

# Face Analytics

Detecting **Face, Emotion, Gender, Age** from Images,  
using Convolutional Neural Networks

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# Product Features

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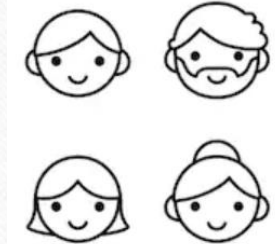
Face Detection



Emotion Detection



Gender Detection

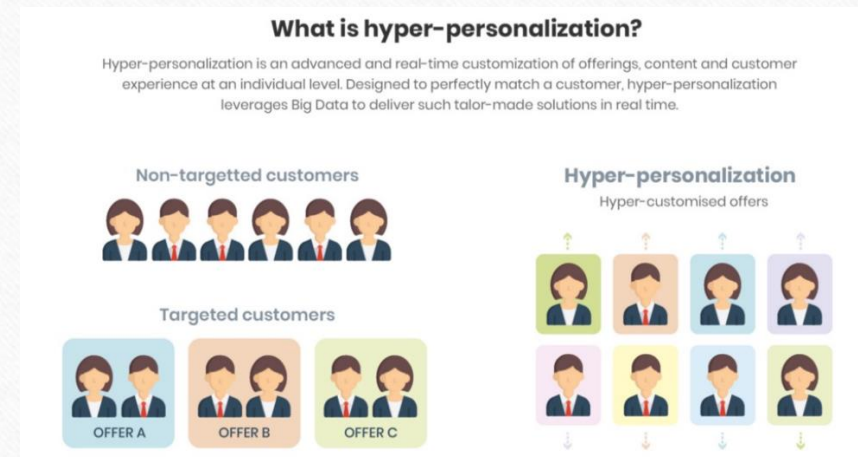


Age Detection



# Problem Statement

- This project aims to detect and classify human faces by emotions, gender and age, to allow companies to better **customise user experience**, improve **customer loyalty** and generate **additional sales**
- Improve understanding of **emotions induced by products** that customers interact with, and how these impact customer satisfaction and their decisions to purchase



# Data Collection, Pre-Processing & Exploratory Data Analysis

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- The **Specs on Face (SoF) dataset** (<https://sites.google.com/view/sof-dataset>)
  - Collection of images for 112 persons who wear glasses under different illumination conditions
  - Devoted to two main problems: **face occlusions** and **harsh illumination** environments





# Data Collection, Pre-Processing & Exploratory Data Analysis

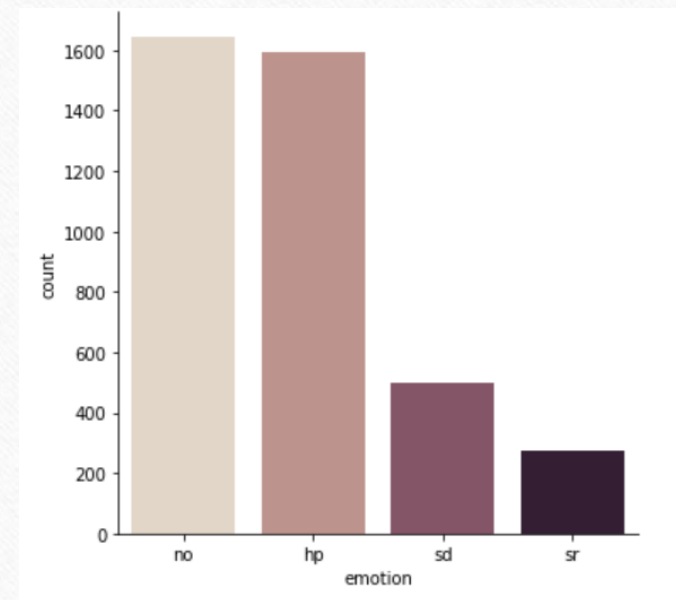
- **Four emotion labels** provided in dataset

- No: Neutral
- Hp: Happy
- Sd: Sad/Angry/Disgusted
- Sr: Surprised/Fearful

```
no    0.409771
hp    0.397807
sd    0.123629
sr    0.068794
Name: emotion, dtype: float64
```

