


[RT-21] [Contact Description Field Text Formatting Errors](#) Created: 02/Aug/18 Updated: 03/Aug/18



Status:	In Progress
Project:	Resorts Tapped
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	Priority:	Medium
Reporter:	Tansey Sussex	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Attachments:	 Bullets Selected but Not Showing.JPG
Steps to Reproduce:	<ol style="list-style-type: none"> 1. Login as user, select any contact, and navigate to the description box 2. Enter a short list of words and click the bullet button <ul style="list-style-type: none"> o Observe that the bullets do not appear (See attached photo) 3. Notice that the list highlighting disappeared after the button was clicked 4. Re-highlight one word and select the heading button, choose a heading option and select <ul style="list-style-type: none"> o Observe that no change was made to the word in the description box
Expected Result:	The text should be able to be formatted using the options available. Highlighted text should stay highlighted through multiple formatting selections.
Actual Result:	Text highlighting disappears every time a formatting button is selected. Bullets cannot be seen if selected. The heading options do not change the text as viewed in the description box.







Description

- The contact description box is not formatting text when using the following:
 - o Bullets can't be seen
 - o The heading buttons don't change the format of the text in the field

- If words are chosen, one format is selected, you must re-highlight the words to apply a second format. Ex: If you select a word and want it bold and underlined, you must re-highlight the word after the first format button is clicked.
- Refer to test plan  [RT-1](#) Open
- Refer to test case  [RT-5](#) Ready

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Bullets Selected but Not Showing

Description	B	<i>I</i>	<u>U</u>				H			
<p>One Two Three</p>										