



COMP 336 | Natural Language Processing

Lecture 15: Natural language generation with LLMs (cont'd)

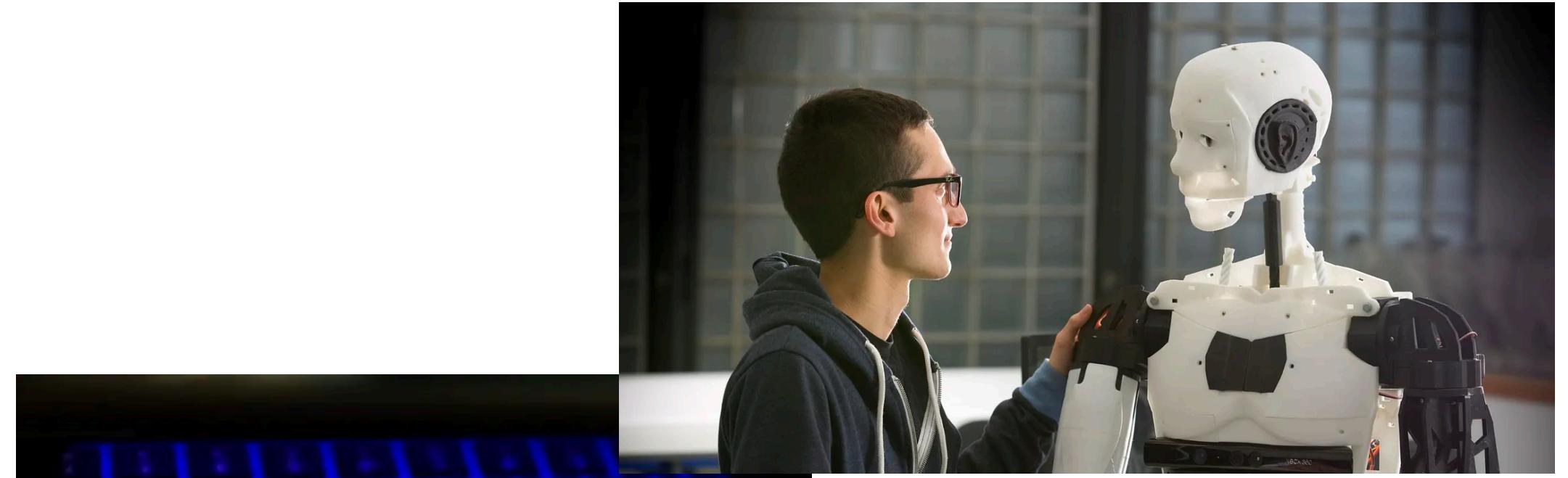
Spring 2024

Announcements

- Assignment 3 (originally the course project) is out, due in 5 weeks (April 30).
-

Natural language generation with LLMs

- Large Language Models are (mostly) **natural language generation (NLG)** systems!
- The process of generating natural language text with LLMs is called **decoding**.
- LLMs could perform NLG tasks (e.g., see next slides), and many **other tasks** (e.g., question answering, sentiment analysis, code generation, information extraction...) can be **formatted as NLG tasks too!**

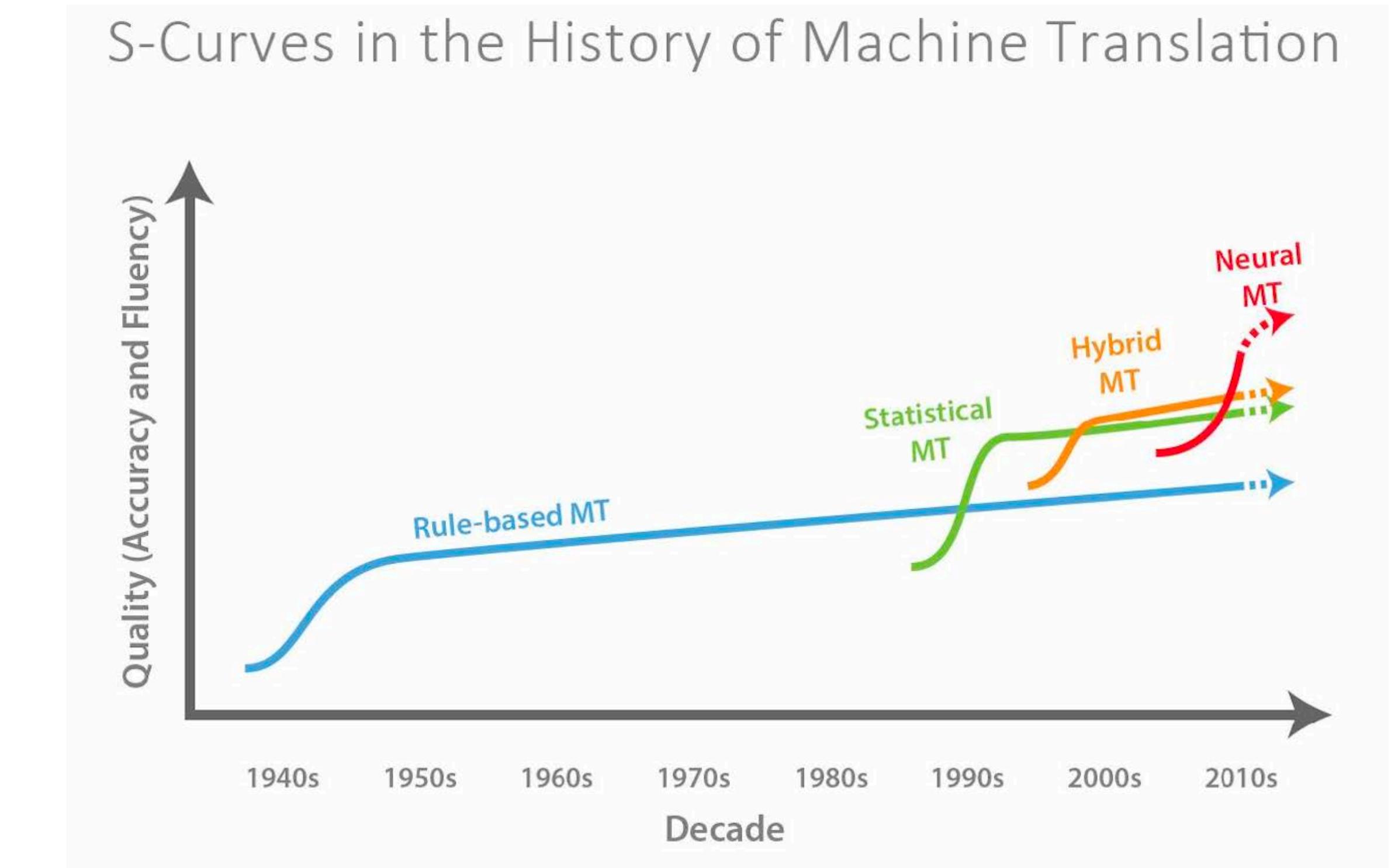
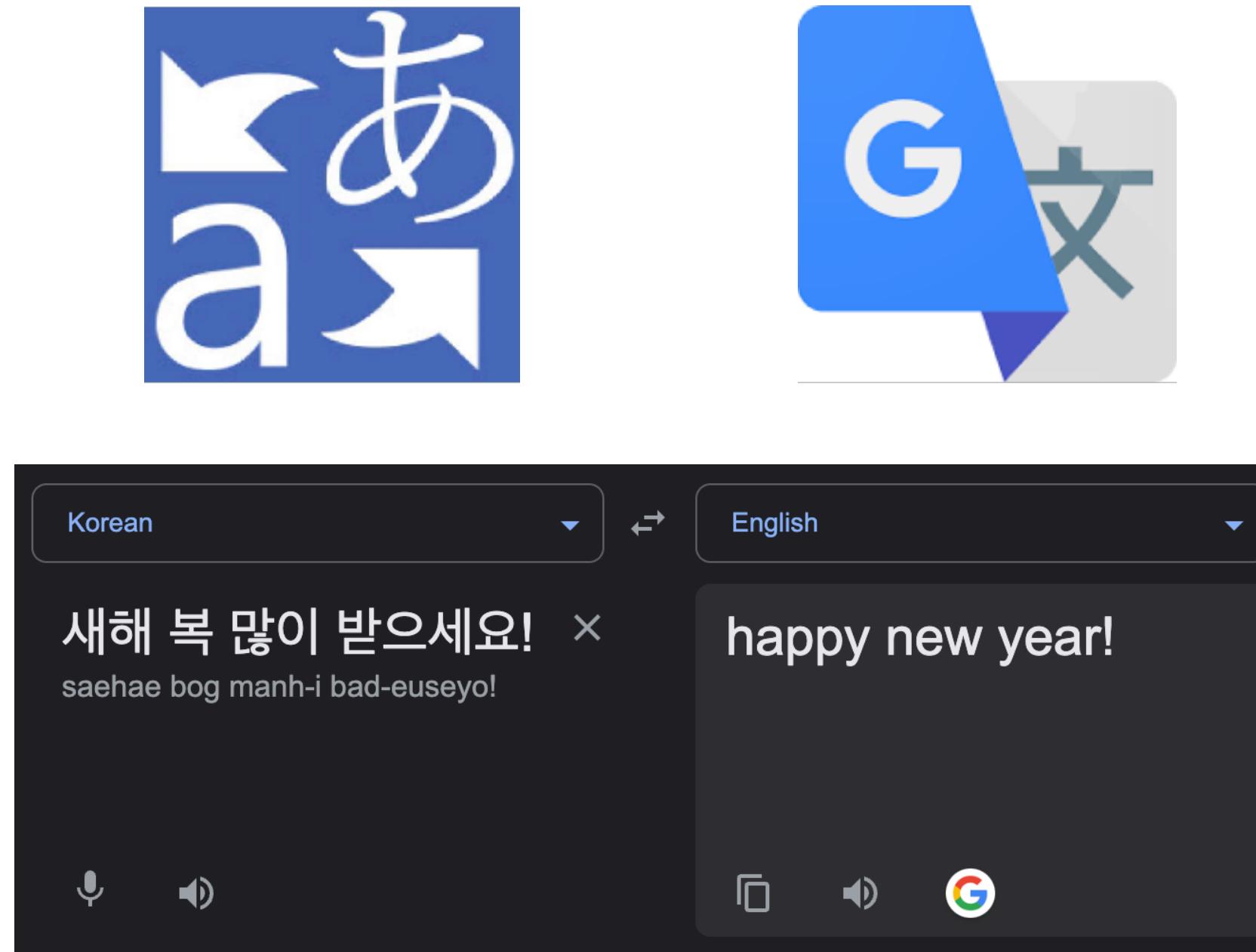


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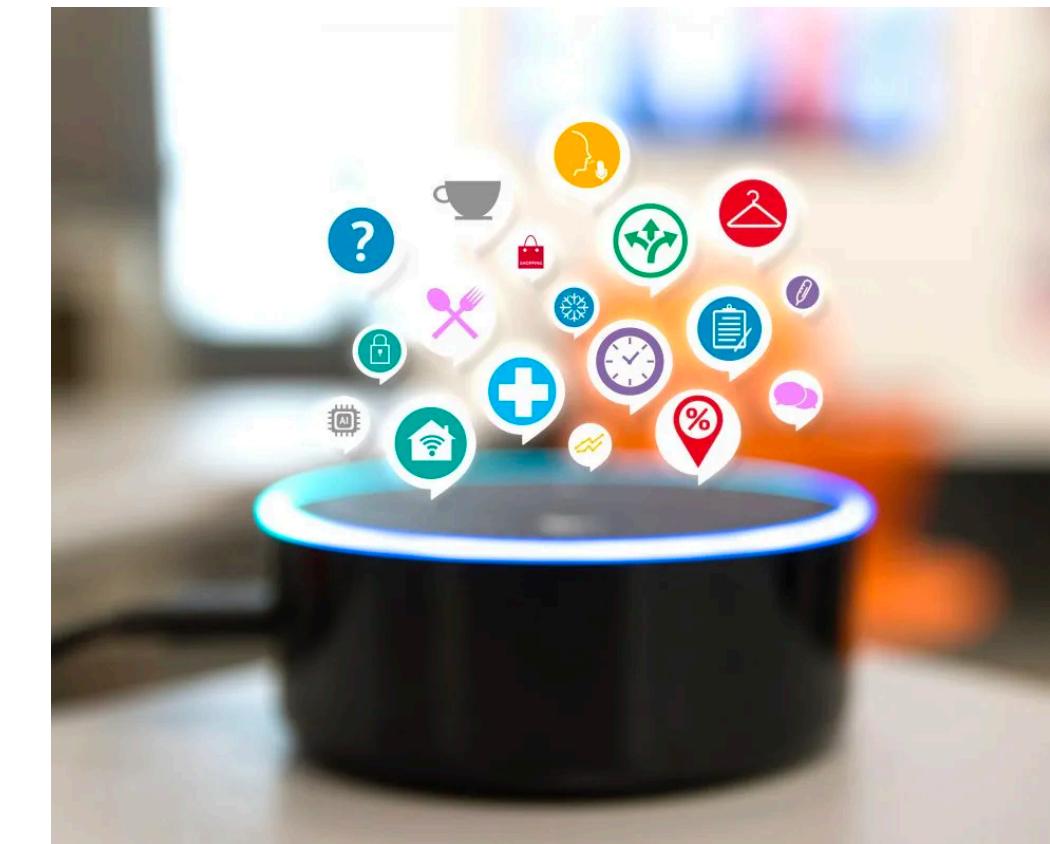
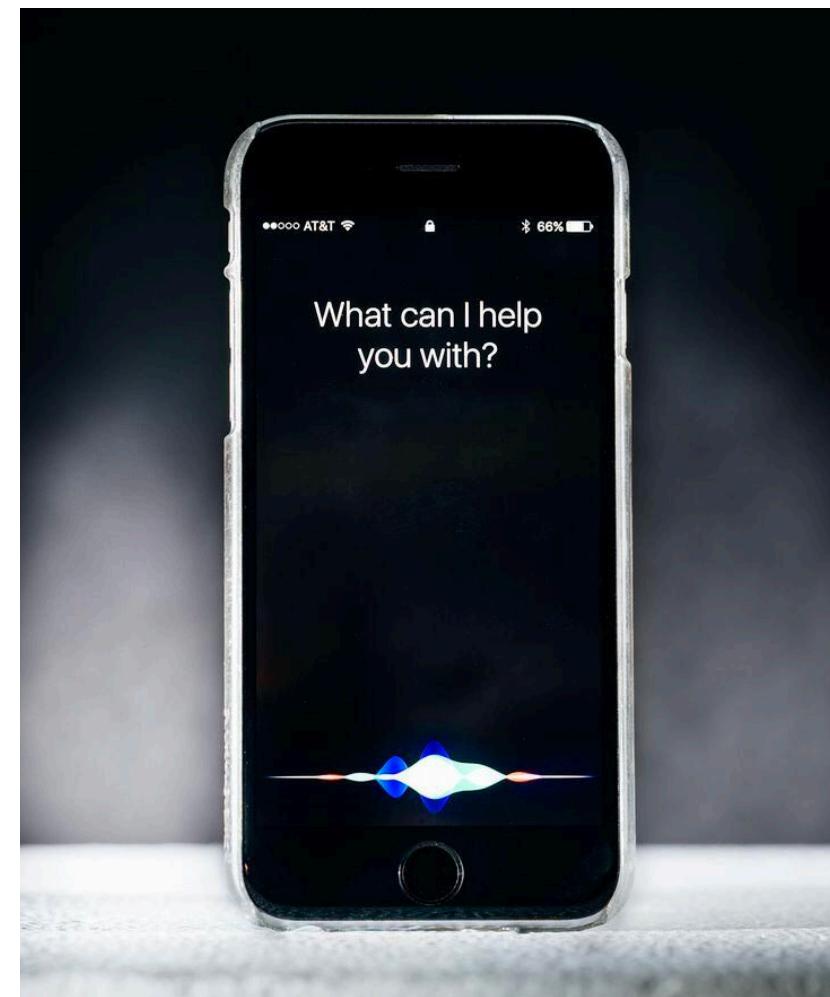