- Added **CK+48 dataset**

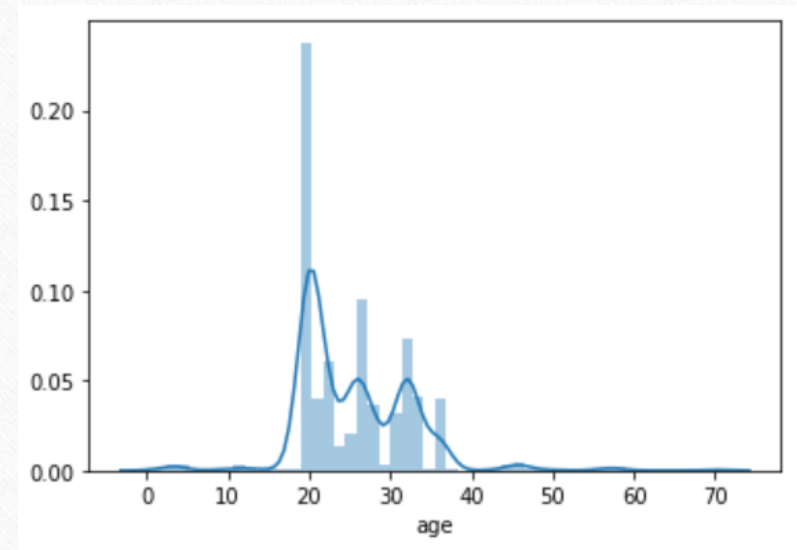
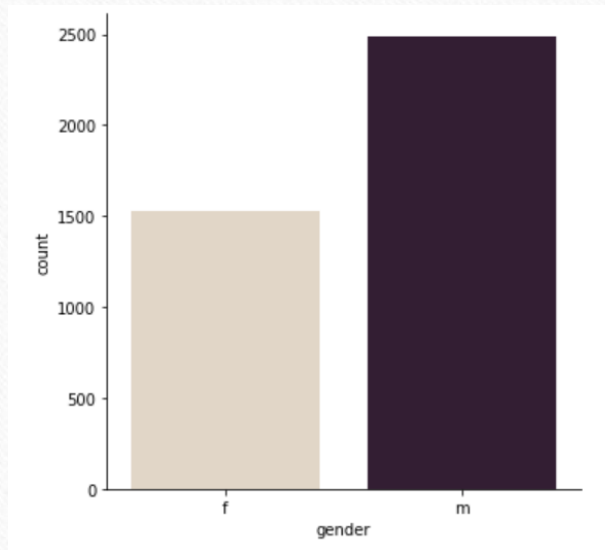
(<https://www.kaggle.com/shawon10/ckplus>) to increase size of train data for hp/sd/sr emotion classes



# Data Collection, Pre-Processing & Exploratory Data Analysis

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- Gender and Age labels also provided in SoF dataset



# Data Collection, Pre-Processing & Exploratory Data Analysis

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- **Resize** to standardise all images (150x150 px)
- Convert to **greyscale** and **normalise** images to reduce effect of poor lighting
  - Tried Adaptive Thresholding, but did not improve results
- **Image augmentation** to increase size of train dataset (horizontal flipping)



# CNN Models Implemented

- Face Detection – Transfer Learning using pre-trained MTCNN model
- Emotion, Gender, Age Detection – Reference from simple LeNet-5 architecture
  - Emotion classification accuracy = **60.0%**
  - Gender classification accuracy = **93.6%**
  - Age regression MAE = **3.2**

Layer (type)	Output Shape	Param #
conv2d_193 (Conv2D)	(None, 148, 148, 8)	80
max_pooling2d_193 (MaxPoolin	(None, 74, 74, 8)	0
conv2d_194 (Conv2D)	(None, 70, 70, 16)	3216
max_pooling2d_194 (MaxPoolin	(None, 35, 35, 16)	0
flatten_67 (Flatten)	(None, 19600)	0
dense_270 (Dense)	(None, 120)	2352120
dense_271 (Dense)	(None, 84)	10164
dense_272 (Dense)	(None, 4)	340
Total params: 2,365,920		
Trainable params: 2,365,920		
Non-trainable params: 0		



