varchar(255),  
    fb varchar(255),  
    dt DATETIME  
)  
COLLATE='utf8_general_ci'  
ENGINE=InnoDB;
```



PHP Code : "save.php"

```
<?php
#get the data from JSON POST
$json_string = file_get_contents('php://input');
#echo $json_string;
$json = json_decode($json_string);
$sid=$json->{'sid'};
$name=$json->{'name'};
$fb=$json->{'fb'};
#echo $sid.$name.$fb;

$con=mysqli_connect("totws.com","admin","password","database");
mysqli_set_charset($con, "utf8");
// Check connection
if (mysqli_connect_errno())
{
echo "Failed to connect to MySQL: " . mysqli_connect_error();
}
$query="insert into hbot (sid,name,fb,dt) values('$sid','$name','$fb',NOW())";
$result = mysqli_query($con,$query);

header('Content-type: application/json');
$response = new stdClass();
$response = array(
"messages" => array(
array("text" => "ดำเนินการเรียบร้อย\ทกรุณารอตรวจสอบรายชื่อได้ที"),
array("text" => "http://totws.com/gmi/show.php")
)
);
echo json_encode($response);
?>
```



PHP Code : "show.php"

```
<html><head>
<link rel="stylesheet" type="text/css" href="https://cdn.datatables.net/1.10.16/css/jquery.dataTables.min.css">
<script src="https://code.jquery.com/jquery-1.12.4.js"></script>
<script src="https://cdn.datatables.net/1.10.16/js/jquery.dataTables.min.js"></script>

</head><body>
<?php
$con=mysqli_connect("localhost","root","password","gmi");
mysqli_set_charset($con, "utf8");
// Check connection
if (mysqli_connect_errno())
{
echo "Failed to connect to MySQL: " . mysqli_connect_error();
}

$result = mysqli_query($con,"SELECT * FROM hbot");

echo '<table id="example" class="display compact" style="width:100%">';

$i = 0;
while($row = $result->fetch_assoc())
{
    if ($i == 0) {
        $i++;
        echo "<thead><tr>";
        foreach ($row as $key => $value) {
            echo "<th>" . $key . "</th>";
        }
        echo "</tr></thead><tbody>";
    }
    echo "<tr>";
    foreach ($row as $value) {
        echo "<td>" . $value . "</td>";
    }
    echo "</tr>";
}
echo "</tbody></table>";

mysqli_close($con);
?>

<script>
$(document).ready(function() {
    $('#example').DataTable();
});
</script>
</body></html>
```



PHP Code : "get_id.php"

```
<?php
    $json_string = file_get_contents('php://input');
    #echo $json_string;
    $json = json_decode($json_string);
    $sid=$json->{sid};
    $con=mysqli_connect("totws.com","admin","Admin#1.234","gmi");
    mysqli_set_charset($con, "utf8");
    // Check connection
    if(mysqli_connect_errno())
    {
        echo "Failed to connect to MySQL: " . mysqli_connect_error();
    }
    $query="select * from hbot where sid = $sid";
    $result = mysqli_query($con,$query);

    $TextOutput = "Sid = $sid\n";
    if($row = $result->fetch_assoc())
    {
        $TextOutput .= "Facebook :".$row["fb"]."\n";
        $TextOutput .= "Register data: ".$row["dt"];
    }else{
        $TextOutput .= "ไม่พบข้อมูล";
    }

