Account Management (QA6T-48)

↳**[QA6T-53] Account Management Test QA6T-48** Created: 05/Aug/18 Updated: 09/Aug/18 Resolved: 05/Aug/18

Status:	Failed
Project:	QA6 Tansey
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Test Execution	**Priority:**	Medium
Reporter:	Tansey Sussex	**Assignee:**	Unassigned
Resolution:	Done	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Test Preconditions:	- Refer to Test Plan 📁QA6T-46 Open - Refer to Test Case 📄QA6T-48 Open - Site is available here - Login to user account

Test Script:	1. Open the user account dropdown menu
	2. Click through each of the options to ensure they take you to the correct page
	3. Navigate to the My Profile and Setting pages
	4. Modify account details and cancel
	   o Observe that modifications were not saved
	5. Modify account details and save
	   o Observe notification that your preferences have been updated
	   o Confirm that account details were modified and saved
	6. Click on the "contact us if you need help with anything" link
	   o Ensure it takes you to the contact page
	7. On the Contact Page use the "Frequently Asked Questions" link and click around the FAQ page to ensure the correct pages load
	8. Repeat the step above on the "Help Pages" link
	   o Check some of the common FAQ category links a new user would access and ensure the correct pages open

	9. Scroll to the bottom of the FAQ page to the "My Account" section and review any account links/pages for accuracy 10. Logout of the site
Test Postconditions:	The user should have been able to modify their user account, cancel modifications, and save modifications.
Test Execution Notes:	• The user should have been able to access and update their account details using the various different pages and links around the site. • Using the link to update a user's email address through the FAQ, My Account pages returned a 405 error. • Refer to bug report [QA6T-54](#) Open
Expected Result:	The user should be able to access account information and update account details through the various account access paths.
Actual Result:	The user was not able to update their email through the FAQ page My Account links.

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