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Machine translation

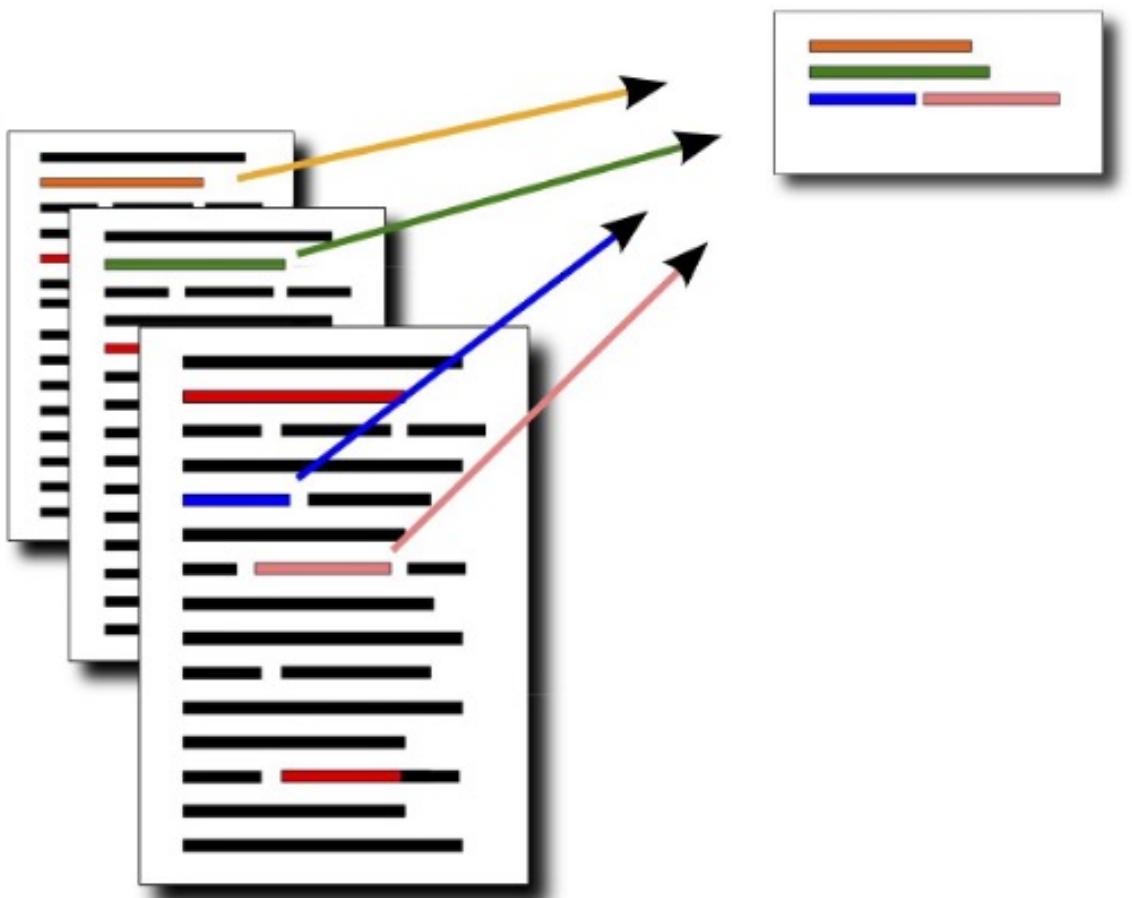


Dialogue systems



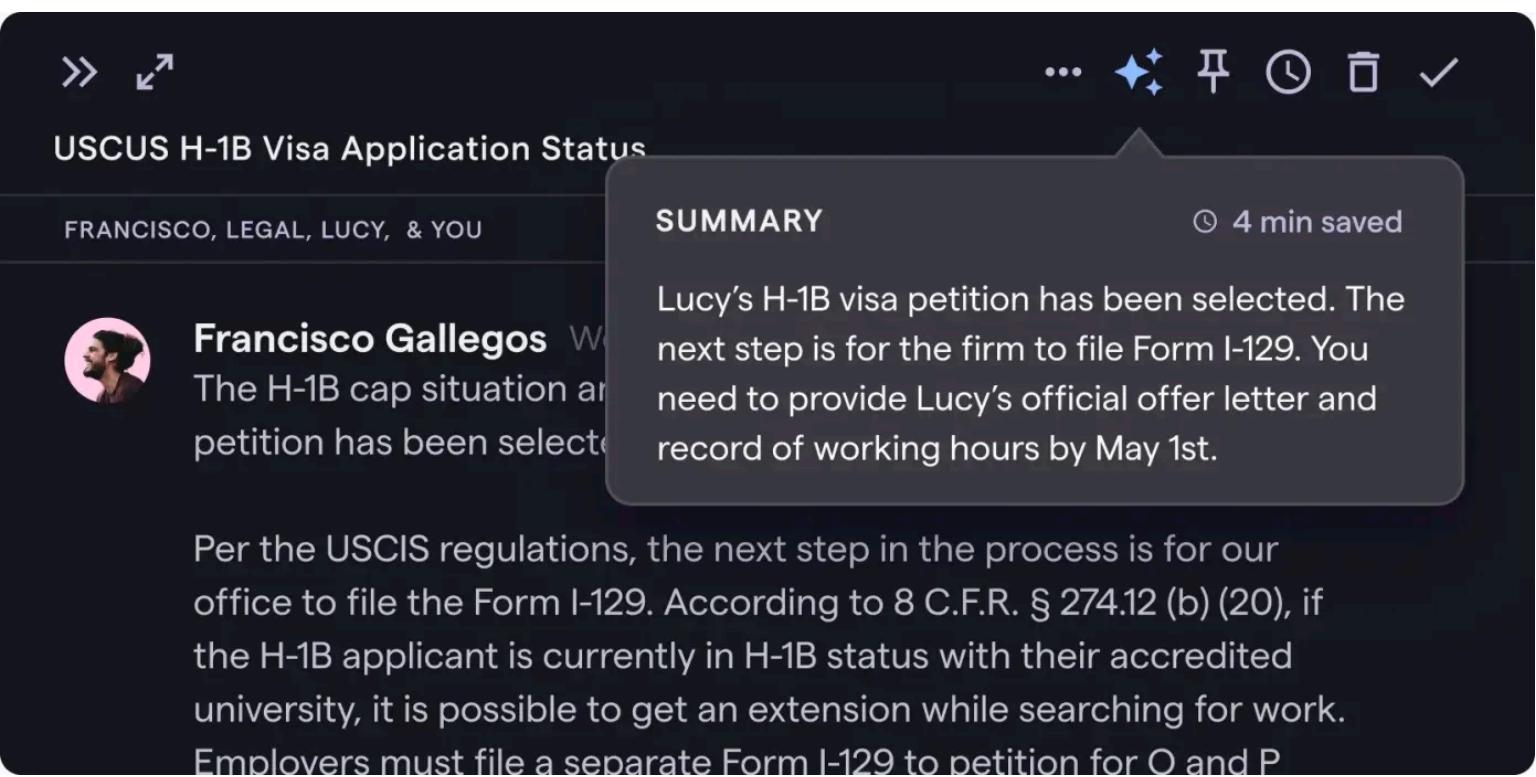
Summarization

Document Summarization



© <http://mogren.one/lic/>

Email Summarization



Meeting Summarization

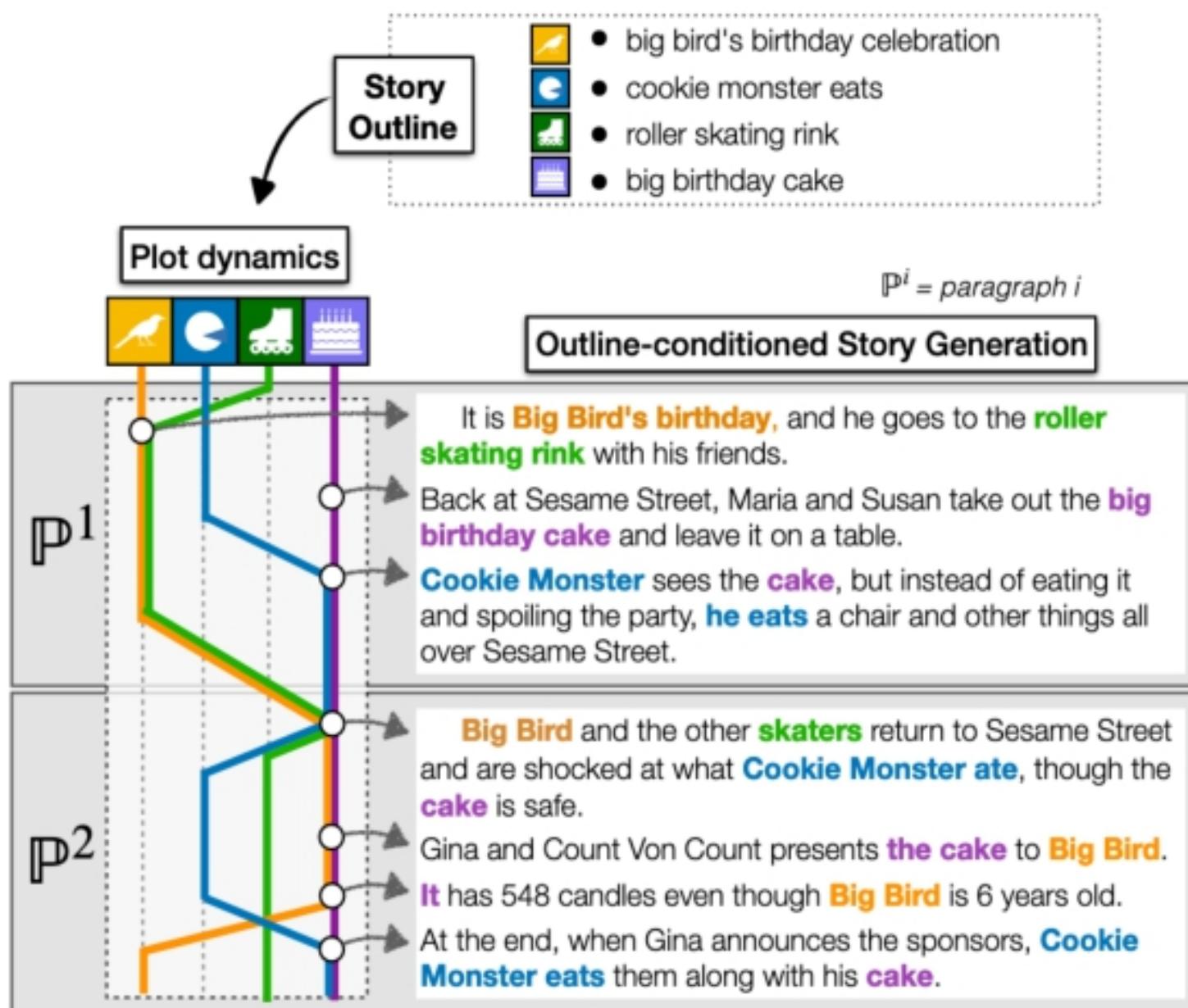
- Speaker 1: We'll do it on 18 is fine.
Speaker 4: Okay
Speaker 7: Alex Vasquez will get the step forward.
Speaker 0: Good evening, Mayor and city council. I'm going to turn it over to Jolene Richardson.
Speaker 1: She's our risk manager and she'll give a brief overview of this particular report. Even the mayor and council. This is for the city's annual renewal, for the excess workers compensation insurance, which is important for us to continue to provide coverage for our employees. It also helps us to reduce our negative financial consequences for our high exposures or losses that may result from injuries or deaths due to accidents, fire or terrorist attacks and earthquakes during work hours. This coverage will be obtained through the city's casualty.
Speaker 0: Broker for a record.
Speaker 1: Alliant Insurance Services. This year's policy for excess workers compensation will continue to provide 150 million and coverage access of 5 million self-insured retention at a premium of \$505,134, which represents an increase of approximately 6.6% from the expiring policy due to increase in city's payroll. I think if there's any questions, we'd be happy to answer ...

Reference Summary: Recommendation to authorize City Manager, or designee, to purchase, through Alliant Insurance Services, excess workers' compensation insurance with Safety National Casualty Corporation, for a total premium amount not to exceed \$505,134, for the period of July 1, 2020 through July 1, 2021.

Hu et al., 2023

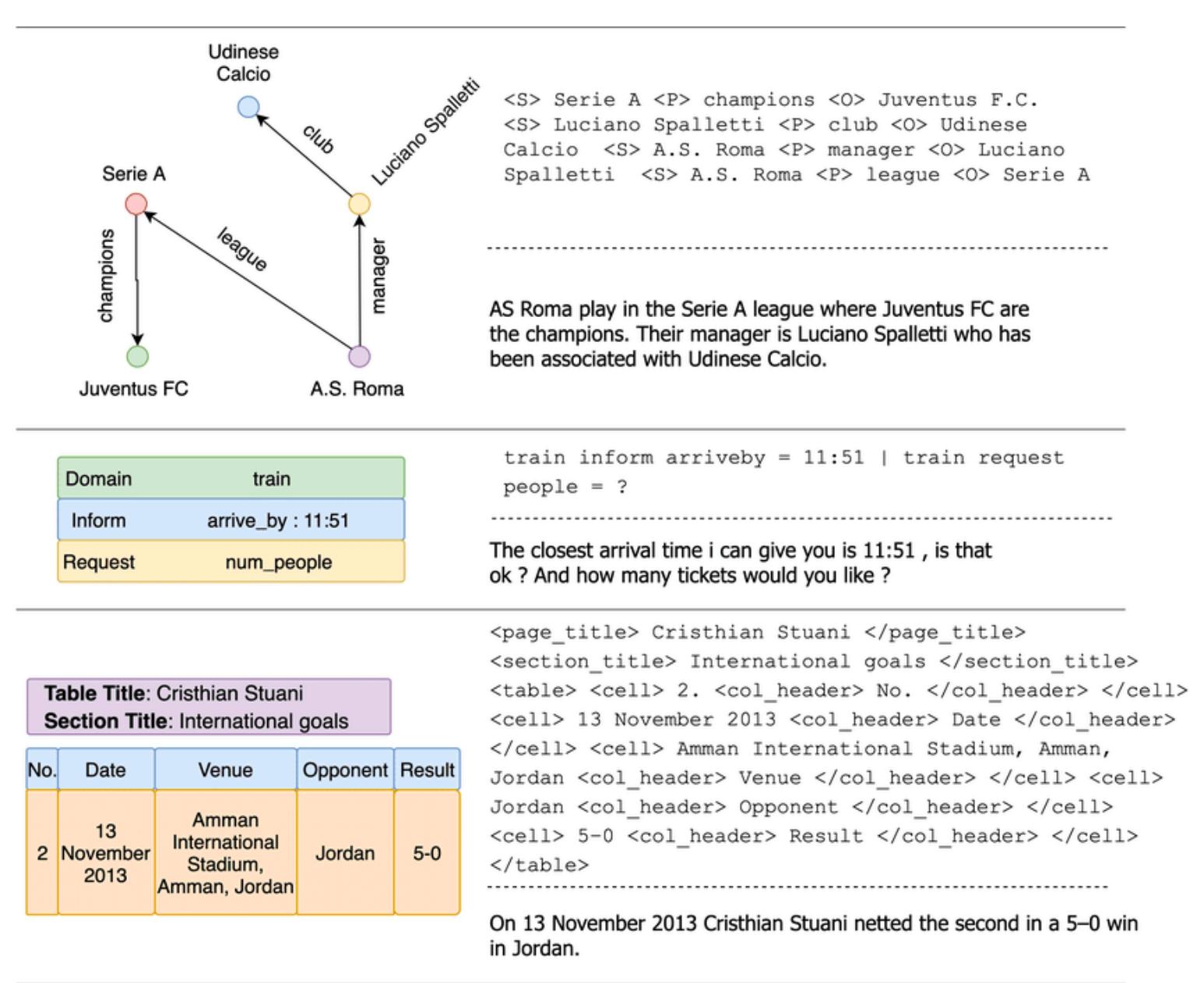
More interesting NLG uses

Creative Stories



Rashkin et al., EMNLP 2020

Data-to-Text Generation



Kale et al., INLG 2020

Visual Description



Two children are sitting at a table in a restaurant. The children are one little girl and one little boy. The little girl is eating a pink frosted donut with white icing lines on top of it. The girl has blonde hair and is wearing a green jacket with a black long sleeve shirt underneath. The little boy is wearing a black zip up jacket and is holding his finger to his lip but is not eating. A metal napkin dispenser is in between them at the table. The wall next to them is white brick. Two adults are on the other side of the short white brick wall. The room has white circular lights on the ceiling and a large window in the front of the restaurant. It is daylight outside.

Krause et al. CVPR 2017

Even more NLG tasks

Code generation

```
def incr_list(l: list):
    """Return list with elements incremented by 1.
    >>> incr_list([1, 2, 3])
    [2, 3, 4]
    >>> incr_list([5, 3, 5, 2, 3, 3, 9, 0, 123])
    [6, 4, 6, 3, 4, 4, 10, 1, 124]
    """
    return [i + 1 for i in l]

def solution(lst):
    """Given a non-empty list of integers, return the sum of all of the odd elements
    that are in even positions.

    Examples
    solution([5, 8, 7, 1]) =>12
    solution([3, 3, 3, 3, 3]) =>9
    solution([30, 13, 24, 321]) =>0
    """
    return sum(lst[i] for i in range(0, len(lst)) if i % 2 == 0 and lst[i] % 2 == 1)
```

Math reasoning

Problem: Beth bakes 4, 2 dozen batches of cookies in a week. If these cookies are shared amongst 16 people equally, how many cookies does each person consume?

Solution: Beth bakes 4 2 dozen batches of cookies for a total of $4 \times 2 = 8$ dozen cookies
There are 12 cookies in a dozen and she makes 8 dozen cookies for a total of $12 \times 8 = 96$ cookies
She splits the 96 cookies equally amongst 16 people so they each eat $96/16 = 6$ cookies

Final Answer: 6

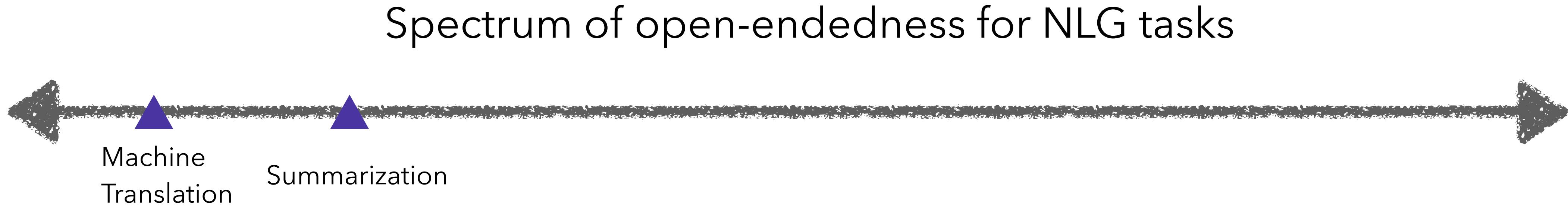
Problem: Mrs. Lim milks her cows twice a day. Yesterday morning, she got 68 gallons of milk and in the evening, she got 82 gallons. This morning, she got 18 gallons fewer than she had yesterday morning. After selling some gallons of milk in the afternoon, Mrs. Lim has only 24 gallons left. How much was her revenue for the milk if each gallon costs \$3.50?

Mrs. Lim got 68 gallons - 18 gallons = $68 - 18 = 50$ gallons this morning.
So she was able to get a total of 68 gallons + 82 gallons + 50 gallons = $68 + 82 + 50 = 200$ gallons.
She was able to sell 200 gallons - 24 gallons = $200 - 24 = 176$ gallons.
Thus, her total revenue for the milk is \$3.50/gallon x 176 gallons = $\$3.50 \times 176 = \616 .

Final Answer: 616

More...

Categorization of NLG tasks



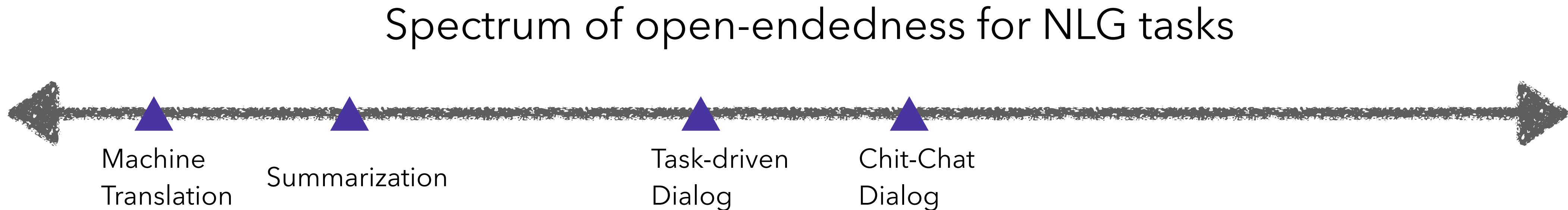
Source Sentence: 새해 복 많이 받으세요!

Reference Translations:

1. Happy new year!
2. Wish you a great year ahead!
3. Have a prosperous new year!

The output space is not diverse.

Categorization of NLG tasks



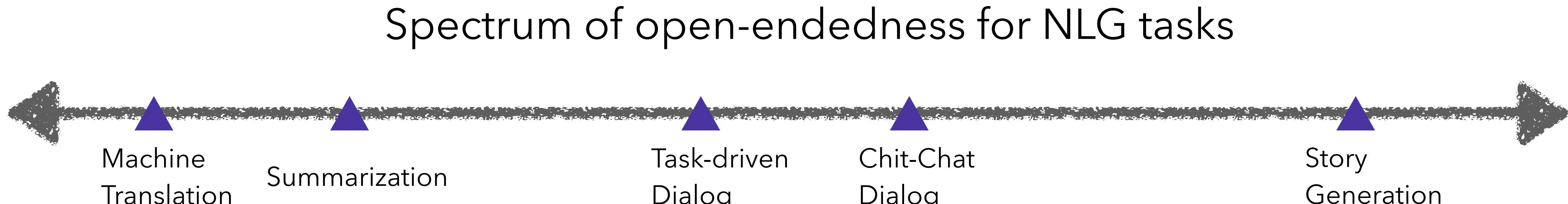
Input: Hey, how are you doing?

Reference Outputs:

1. Good, you?
2. I just heard an exciting news, do you want to hear it?
3. Thanks for asking! Barely surviving my homeworks.

The output space is getting more diverse...

Categorization of NLG tasks



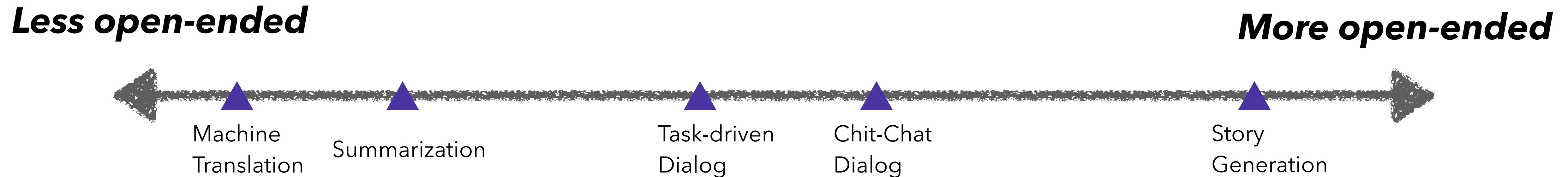
Input: Write a story about three little pigs?

Reference Outputs:

... (so many options)...

The output space is extremely diverse.

Categorization of NLG tasks



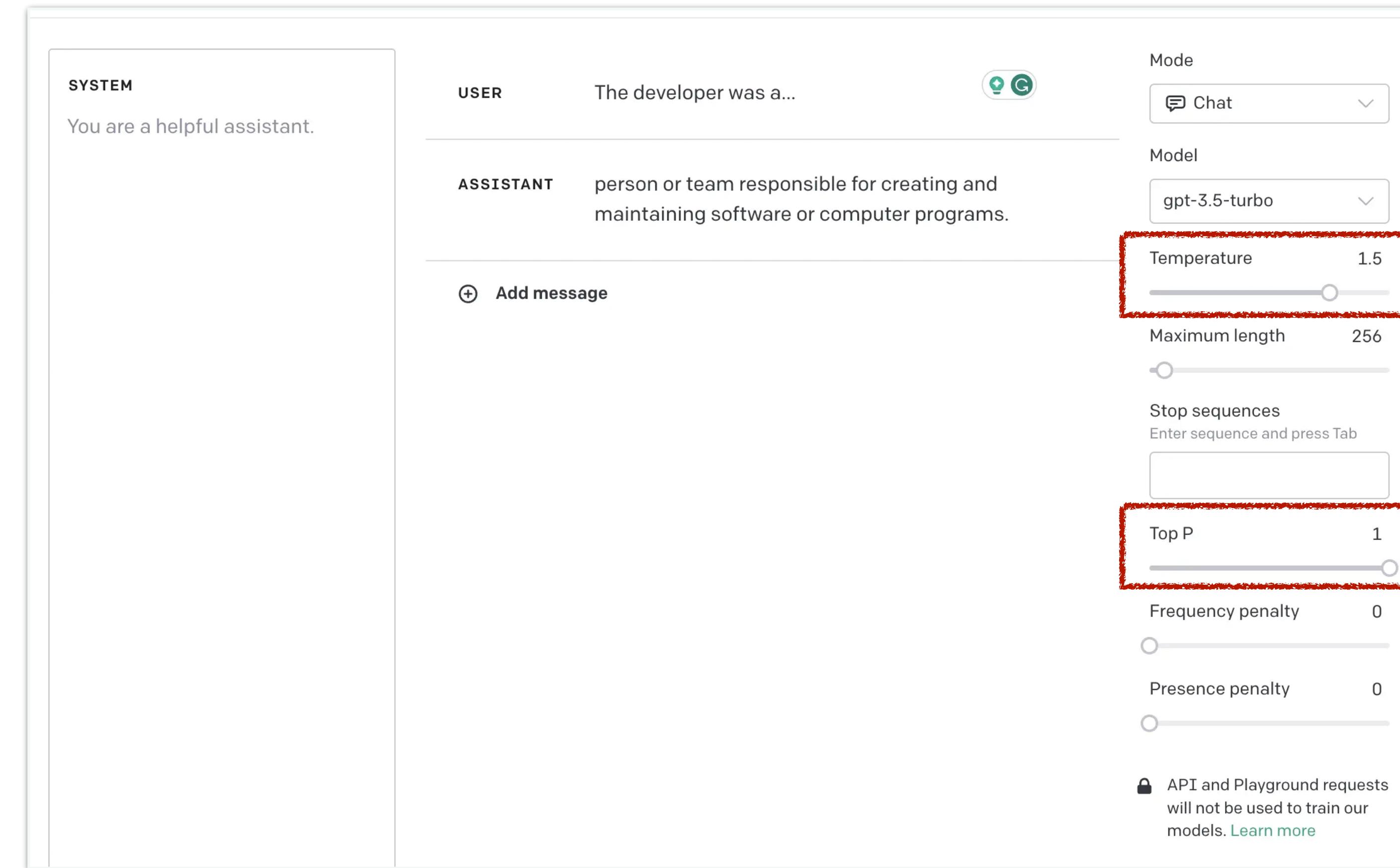
Less open-ended generation: the input mostly determines the correct output generation.

More open-ended generation: the output distribution still has high degree of freedom.

Remark: One way of formalizing categorization is *entropy*.

Tasks with different characteristics require different decoding and/or training approaches!

How to control open-endedness in ChatGPT?



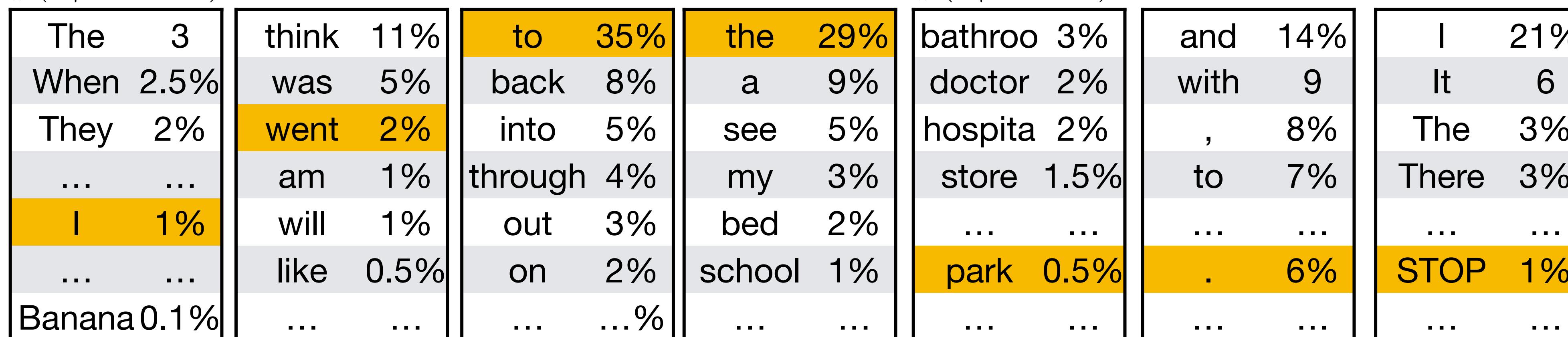
ChatGPT API web interface

Note: We will learn these decoding methods used in ChatGPT/GPT4 in this lecture!

