

Smart Upsell

Advanced

User guide



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Description

Smart Upsell simple allows you to create upsell offers in cart and in product page.

We have done our best to make this module as functional and stable as possible.

Nevertheless, before placing it on your production site, it is your responsibility to test it in pre production environment to verify that it corresponds to your needs and that you understand its behavior.

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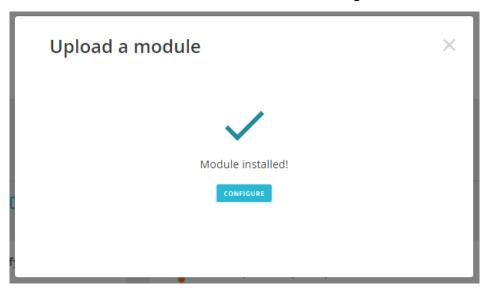
Installation guide

PrestaShop way

- Log into BackOffice.
- Navigate to Modules -> Modules manager menu
- Click on Upload a module button, dialog box will appear



- Drag & drop smartupselladvanced.zip file in to Upload a module dialog.
- You will receive Module installed! success message:



FTP way

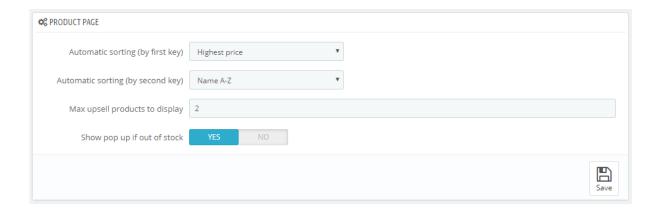
- Download smartupselladvanced.zip file to your computer
- Extract it
- Upload smartupselladvanced folder into PrestaShop modules directory
- Log into BackOffice
- Navigate to Modules -> Modules Catalog menu
- Type module name in the search.
- Hit the Install button to finish installation



Settings

There are two blocks in settings tab. One block is for product page and another block for cart page.

Product page settings



Automatic sorting by first and second keys are used to determine which product to show first as upsell, which product to show second as upsell and so on.

Possible sorting values:

- Highest price;
- Lowest price;
- Highest discount;
- Lowest discount;
- Name A-Z;
- Name Z-A;
- Newest;
- Oldest;
- Highest quantity;
- Lowest quantity.

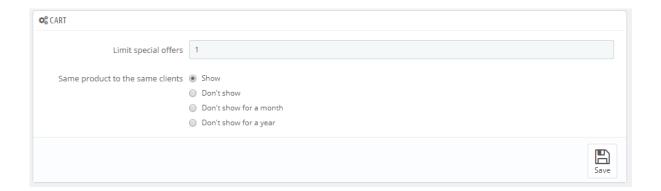
Products firstly are sorted by the first key then first key is identical they are sorted by second key



Max upsell product to display – determines how many products to show in product page if there are more possible products.

Show pop up if out of stock – by default upsells are shown in a product footer hook, however if products are out of stock, pop-up can be shown to encourage clients to pick similar products instead of the one that is out of stock.

Cart page settings



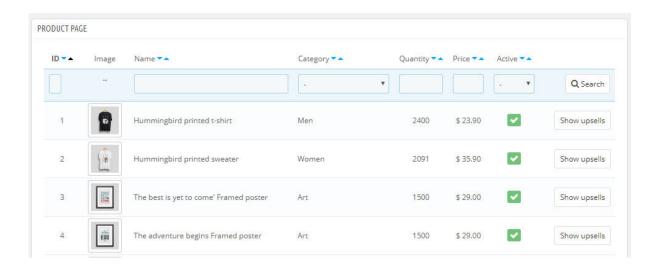
Limit special offer – how many special offers to show for one customer. We recommend to limit to a small number (1-3) not to overwhelm the customer.

Same product to the same clients – if client chooses to ignore the offer what we should do? There are four possible options:

- Show always show the same offers
- Don't show never show the same offers
- Don't show for a month don't show the same offer to the same client for one month.
- Don't show for a year don't show the same offer to the same client for one year.



