

Priya Patel

Reporting Analyst

📍 Columbus, OH | ✉️ priya.patel.analytics@pm.me | 📞 +1 (614) 555-0196

LinkedIn: <https://www.linkedin.com/in/priya-patel-ra>

Summary

Customer-focused analyst with 6+ years across IT reporting and Agile operations. Advanced **Power BI** DAX, enterprise data modeling, and **Jira Align** integrations. Leads SOP creation, training, and **process automation** using **Power Automate**. Collaborates across global teams.

Core Skills

Power BI (DAX, RLS, incremental refresh), Power Automate, PowerApps, Python (pandas, requests), Jira, Jira Align, Confluence, JQL, ServiceNow, SQL, APIs, SAFe ceremonies & governance.

Experience

Senior Reporting Analyst — Horizon Rock IT (Columbus, OH) | 2020–Present

- Designed KPI framework for portfolio **value realization**; established data-quality checks and SOPs.
- Automated intake & approvals with **PowerApps** + **Power Automate**, driving down cycle time.
- Enabled **PI Planning** readiness with consolidated capacity & dependency views.

Reporting Analyst — StratEdge PMO (Columbus, OH) | 2018–2020

- Built JQL-driven Jira dashboards for program and team metrics; created Confluence training pages.
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Education

B.S., Information Systems — The Ohio State University

Certifications

- PL-300: Microsoft Power BI Data Analyst
- SAFe® Practitioner (SP)