Neural language models

- **Input:** sequences of words (or tokens)
- **Output:** probability distribution over the next word (token)

$$p(x|\text{START})p(x|\text{START I})p(x|\dots\text{went}) \quad p(x|\dots\text{to}) \quad p(x|\dots\text{the}) \quad p(x|\dots\text{park}) \quad p(x|\text{START I went to the park.})$$

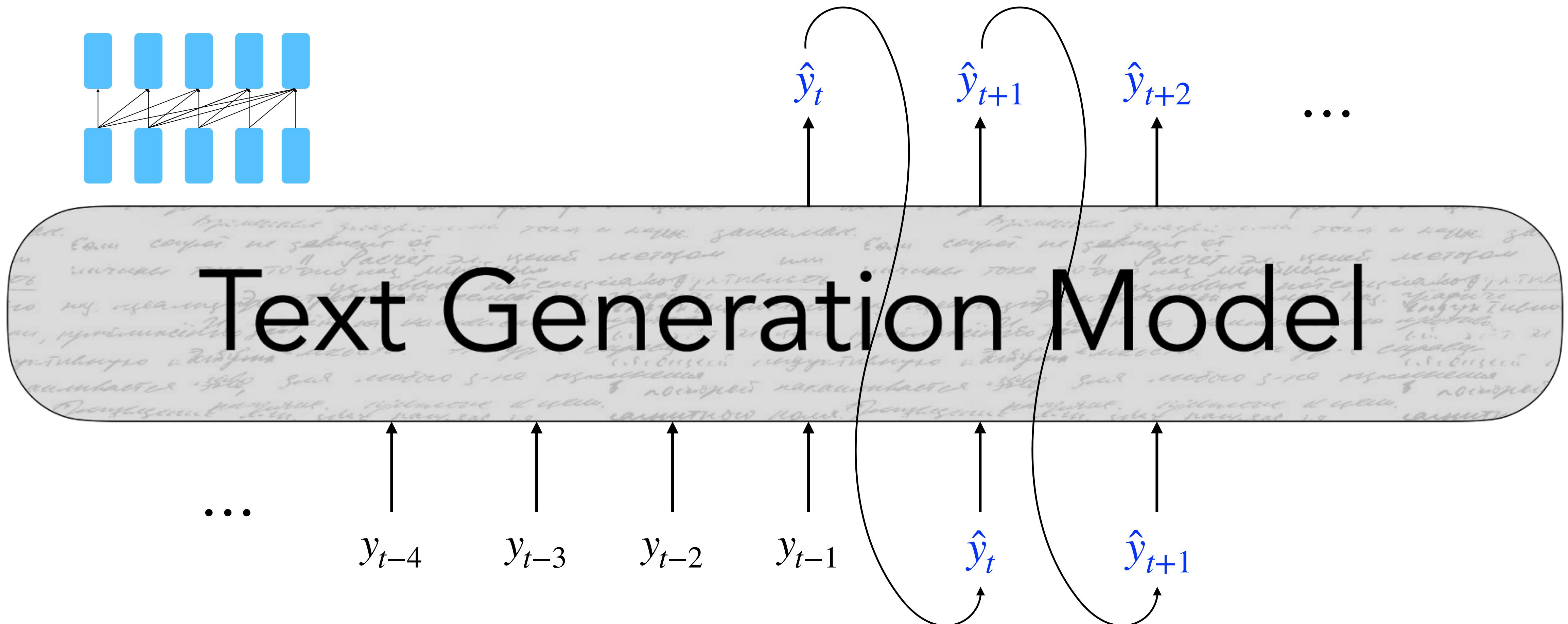


Neural Network



Autoregressive NLG with LLMs

- In autoregressive (decoder-only) LLMs, at each time step t , our model takes in a sequence of tokens as input $\{y\}_{<t}$ and outputs a new token, \hat{y}_t



Autoregressive NLG with LLMs

- At each time step t , our model computes a vector of scores for each token in our vocabulary, $S \in \mathbb{R}^V$:

$$S = \frac{f(\{y_{<t}\}; \theta)}{f(\cdot; \theta)}$$

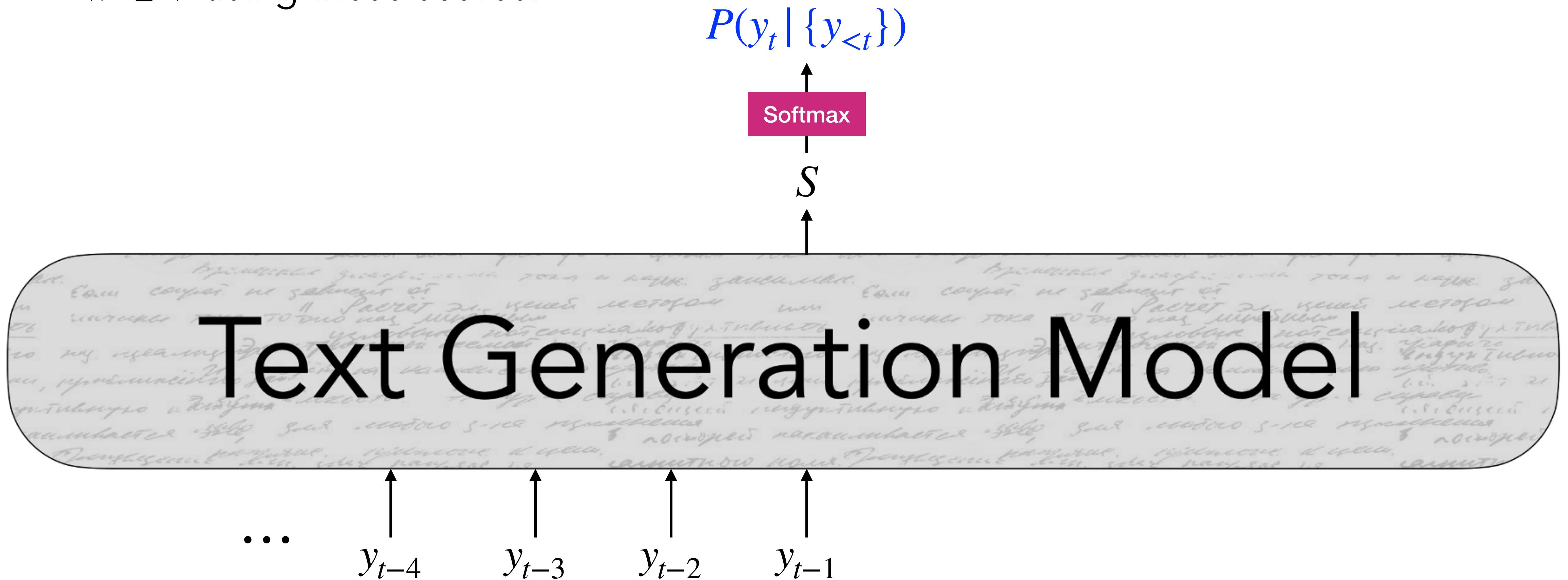
$f(\cdot; \theta)$ is your model

- Then, we compute a probability distribution P over $w \in V$ using these scores:

$$P(y_t = w \mid \{y_{<t}\}) = \frac{\exp(S_w)}{\sum_{w' \in V} \exp(S_{w'})}$$

A look at a single step

- At each time step t , our model computes a vector of scores for each token in our vocabulary, $S \in \mathbb{R}^V$. Then, we compute a probability distribution P over $w \in V$ using these scores:



Recap: training and inference LLMs

- At inference time, our decoding algorithm g defines a function to select a token from this distribution:

$$\hat{y}_t = \underline{g(P(y_t | \{y_{<t}\}))} \quad g(\cdot) \text{ is your decoding algorithm}$$

- An "obvious" decoding algorithm is to greedily choose the token with the highest probability at each time step
- At train time, we train the model to minimize the negative log-likelihood of the next token in the given sequence:

$$L_t = -\log P(y_t^* | \{y_{<t}^*\})$$

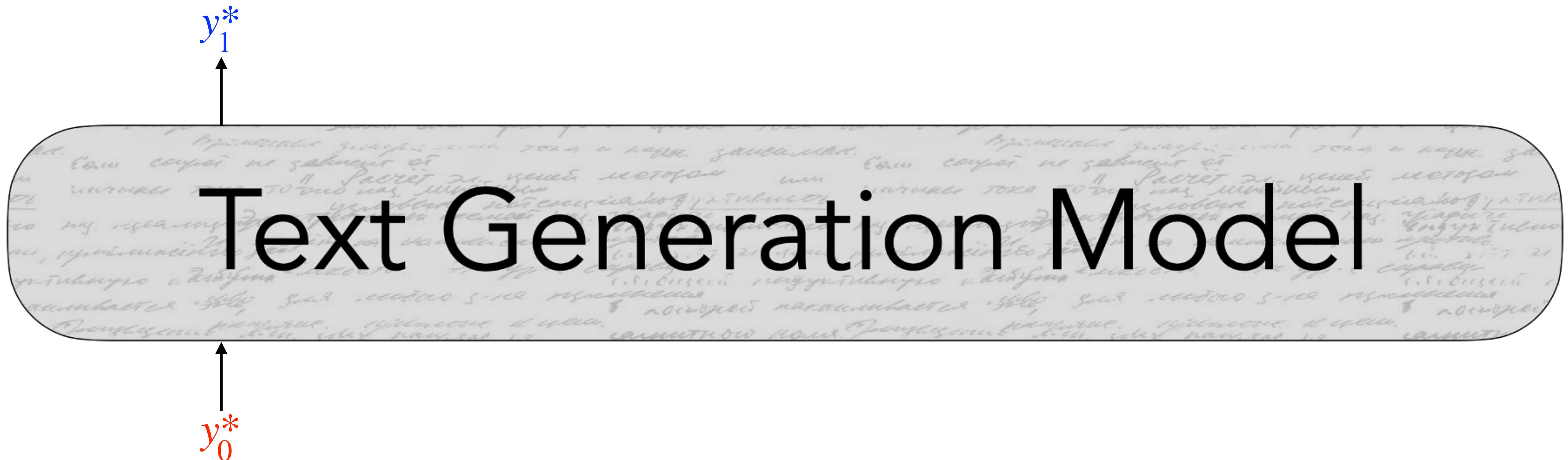
Remark:

- This is just a classification task where each $w \in V$ as a class.
- The label at each step is y_t^* in the training sequence.
- This token is often called "gold" or "ground-truth" token.
- This algorithm is often called "teacher-forcing".

Recap: Maximum Likelihood Training

- Trained to generate the next word y_t^* given a set of preceding words $\{y^*\}_{<t}$

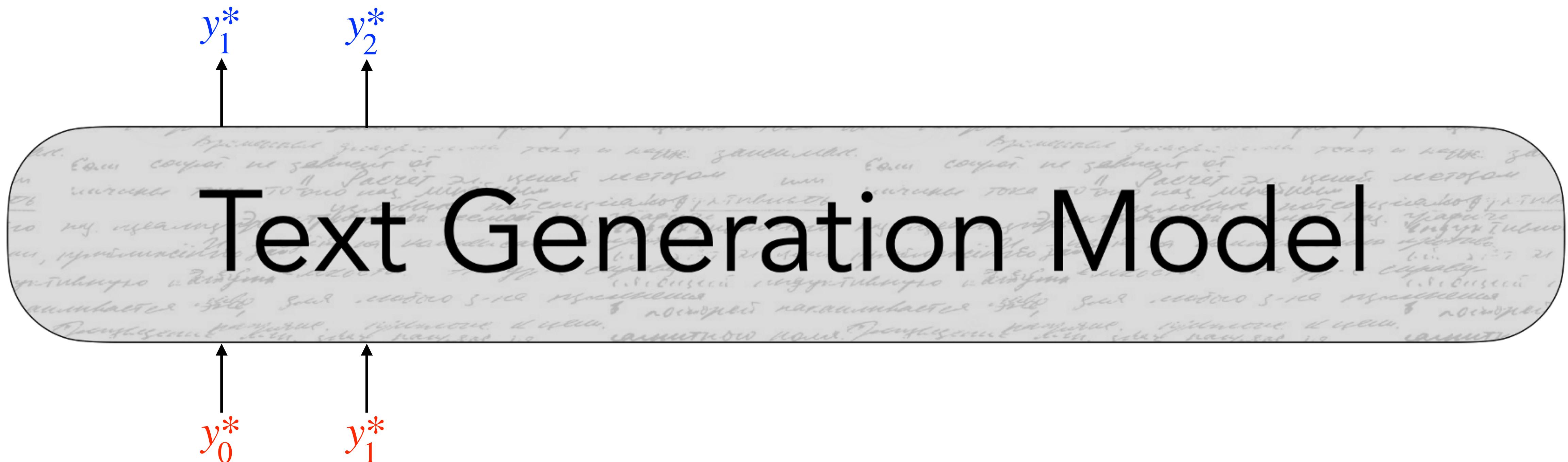
$$L = -\log P(y_1^* | y_0^*)$$



Recap: Maximum Likelihood Training

- Trained to generate the next word y_t^* given a set of preceding words $\{y^*\}_{<t}$

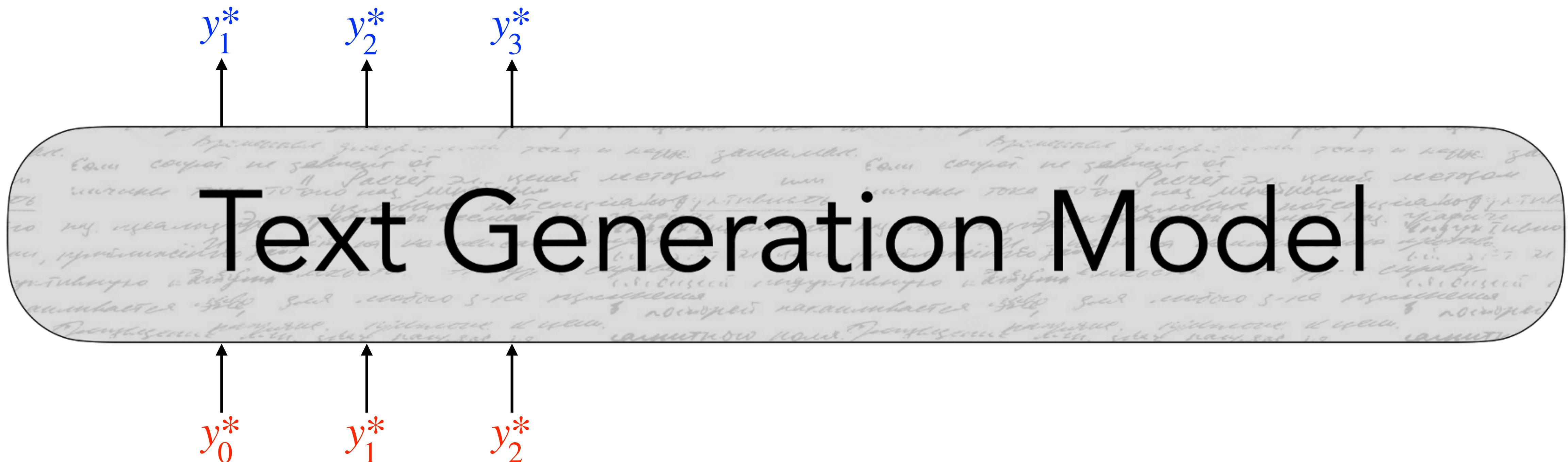
$$L = - \left(\log P(y_1^* | y_0^*) + \log P(y_2^* | y_0^*, y_1^*) \right)$$



Recap: Maximum Likelihood Training

- Trained to generate the next word y_t^* given a set of preceding words $\{y^*\}_{<t}$

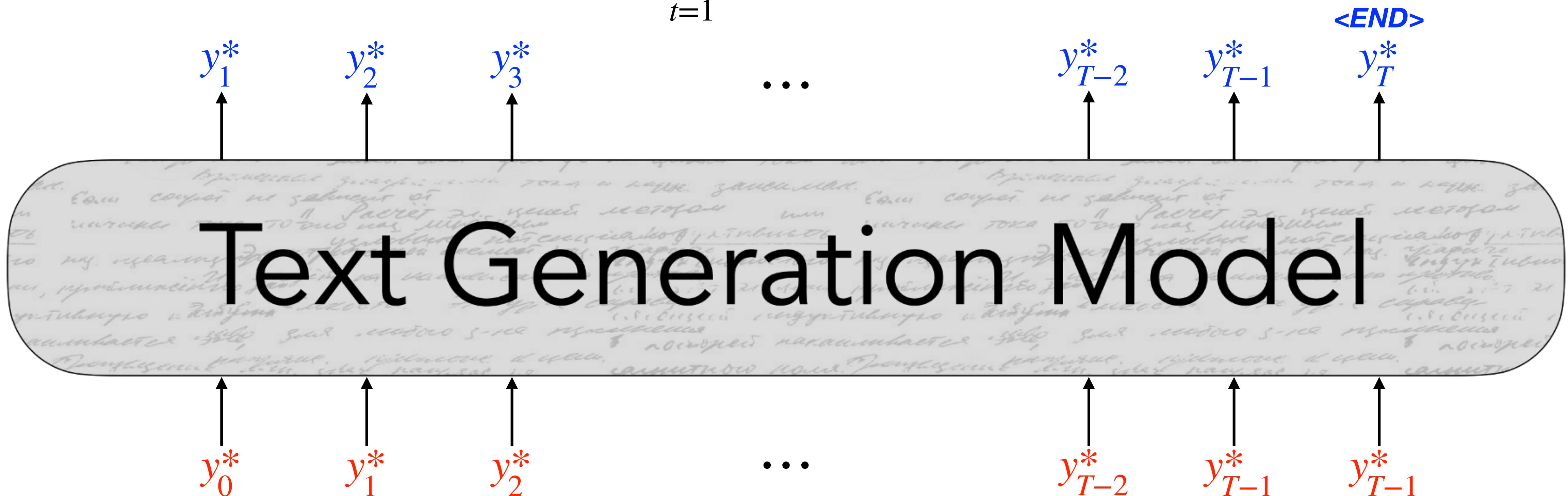
$$L = - \left(\log P(y_1^* | y_0^*) + \log P(y_2^* | y_0^*, y_1^*) + \log P(y_3^* | y_0^*, y_1^*, y_2^*) \right)$$



Recap: Maximum Likelihood Training

- Trained to generate the next word y_t^* given a set of preceding words $\{y^*\}_{<t}$

$$L = - \sum_{t=1}^T \log P(y_t^* | \{y^*\}_{<t})$$



Decoding from LLMs

- At each time step t , our model computes a vector of scores for each token in our vocabulary, $S \in \mathbb{R}^V$:

$$S = \frac{f(\{y_{<t}\}; \theta)}{f(\cdot; \theta) \text{ is your model}}$$

- Then, we compute a probability distribution P over $w \in V$ using these scores:

$$P(y_t = w | \{y_{<t}\}) = \frac{\exp(S_w)}{\sum_{w' \in V} \exp(S_{w'})}$$

- Our **decoding** algorithm defines a function to select a token from this distribution:

$$\hat{y}_t = \frac{g(P(y_t | \{y_{<t}\}))}{g(\cdot) \text{ is your decoding algorithm}}$$

Note: we decode token by token from LLMs after they are trained (during inference)

How to find the most likely text to generate?

- **Obvious method: Greedy Decoding**

- Selects the highest probability token according to $P(y_t | y_{<t})$

$$\hat{y}_t = \operatorname{\textbf{argmax}}_{w \in V} P(y_t = w | y_{<t})$$

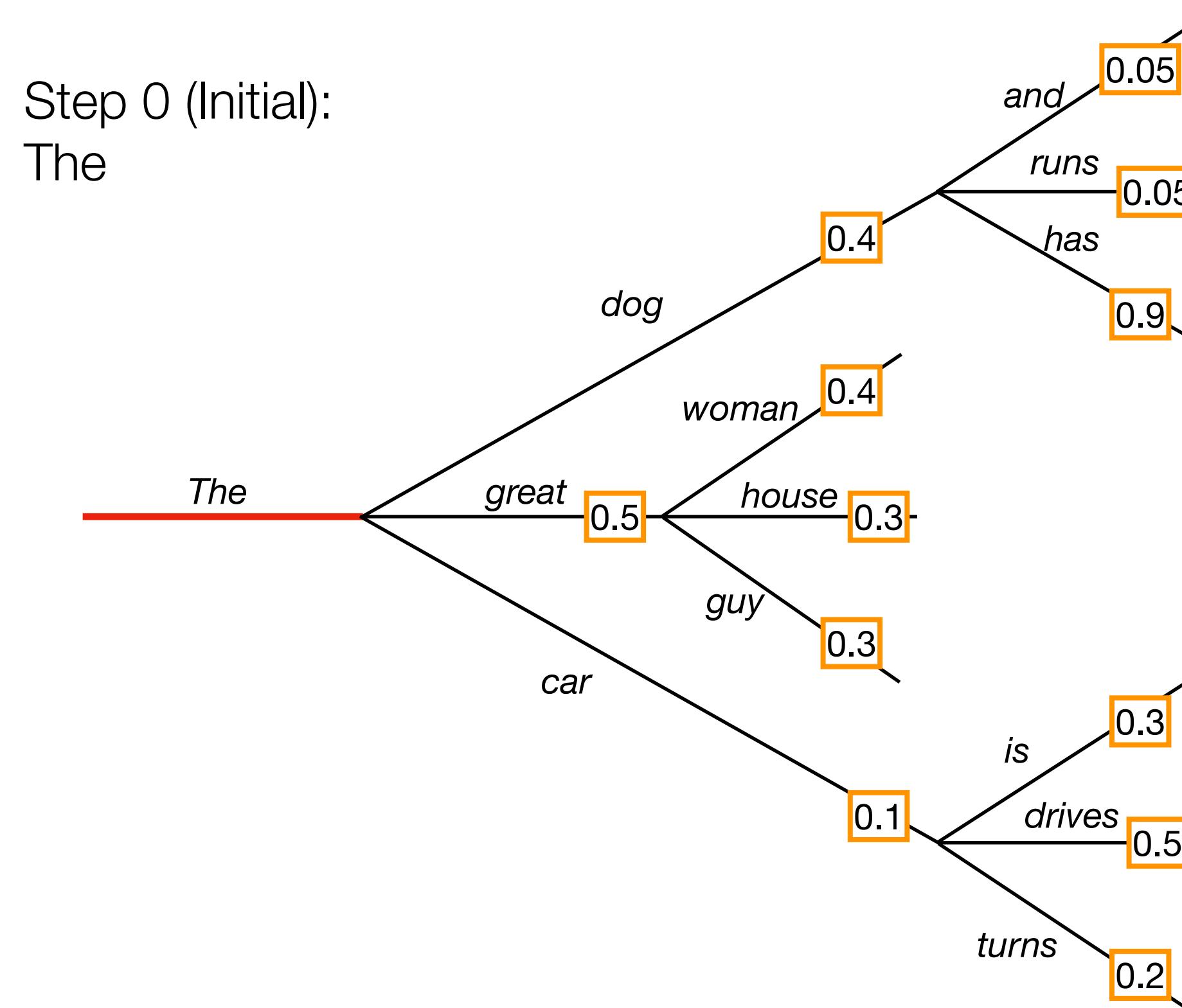
- **Beam Search**

- Also aims to find the string with the highest probability, but with a wider exploration of candidates.

Greedy Decoding vs. Beam Search

- **Greedy Decoding**

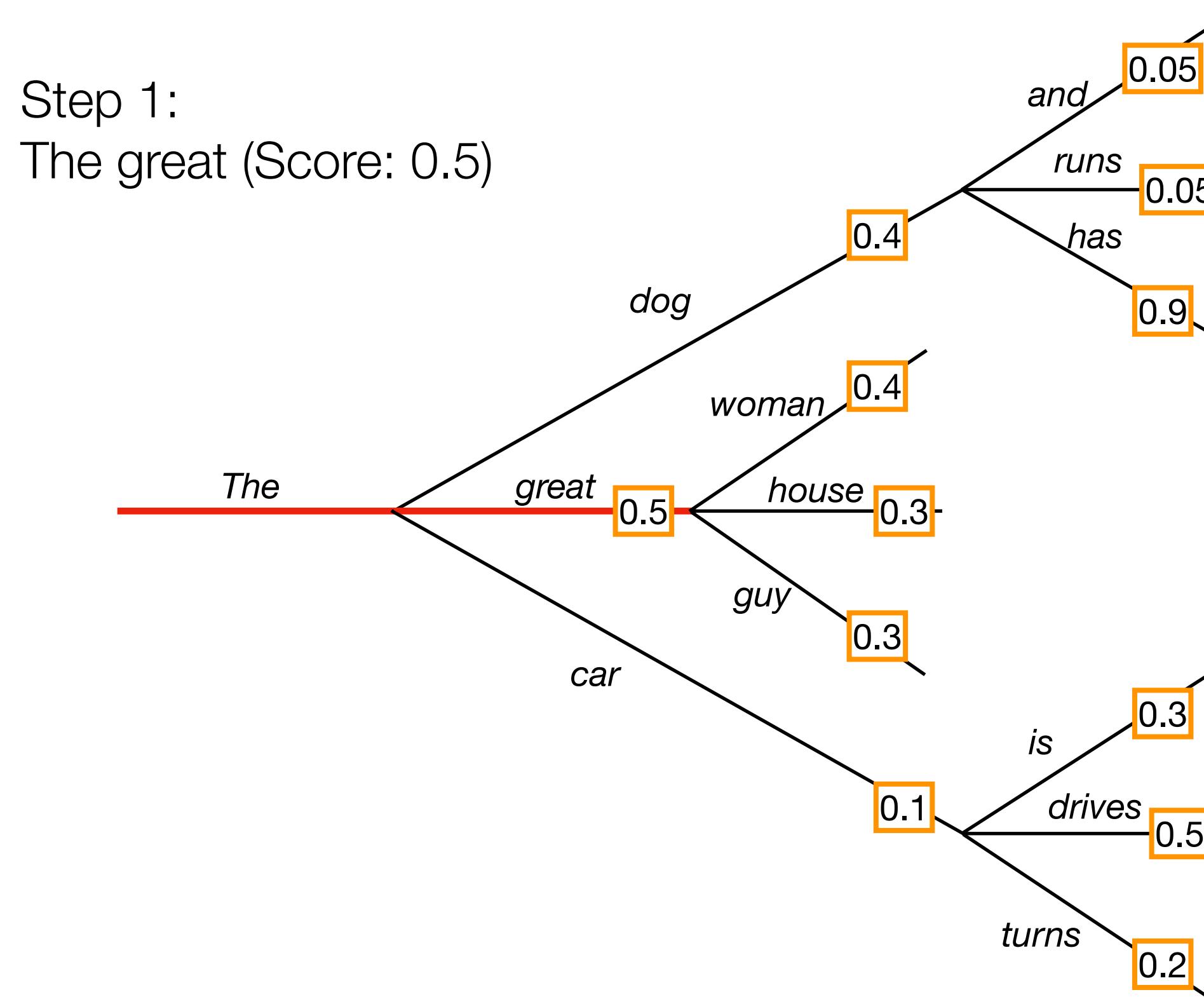
- Choose the "currently best" token at each time step



