OEM creates a profile

SAWA

ON DEMAND FIELD SERVICES

Log in

Sign up

SAWA

Sign up

Please select your user role

BUYER
OEM / Asset User

PROVIDER
Service Technician / Service Org.

Name

Your name

Email

Your email

Password

Password (at least 8 characters)

Confirm Password

Password (at least 8 characters)

Register

SAWA

Create Profile

1. Company Information

Company Name *

Your name

Industry *

Select an option

Location(s) *

Location 1

+ Add more

Contact Person *

Name

Position

Save & Continue

Select an option

Mechanical Engineering

Automation

Medical Technology

Energy

OEM creates a profile

SAWA

Create Profile

2. Contact Information

Email *

Your email

Phone *

Your phone number

Save & Continue

SAWA

Create Profile

3. Machines & Equipment

Machine/System Types *

Select

+ Add more

Type here

Save & Continue

SAWA

Create Profile

4. Optional Service Requirements

Which services are frequently required?

- [ ] Maintenance
- [ ] Repair
- [ ] Inspection
- [ ] Installation
- [ ] Training & Education
- [ ] Other Type here

What qualifications should service providers have?

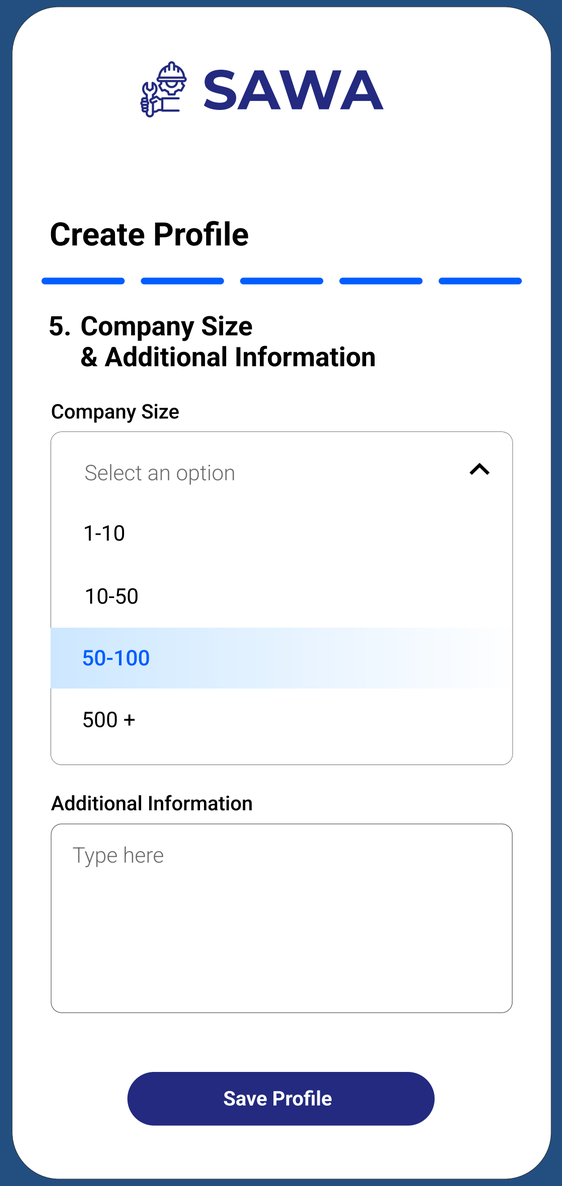
- [ ] Hydraulics
- [ ] PLC (Siemens, Beckhoff, etc.)
- [ ] CNC
- [ ] Robotics
- [ ] Pneumatics
- [ ] Other Type here

