

[RT-13] [Recommendation for creating an account](#) Created: 01/Aug/18 Updated: 03/Aug/18

Status:	Open
Project:	Resorts Tapped
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Improvement	Priority:	Medium
Reporter:	Ema Fonua	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Create an account here		

Description

When inputting a password less than 6 characters, there is no indication of an error or any password requirements until you click the Submit button. After clicking submit, a pop up error: "An error has occurred. Password should be at least 6 characters" appears. Then, after you click OK, the credentials you had just entered are deleted. It's great how there is an error message when an invalid email is entered and when the password does not match (or both). The "Submit" button is lightly green and prevents you from creating the account. This feature would be nice when a customer is creating an account and password is less than 6.

When creating an account, is there a welcome email sent out to the customer (perhaps it happens on production only)?

How would a customer reset their password (again, is this just on stage)?