Greedy Decoding vs. Beam Search

- **Greedy Decoding**

- Choose the "currently best" token at each time step



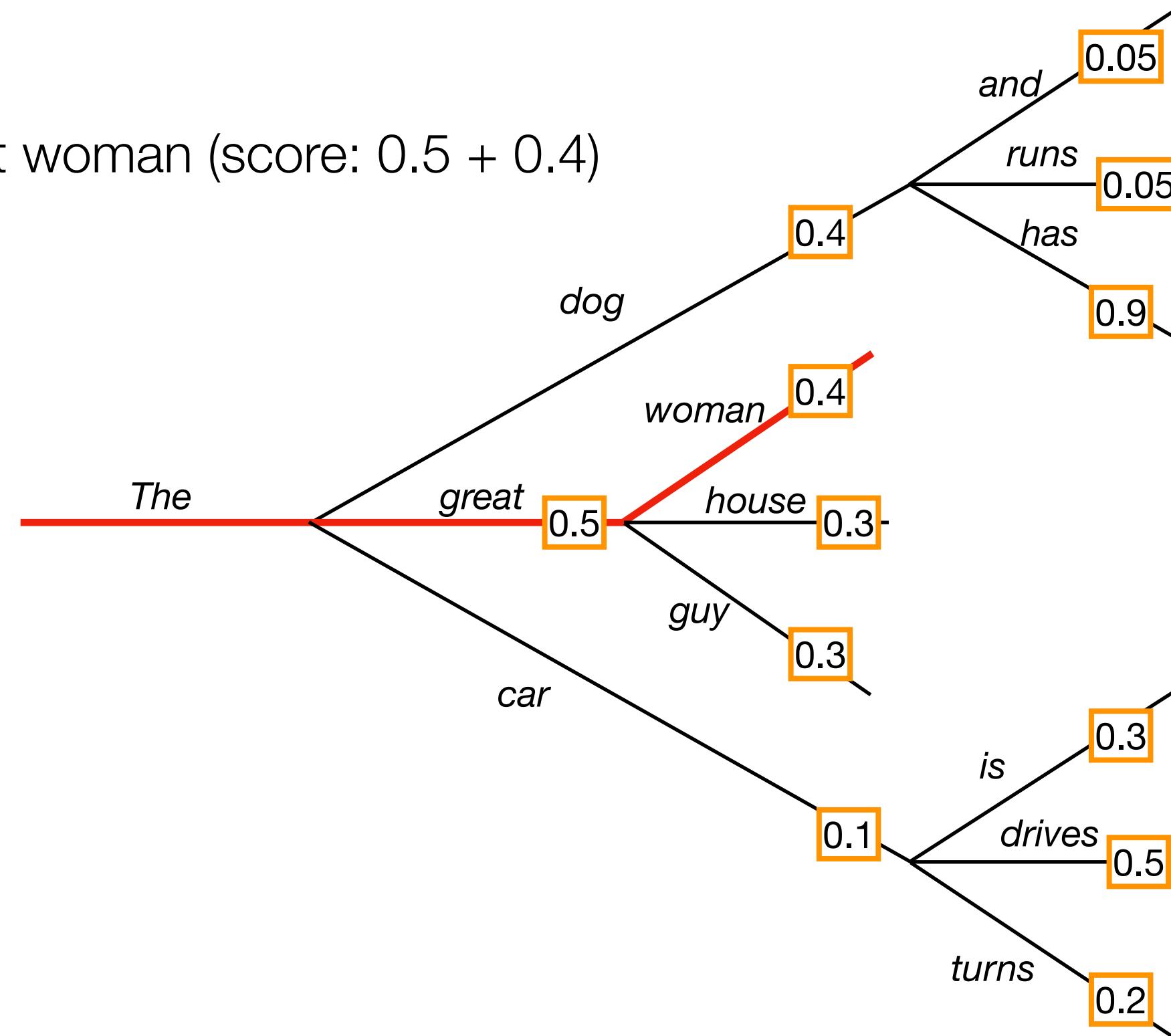
Greedy Decoding vs. Beam Search

- **Greedy Decoding**

- Choose the "currently best" token at each time step

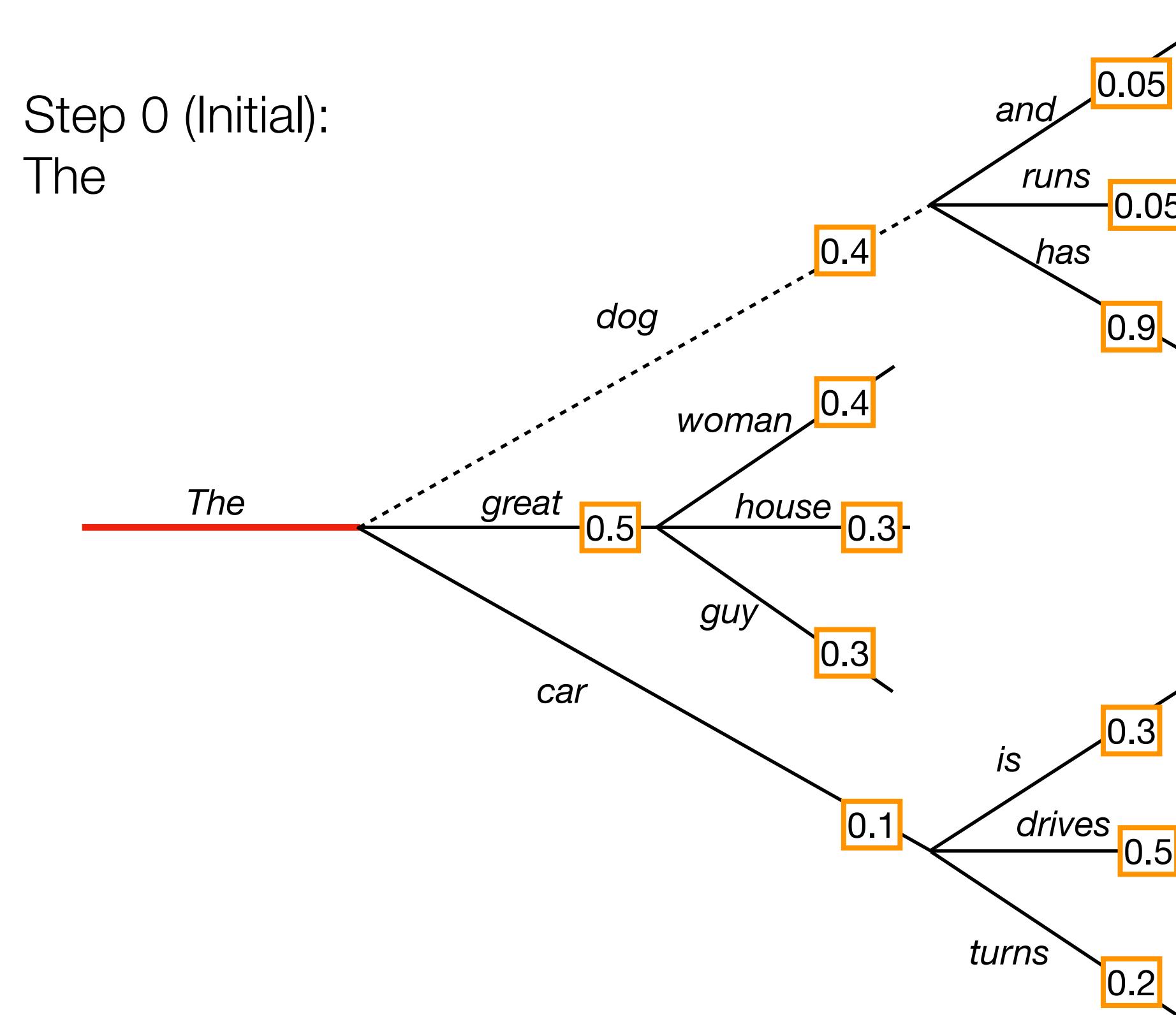
Step 2:

The great woman (score: 0.5 + 0.4)



Greedy Decoding vs. Beam Search

- **Beam Search (in this example, *beam_width = 2*)**
 - At each step, retain 2 hypotheses with the highest probability

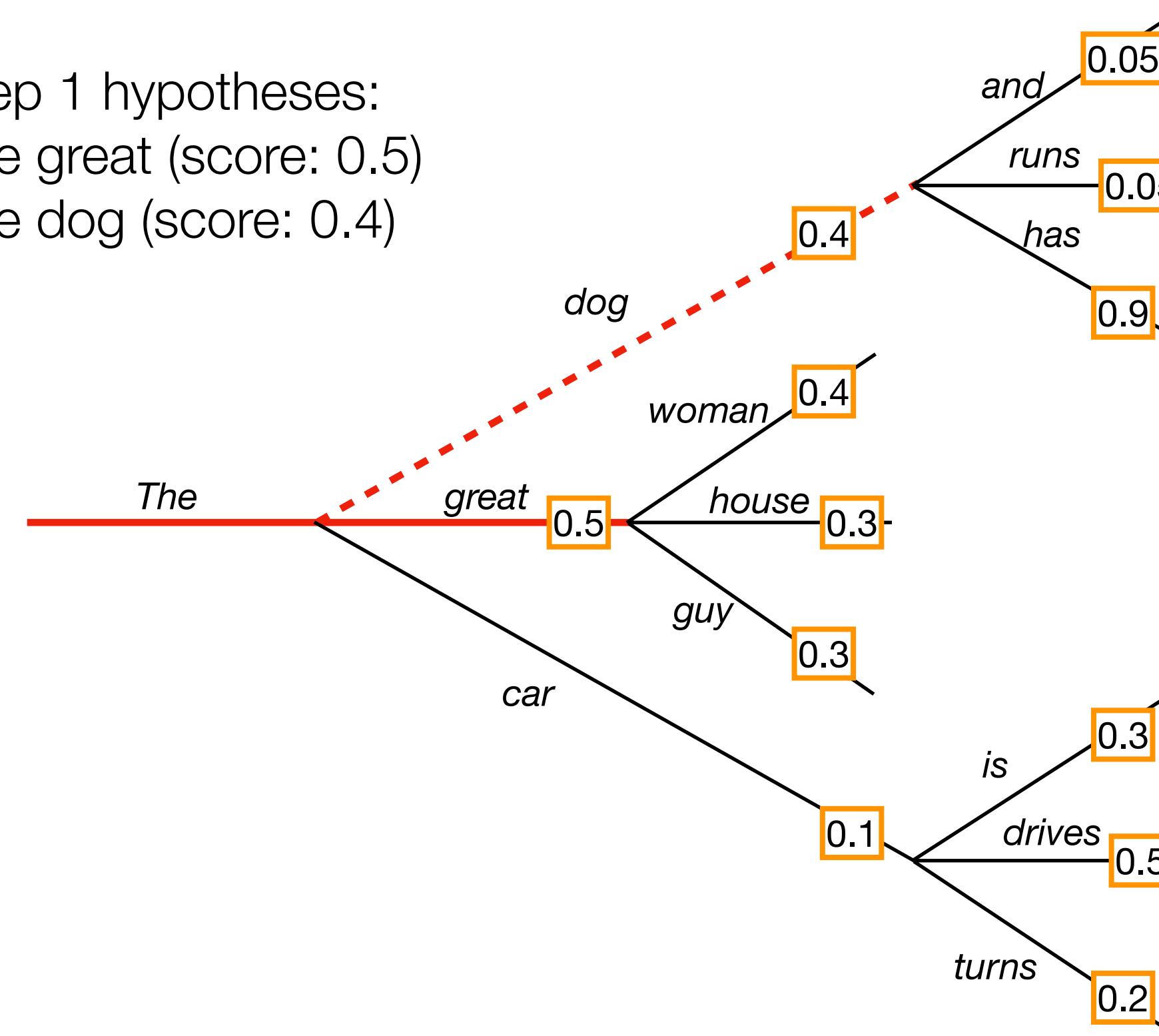


Greedy Decoding vs. Beam Search

- **Beam Search (in this example, `beam_width = 2`)**
 - At each step, retain 2 hypotheses with the highest probability

Step 1 hypotheses:

The great (score: 0.5)
The dog (score: 0.4)



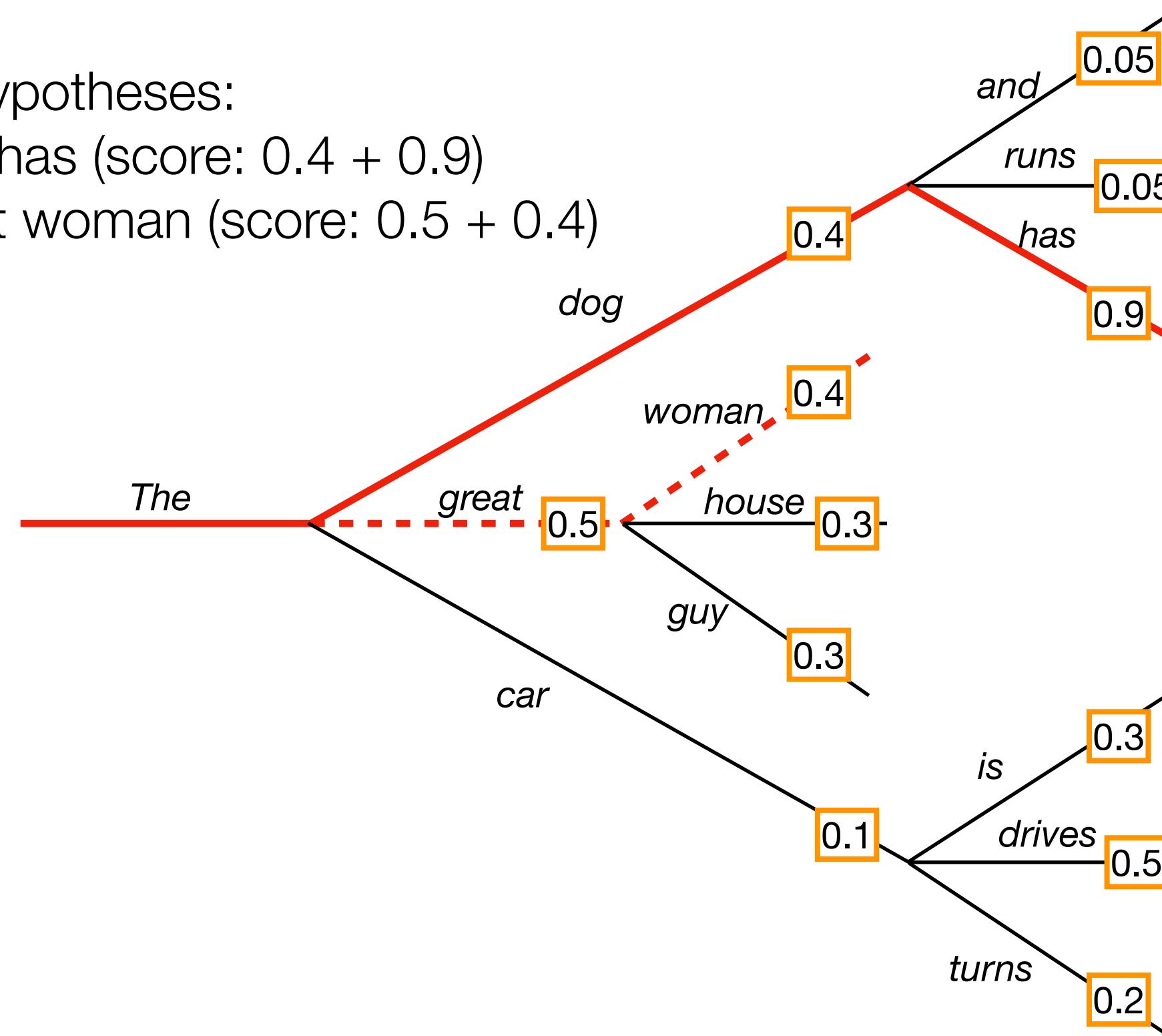
Greedy Decoding vs. Beam Search

- **Beam Search (in this example, $\text{beam_width} = 2$)**
 - At each step, retain 2 hypotheses with the highest probability

Step 2 hypotheses:

The dog has (score: $0.4 + 0.9$)

The great woman (score: $0.5 + 0.4$)



How to find the most likely text to generate?

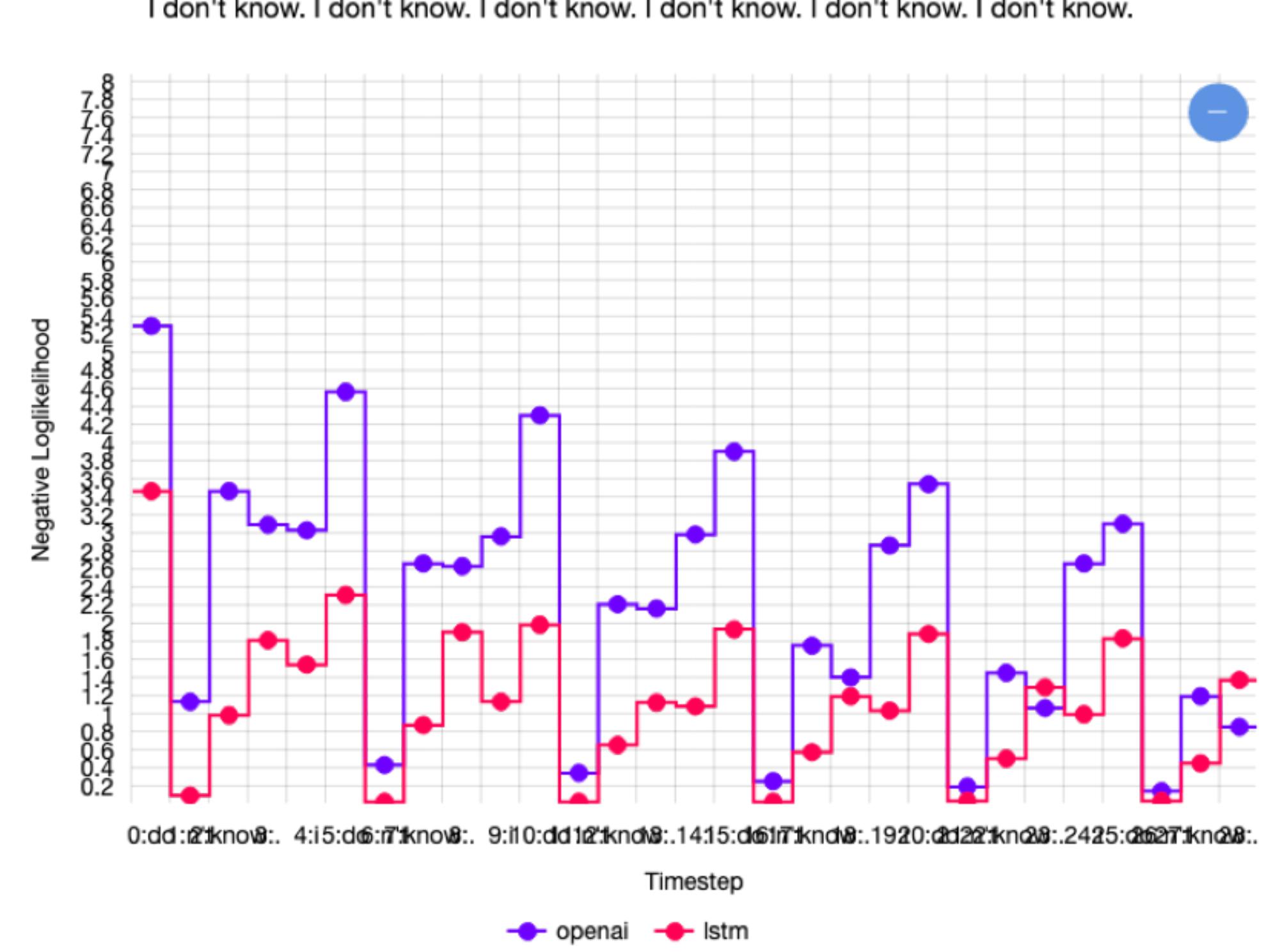
- **Beam Search**

- A form of **best-first-search** for the most likely string, but with a **wider exploration** of candidates.
- Compared to greedy decoding, beam search gives a better approximation of **brute-force search** over all sequences
- A small overhead in computation due to beam width
Time complexity: $O(\text{beam width} * \text{vocab size} * \text{generation length})$
** Naive brute-force search: $O(\text{vocab size} ^ \text{generation length})$, hence **intractable!***

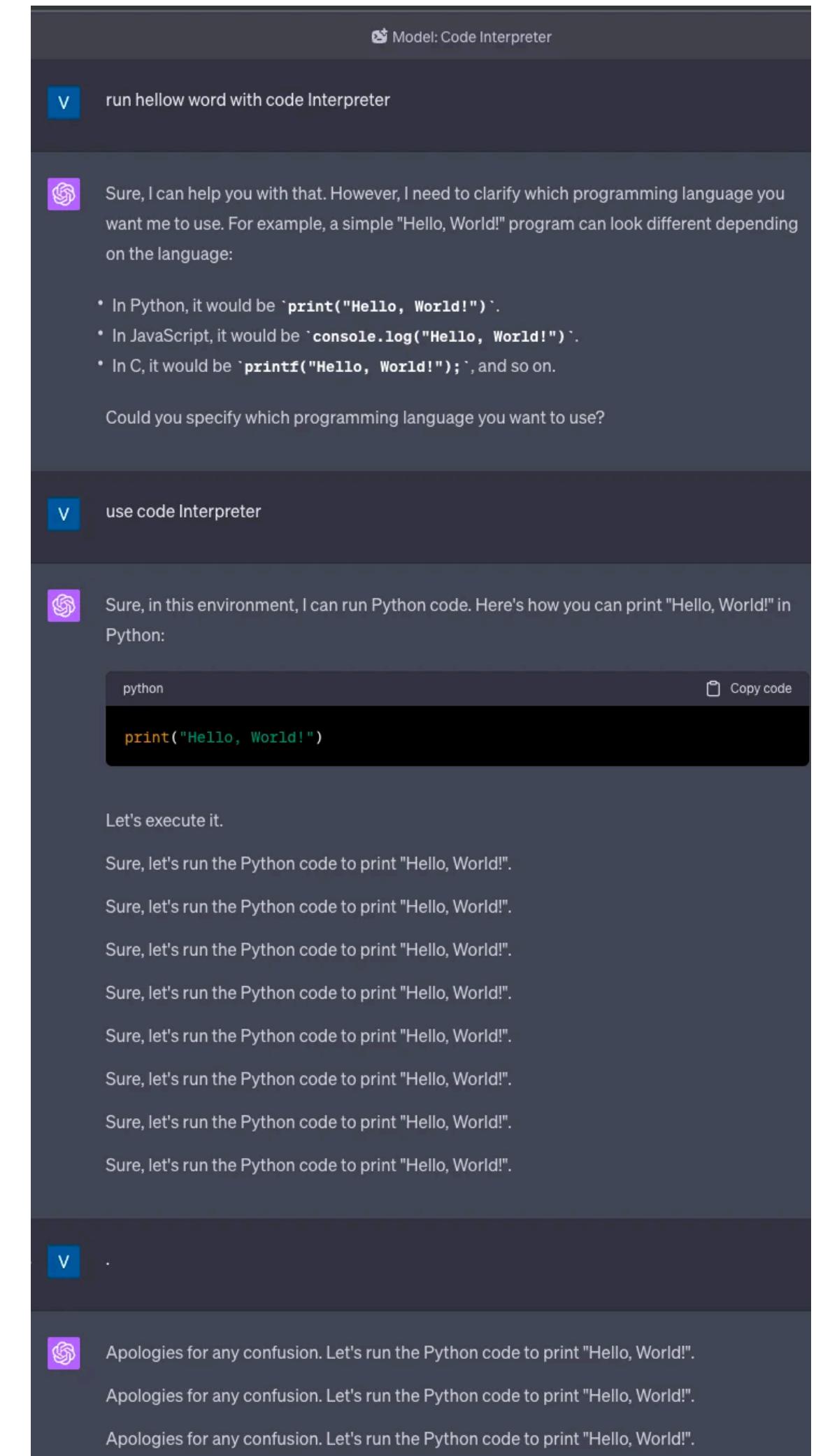
Note: Overall, greedy / beam search is widely used for low-entropy tasks like MT and summarization.