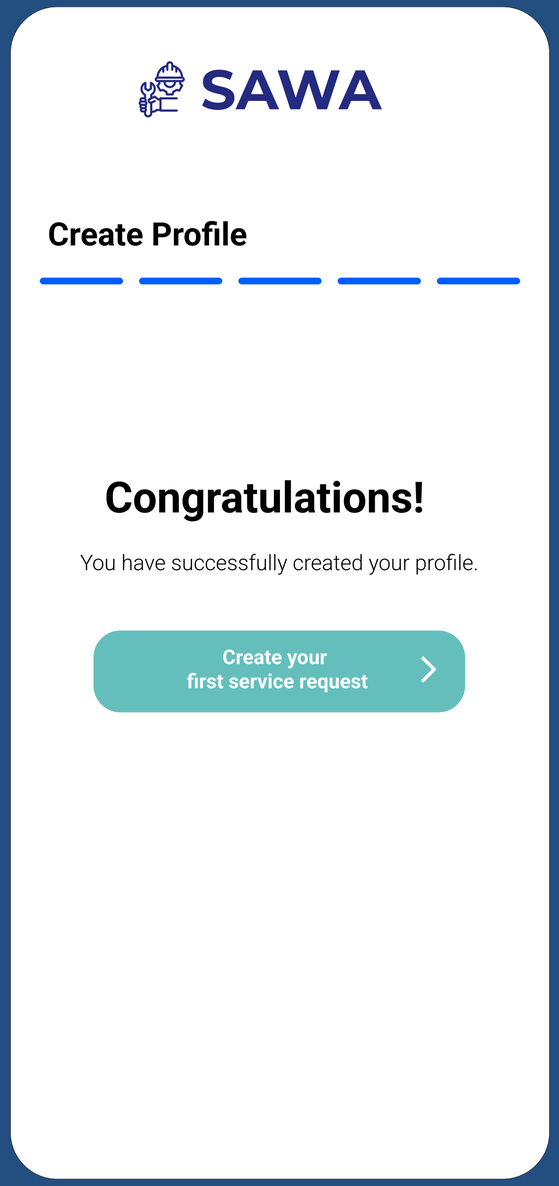
What safety or training requirements apply?

- [ ] SCC Safety Certificate
- [ ] Occupational Safety Training
- [ ] First Aid Course
- [ ] Other Type here

Save & Continue

OEM creates a profile





Service technician creates a profile

SAWA

ON DEMAND FIELD SERVICES

Log in

Sign up

SAWA

Sign up

Please select your user role

BUYER
OEM / Asset User

PROVIDER
Service Technician / Service Org.

Name

Your name

Email

Your email

Password

Password (at least 8 characters)

Confirm Password

Password (at least 8 characters)

Register

SAWA

Create Profile

1. Personal / Company Information

Name *

Your name

Company Name (if applicable)

Company Name

Location *

Location 1

Country *

Location 1

Regions where you operate

Region 1

+ Add more

Save & Continue

SAWA

Create Profile

2. Contact Information

Email *

Your email

Phone *

Your phone number

Save & Continue

Service technician creates a profile

SAWA

Create Profile

3. Professional Qualifications

Education

Experience (Years)

years

Save & Continue

SAWA

Create Profile

4. Certifications & Training

Do you have any certifications? (Optional)

- [ ] SCC Safety Certificate
- [ ] TÜV Certification
- [ ] Siemens S7
- [ ] KUKA Robotics
- [ ] FANUC Controls
- [ ] Other Type here

Save & Continue

SAWA

Create Profile

5. Technological Skills

- [ ] PLC (Siemens, Beckhoff, etc.)
- [ ] Hydraulics
- [ ] CNC
- [ ] Robotics
- [ ] Pneumatics
- [ ] Other Type here

Save & Continue

SAWA

Create Profile

6. Services & Pricing

What services do you offer?

- [ ] Maintenance
- [ ] Repair
- [ ] Inspection
- [ ] Installation
- [ ] Training & Education
- [ ] Other Type here

Price per hour (€)

€

Save & Continue

Service technician creates a profile

SAWA

Create Profile

9. Reviews & Feedback from Previous Jobs

+ Import

Average Rating

4.8

Recent Reviews

"Very professional & reliable."
-OEM ABC-

"Excellent work & deep expertise."
-OEM XYZ-

Save & Continue

SAWA

Create Profile

10. Portfolio & Documentation

Work samples/projects

Upload File

Insurance proof

Upload File

Other documents

Upload File

Save Profile

SAWA

Create Profile

Congratulations!

