[RT-20] Contact Description Hyperlink Not Behaving as Expected Created: 02/Aug/18 Updated: 03/Aug/18		
Status:	In Progress	
Project:	Resorts Tapped	
Component/s:	None	
Affects Version/s:	None	
Fix Version/s:	None	

Type:	Bug	Priority:	Medium
Reporter:	Tansey Sussex	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Attachments:	Inserting Hyperlink - Title name should be on same line as title field.JPG Turning word into link - Step 1.JPG Turning word into link - Step 3 Erased Field.JPG Turning word into link - title left blank Step 2.JPG
Steps to Reproduce:	 Login as user, choose a contact, and access contact details popup Type a few words into the description field Highlight a word or group of text to turn into a hyperlink Click the create hyperlink button and observe that the hyperlink popup appears over the text Notice that the formatting of the popup is confusing, with the title name being on the line above the title box (see attached photo) Enter hyperlink address Observe that you can't click in the title box, you must tab over from the hyperlink box Leave the title box empty designating that your highlighted text should be turned into the hyperlink Click insert button and observe that the highlighted text is deleted (See attached photo series Step 1-3) Insert a valid hyperlink and observe that you have to right-click on the inserted link to preview.

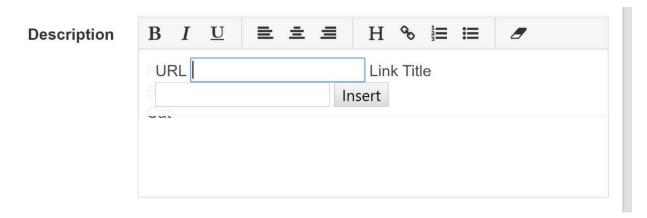
	 Observe clicking or double clicking on the hyperlink does nothing.
Expected Result:	Hyperlinks should be able to be inserted by using words already entered in the body of the field. Hyperlinks should not delete words from the document. Hyperlink popup should be easy for resort staff to understand and title should be moved to the second line with the title box.
Actual Result:	Hyperlink box is formatted on two lines, user can't click in the hyperlink title box they must tab over from hyperlink box, if text is highlighted it can't be turned into a hyperlink without typing it into the title box or it will be deleted.

Description

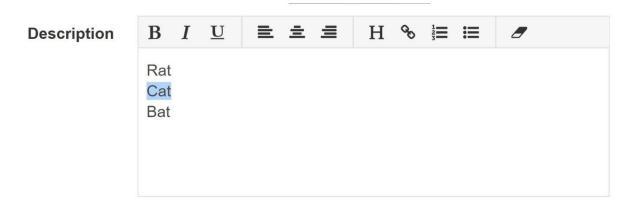
- When you enter a hyperlink into the description field on a contact form, the hyperlink is behaving strangely.
 - 1. The format of the hyperlink uploader is hard to read/understand because the title isn't next to the title box
 - 2. You can't click in the title box, you must use tab from the link box to access that field
 - 3. If you have a word(s) that you want to turn into a hyperlink, you can't highlight the word(s), select the hyperlink button, and turn that word(s) into the link without entering the string of word(s) into the title box. If no title is entered into the title field it will delete the highlighted word(s). (See attached photo of erased list item)
- Refer to test plan <u>RT-1</u>Open
- Refer to test case $\boxed{RT-5}$ Ready

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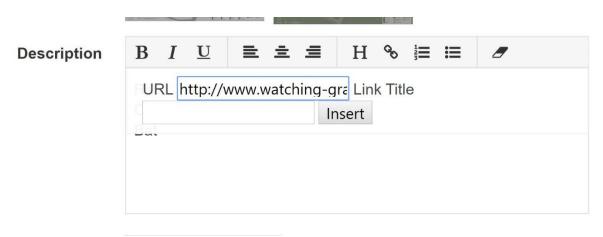
Inserting Hyperlink - Title name should be on same line as title field



Turning word into link - Step 1



Turning word into link - title left blank Step 2



Turning word into link - Step 3 Erased Field