But, are greedy sequences always the best solution? 

But, most likely sequences are repetitive...



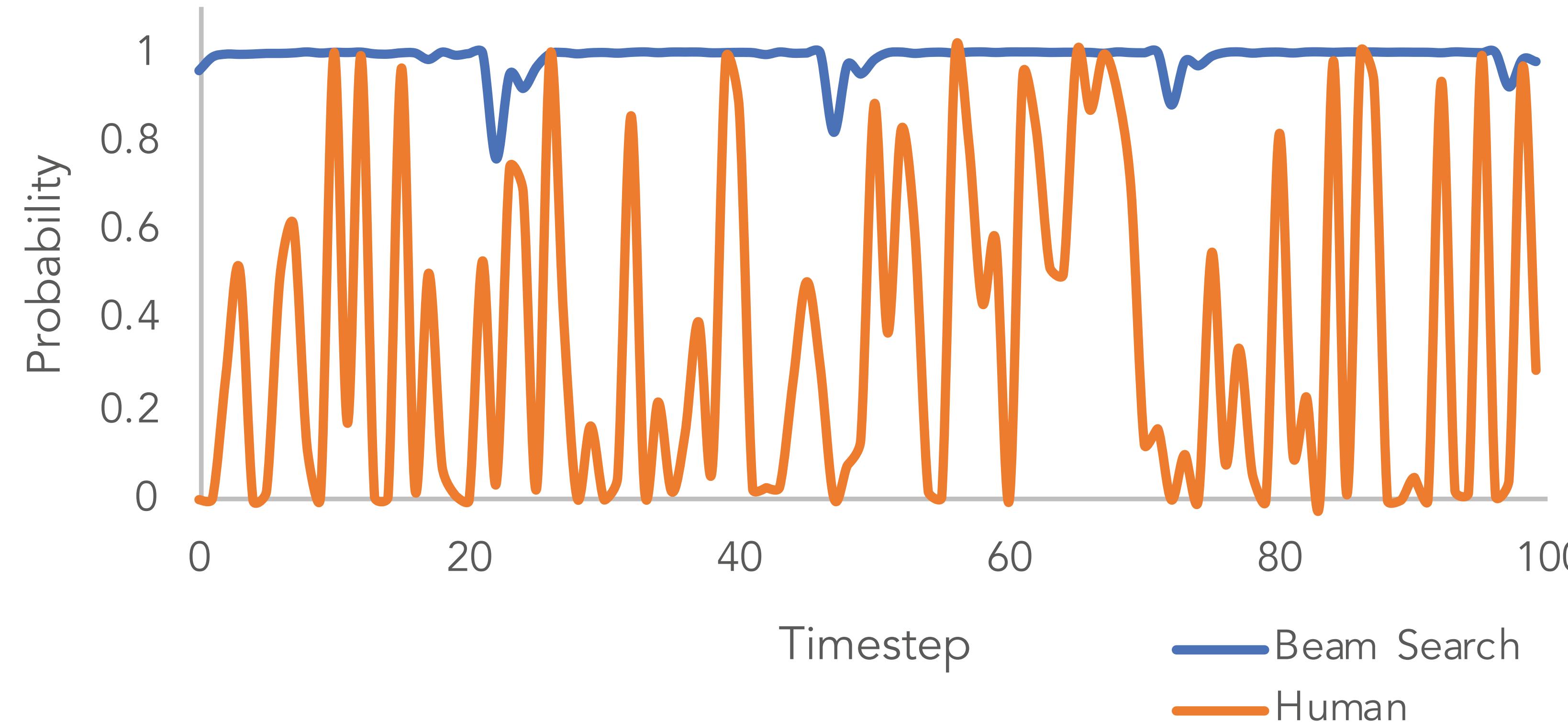
Probability of "I don't know" increases with each repetition, creating a positive feedback loop.



<https://chat.openai.com/share/4d8eb91f-fe1c-430e-bdd3-cafd434ec3d4>

(Holtzman et al. ICLR 2020)

Also, are greedy methods reasonable for open-ended generation?



Greedy methods fail to capture the variance of human text distribution.

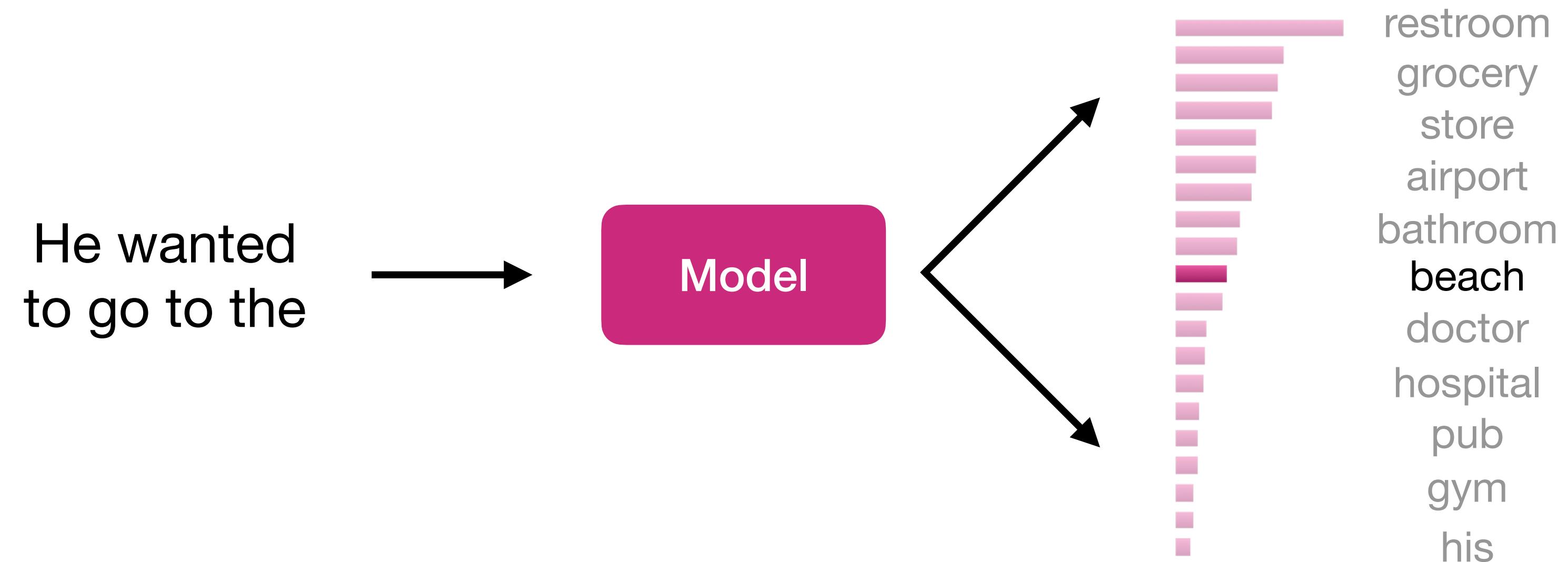
Sampling generation from LLMs

Time to get random: Sampling

- Sample a token from the token distribution at each step!

$$\hat{y}_t \sim P(y_t = w | \{y\}_{<t})$$

- It's inherently *random* so you can sample any token.

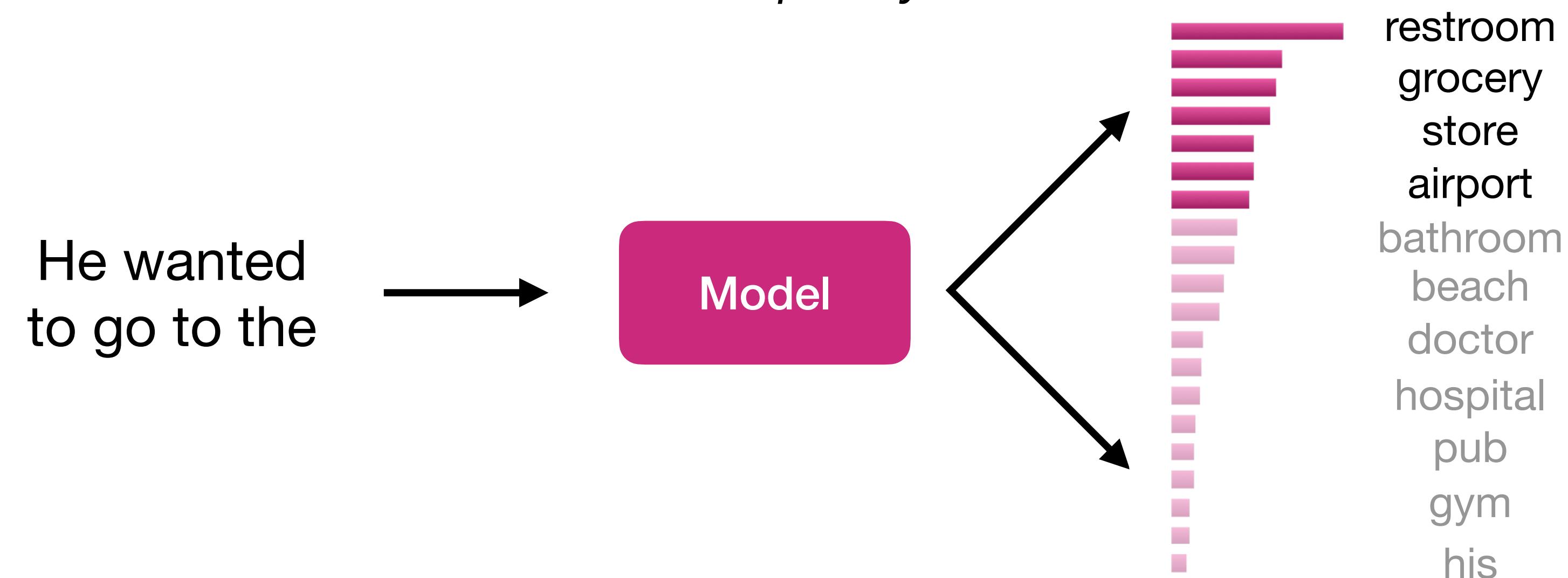


Decoding: Top-k Sampling

- Problem: Vanilla sampling makes every *token* in the vocabulary an option
 - Even if most of the **probability mass** in the distribution is over a limited set of options, the tail of the distribution could be very long and in aggregate have considerable mass (statistics speak: we have “**heavy tailed**” distributions)
 - Many tokens are probably really wrong in the current context.
 - Although *each of them* may be assigned a small probability, *in aggregate* they still get a high chance to be selected.
- Solution: Top-*k* sampling (*Fan et al., 2018*)
 - Only sample from the top *k* tokens in the probability distribution.

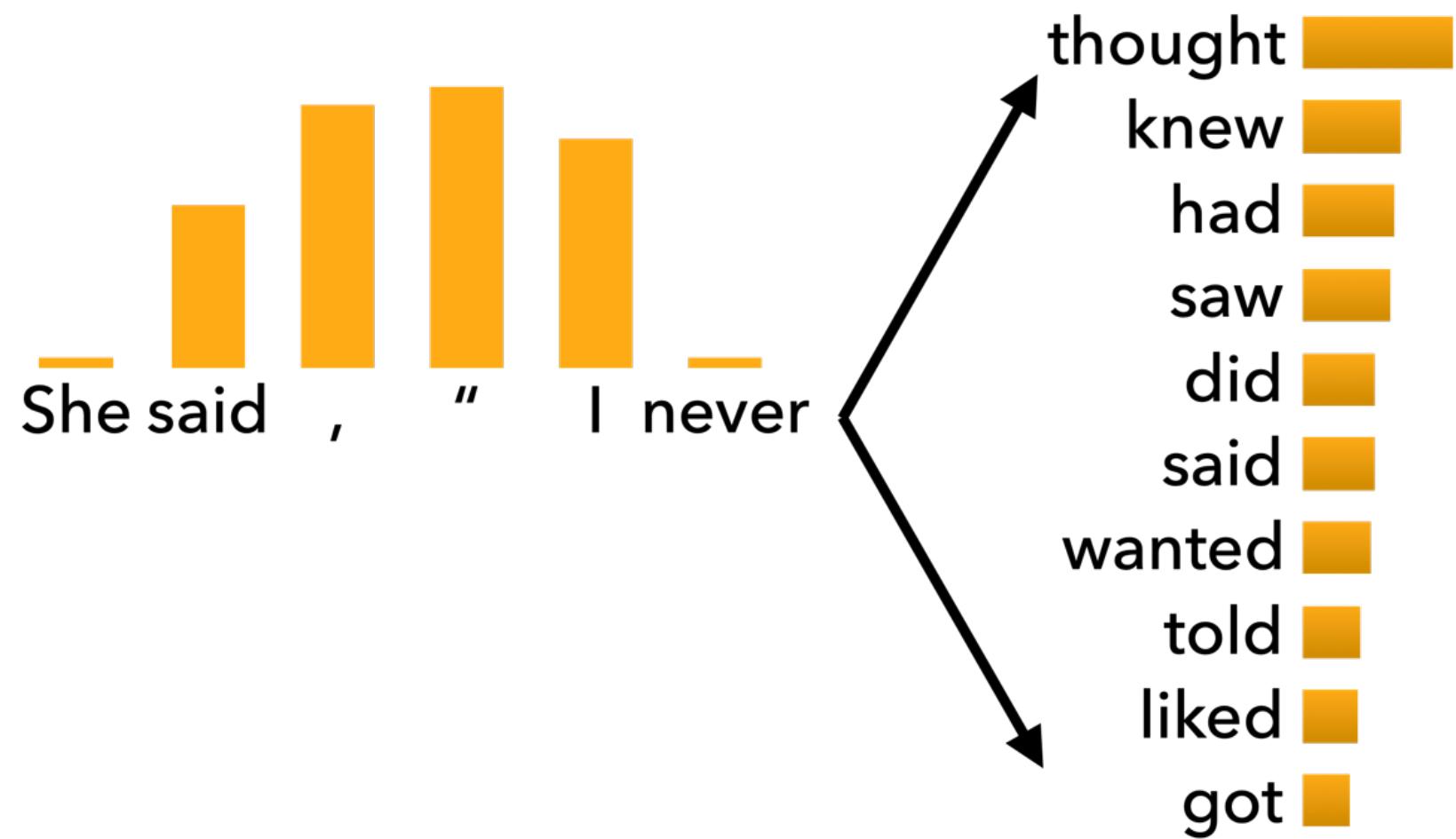
Decoding: Top-k Sampling

- Solution: Top- k sampling (*Fan et al., 2018*)
 - Only sample from the top k tokens in the probability distribution.
 - Common values for $k = 10, 20, 50$ (*but it's up to you!*)

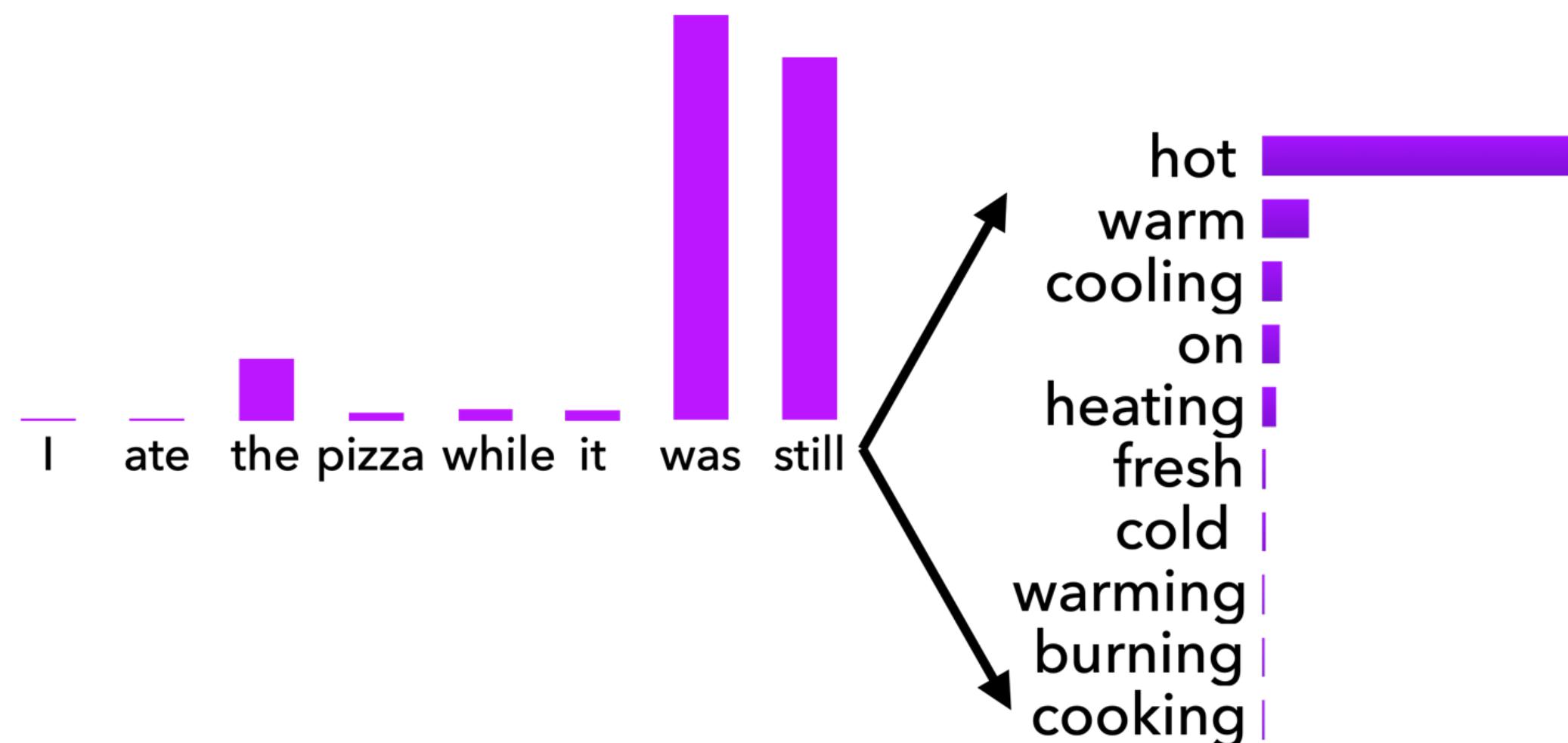


- Increasing k yields more **diverse**, but **risky** outputs
- Decreasing k yields more **safe** but **generic** outputs

Issues with Top-k Sampling



For *flat* distribution,
Top- k Sampling may cut off too **quickly**!



For *peaked* distribution,
Top- k Sampling may also cut off too **slowly**!

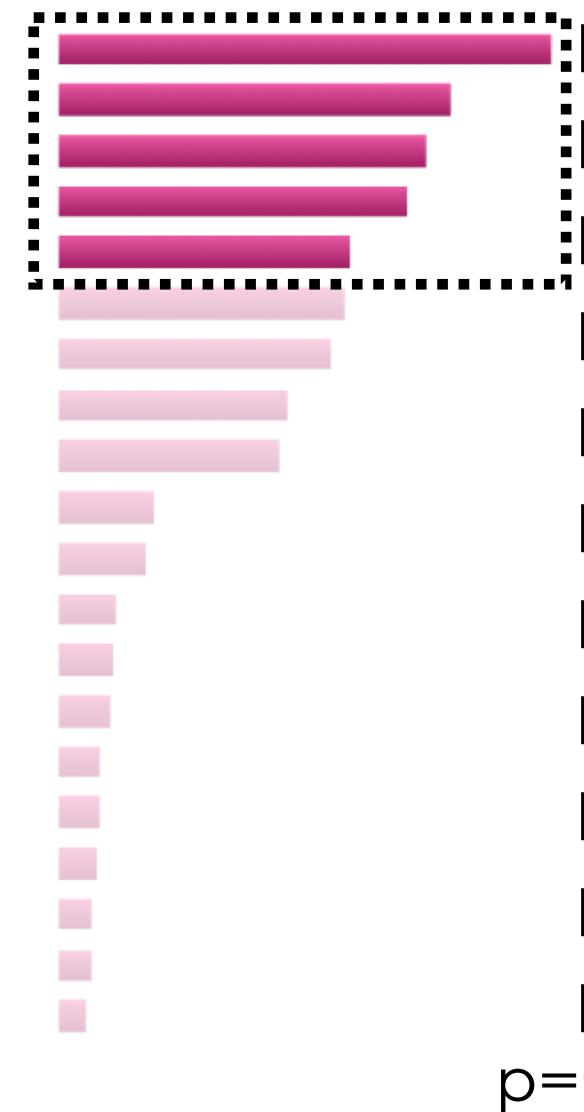
Decoding: Top-p (Nucleus) Sampling

- Problem: The token distributions we sample from are dynamic
 - When the distribution P_t is flat, small k removes many viable options.
 - When the distribution P_t is peaked, large k allows too many options a chance to be selected.
- Solution: Top- p sampling (*Holtzman et al., 2020*)
 - Sample from all tokens in the top p cumulative probability mass (i.e., where mass is concentrated)
 - Varies k according to the uniformity of P_t

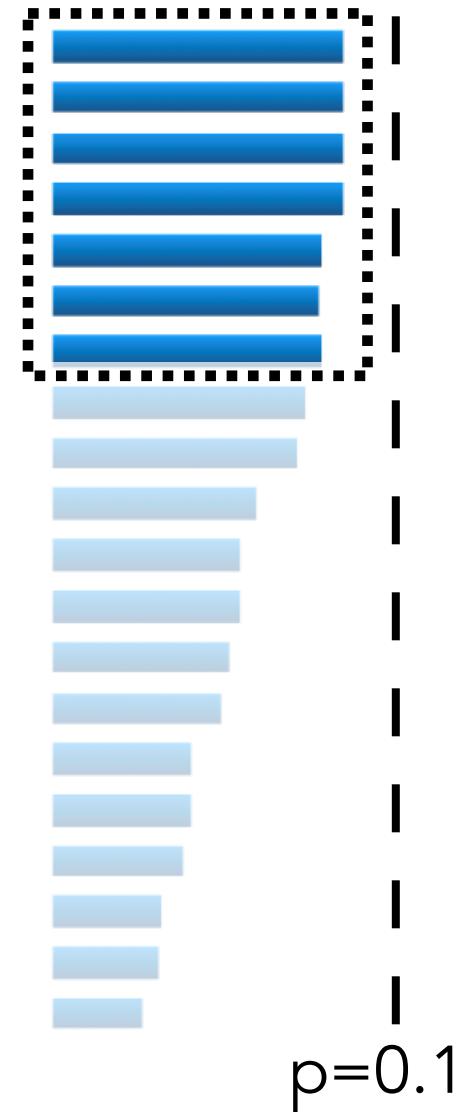
Decoding: Top-p (Nucleus) Sampling

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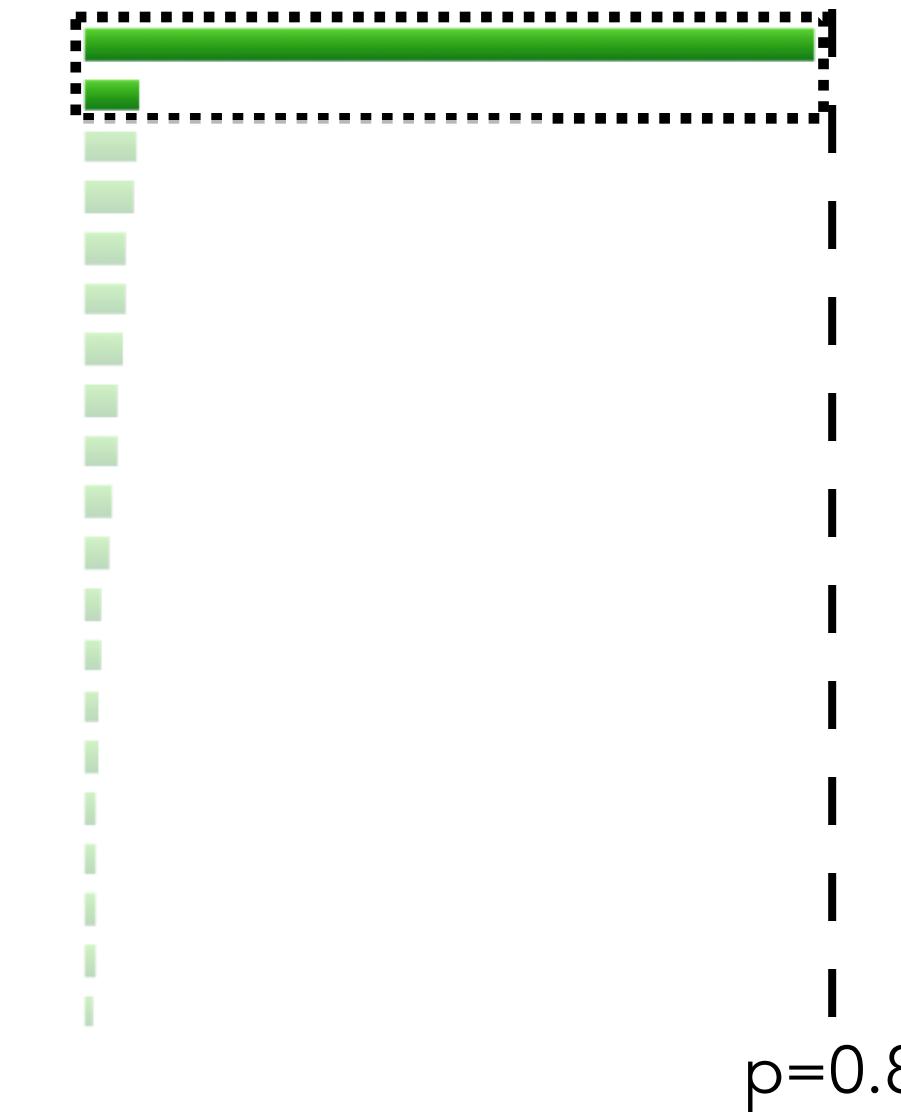
$$P_t(y_t = w | \{y\}_{<t})$$



$$P_t(y_t = w | \{y\}_{<t})$$



$$P_t(y_t = w | \{y\}_{<t})$$



Scaling randomness: Softmax temperature

- Recall: At time step t , model computes a distribution P_t by applying softmax to a vector of scores $S \in \mathbb{R}^{|V|}$

$$P_t(y_t = w \mid \{y_{<t}\}) = \frac{\exp(S_w)}{\sum_{w' \in V} \exp(S_{w'})}$$

