

Tanzim Rahman

Front End Developer | Customer Service

B.Sc. in Computer Science

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WORK EXPERIENCE

Customer Service Representative - Claims @ Intact Insurance

November 2022- PRESENT | Factory Lane, St. John's NL

- Create auto claims for insured.
- Handling existing claims and ensuring customer satisfaction.
- Adjusting claims in a difficult situation.

Cashier @ Sobeys Inc

September 2022- November 2022 | Merrymeeting St. John's NL

- Served a high volume of customers.

Web Developer @ HYPE Dhaka

July 2018 - June 2022 | Dhaka, Bangladesh

- Communicate with clients and get requirements.
- Developing Wordpress website, Landing Pages and eCommerce websites.

PROJECTS

Review Event Landing Page with CMS

- The project received almost 100 reviews from the users in 1 month. (Laravel, PHP, JavaScript, Bootstrap)

MCQ Quiz game

- About 4000 user information was collected through this project in 1 week. (PHP, SQL, HTML/CSS)

View more projects in my portfolio: tanzim-rahman.com

REFERENCES

Hamed Ismail
Web Content & Digital Marketing
Advisor, MUN
T: 7098643960
E: hamedi@mun.ca

Arshad Arafat
Interface Developer, Verafin
arshad.arafat@nasdaq.com
T: 7097279678

SKILLS

Programming Languages

JavaScript, Java, PHP, HTML, CSS/SAAS, Typescript, OOP

Libraries & Frameworks

React, JQuery, Bootstrap
Laravel, Rest API,

Tools & Platforms

Web Content, Digital Content creation, Google Analytics, SEMRush, WordPress, UI/UX Design, Microsoft excel, Powerpoint

Others

Git, GitHub, Netlify, React testing library, mySQL

EDUCATION

BRAC University

Dhaka, Bangladesh

BSc in Computer Science

Verified International Academic Qualifications (Issued by World Education Services)

LANGUAGE

English, Bengali

INTEREST

Mounteering, Hiking, Traveling, Reading