Product page tab



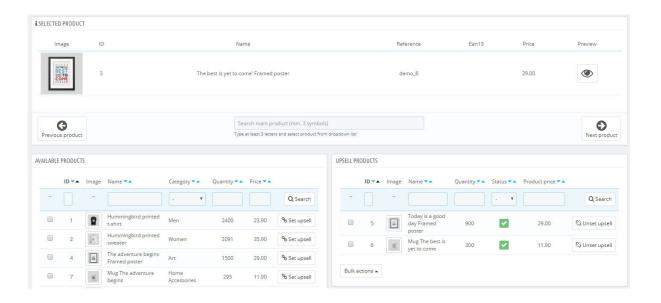
Product page displays a list of all products of the shop with the following items:

- ID product id;
- Image image of the product;
- Name name of the product;
- Category main category of the product;
- Quantity total amount of product with all attributes;
- Price main price of the product;
- Active is the product visible for the customer.
- Show upsells action that allows you to manage upsells in the product page for selected product.



Upsells management

When you click Show upsells you will be redirected to new screen.



Top block shows information about you selected product. It also allows to move you forward / backward between products and to search next product you want to set upsells to.

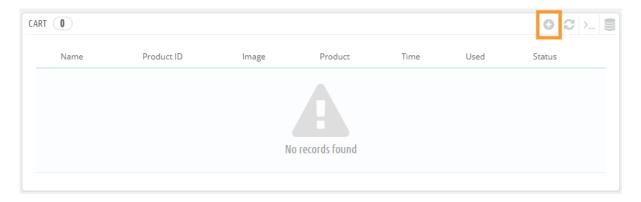
Bottom left block shows all products of the shop (except upsells).

Bottom right block shows product that are set as upsell in product page for selected product.

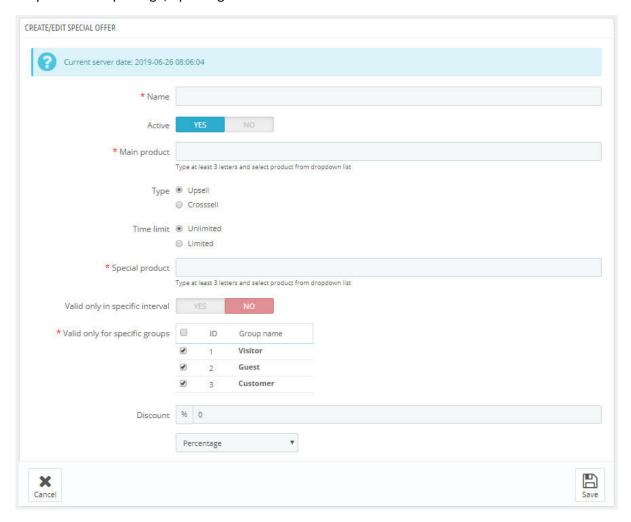


Cart tab

When you first-time open Cart tab it will be empty. If you want to add new upsells, you'll need to click the plus sign.



When you click the plus sign, upselling creation form will load.





Name – this meant only for you to better manage special offers.

Active – you can disable/enable orders.

Main product – product that will have special offer. You have to start typing and products will be suggested to you.

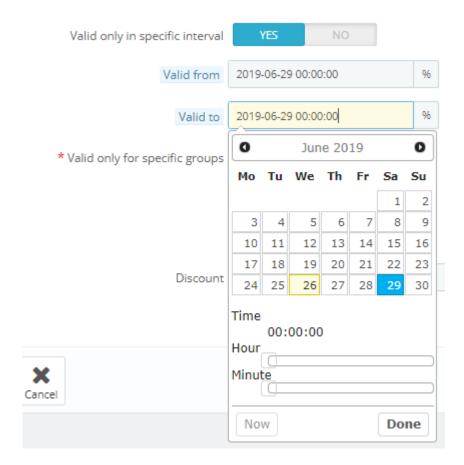
Type can be Upsell or cross-sell. If you choose upsell, when product (main product) existing in the cart will be removed and replaced with special offer (special product). If you choose cross-sell, special product will be added to the cart next to other products that were already in the cart.

Time limit – how long is the offer shown to the customer. Default is unlimited, however if you want to create urgency you can limit how long the offer will be shown in the cart. Default is 180 seconds (3 minutes).