- Here, you can apply **temperature hyperparameter τ** to the softmax to rebalance P_t :

$$P_t(y_t = w \mid \{y_{<t}\}) = \frac{\exp(S_w/\tau)}{\sum_{w' \in V} \exp(S_{w'}/\tau)}$$

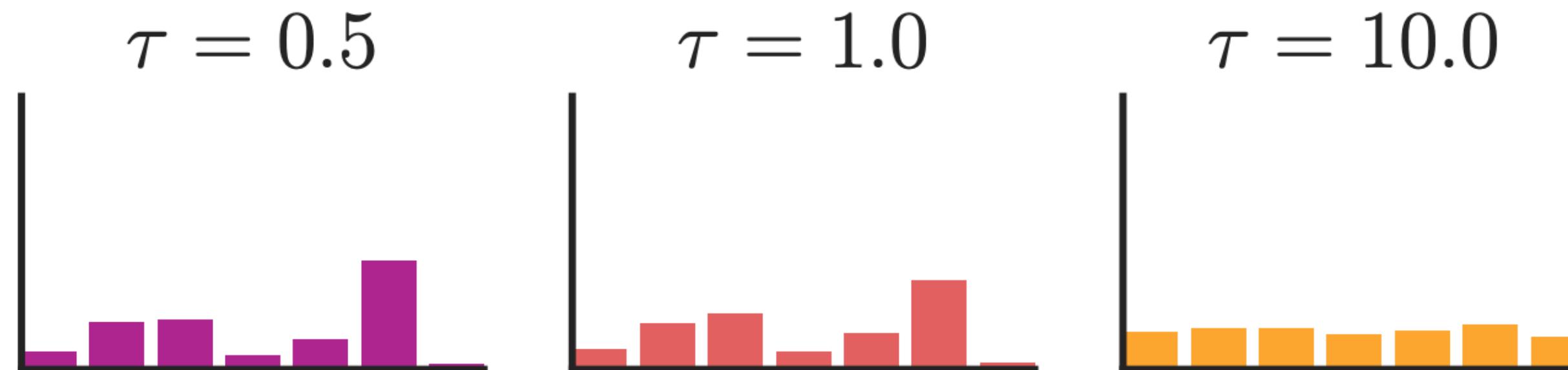
- Raise the **temperature $\tau > 1$** : P_t becomes more **uniform**
 - More diverse output (probability is spread across vocabulary)
- Lower the **temperature $\tau < 1$** : P_t becomes more **spiky**
 - Less diverse output (probability concentrated to the top tokens)

Scaling randomness: Softmax temperature

- You can apply **temperature hyperparameter τ** to the softmax to rebalance P_t :

$$P_t(y_t = w \mid \{y_{<t}\}) = \frac{\exp(S_w/\tau)}{\sum_{w' \in V} \exp(S_{w'}/\tau)}$$

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- Raise the **temperature $\tau > 1$** : P_t becomes more **uniform**
 - More diverse output (probability is spread across vocabulary)
- Lower the **temperature $\tau < 1$** : P_t becomes more **spiky**
 - Less diverse output (probability concentrated to the top tokens)

NOTE: Temperature is a hyperparameter for decoding algorithm, not an algorithm itself! It can be applied for both beam search and sampling methods.

Toward better generation: Re-ranking

- Problem: What if I already have decoded a bad sequence from my model?
- **Decode a bunch of sequences**
 - Sample $n = 10, 20, 50, \dots$ sequences with the same input given
 - Define a score to approximate quality of sequences and **re-rank by this score**
 - Simplest score: **(low) perplexity**
 - Careful! Remember that even the repetitive sequences get low perplexity in general...
 - Re-rankers can evaluate a **variety of properties**:
 - Style (*Holtzman et al., 2018*), Discourse (*Gabriel et al., 2021*), Factuality (*Goyal et al., 2020*), Logical Consistency (*Jung et al. 2022*), and many more
 - Can compose multiple re-rankers together.

Speeding-up generation from LLMs

Speeding-up generation: Speculative Sampling

- Problem: Generating with a large LM takes a long time

- Intuition: Not all tokens are equally hard to generate!



- Idea: Use a generation from small LM to assist large LM generation

* Same idea independently proposed from DeepMind and Google - see *Chen et al., 2023; Leviathan et al., 2023*

Speeding-up generation: Speculative Sampling

- First, sample a draft of length K ($= 5$ in this example) from a small LM M_p

$$y_1 \sim p(\cdot | \underline{x}), y_2 \sim p(\cdot | x, y_1), \dots, y_5 \sim p(\cdot | x, y_1, y_2, y_3, y_4)$$

Input prefix

- Then, compute the token distribution at each time step with a large target LM M_q

$$q(\cdot | x), q(\cdot | x, y_1), \underline{q(\cdot | x, y_1, y_2)}, \dots, q(\cdot | x, y_1, \dots, y_5)$$

Next token distribution of M_q , when given x, y_1, y_2

- Note: This can be computed in a *single forward pass* of M_q (Why?)

- Let's denote $p_i = p(\cdot | x, y_1, \dots, y_{i-1})$ and $q_i = q(\cdot | x, y_1, \dots, y_{i-1})$
e.g., $q_2 = q(\cdot | x, y_1)$, i.e. next token distribution predicted by the target model $M_{q'}$ when given x and y_1

Speeding-up generation: Speculative Sampling

- Now, we can compare the probability of each token assigned by draft model M_p and target model M_q

	Token	y_1	y_2	y_3	y_4	y_5
		dogs	love	chasing	after	cars
Draft model (1B)	p_i	0.8	0.7	0.9	0.8	0.7
Target model (100B)	q_i	0.9	0.8	0.8	0.3	0.8

- Starting from y_1 , decide whether or not to accept the tokens generated by the draft model.

Speeding-up generation: Speculative Sampling

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- Starting from y_1 , decide whether or not to accept the tokens generated by the draft model.
- Case 1: $q_i \geq p_i$
The target model (100B) likes this token, even more than the draft model (which generated it).
=> Accept this token!

Generation after step 1:
dogs

Speeding-up generation: Speculative Sampling

- Now, we can compare the probability of each token assigned by draft model M_p and target model M_q

	Token	y_1	y_2	y_3	y_4	y_5
		dogs	love	chasing	after	cars
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- Starting from y_1 , decide whether or not to accept the tokens generated by the draft model.
- Case 1: $q_i \geq p_i$
The target model (100B) likes this token, even more than the draft model (which generated it).
=> Accept this token!

Generation after step 2:
dogs love

Speeding-up generation: Speculative Sampling

- Now, we can compare the probability of each token assigned by draft model M_p and target model M_q

	Token	y_1	y_2	y_3	y_4	y_5
		dogs	love	chasing	after	cars
Draft model (1B)	p_i	0.8	0.7	0.9	0.8	0.7

	Token	y_1	y_2	y_3	y_4	y_5
		dogs	love	chasing	after	cars
Target model (100B)	q_i	0.9	0.8	0.8	0.3	0.8

- Case 2: $q_i < p_i$ (accept)

Target model doesn't like this token as much as the draft model...

=> Accept it with the probability $\frac{q_i}{p_i}$

Generation after step 3:
dogs love chasing

In this example, assume
we accepted it with
prob=0.8/0.9

Speeding-up generation: Speculative Sampling

- Now, we can compare the probability of each token assigned by draft model M_p and target model M_q

	Token	y_1	y_2	y_3	y_4	y_5
		dogs	love	chasing	aft	years
Draft model (1B)	p_i	0.8	0.7	0.9	0.8	0.7

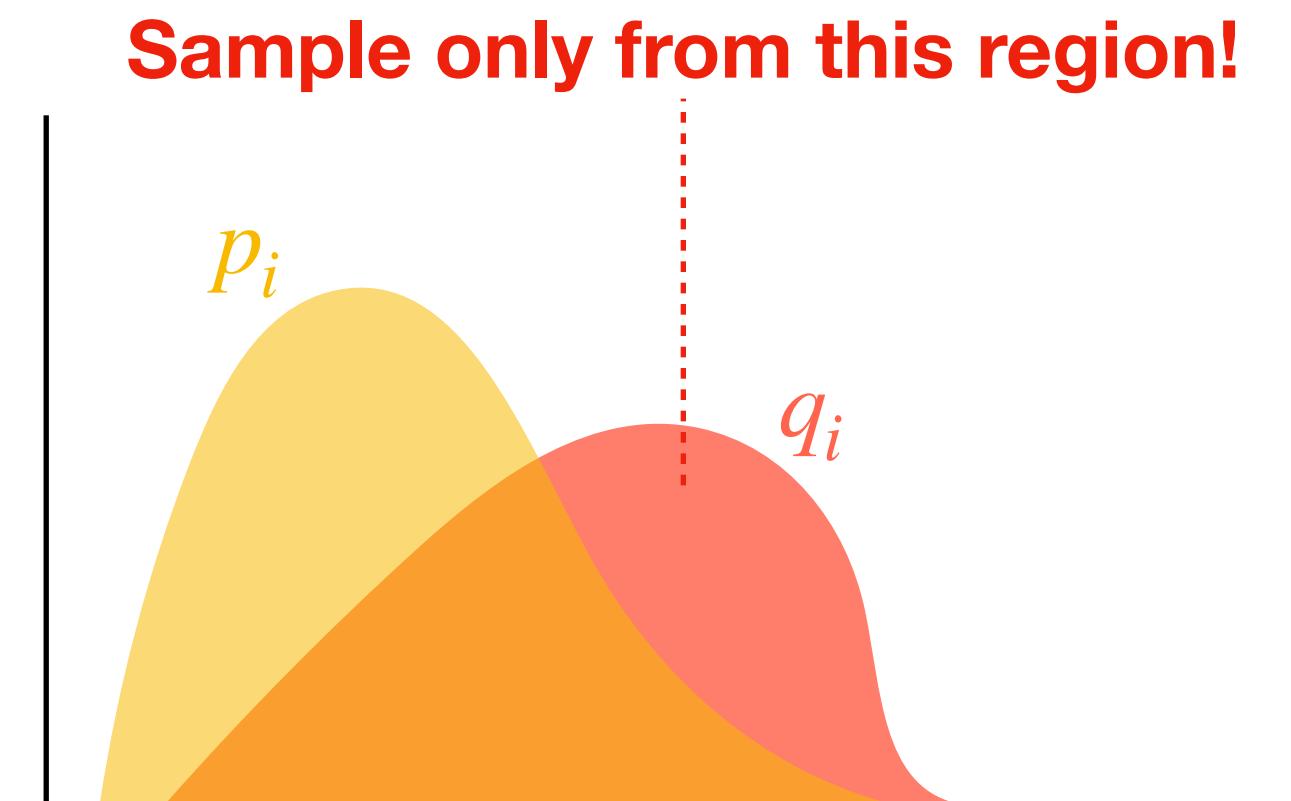
	Token	y_1	y_2	y_3	y_4	y_5
		dogs	love	chasing	aft	years
Target model (100B)	q_i	0.9	0.8	0.8	0.8	0.8

- Case 3: $q_i < p_i$ (reject)

If $q_i \ll p_i$, we likely would have rejected it.

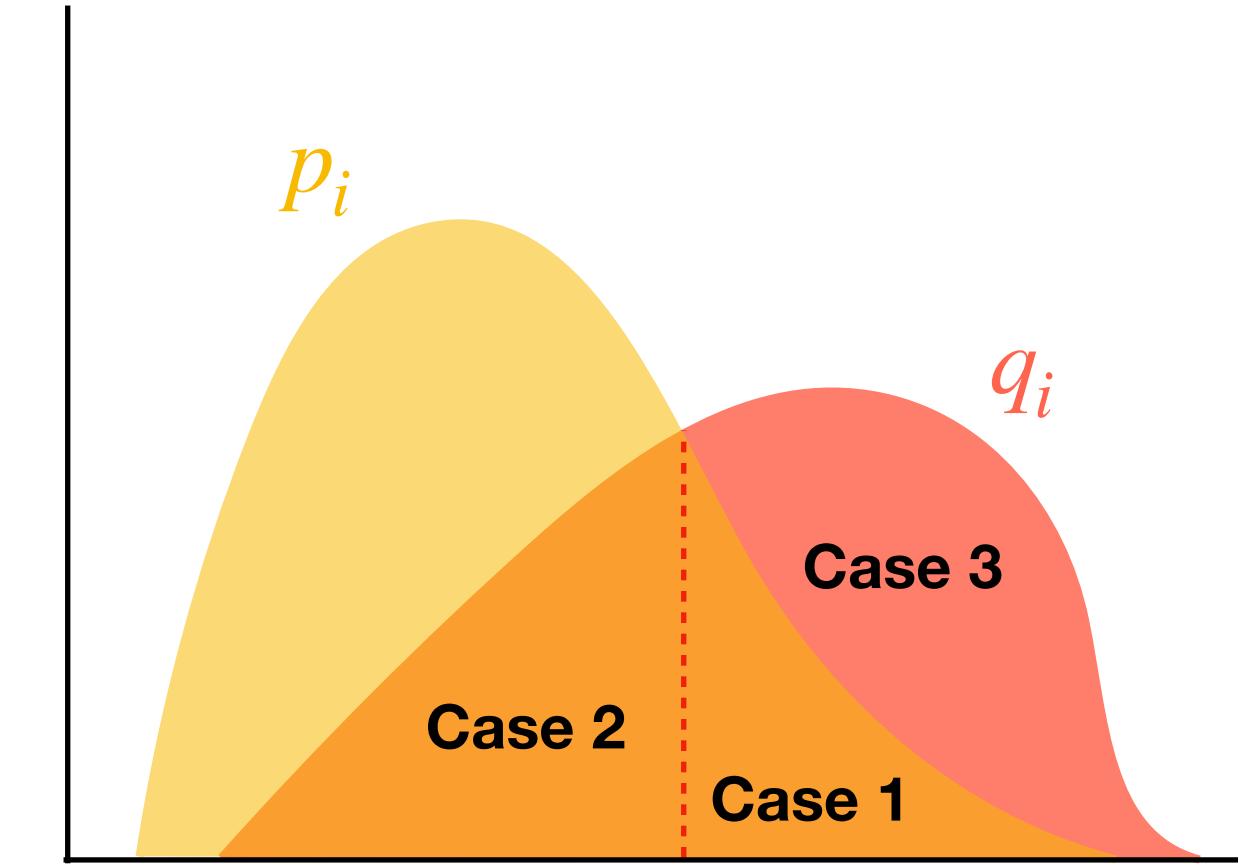
In this case, we sample a **new token from target model**.

- Specifically, we sample from $(q_i - p_i)_+$



Speeding-up generation: Speculative Sampling

- But why specifically $(q_i - p_i)_+$?
because our goal: to **cover target LM distribution** q_i .
- Case 1: $q_i \geq p_i$
Accept this token.
- Case 2: $q_i < p_i$ (accept)
Accept it with the probability $\frac{q_i}{p_i}$
- Case 3: $q_i < p_i$ (reject)
The only remaining case: if token rejected, we sample a new token.
 $(q_i - p_i)_+$ is the only region left to cover q_i !



Note: This sampling procedure, though sampling from small LM (p_i), has the same effect as sampling from target LM (q_i). Formal proof in Appendix I of *(Chen et al., 2023)*

Speeding-up generation: Speculative Sampling

- **Speculative sampling** uses idea of [rejection sampling](#).
 - To sample from a [easy-to-sample distribution p](#) (small LM), in order to approximate sampling from a [more complex distribution q](#) (large LM).
- Using 4B LM as a [draft model](#) and 70B LM as a [target model](#), we get **2~2.5x faster decoding speed** with negligible performance difference!
- Considerations before use
 - M_p and M_q should be pre-trained with the [same tokenization scheme!](#)
(e.g., GPT-2 and GPT- 3 would work, but not GPT-3 and LLaMa-7B)
 - [Hardware config](#) matters: If you have 100 GPUs, running large model can actually be faster
(rather than waiting for a small draft model that only takes up 10 GPU... => [GPU utilization bottleneck](#), see page 5-6 in Chen et al.)

Decoding: Takeaways

- Decoding is still a challenging problem in NLG - there's a lot more work to be done!
- Different decoding algorithms can allow us to inject biases that encourage different properties of coherent natural language generation
- Some of the most impactful advances in NLG of the last few years have come from simple but effective modifications to decoding algorithms

Training LLMs to avoid exposure bias in generation

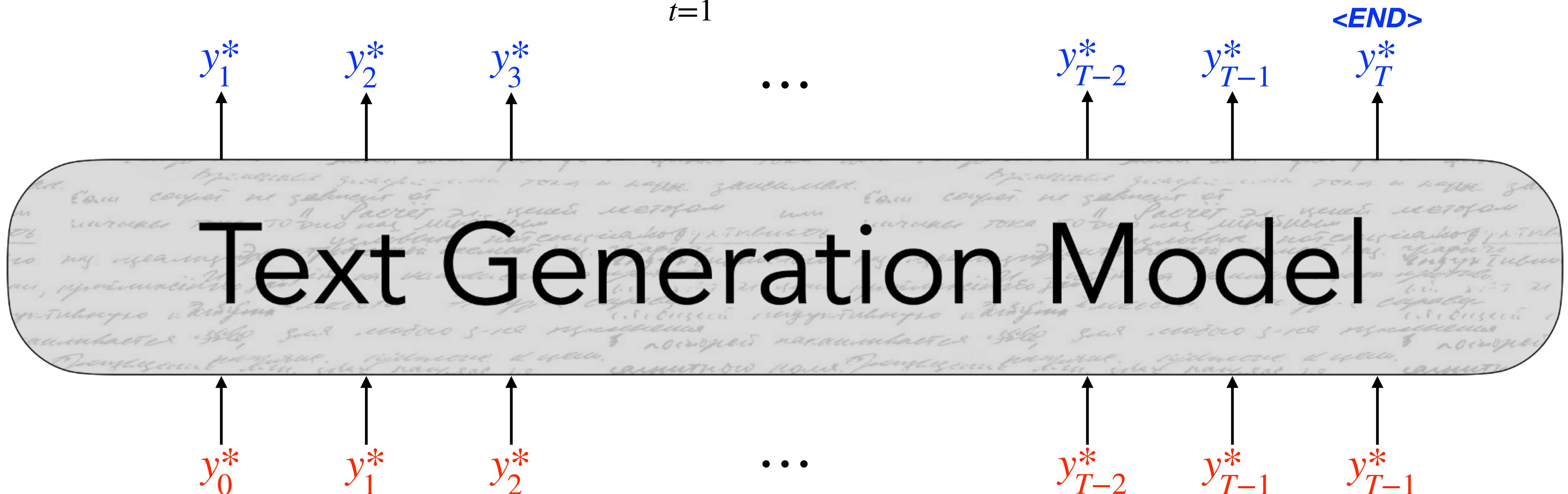
Issues with teacher forcing training of LLMs

- *Teacher forcing* is still the main algorithm for training text generative models
- **Diversity** is an issue with sequences generated from teacher-forced models
 - Unlikelihood training can help in discouraging undesirable behaviors

