

## **Tanweerul Islam**

**E3 5DW**

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Portfolio: <https://tanweeruli01.github.io/Portfolio>

### **Personal Profile:**

I am currently focusing on becoming a junior software developer. I have skills in Python, Javascript, HTML5, CSS3, MySQL and NoSQL (MongoDB).

I have various background knowledge for IT such as Microsoft Word, Excel, PowerPoint, and VSCode as I have always been around these different programs to deal with many tasks given to me.

I love to create programs and games as I have always had a passion to start from something small and build up on that idea to create more that could not only benefit me but for my surroundings, and other people too. Being around technology has only made me more curious as to how it works and how it could become better. I am currently undertaking a government funded course in software development, where I have learnt how to create websites, games, and more using the skills stated above.

My hope for the future is to keep learning more, as there is more to learn each day, and to gain more experiences and use these experiences to expand my connections, and possibly gain new skills. I wish to become a senior software developer using such skills and experience.

### **Education and IT Training:**

11/2023 – Present

**Just IT Training Ltd, London**

**Digital Skills Bootcamp: Software Development**

A twelve-week intensive bootcamp covering the fundamentals of Web and Software Development

09/20 – 07/22

**London Southbank University, London**

**Accounting and Finance, Certificate of Higher Education with Merit**

Microsoft Excel, PowerPoint, Word, double-entry, Xero, Sage

09/18 - 04/20

**New City College, Tower Hamlets, London**

**BTEC Level 3 Business Studies, 90 Credit Diploma and Extended Diploma**

DDM

09/13 – 06/18

**Morpeth Secondary School, London / Tower Hamlets College 14-16**

Eight subjects graded 6-4 (B-C) including Maths and English Lang.

### **Skills:**

#### **Software Skills:**

- Python

#### **Web Development Skills:**

- Cascading Style Sheets (CSS3)
- HTML5
- MySQL
- MongoDB
- Javascript

#### **Core Programming Languages:**

- Python
- MySQL
- CSS3
- HTML5

#### **Additional Skills:**

- Data analysis
- Financial analysis
- Business analysis
- Analytical skills
- Microsoft office

### **Employment History:**

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09/21 - Present

#### **Marks and Spencer, Marble Arch, London**

##### **Customer Assistant**

I am given various tasks to perform at specific times during each shift which helps me to maintain good time management, and to complete these individual tasks, I plan on how I would overcome and achieve these tasks. Occasionally, I would serve customers on the banked tills, and with each customer came a greeting, a smile, and efficient service. On the shop floor I also deal with many customer queries and situations where a customer was not happy with products they have bought. I then manage to help customers to feel better by providing good customer service, to ensure them that they were in safe hands when they were with me.

I work with a team, which improves my communicational skills as sometimes I have to talk with my team members to ask if they would need any help with any tasks that they may be struggling with, or if a team member wants to speak to me on a private matter regarding their wellbeing at work, I am always happy to listen to them and provide advice on what they can do next. Working with a team also helped me to enable sharing the workload. In example, every couple of months, the shop floor would undergo major changes to the shelf products and the plans on how the shelf would have to be set up, and to do this, the workload had to be shared amongst a handful of team members to ensure that the job is done quickly and efficiently.

During the festive periods, Marks and Spencer tend to get busy, therefore I expand my flexibility to work more shifts, longer hours, which both help me to ensure that more tasks are done throughout the duration of each shift. Learning about each product, what the store sell, what new products come into the store, these are all essentials to learn with each shift, further improving my adaptability.

The company do lots of deals on all ranges, meaning that sometimes a customer might have issues when mixing and matching products that are not a part of the deal that they want. Therefore, when they take it to the paying point, it is my duty to troubleshoot as to why the customers discount is not coming off their total to pay, and I would have to check through each item and figure out if it is part of the deal that the customer wants or not. Another situation would be when an item is out of stock and a customer asks whether the store is holding stock for the product. I would then have to scan the ticket using a Honeywell system, and checking the results to see if there are any left, when it may come back in stock if there isn't any left, last sale etc.

### **Interests and Achievements:**

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- Computing:  
I love to dabble in various software just to experience how it works. I have created some music for the sake of my love in music, created a cash flow statement for my dad, helped some friends in creating basic websites.  
I have completed a project using HTML5, CSS3, and Javascript to create a game of the classic flappy bird.
- Hobbies:  
I love to socialise with my friends  
Listening to various genres of music - ranging from classical music to pop and hip-hop  
Gaming on the PlayStation as well as PC gaming  
I love experiencing new cultures and foods,  
Helping out in charity events and fundraising for charity - I will be climbing Mount Snowdon on 28 June, fundraising for charitable causes
- Additional Information:  
I have obtained a full UK Driving License but do not have a car as of.

**References available upon request.**