

```
[ { "id": "TCK-1001", "title": "Login fails for users with special characters in password",  
  "description": "Several users report 'Invalid credentials' when their password contains characters  
  like # or % even though the password is correct.", "status": "open", "priority": "high", "assignee":  
  null, "tags": ["auth", "login", "bug"], "createdAt": "2026-02-03T09:15:00Z", "updatedAt": "2026-02-  
  10T13:05:00Z" }, { "id": "TCK-1002", "title": "Invoice PDF download returns 500 error",  
  "description": "Downloading invoice PDFs intermittently fails with a 500. Observed mostly on  
  large invoices with 50+ line items.", "status": "in_progress", "priority": "urgent", "assignee":  
  "Asha", "tags": ["billing", "pdf", "backend", "500"], "createdAt": "2026-01-28T12:30:00Z",  
  "updatedAt": "2026-02-11T08:40:00Z" }, { "id": "TCK-1003", "title": "Search results show  
  outdated data after profile update", "description": "After editing a user profile, global search still  
  shows old name/email until cache expires.", "status": "open", "priority": "medium", "assignee":  
  "Rohit", "tags": ["search", "cache", "profile"], "createdAt": "2026-02-01T06:10:00Z", "updatedAt":  
  "2026-02-08T16:55:00Z" }, { "id": "TCK-1004", "title": "Mobile: Checkout button overlaps coupon  
  input", "description": "On small screens (<360px), the checkout CTA overlaps the coupon field  
  making it hard to apply discounts.", "status": "in_progress", "priority": "high", "assignee":  
  "Meera", "tags": ["ui", "mobile", "checkout", "css"], "createdAt": "2026-02-05T14:05:00Z",  
  "updatedAt": "2026-02-11T11:20:00Z" }, { "id": "TCK-1005", "title": "Email notifications not sent  
  for password reset", "description": "Password reset emails are not being delivered for some  
  domains. Logs show 'queued' but no delivery events.", "status": "open", "priority": "urgent",  
  "assignee": "Asha", "tags": ["email", "auth", "notifications", "deliverability"], "createdAt": "2026-02-  
  06T03:45:00Z", "updatedAt": "2026-02-11T09:10:00Z" }, { "id": "TCK-1006", "title": "Users see  
  'Access denied' after role change", "description": "When an admin changes a user's role from  
  Viewer to Editor, the user still gets 'Access denied' until they log out/in.", "status": "resolved",  
  "priority": "medium", "assignee": "Nikhil", "tags": ["rbac", "permissions", "session"], "createdAt":  
  "2026-01-25T10:00:00Z", "updatedAt": "2026-02-02T07:25:00Z" }, { "id": "TCK-1007", "title":  
  "Analytics dashboard loads slowly for large accounts", "description": "Dashboard takes 12–18  
  seconds to load for accounts with >100k events/day. Suspect heavy aggregation query.",  
  "status": "in_progress", "priority": "high", "assignee": "Rohit", "tags": ["performance", "analytics",  
  "db", "slow"], "createdAt": "2026-01-30T05:20:00Z", "updatedAt": "2026-02-09T15:30:00Z" }, {  
  "id": "TCK-1008", "title": "CSV export missing rows when filtered by date range", "description":  
  "Exporting CSV with a date range filter sometimes omits the last day's data. Possibly timezone  
  boundary issue.", "status": "open", "priority": "medium", "assignee": null, "tags": ["export", "csv",  
  "timezone", "reporting"], "createdAt": "2026-02-07T18:35:00Z", "updatedAt": "2026-02-  
  10T04:50:00Z" }, { "id": "TCK-1009", "title": "Payment gateway webhook retries causing  
  duplicate orders", "description": "Webhook retries from the payment provider are occasionally  
  creating duplicate orders when idempotency key is missing.", "status": "open", "priority":  
  "urgent", "assignee": "Meera", "tags": ["payments", "webhook", "orders", "idempotency"],  
  "createdAt": "2026-02-09T07:05:00Z", "updatedAt": "2026-02-11T10:05:00Z" }, { "id": "TCK-  
  1010", "title": "UI: Dark mode contrast issues on settings page", "description": "Text on the  
  settings page is too dim in dark mode, especially section labels and helper text.", "status":  
  "closed", "priority": "low", "assignee": "Nikhil", "tags": ["ui", "dark-mode", "accessibility"],  
  "createdAt": "2026-01-20T09:55:00Z", "updatedAt": "2026-02-04T12:15:00Z" } ]
```