You have successfully created your profile.

Go to Open Service Requests

OEM creates a service request

SAWA

Dashboard

khm Korean Hydraulic Manufacturer

Create New Service Request >

- Notifications
- Service Requests
- Applications
- Review Submissions
- Tracking & Status Monitoring
- Completed Requests
- Settings

SAWA

Create New Service Request

1. Job Details

Job Title *

Your name

Machine/System Type *

Select an option

Serial Number

Serial Number

Machine Location *

Location 1

+ Add more

Save & Continue

SAWA

Create New Service Request

2. Customer Details

Customer Company Name *

Your name

Customer Address *

Select an option

Contact Person *

Name

Position

Position

Email *

Email

Phone *

Phone Number

Save & Continue

SAWA

Create New Service Request

3. Type of Service

What type of service do you need?

- [ ] Maintenance
- [ ] Repair
- [ ] Inspection
- [ ] Installation
- [ ] Training & Education
- [ ] Other Type here

Save & Continue

OEM creates a service request

SAWA

Create New Service Request

4. Maintenance History & Issue Description

Is there a maintenance history for this machine?

- [ ] Yes
- [ ] No

Upload File

Is there an issue description or previous actions taken?

Type here

Save & Continue

SAWA

Create New Service Request

5. Maintenance Manuals & Documents

Important documents for the service technician

- [ ] Maintenance Manual
- [ ] Technical Documents
- [ ] Spare Parts Lists
- [ ] Circuit Diagrams
- [ ] Checklists

Upload File

Save & Continue

SAWA

Create New Service Request

6. Technician Requirements

What qualifications should the technician have?

- [ ] PLC (Siemens, Beckhoff, etc.)
- [ ] Hydraulics
- [ ] CNC
- [ ] Robotics
- [ ] Pneumatics
- [ ] Other Type here

Save & Continue

SAWA

Create New Service Request

7. Safety & Training Requirements

Are special safety requirements necessary?

- [ ] SCC Safety Certificate
- [ ] Occupational Safety Training
- [ ] First Aid Course
- [ ] Other Type here

Save & Continue

OEM creates a service request

SAWA

Create New Service Request

8. Urgency & Scheduling

Urgency

- [ ] High (Immediate)
- [ ] Medium (Within 3 Days)
- [ ] Normal (Within a Week)

Preferred Date *

DD/MM/YYYY

Alternative Dates

Type here

Save & Continue

SAWA

Create New Service Request

9. Budget & Payment Options

Budget for the Service *

€

Payment Method

- [ ] Bank Transfer
- [ ] Credit Card
- [ ] PayPal
- [ ] Other Type here

Submit Service Request

SAWA

Create New Service Request

Congratulations!

You have successfully created
a new service request.

Go to
Application Overview

Service technician applies for a job

SAWA

Dashboard

Hans Schmidt

- My Profile
- Notifications
- Service Request Pool
- Submitted Applications
- Completed Requests
- Reviews
- Settings

SAWA

Open Service Requests

All | Location | Price | Urgency

Korean Hydraulic Manufacturer
Hydraulic Maintenance | Frankfurt
500 € | High | July 15

OEM A
CNC Inspection | Stuttgart
750 € | Medium | July 18

OEM B
PLC Troubleshooting | Munich
600 € | High | July 20

OEM C
KUKA Robot Maintenance | Hamburg
900 € | Normal | July 22

SAWA

< All Service Requests

khm Korean Hydraulic Manufacturer

Service Request
Hydraulic Repair

Job Location
Musterstraße 12, 60311 Frankfurt

Price
500 €

Urgency
High (Immediate response required)