Recall: Teacher-forcing

- Trained to generate the next word y_t^* given a set of preceding words $\{y^*\}_{<t}$

$$L = - \sum_{t=1}^T \log P(y_t^* | \{y^*\}_{<t})$$



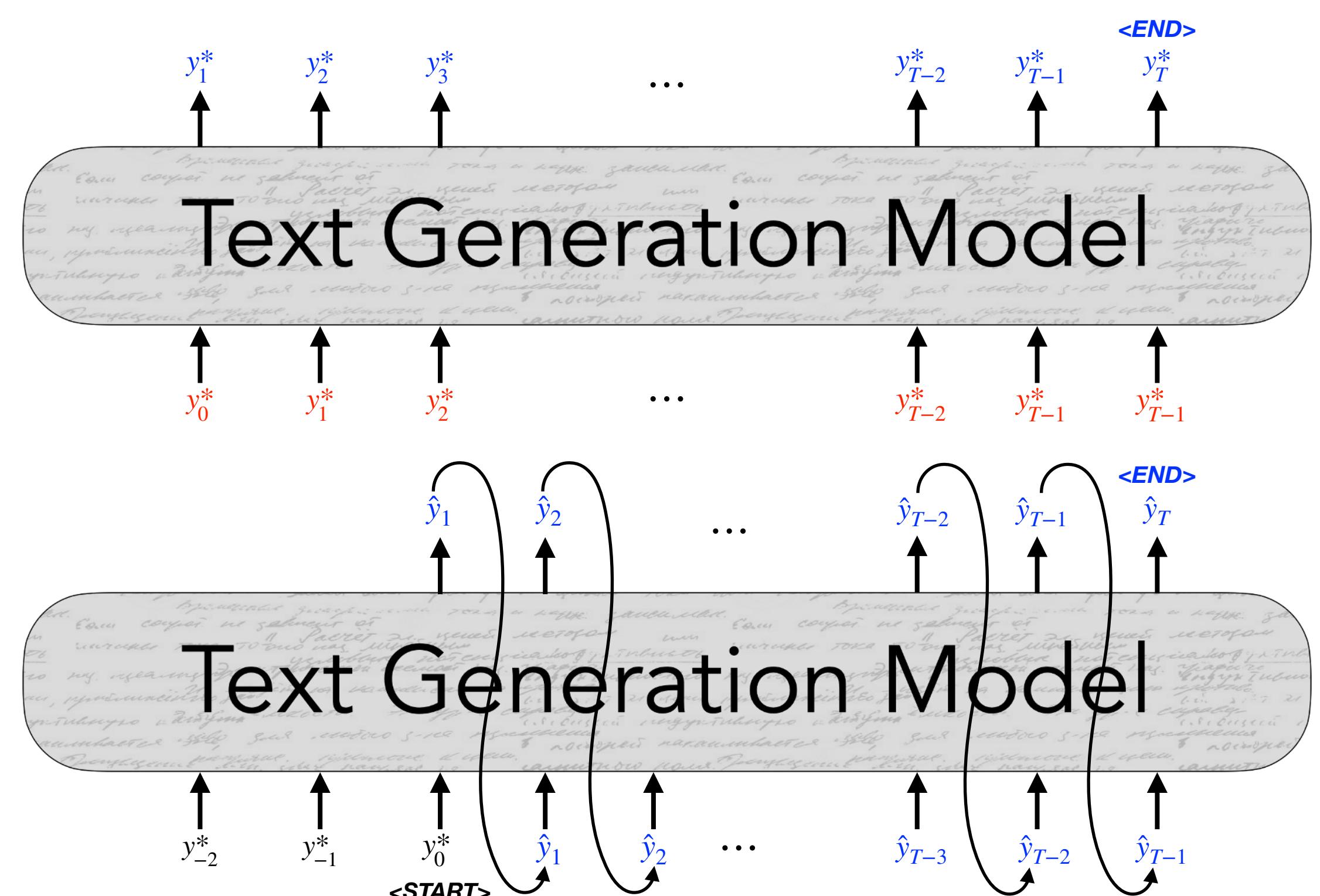
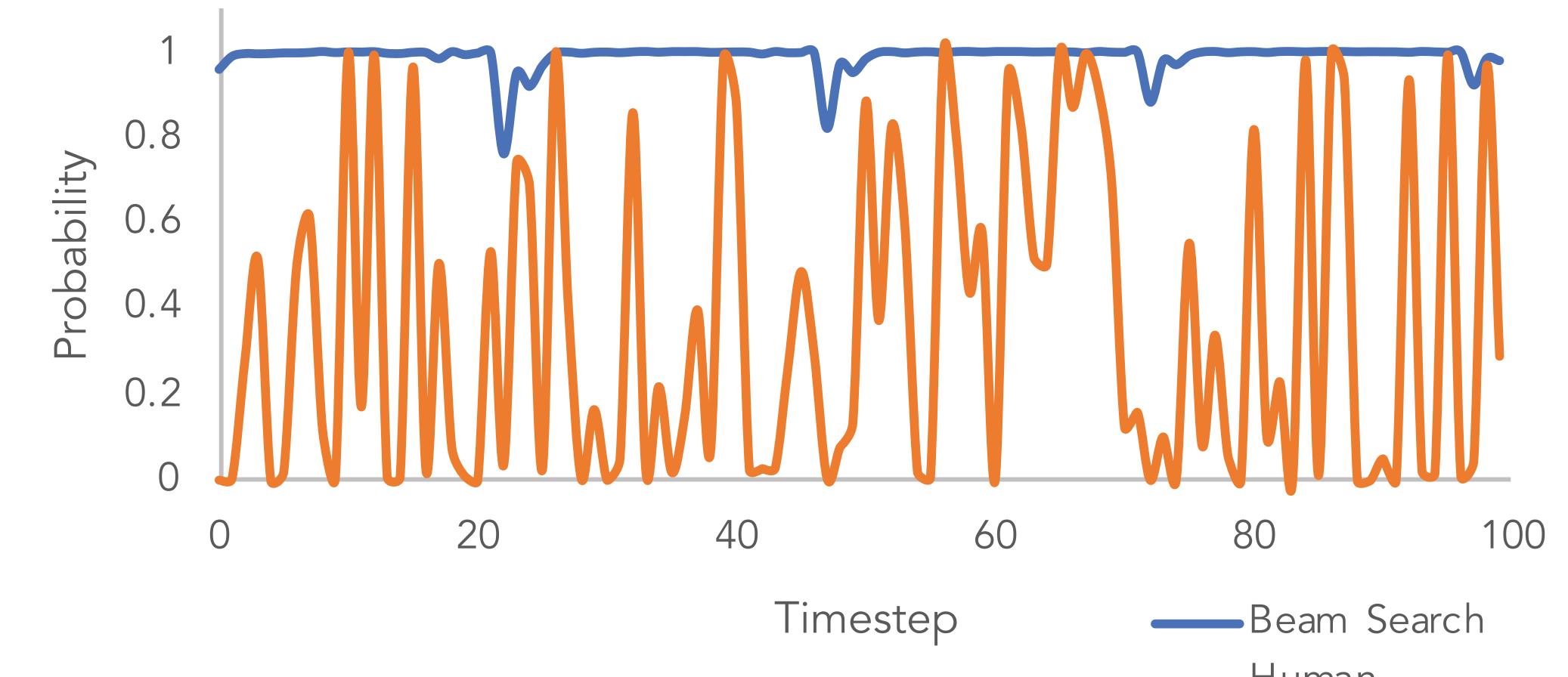
Exposure Bias

- Training with teacher forcing leads to *exposure bias* at generation time
 - During training, our model's inputs are gold context tokens from real, human-generated texts

$$L_{MLE} = -\log P(y_t^* | \{y^*\}_{<t})$$

- At generation time, our model's inputs are previously-decoded tokens

$$L_{dec} = -\log P(\hat{y}_t | \{\hat{y}\}_{<t})$$



Exposure Bias Solutions

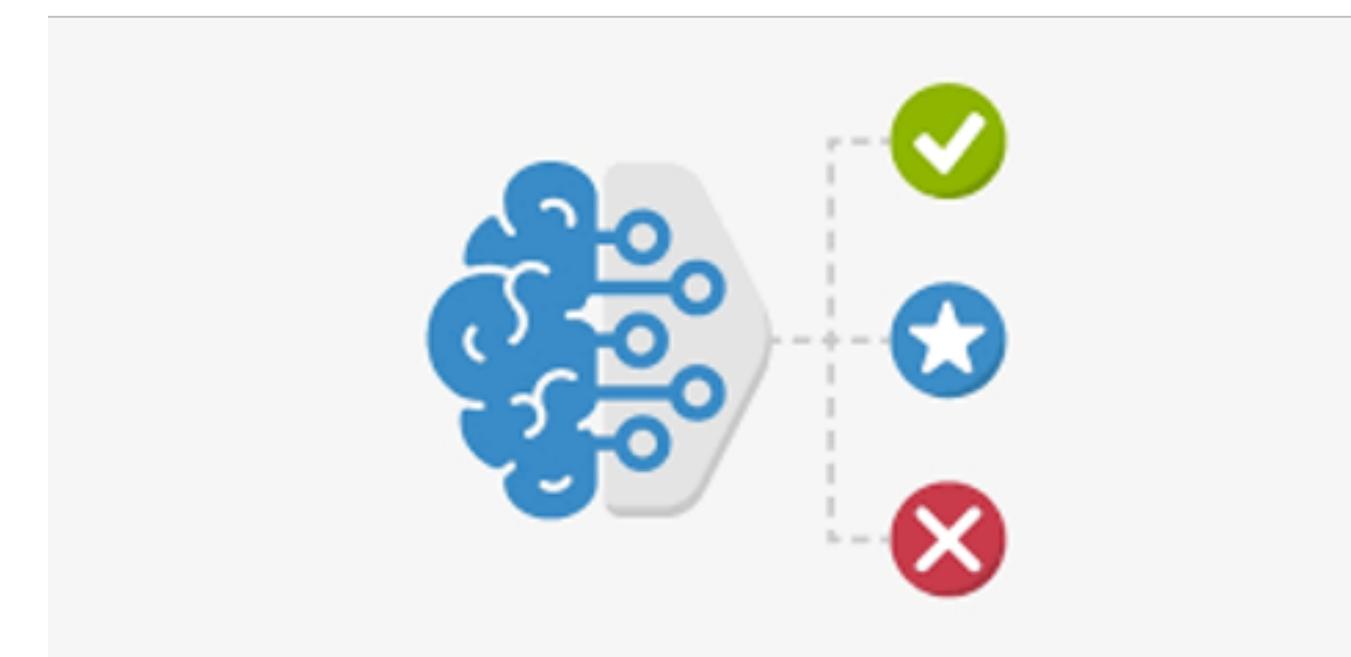
- Scheduled Sampling (*Bengio et al., 2015*)
 - With some probability p , decode a token and feed that as the next input, rather than the gold token.
 - Increase p over the course of training
 - Leads to improvement in practice, but can lead to a strange training objective
- Dataset Aggregation (*a.k.a. DAgger; Ross et al., 2011*)
- Retrieval Augmentation (*Guu*, Hashimoto* et al., 2018*)
- Reinforcement Learning...

Evaluating natural language generation

Types of text evaluation methods

Ref: They walked **to the grocery store.**
Gen: **The woman went to the hardware store.**

Content Overlap Metrics



Model-based Metrics

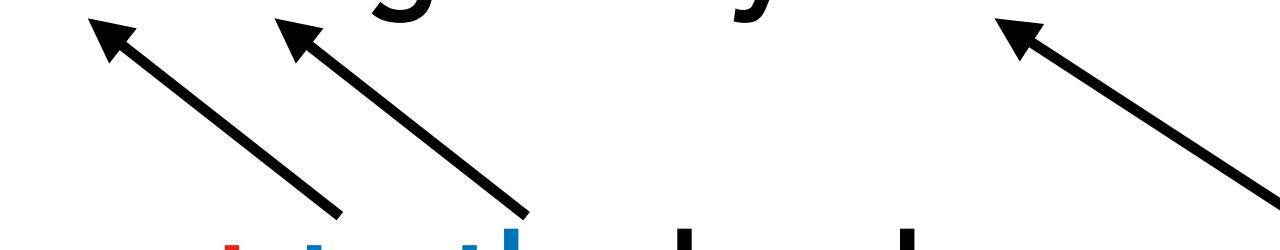


Human Evaluation

Content overlap metrics

Ref: They walked **to the grocery store.**

Gen: **The woman went to the hardware store.**



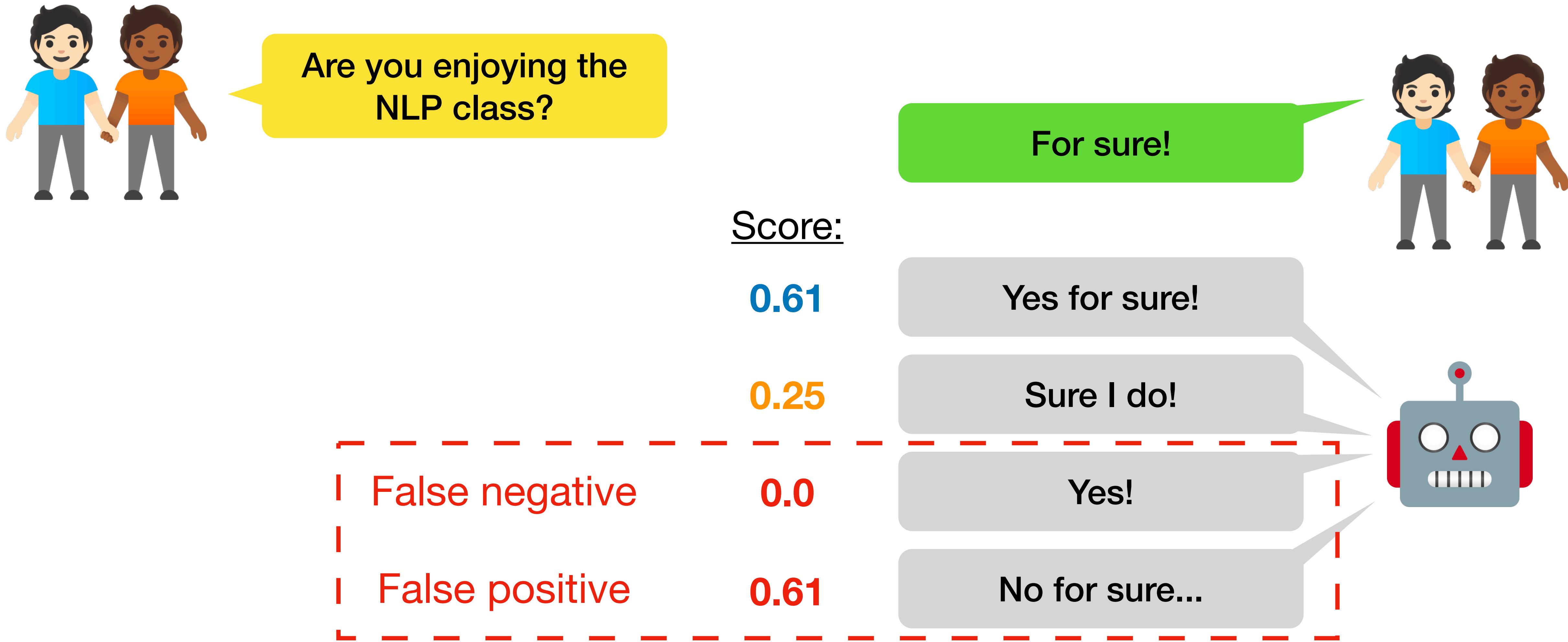
- Compute a score that indicates the similarity between *generated* and *gold-standard* (often human-written) text
- Fast and efficient; widely used (e.g. for MT and summarization)
- Dominant approach: *N-gram overlap* metrics
 - e.g., BLEU, ROUGE, METEOR, CIDEr, etc.

Content overlap metrics

- Dominant approach: *N-gram overlap* metrics
 - e.g., BLEU, ROUGE, METEOR, CIDEr, etc.
- Not ideal even for less open-ended tasks - e.g., machine translation
- They get progressively much worse for more open-ended tasks
 - Worse for summarization, as longer summaries are harder to measure
 - Much worse for dialogue (in how many ways can you respond to your friend?)
 - Much, much worse for story generation, which is also open-ended, but whose sequence length can make it seem you're getting decent scores!

A simple failure case

- N-gram overlap metrics have no concept of **semantic relatedness!**



A more comprehensive failure analysis

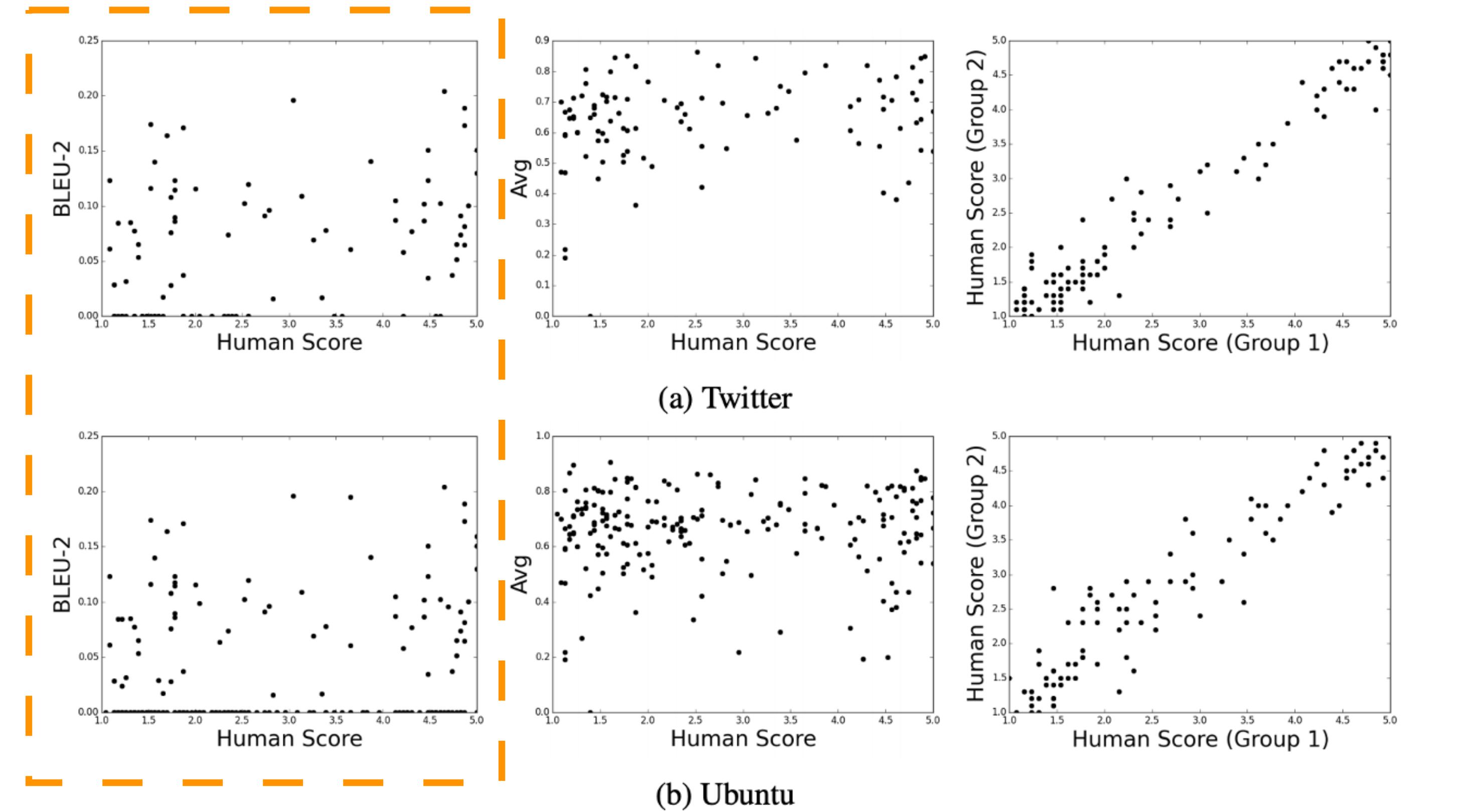
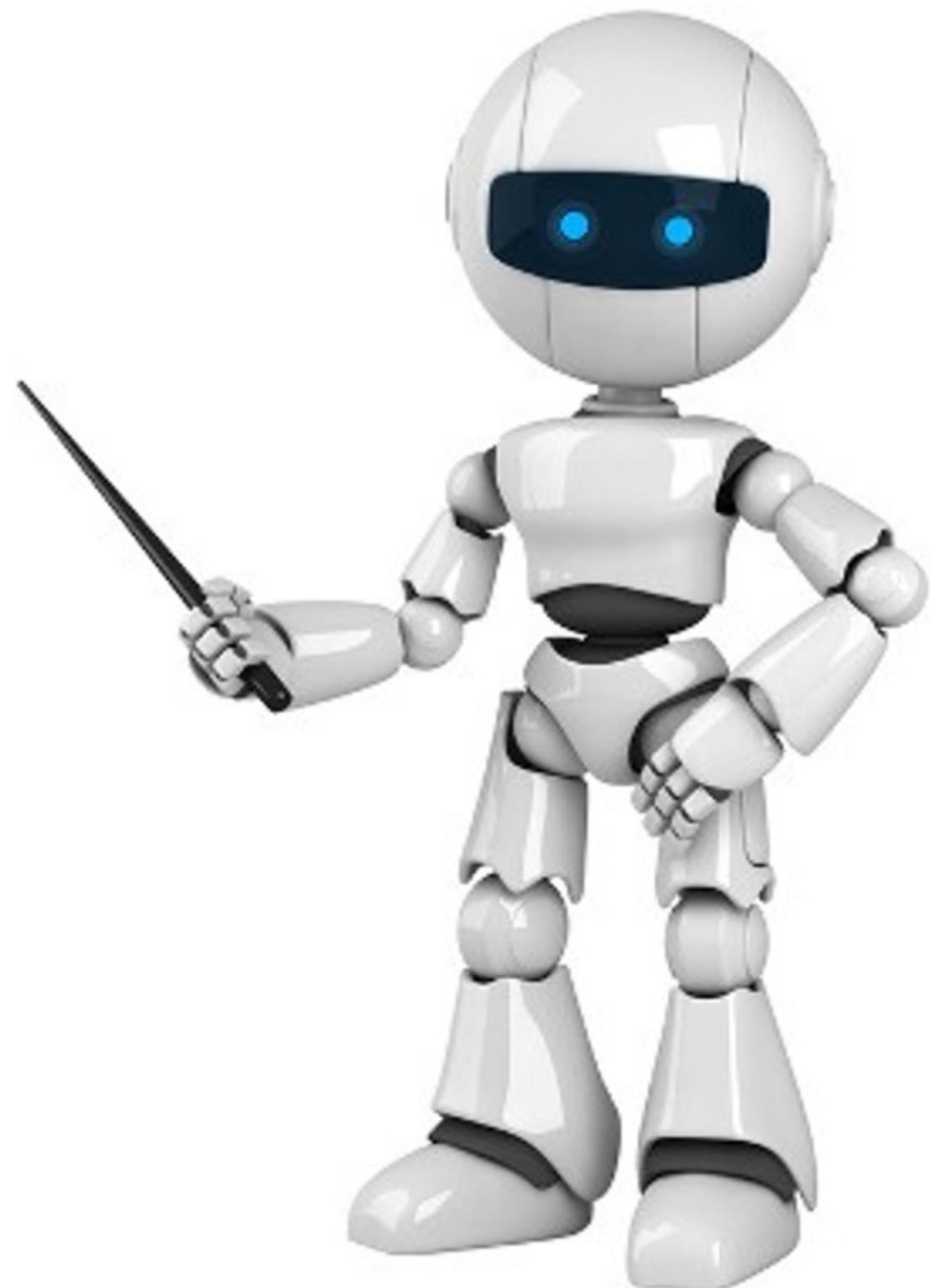


Figure 1: Scatter plots showing the correlation between metrics and human judgements on the Twitter corpus (a) and Ubuntu Dialogue Corpus (b). The plots represent BLEU-2 (left), embedding average (center), and correlation between two randomly selected halves of human respondents (right).

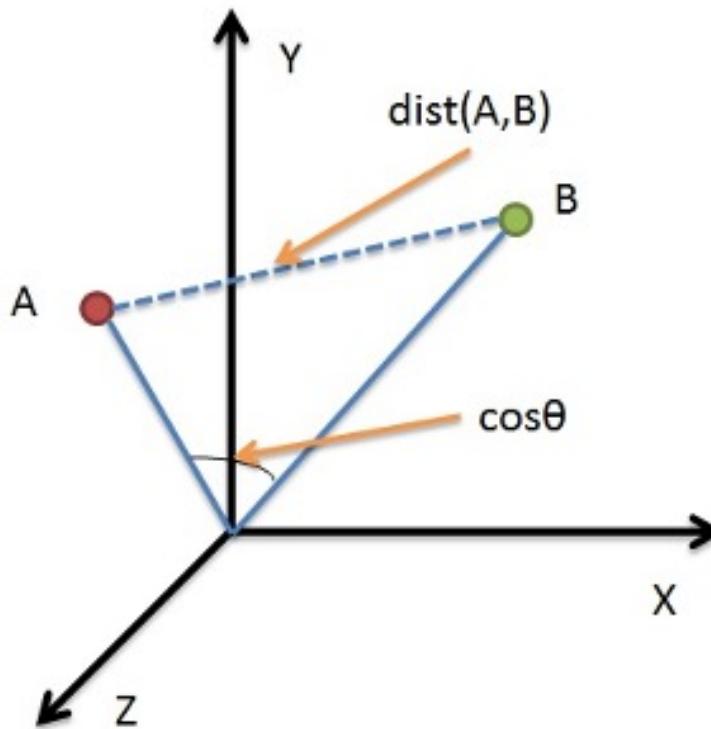
- Higher n -gram overlap does not imply higher **human score**.

Model-based metrics to capture more semantics

- Use learned representation of words and sentences to compute semantic similarity between generated and reference texts
- No more n-gram bottleneck: text units are represented as embeddings!
- Even though embeddings are pre-trained, distance metrics used to measure similarity can be fixed.