Special product – product that will be offered as a special offer. You have to start typing and products will be suggested to you.

Valid only in specific interval – You can make special offer valid only in the selected interval e.g. one week or one month. By default it's set to no, but when you set to yes, additional fields will appear to choose date and time.





Important: module will use server time for start and end date/time of special offers. Server time might be different from your local time.

Valid only for specific groups – You can make special offer just to a selected list of groups or one group of your VIP customers if you want. By default all groups will be selected.

Discount – Amount of discount for special offer. Discount can be set in percentages or default currency of your shop.

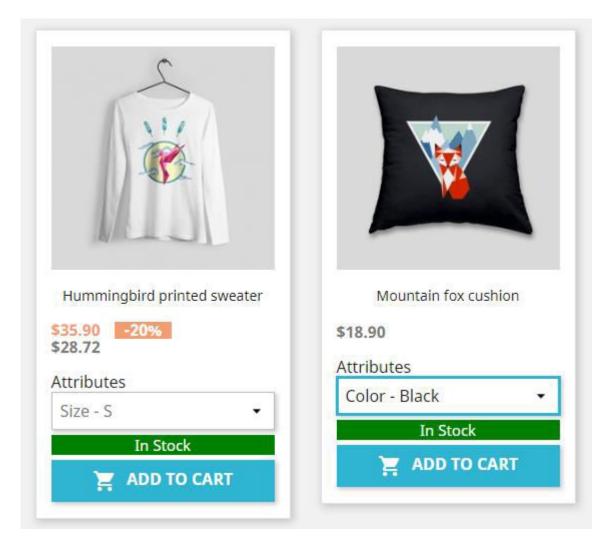


Front view

There are a few cases where customer will see your upsells.

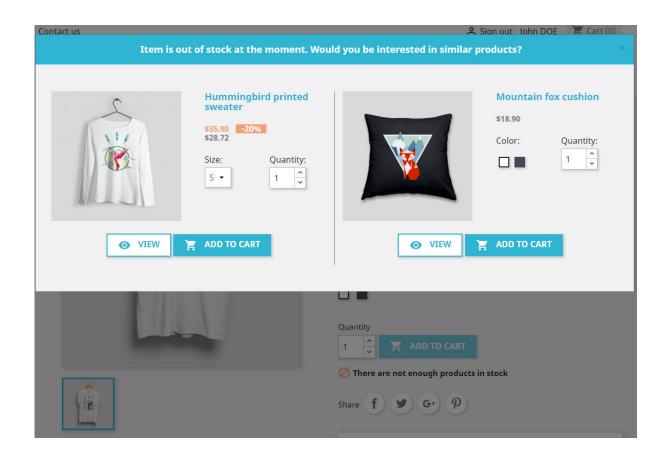
Product page

If the product is in stock upsells set in Product page tab will be shown in product footer hook which is usually can be found on the bottom of the page.



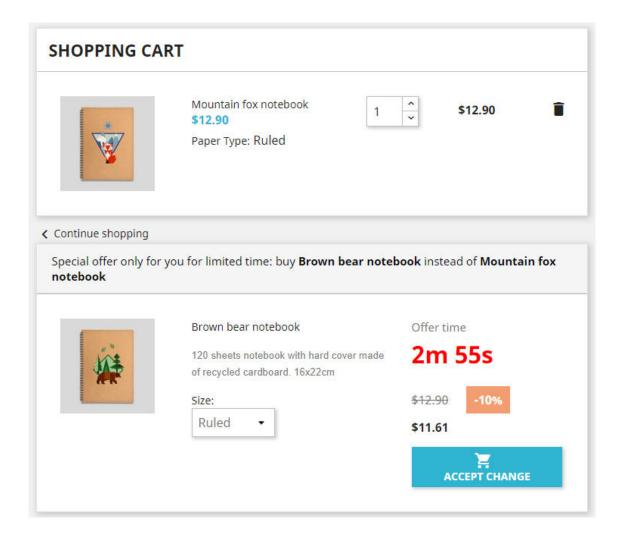
If product is out of stock, when visiting, product pop-up will appear.





Cart page

In the cart page special offers will appear below list of products.



We hope the best experience for you and for users using this module.