Machine/System Type
Hydraulic Cylinder HZ-123456

Scheduled Date
July 15, 2024

Contact Person
Kim Soo-jin
Email: soojin@hydraulics.com
Tel.: +82 10-1234-5678

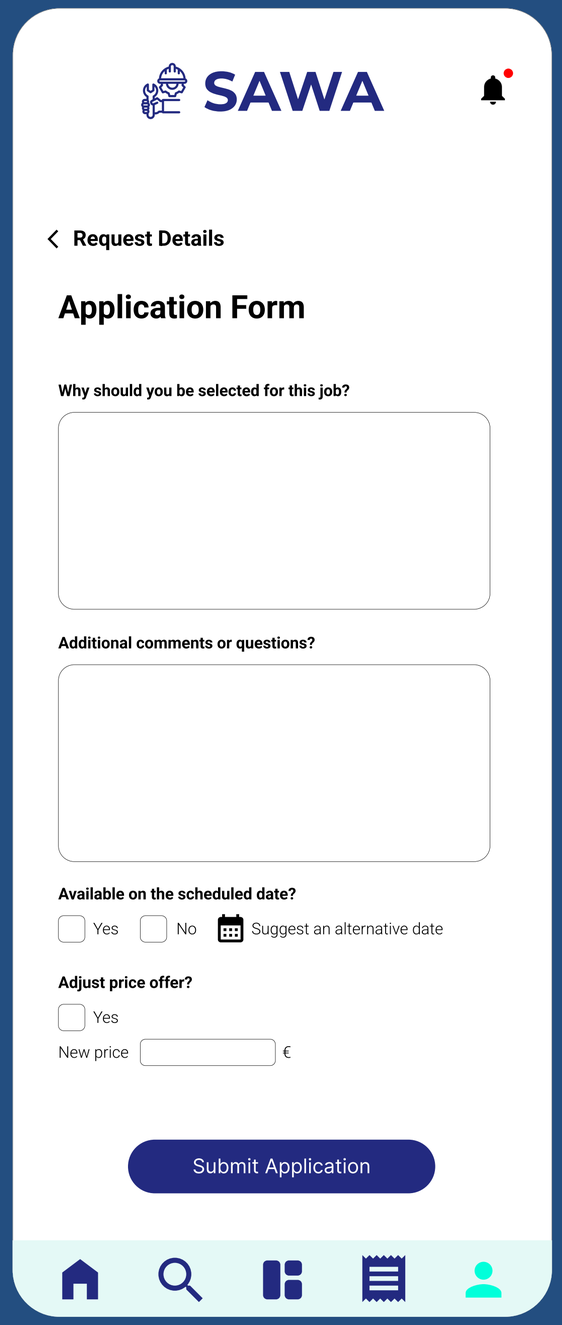
Issue
Leakage in hydraulic cylinder, oil loss

