





**[RT-16] [Custom Sort Deleting Unsaved Contact Data](#)** Created: 02/Aug/18 Updated: 03/Aug/18

<b>Status:</b>	In Progress
<b>Project:</b>	<a href="#">Resorts Tapped</a>
<b>Component/s:</b>	None
<b>Affects Version/s:</b>	None
<b>Fix Version/s:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">Tansey Sussex</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original Estimate:</b>	Not Specified		

<b>Attachments:</b>	 post custom-sort button - info erased.JPG  pre-custom sort data.JPG
<b>Steps to Reproduce:</b>	<ul style="list-style-type: none"><li>• Login as user or admin</li><li>• Open a contact group and open a contact (See attached photo)</li><li>• Edit the contact name and don't save contact update yet</li><li>• Toggle the custom sort button to active</li><li>• Observe that this erases the newly edited and unsaved name field data (See attached photo)</li></ul>
<b>Expected Result:</b>	Custom sort should only impact the ability to arrange the contact list.
<b>Actual Result:</b>	Custom sort is deleting unsaved form data when activated and there is not error message prompting that this will occur or reminding the user to save their work.

**Description**

- If a contact is open, and the custom sort toggle is used, it erases unsaved contact name field data.
- Refer to test case  [RT-5](#) Ready
- Refer to test plan  [RT-1](#) Open

## Pre-Custom Sort Data

Test Field1

Custom Sort Order

Name

testtesttest

Phone Number

Phone

SMS

SMS

Website

http://www.watching-grass-grow.com/

Email Address

Email Address

Contact Active

Summer

## Post- Custom Sort, Info Erased

Test Field1

Custom Sort Order

Test Location

Name

Name

Phone Number

Phone

SMS

SMS

Website

http://www.watching-grass-grow.com/

Email Address

Email Address