

# SHAIK TANZIL

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## Professional Summary

Frontend Developer with experience in scalable web applications using ReactJS and JavaScript. Recently transitioned into the ServiceNow ecosystem with practical exposure to ITSM modules including Incident, Change, and Service Request. Skilled in configuring Flow Designer, Service Catalog, CMDB, SLAs, and basic ACLs. Combines strong UI development with low-code platform expertise to deliver workflow automation and improved user experience.

## Technical Skills

**Programming Languages:** JavaScript, Java

**Web Technologies:** HTML5, CSS3, Responsive Web Design, Cross-browser Compatibility

**Frameworks & Libraries:** ReactJS, Bootstrap

**Tools & Platforms:** Git, GitHub, VS Code, Postman, MS Excel, **ServiceNow**

**Core Skills:** ServiceNow ITSM (Incident, Change, Service Request), Service Catalog, Flow Designer, CMDB, Import Sets, SLA Configuration, ACLs, Service Portal, Knowledge Management, RESTful APIs, Debugging, Version Control, UI Optimization

## Certifications

**Java Full Stack Developer Program** | *ExcelR Solutions* **Jul 2024 – Dec 2024**

**Front-End Web Development Specialization** | *Coursera* **Dec 2023**

**Java Programming Course** | *Hitbullseye* **Nov 2022**

## Work Experience

**Frontend Developer Intern** **Sept 2024 – Mar 2025**  
*AiVariant* *Remote*

- Developed reusable React components integrated with Spring Boot APIs.
- Enhanced app performance using lazy loading and memoization.
- Collaborated in Agile sprints; followed Gitflow for clean version control.

**ServiceNow Practice Projects (Self-Initiated)** **Ongoing**  
*Independent* *Remote*

- Built Incident, Change, and Request modules with SLAs and assignment rules.
- Created Service Catalog items and automated workflows using Flow Designer.
- Managed Import Sets, CMDB records, ACLs, and customized Service Portal.

## Projects

**HomeHive Real Estate App** | ReactJS, Firebase, Google Maps API **Jan 2025 – Mar 2025**

- Developed a full-featured real estate platform allowing users to search properties by location, price, and type.
- Used Google Maps API for dynamic map-based listings and Firebase Auth for secure login and sign-up.
- Optimized search experience using debounced state updates, improving performance by 30%.

**Travel Planner App** | ReactJS, Spring Boot, REST API **June 2024 – Aug 2024**

- Created a full-stack travel itinerary app that integrates real-time weather, maps, and destination planning.
- Handled API integration, route handling, and dynamic state updates in React; improved rendering time by 25%.
- Enabled users to build and save personalized travel plans with calendar-based scheduling.

**E-Commerce Website Clone** | HTML, CSS, JavaScript **Sep 2024 – Nov 2024**

- Cloned a complete shopping site (Vaaradi Farms) with a functional UI for browsing, filtering, and adding products to cart.
- Implemented responsive design, ensuring smooth experience across devices, reducing bounce rate by 15%.

## Education

**Lovely Professional University, Punjab** **2020 – 2024**  
*B.Tech in Computer Science and Engineering* *CGPA: 6.67 / 10*

**Krishnaveni Junior College, Telangana** **2018 – 2020**  
*Intermediate (Higher Secondary)* *CGPA: 8.7 / 10*

**New Era High School, Khammam** **2018**  
*Secondary School Certificate (SSC)* *CGPA: 9.0 / 10*