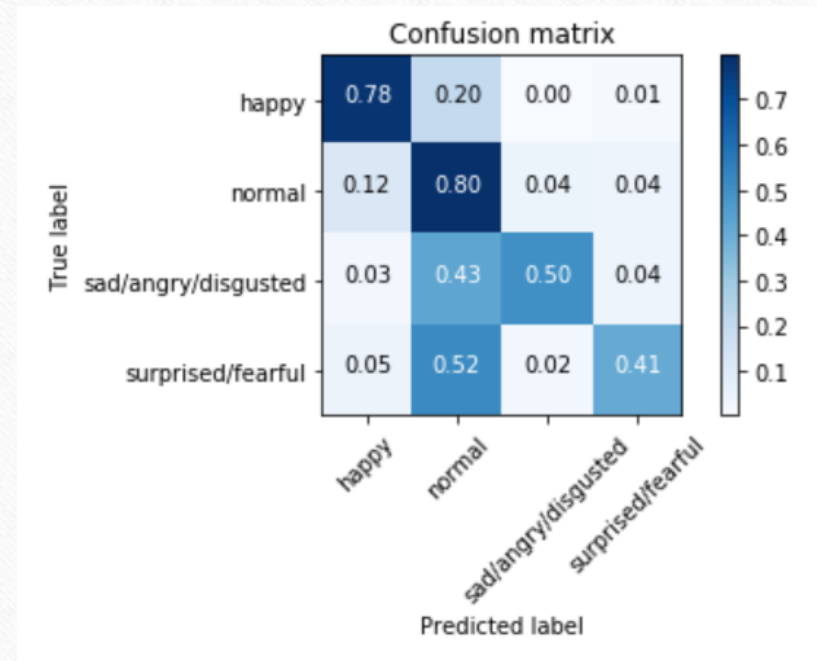
# Emotion Detection Model: Initial Problems and Subsequent Improvements

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- Imbalanced classes
  - **Class weights** to penalise the model more for wrong predictions on images from smaller classes
- Overfitting
  - **Dropouts, Batch Normalization, Early Stopping** methods
- Difficult to tune hyperparameters manually given time and resource constraints
  - **Hyperas/Hyperopt** (Bayesian Sequential Model-based Optimisation)
  - Uses information from past trials to inform next set of hyperparameters to explore

# Emotion Detection Model: Further Optimisations

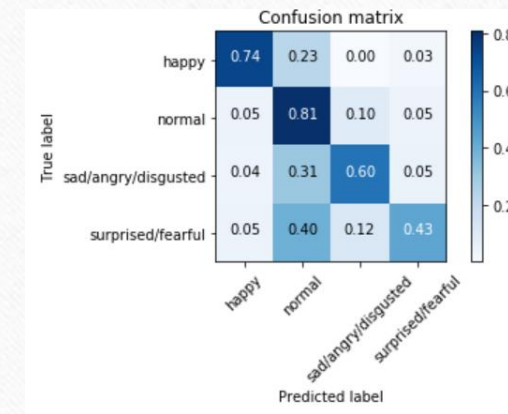
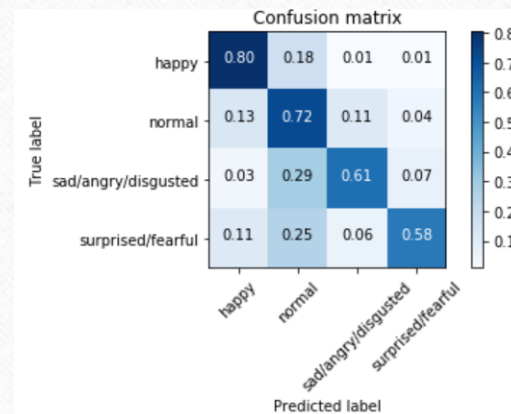
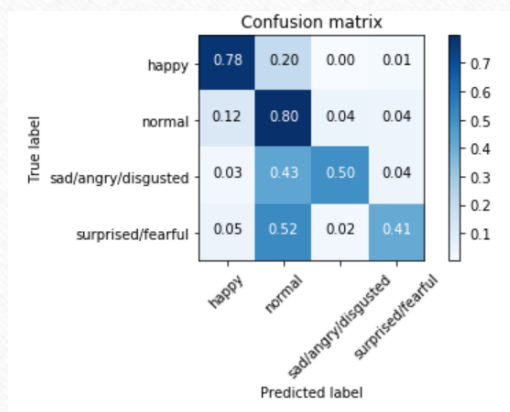
- With the above improvements, model accuracy improved to **72.8%**
- However, model still performs poorly when detecting sd/sr emotion classes
  - Tried implementing ensemble with Machine Learning models (e.g. Random Forest, Naive Bayes) but did not improve results