    header('Content-type: application/json');
    $response = new stdClass();
    $response = array(
        "messages" => array(
            array("text" => $TextOutput),
        )
    );
    echo json_encode($response);
?>
```



ปล่อยผ่าน : Live Chat

Output

1:46 PM

stop

Tanya Sattaya-aphitan wants to start a conversation with you.
To answer the user go to
[https://dashboard.chatfuel.com/#/bot/6158865ff59427228aeff11c/livechat?
folder=inbox&conversationId=1509334375816588](https://dashboard.chatfuel.com/#/bot/6158865ff59427228aeff11c/livechat?folder=inbox&conversationId=1509334375816588) or use Facebook Pages mobile app.

You started chat session with our operator

To stop this chat just press Stop Chat button, or send "stop chat" message.

Stop Chat

register

hello

Aa

+

GIF

Smiley

Thumb up

QR code

chatfuel

Blank Bot m.me/15932...

Bot status Live 3 / 50 subscribers Upgrade

Grow Automation Flows Blocks Set Up AI Live Chat People Reengage Configure Analyze Upgrade

1

BLOCKS OF YOUR BOT

Your bot consists of content 'blocks'. Blocks are like individual pages on a website. [Learn more here.](#)

Welcome Message Every person communicating with the bot sees this block first. Show Stats

Default Answer A person will see this block if the bot does not recognize a text message from them. Show Stats

ADD BLOCKS HERE Flow Attribute JSON API JSON GET ID

2

Live Chat + ADD SEQUENCE OR GROUP

Live Chat

LINK

Inbound links None. 😊 Send users here from an ad or from another block.

Outbound links None. 😊 Send users to another block or a URL from here.

3

Add Element

Use Templates Text Typing Image Gallery Quick Reply Redirect to More

https://dashboard.chatfuel.com/bot/6158865ff59427228aeff11c/structure/6163dc714ee7c532a54145f9



Live Chat

Export & Import

You can also set up integrations via Zapier. [Learn more](#)



JSON API



Save to
Google Sheets



Notify Admin
via Email



Export via
Zapier



Import Content
via Zapier



Send Analytics
Events to FB

Redirect Users



Redirect to
Block or Flow



Subscribe
to Sequence



Unsubscribe
from Sequence



A/B Test

Connect Users to a Human



Live Chat



Conversation
Handover

Plugins with Subscriptions



Google Site
Search



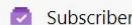