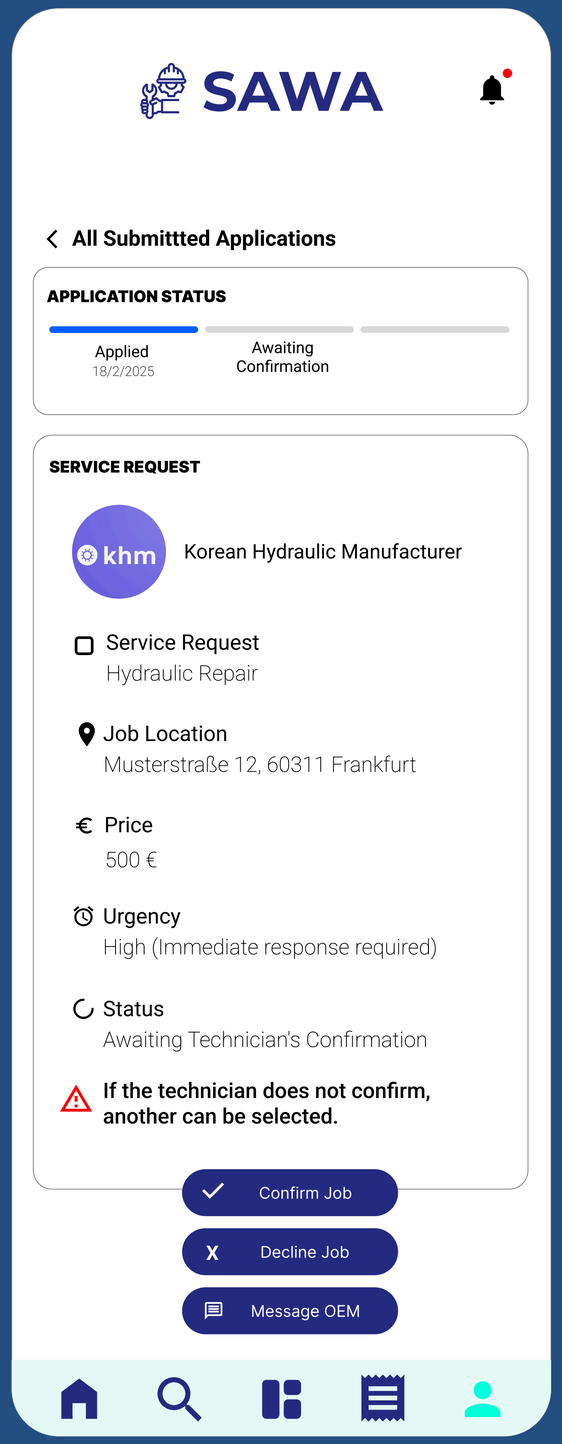
Maintenance Documents

Additional Requirements
PLC knowledge preferred

Apply Now

Service technician applies for a job





OEM Service Technician Applications Overview

SAWA

Dashboard

khm Korean Hydraulic Manufacturer

Create New Service Request >

- Notifications
- Service Requests
- Applications
- Review Services
- Tracking & Status Monitoring
- Completed Requests
- Settings

SAWA

Applications Overview

Service Request
Hydraulic Repair
Frankfurt | 500 € | July 15
5 Applications Received

All | Experience | Qualifications | Rating

Max Müller
10 years | Hydraulics, PLC ★★★★½ 4.8

Hans Schmidt
7 years | Hydraulics, PLC ★★★★½ 4.6

Julia Becker
8 years | PLC, Robotics ★★★★½ 4.7

Peter Wagner
5 years | Hydraulics ★★★★½ 4.5

Elias Braun
6 years | PLC, Pneumatics ★★★★½ 4.9

SAWA

< Applications Overview

YOUR REQUEST
Hydraulic Repair
Frankfurt | 500 € | July 15

APPLICANT

Max Müller
★★★★½ 4.8

Location
Frankfurt, Germany

Experience
10 years in Hydraulics & PLC Technology

Qualifications
Certified Hydraulic Technician, PLC Expert

Reviews

★★★★★ "Very professional & reliable." -OEM ABC-

★★★★★ "Excellent work & deep expertise." -OEM XYZ-

Price Offer
500 € (No adjustments needed)