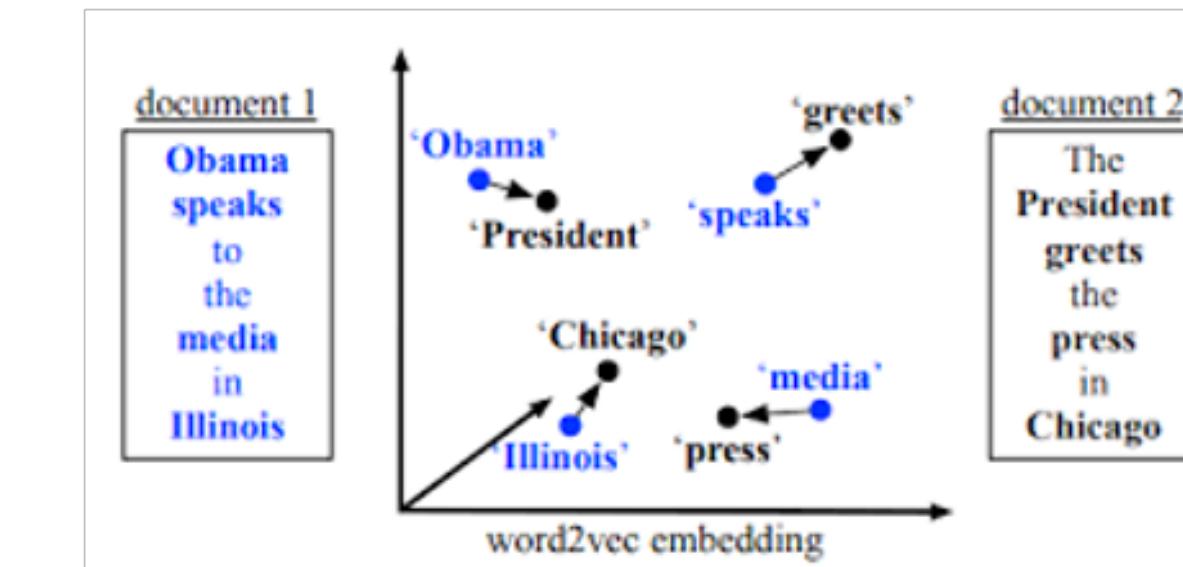
Model-based metrics: Word distance functions



Vector Similarity

Embedding-based similarity for semantic distance between text.

- Embedding Average (*Liu et al., 2016*)
- Vector Extrema (*Liu et al., 2016*)
- MEANT (*Lo, 2017*)
- YISI (*Lo, 2019*)



Word Mover's Distance

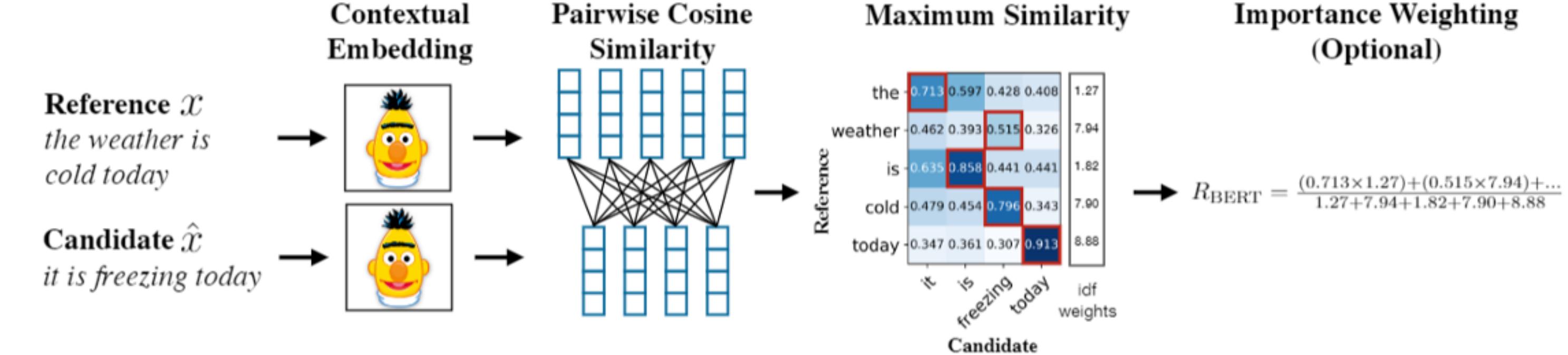
Measures the distance between two sequences using word embedding similarity matching.

- (*Kusner et al., 2015; Zhao et al., 2019*)

BERTSCORE

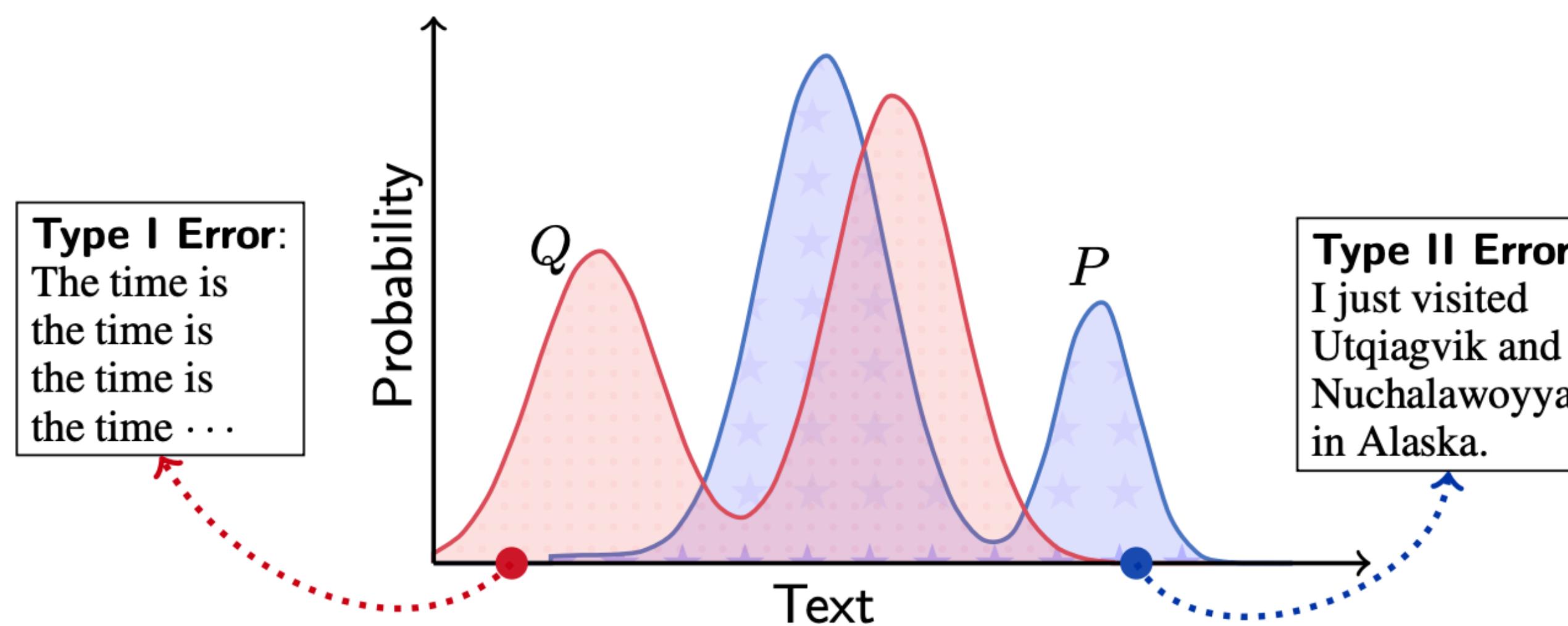
Uses pre-trained contextual embeddings from BERT and matches words in candidate and reference sentences by cosine similarity.

- (*Zhang et al., 2019*)



MAUVE: Beyond single sample matching

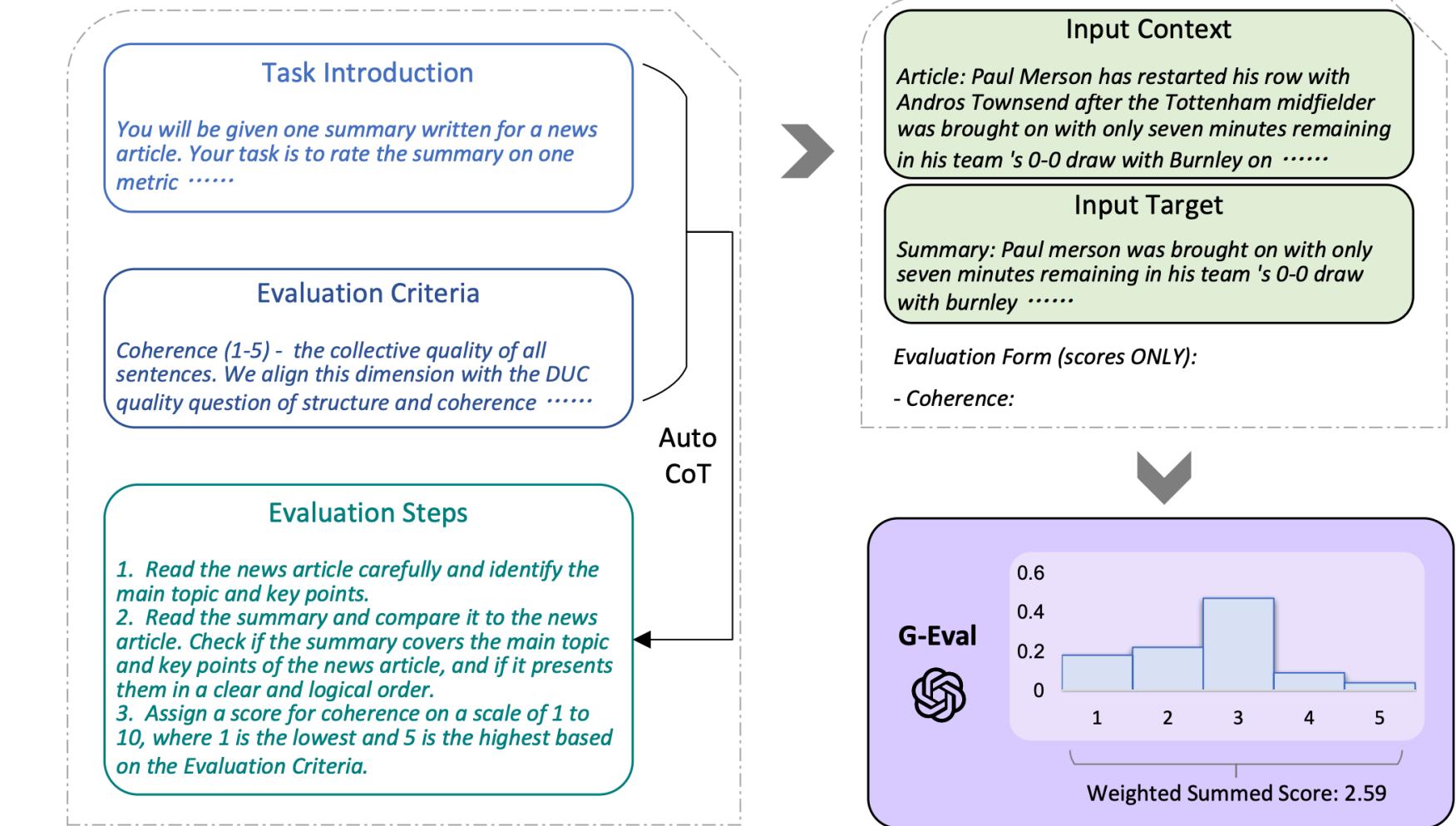
- In open-ended generation, comparing with a single reference may not say much.
Can we instead compare the distribution of machine text vs. human text?
- **MAUVE** (*Pillutla et al., 2021*)
 - Computes the information divergence between the human text distribution P and the machine text distribution Q



- If P and Q are close, KL divergence will be lower, thus the divergence curve will be higher
- **MAUVE(P, Q):** Area under the divergence curve
(value in 0~1,
higher is better!)

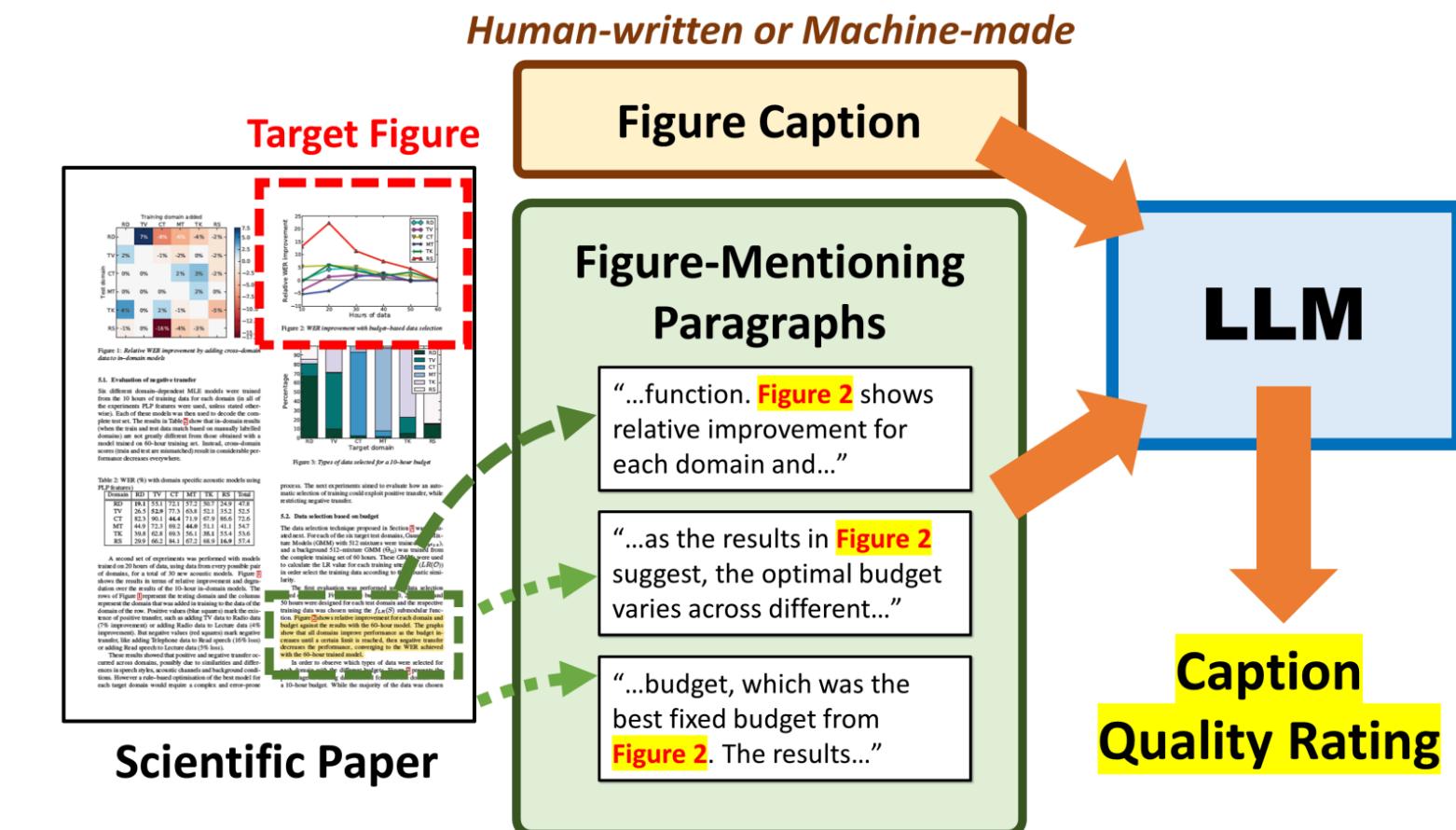
Model-based metrics: LLM as evaluator

- Directly prompt LLM (GPT-4) to evaluate generated text.
 - Can be **customized** with evaluation criteria
 - (Often) better correlation with human evaluators than task-specific metrics (e.g. ROUGE)
 - (Often) is **cheaper** than human evaluation



Liu et al. 2023

- Limitations
 - Brittleness: LLM evaluation can significantly vary when **given different prompts!**
 - Potential **self-bias** - LLMs may prefer what LLMs have generated...



Hsu et al. EMNLP Findings, 2023

Human evaluations



- Automatic metrics fall short of matching human decisions
- Most important form of evaluation for text generation systems
- Gold standard in developing new automatic metrics
 - Better automatic metrics will better correlate with human judgements!

Human evaluations

- Sounds easy, but hard in practice: [Ask humans](#) to evaluate the quality of text
- Typical evaluation dimensions:
 - fluency
 - coherence / consistency
 - factuality and correctness
 - commonsense
 - style / formality
 - grammaticality
 - typicality
 - redundancy
 - ...

Note: Don't compare human evaluation scores across different studies

Even if they claim to evaluate on the same dimensions!

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Chatbot Arena

- Chatbot Arena: An Open Platform for Evaluating LLMs by Human Preference
- <https://arena.lmsys.org>

LMSYS Chatbot Arena Leaderboard

| Vote | Blog | GitHub | Paper | Dataset | Twitter | Discord |

LMSYS Chatbot Arena is a crowdsourced open platform for LLM evals. We've collected over 400,000 human preference votes to rank LLMs with the Elo ranking system.

Arena Elo Full Leaderboard

Total #models: 73. Total #votes: 408144. Last updated: March 13, 2024.

Contribute your vote 🎉 at chat.lmsys.org! Find more analysis in the [notebook](#).

Rank	Model	Arena Elo	95% CI	Votes	Organization	License	Knowledge Cutoff
1	GPT-4.1106-preview	1251	+5/-4	48226	OpenAI	Proprietary	2023/4
1	GPT-4.0125-preview	1249	+5/-6	22282	OpenAI	Proprietary	2023/12
1	Claude-3...Opus	1247	+6/-6	14854	Anthropic	Proprietary	2023/8
4	Bard...Gemini.Pho	1202	+6/-7	12623	Google	Proprietary	Online
4	Claude-3...Sonnet	1190	+6/-6	14845	Anthropic	Proprietary	2023/8
5	GPT-4.0314	1185	+4/-6	27245	OpenAI	Proprietary	2021/9
7	GPT-4.0613	1159	+4/-5	43783	OpenAI	Proprietary	2021/9
7	Mistral-Large-2402	1155	+5/-6	18959	Mistral	Proprietary	Unknown
8	Qwen1.5-72B-Chat	1146	+4/-5	16729	Alibaba	Qianwen LICENSE	2024/2
8	Claude-1	1145	+5/-6	21929	Anthropic	Proprietary	Unknown
8	Mistral-Medium	1145	+5/-4	23931	Mistral	Proprietary	Unknown

Chatbot Arena: Benchmarking LLMs in the Wild

| Blog | GitHub | Paper | Dataset | Twitter | Discord |

Rules

- Ask any question to two anonymous models (e.g., ChatGPT, Claude, Llama) and vote for the better one!
- You can continue chatting until you identify a winner.
- Vote won't be counted if model identity is revealed during conversation.

Arena Elo Leaderboard

We collect 400K+ human votes to compute an Elo-based LLM leaderboard. Find out who is the 🏆 LLM Champion!

Chat now!

Expand to see the descriptions of 32 models

Model A Model B

when was hku founded?

The University of Hong Kong (HKU) was founded in 1911. It is the oldest tertiary education institution in Hong Kong. HKU was established as a colonial-style university with the mission of providing higher education to the local Chinese population and promoting the development of Hong Kong. Today, HKU is a leading research-intensive university in Asia, known for its strong academic programs and research excellence in various fields.

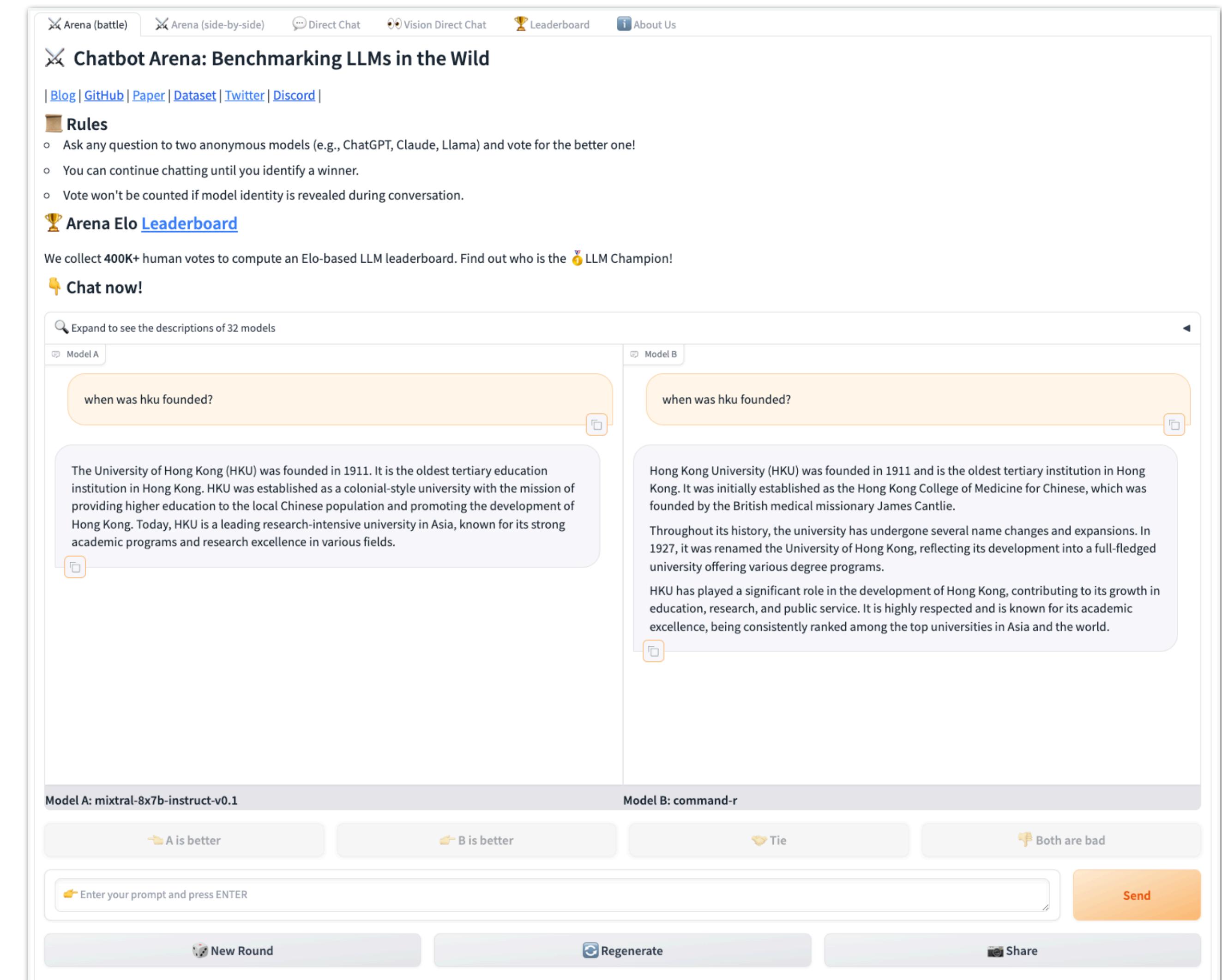
Hong Kong University (HKU) was founded in 1911 and is the oldest tertiary institution in Hong Kong. It was initially established as the Hong Kong College of Medicine for Chinese, which was founded by the British medical missionary James Cantlie. Throughout its history, the university has undergone several name changes and expansions. In 1927, it was renamed the University of Hong Kong, reflecting its development into a full-fledged university offering various degree programs. HKU has played a significant role in the development of Hong Kong, contributing to its growth in education, research, and public service. It is highly respected and is known for its academic excellence, being consistently ranked among the top universities in Asia and the world.

Model A: mistral-8x7b-instruct-v0.1 Model B: command-r

A is better B is better Tie Both are bad

Enter your prompt and press ENTER

New Round Regenerate Share



Evaluation: Takeaways

- *Content-overlap metrics* provide a good starting point for evaluating the generation quality, but they're **not good enough on their own**
- *Model-based metrics* can be more correlated with human judgment, but often are **not interpretable**
- Human judgments are critical
 - But humans are **inconsistent!**
- In many cases, the best judge of output quality is **YOU!**
 - **Look at the actual generations - don't just rely on numbers.**
 - **Publicly release large samples of outputs from your system!**

Concluding Thoughts

- Interacting with NLG systems quickly **shows their limitations**
- Even in tasks with more progress, there are **still many improvements ahead**
- Evaluation remains a huge challenge
 - We need better ways to **automatically evaluate NLG systems**
- One of the **most exciting areas** of NLP to work in!