Saurabh Gupta

India

SUMMARY

Highly experienced Program Manager with over 25 years in the IT industry, specializing in banking and financial services projects. Renowned for exceptional skills in multi-stakeholder engagement, risk management, scheduling, and time management. Proven track record of successful senior management interactions and project delivery in global banking environments. Strong technical foundation in software engineering with extensive experience in C and C++.

WORK EXPERIENCE

Citi Bank - Program Manager
2015-Present
Led multiple cross-functional projects in the banking sector, enhancing operational efficiency by 30%. Successfully managed a team of 50+ engineers and analysts, focusing on project delivery and risk management. Implemented new time management strategies, reducing project delays by 20%.

Barclays - Senior Project Manager
2010-2015
Managed high-stakes projects with budgets exceeding $10 million. Facilitated stakeholder engagement workshops, improving communication and project alignment. Directed a project that resulted in a 15% increase in customer satisfaction ratings.

HSBC - Project Manager
2005-2010
Developed risk management strategies that were adopted company-wide. Collaborated with global teams to deliver projects on time and within budget. Received the 'Project Excellence Award' for outstanding project delivery.

Standard Chartered - Project Lead
2000-2005
Transitioned into project management, leveraging software engineering skills for better team coordination. Successfully delivered a major software rollout, impacting over 10,000 users. Mentored junior project managers, improving team performance.

Tech Mahindra - Software Engineer
1995-2000
Developed key software components in C and C++. Contributed to successful project completion, leading to a 25% increase in client retention. Collaborated with cross-functional teams, enhancing technical solutions.

SKILLS

Project Management, Risk Management, C, C++

EDUCATION

Symbiosis Institute, Pune
MBA
1993-1995

Indore University
Bachelor of Science in Computer Science
1990-1993