Bing Search



Swifttype
Search



RSS Import



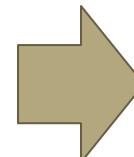
Subscriber



Subscription
List



Digest



Live Chat

Start a chat between a user and a bot administrator. You can view active conversations and reply to users in the 'Live Chat' tab. [Learn more](#)

You started chat session with our operator

To stop this chat just press Stop Chat button, or send "stop chat" message.

[Stop Chat](#)

Start message

This block starts a chat between a chatbot manager and a user, so chatbot will not answer user request until this chat is stopped.

Both manager and a user can stop a chat. To do this they need to tap on plugin's button or send a message that is the same as button's caption.

Stop message

This message is shown after tapping on button or sending a message that stops a chat between a manager and a user.

Settings:

Chat timeout: hours.

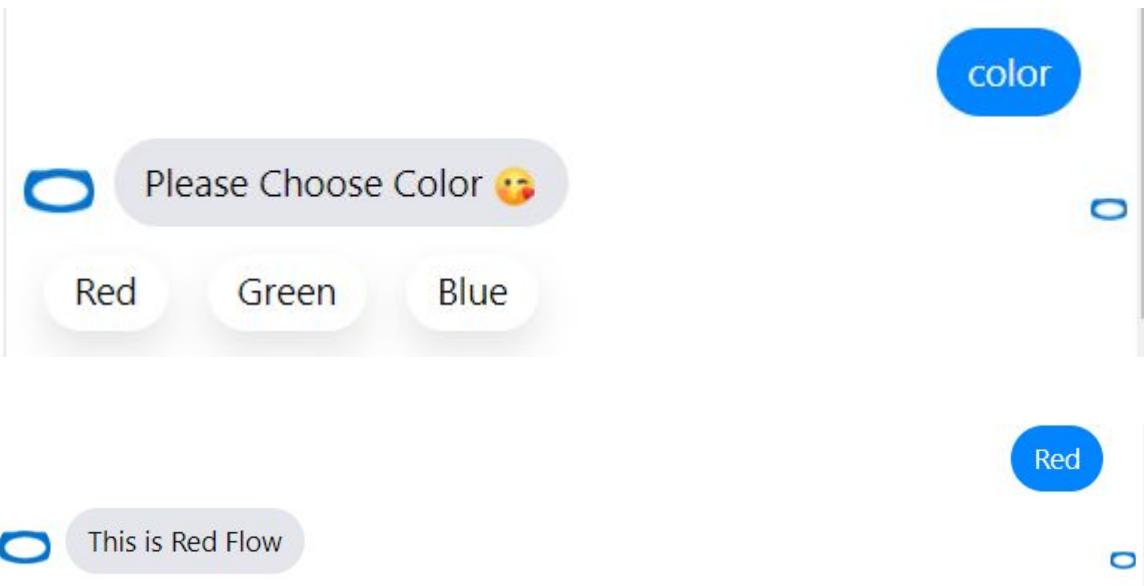
This is the amount of time the bot will wait for a user response and not interrupt the session communication. After this amount of time (e.g. 12 hours), any user input will be redirected to navigate through the bot.



Check Point #16

Program Flow

Flow ที่ 2



Flows



Search



Default group

- Get SID Info
- Lab 3
- Calculation
- Input Flow

Flow ที่ 2

- Flow
- Facebook Page
- Default answer

Flow ที่ 2

- Blue
- Green
- Red

Gallery

- Notify



Flow



Sent:
1

Delivered
100%

Seen
100%

Clicked
100%

Please Choose Color 😊

Save User Input: Text

Save to {{color}}

Red 100% ●

Green 0% ●

Blue 100% ●

You Choose : {{color}}

+ Add content

Redirect

Red

Redirect

Green

Redirect

Blue



Check Point #17

Condition

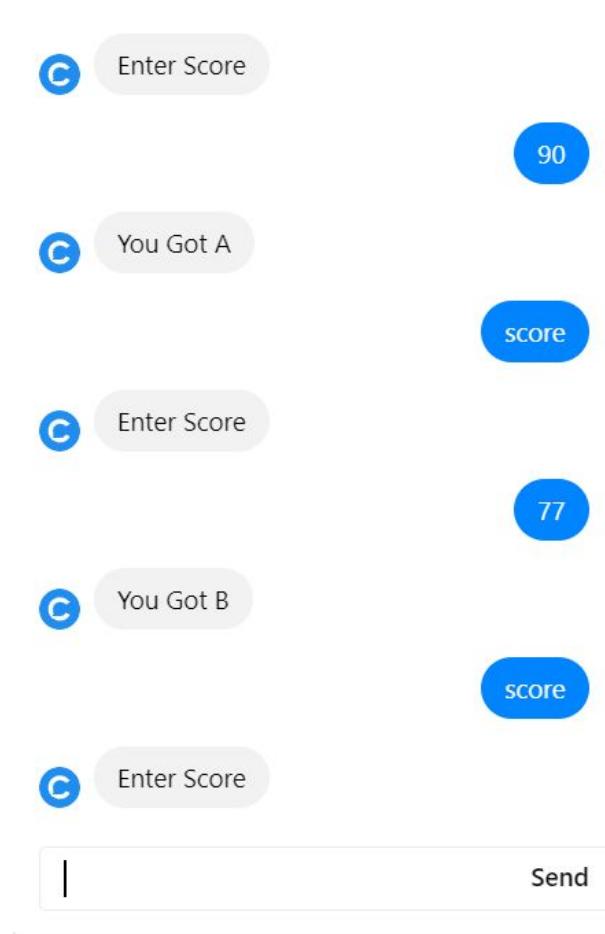
Expected Output

Score

A > 80

B > 70

C > 60



Condition

chatfuel

Blank Bot ▾ m.me/15932...

Bot status Live 3 / 50 subscribers

Flows 1

Automation

Flows 2

Blocks

Set Up AI

Live Chat

People

Reengage

Configure

Analyze

Flows

Default group

Condition

- Score C
- Score B
- Score A
- Score 3

+ Add Entry Point

Flow 4

Start

Flow 0 0 0 0

Enter Score

Save User Input: Text

Save to {{score}}

+ Add content

Connect to existing block

Search

- Content Blocks
- Actions
- Integrations
- Delay
- Split Traffic
- Condition 5
- Redirect to Flow or Block

