

# Priya Patel

## Reporting Analyst

Columbus, OH | [priya.patel.analytics@pm.me](mailto:priya.patel.analytics@pm.me) | +1 (614) 555-0196  
LinkedIn: <https://www.linkedin.com/in/priya-patel-ra>

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## Summary

Customer-focused analyst with 6+ years across IT reporting and Agile operations. Advanced **Power BI DAX**, enterprise data modeling, and **Jira Align** integrations. Leads SOP creation, training, and **process automation** using **Power Automate**. Collaborates across global teams.

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## Core Skills

Power BI (DAX, RLS, incremental refresh), Power Automate, PowerApps, Python (pandas, requests), Jira, Jira Align, Confluence, JQL, ServiceNow, SQL, APIs, SAFe ceremonies & governance.

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## Experience

### Senior Reporting Analyst — Horizon Rock IT (Columbus, OH) | 2020–Present

- Designed KPI framework for portfolio **value realization**; established data-quality checks and SOPs.
- Automated intake & approvals with **PowerApps + Power Automate**, driving down cycle time.
- Enabled **PI Planning** readiness with consolidated capacity & dependency views.

### Reporting Analyst — StratEdge PMO (Columbus, OH) | 2018–2020

- Built JQL-driven Jira dashboards for program and team metrics; created Confluence training pages.
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## Education

B.S., Information Systems — The Ohio State University

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## Certifications

- PL-300: Microsoft Power BI Data Analyst
- SAFe® Practitioner (SP)