

Tanner Watmough

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ABOUT ME

I am currently enrolled at Athabasca University and Thompson River University in Computing and Information Systems and Computing Science, respectively. I am currently improving my skills in Python, HTML/CSS, and JavaScript.

EDUCATION

Thompson Rivers University (Expected Graduation December 2023) || Bachelor of Computing, Computing Science

GPA: 3.93/4.00

Athabasca University (Expected Graduation December 2022) || Certificate in Computing and Information Systems

GPA: 4.00/4.00

MacEwan University (Completed 2020) | Bachelor of Science in Nursing

GPA: 3.30/4.00

EXPERIENCE

Customer Service Representative at City of Spruce Grove (Sep 2017-Jan 2020; Aug 2021-Apr 2022)

- Assist customers in assessing and accessing meeting rooms, facility bookings, and bus and stage tickets.
- Empathetically deescalated customers with concerns related to the Restrictions Exemption Program implemented in the facility utilizing conflict resolution and de-escalation.

Leaders-in-Training Coordinator at City of Spruce Grove (Jun 2017-Sep 2017)

- Coordinated and supervised 35 volunteers and 16 seasonal staff for the daily operation of a summer camp.
- Developed new policies and training programs for the volunteers.
- Provided mentorship to campers and to staff for leadership opportunities.