```
graph LR; Start((Start)) --> Flow[Flow]; Flow --> EnterScore[Enter Score]; EnterScore --> SaveUserInput[Save User Input: Text]; SaveUserInput --> AddContent["+ Add content"]; SaveUserInput --> Condition[Condition]; Condition --> Redirect[Redirect to Flow or Block];
```



Score

Flows

+

Search

=

▶ Default group

▼ Condition

 ● Score C

 ● Score B

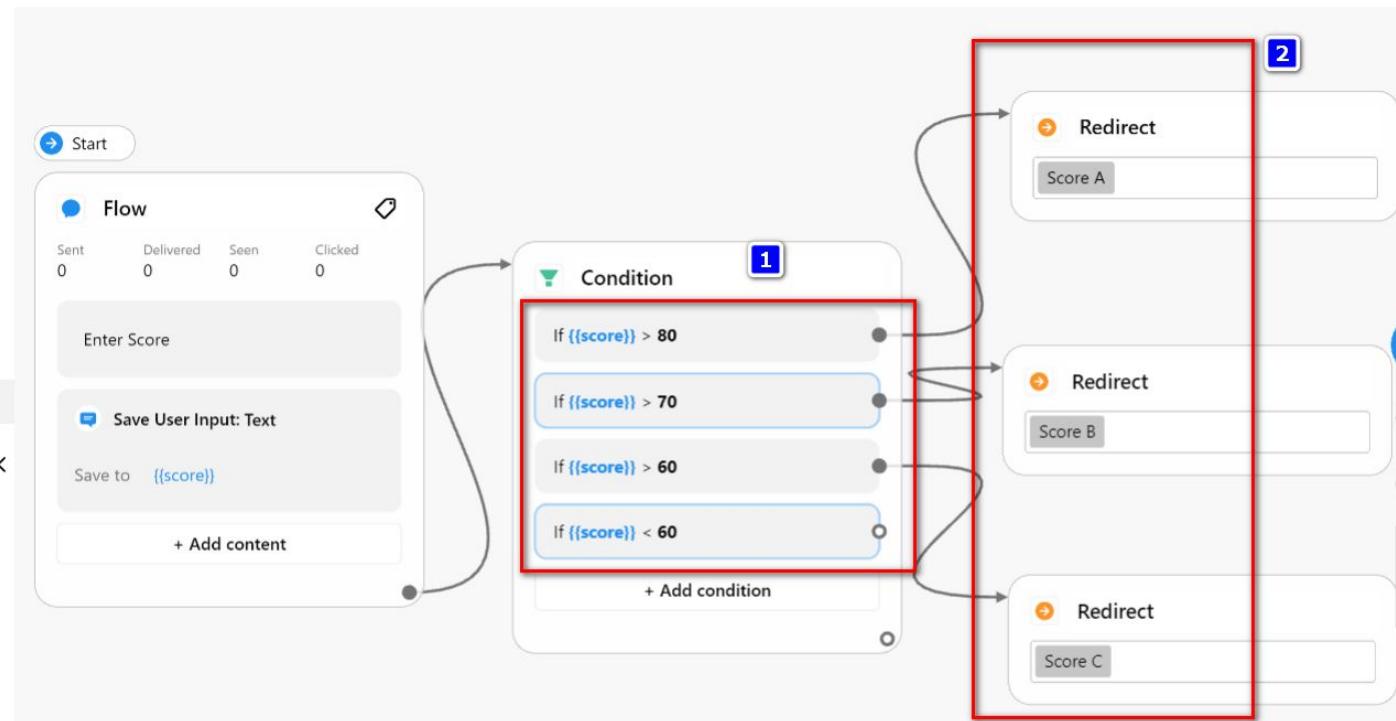
 ● Score A

 ● Score

+ Add Entry Point

▶ Flow #2

▶ Gallery



Check Point #18

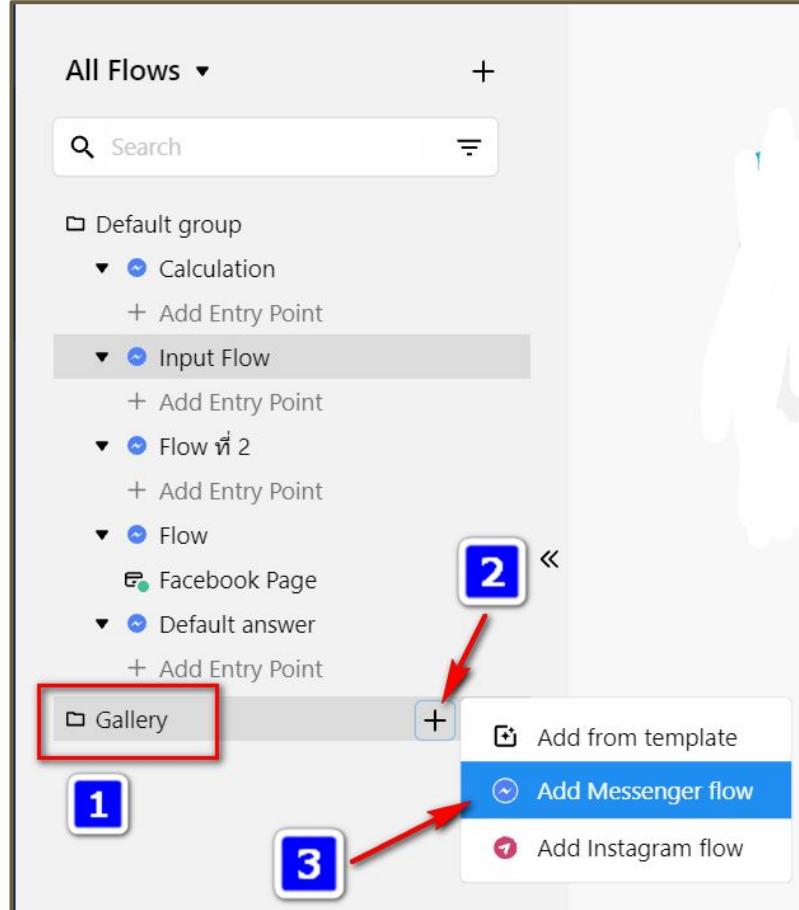






Video

Group “Gallery” -> Add Flow “Video”



Add Video

All Flows ▾ +

Search

- Default group
 - Calculation
 - + Add Entry Point
- Input Flow
 - + Add Entry Point
- Flow #2
 - + Add Entry Point
- Flow
 - Facebook Page
- Default answer
 - + Add Entry Point
- Gallery
 - Video
 - + Add Entry Point

Start

Flow

Sent 0 Delivered 0 Seen 0

+ Add content

1

2

- Text + Buttons
- Text + Quick Reply
- Typing
- Date Picker
- Quick reply
- Save User Phone
- Save User Email
- Save User Input
- Image
- Gallery
- Product Gallery
- Video
- One-Time Notification
- Audio



