





[RT-20] [Contact Description Hyperlink Not Behaving as Expected](#) Created:

02/Aug/18 Updated: 03/Aug/18



Status:	In Progress
Project:	Resorts Tapped
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Medium
Reporter:	Tansey Sussex	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Attachments:	 Inserting Hyperlink - Title name should be on same line as title field.JPG  Turning word into link - Step 1.JPG  Turning word into link - Step 3 Erased Field.JPG  Turning word into link - title left blank Step 2.JPG
Steps to Reproduce:	<ul style="list-style-type: none">• Login as user, choose a contact, and access contact details popup• Type a few words into the description field• Highlight a word or group of text to turn into a hyperlink• Click the create hyperlink button and observe that the hyperlink popup appears over the text<ul style="list-style-type: none">◦ Notice that the formatting of the popup is confusing, with the title name being on the line above the title box (see attached photo)• Enter hyperlink address<ul style="list-style-type: none">◦ Observe that you can't click in the title box, you must tab over from the hyperlink box• Leave the title box empty designating that your highlighted text should be turned into the hyperlink• Click insert button and observe that the highlighted text is deleted (See attached photo series Step 1-3)• Insert a valid hyperlink and observe that you have to right-click on the inserted link to preview.

	<ul style="list-style-type: none"> ○ Observe clicking or double clicking on the hyperlink does nothing.
Expected Result:	Hyperlinks should be able to be inserted by using words already entered in the body of the field. Hyperlinks should not delete words from the document. Hyperlink popup should be easy for resort staff to understand and title should be moved to the second line with the title box.
Actual Result:	Hyperlink box is formatted on two lines, user can't click in the hyperlink title box they must tab over from hyperlink box, if text is highlighted it can't be turned into a hyperlink without typing it into the title box or it will be deleted.





Description

- When you enter a hyperlink into the description field on a contact form, the hyperlink is behaving strangely.
 1. The format of the hyperlink uploader is hard to read/understand because the title isn't next to the title box
 2. You can't click in the title box, you must use tab from the link box to access that field
 3. If you have a word(s) that you want to turn into a hyperlink, you can't highlight the word(s), select the hyperlink button, and turn that word(s) into the link without entering the string of word(s) into the title box. If no title is entered into the title field it will delete the highlighted word(s). (See attached photo of erased list item)
- Refer to test plan  [RT-1](#) Open
- Refer to test case  [RT-5](#) Ready

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Inserting Hyperlink - Title name should be on same line as title field

Description

B **I** **U****H**





URL

Link Title

Insert

Cat

Turning word into link - Step 1

Description	<hr/>											
	B	<i>I</i>	<u>U</u>				H					
	<div>Rat Cat Bat</div>											

Turning word into link - title left blank Step 2

Description	<hr/>											
	B	<i>I</i>	<u>U</u>				H					
	<div>URL <input type="text" value="http://www.watching-gra"/> Link Title</div> <div><input type="text" value=""/> <input type="button" value="Insert"/></div> <div>Bat</div>											

Turning word into link - Step 3 Erased Field

Description	<hr/>											
	B	<i>I</i>	<u>U</u>				H					
	<div>Rat</div> <div>Bat</div>											