TANNER SHIMANEK

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SUMMARY

Dedicated and goal driven individual that excels in problem solving, critical thinking and overcoming adversity. I enjoy engineering creative and efficient solutions. Thriving in fast paced environments, I excel at working with groups individual projects. I am very passionate about learning and strive to constantly work on improving both my technical skills in programming as well as soft skills such as communicating effectively. It is my personal belief that most issues can be resolved with good communication. I am eager to learn new tools and frameworks to create the best result for the customers and do my job the most efficient way possible.

EXPERIENCE

November 2018 - Present

Knowledge Base Administrator, *Young Living Essential Oils*

- Technical administrator focused on UX and content management.
- **Leverage HTML, CSS, and JavaScript best practices to automate and manage content.**
- Update and maintain an internal website used by over 600 daily users.
- Managed content for 10 different markets and responsible for communication of the information for over 800 different products.
- Lead the working relationship between various departments and the customer-facing member services team.
- **I developed and designed various automation tools**.
- Project completed:
    - HTML Table Generator using JavaScript and an Admin Guide Web App with React.
    - Pitched and helped build a WordPress website that is replacing the current Knowledge Base, **directly saving Member Services over 1 million dollars.**

May 2018 - July 2018

Sales Representative, ClearHome; Indianapolis, Indiana

- Collaborated with direct customer sales **to close the gaps between the company and the customer's expectations.**
- Identified customer problems and finding solutions to meet their needs I **generated over $150,000 of revenue.**

EDUCATION

Utah Valley University – *Computer Engineering*
Expected Graduation 2022

American Fork High School
Graduated 2016

KEY SKILLS AND CHARACTERISTICS

- Critical Thinking
- Handling Pressure
- Leadership
- Problem Solving
- Content Management
- Project Management
- GitHub

- HTML5
- CSS3
- JavaScript
- React
- Python
- WordPress

ACTIVITIES AND INTERESTS

Programming, Solving Puzzles, Learning, Web Design, UX, Graphic Design