# Emotion Detection Model: Further Optimisations

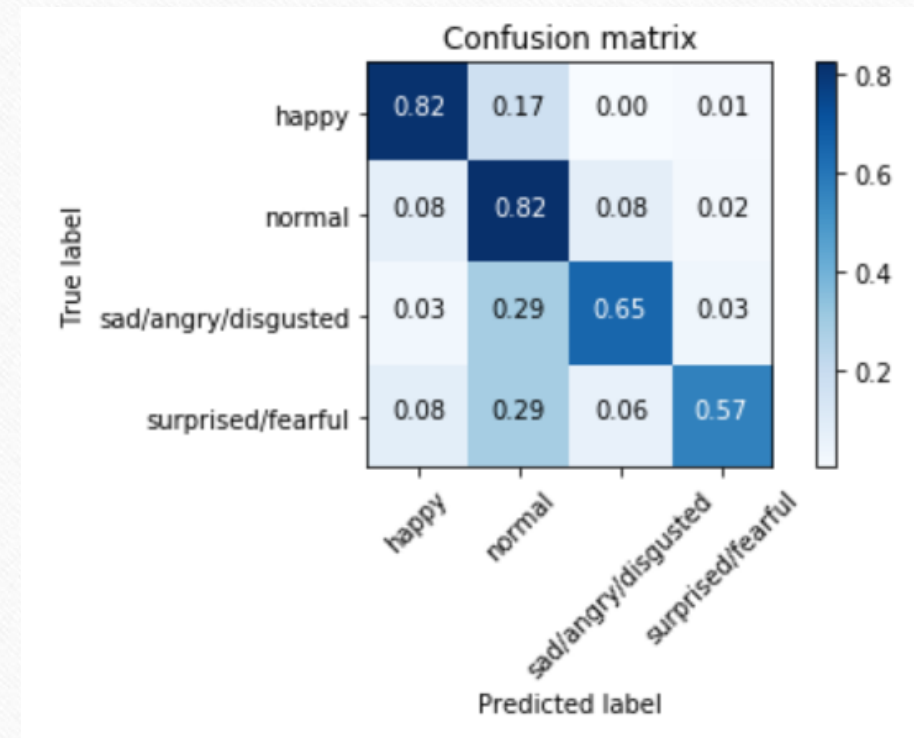
- Ensemble three CNN models
  - Slightly different architectures and hyperparameters (combining Hyperas top performing models)
  - Grid search model weights



# Emotion Detection Model: Ensemble Results

- Significant improvement in model accuracy for sd/sr emotions
  - 'macro' – calculate metrics for each class and find unweighted mean

Accuracy: 0.781561  
Precision: 0.750502  
Recall: 0.714271  
F1 score: 0.729428  
ROC AUC: 0.900681





# Emotion Detector Model: Examples of Wrongly Classified Emotions

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```
name      AbdA
gender     m
age       31
emotion    sr
emotionCat 3
Name: 917, dtype: object
Predicted Emotion: sd
[0.0511867 0.25644809 0.67576977 0.0165955 ]
```



```
name      KhaS
gender     m
age       35
emotion    sd
emotionCat 2
Name: 3474, dtype: object
Predicted Emotion: no
[0.10623834 0.4575055 0.11356587 0.32269028]
```

# Deployment to Telegram App using Heroku

- Telegram bot **@FaceClassificationBot**
- Real time prediction of a person's emotions, gender and age based on the image provided by the user





# Project Limitations

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- Models trained on SoF dataset, which is **not representative of population**
  - Most volunteers were from Egypt, very few Asians
  - Age range mostly from 20-35 years old – model performs poorly on very young (e.g. babies) or very old people
- Emotions are **complex**, even humans get it wrong sometimes
- Challenging to judge someone's emotions just by their facial expressions
  - Consider body language, choice of words, tone of voice