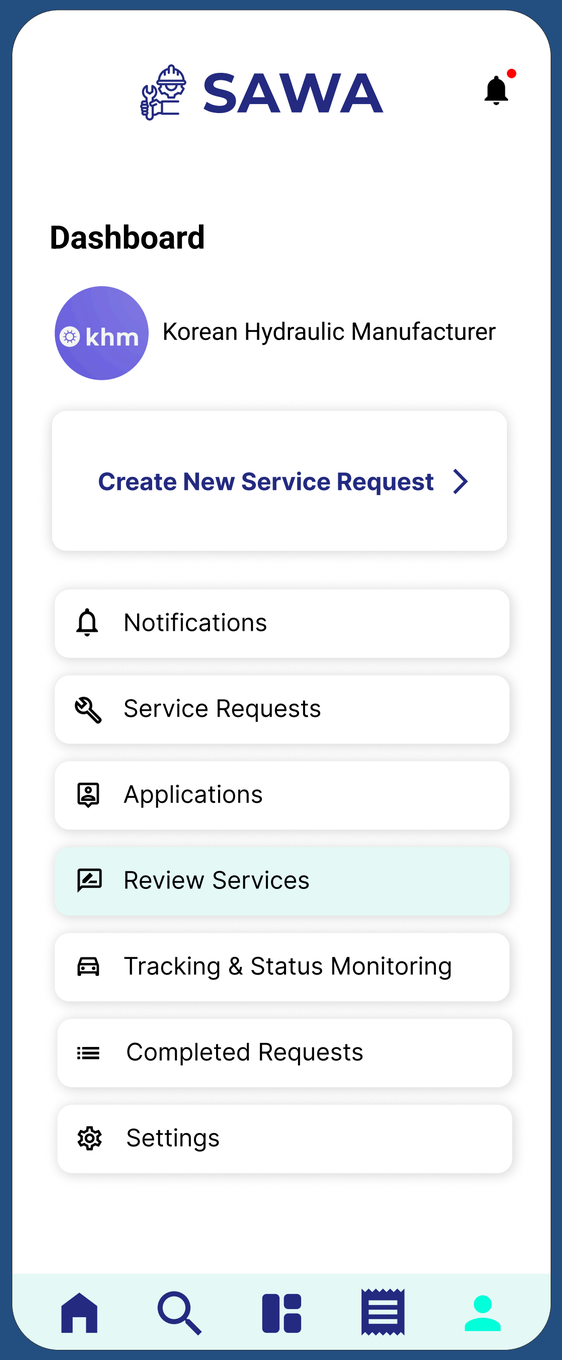
Available on July 15?
Yes

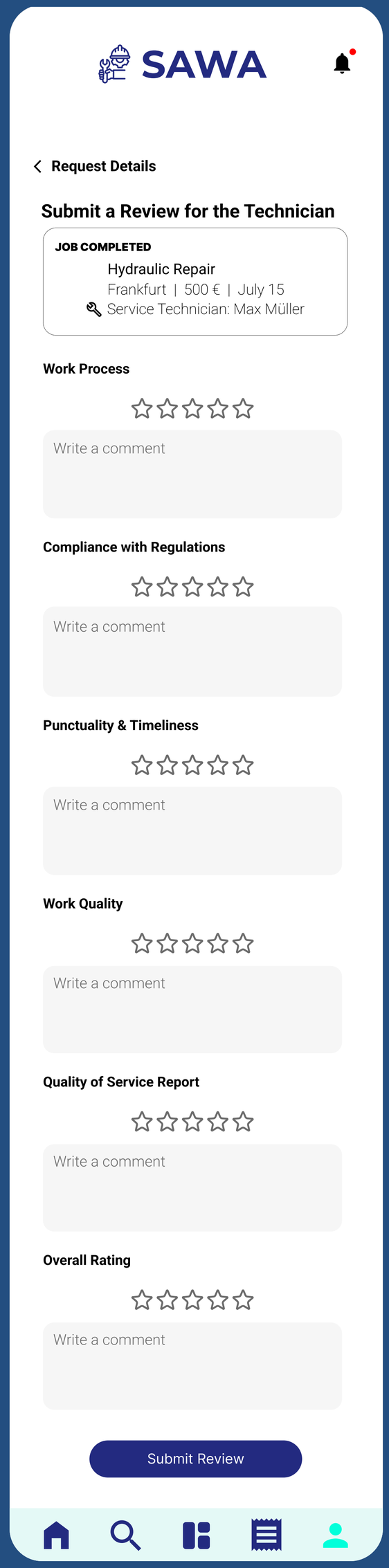
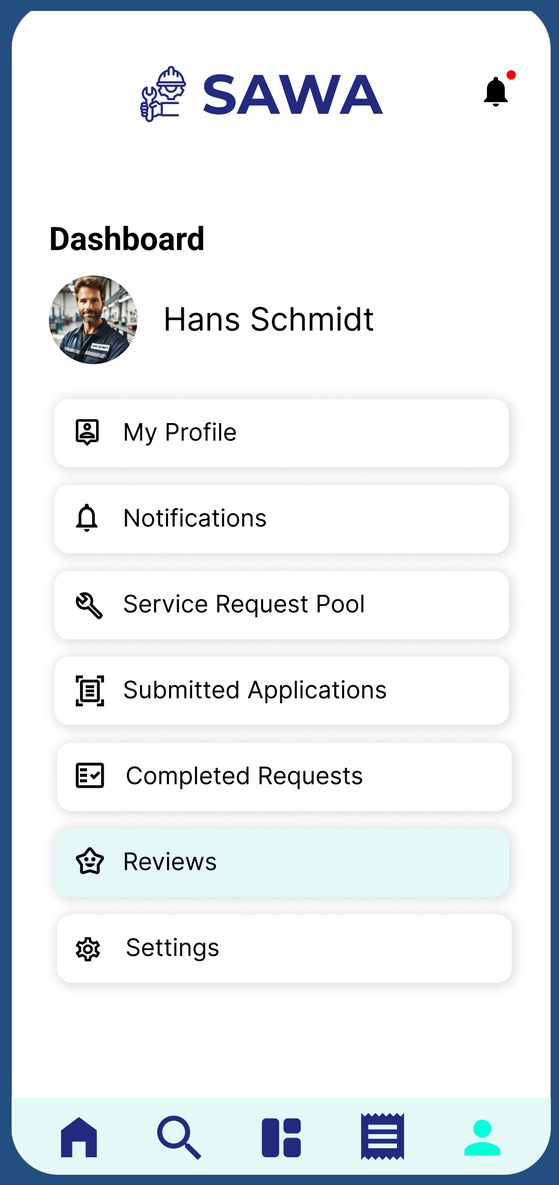
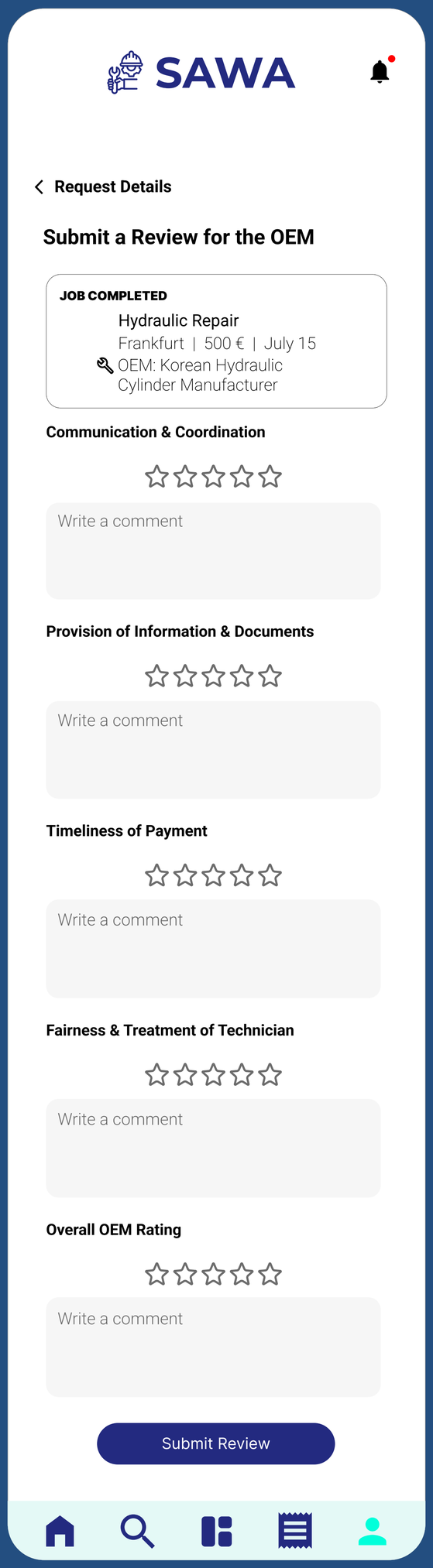
Portfolio
Download Work Samples

Contact Details
Tel.: +49 152 12345678
Email: max@servicepro.de

Accept Application
X Reject Application
Message Applicant

OEM & Customer Review Submission Form for the Service Technician





Service Technician Review Submission for the OEM