Tapiwanashe Gonga
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Objective:

A skilled Software Engineer with a passion for building and maintaining data platforms. Excited to join a fast-evolving company that values innovation and is embarking on an exciting transformation project. Seeking an opportunity to contribute to the design and development of a new enterprise data platform and make a lasting impact.

Education:

Bachelor's Degree in Software Engineering
University of Northampton, Northampton, UK
2022-2025

Relevant Coursework:

Data Structures and Algorithms
Object-Oriented Programming
Database Management Systems
Web Development
Software Engineering
Network Security
Mathematics for computing

Skills:

Proficient in SQL with expertise in querying, manipulating, and creating data.
Power Platform exposure (Power Apps, Power Automate, Power BI)
Experienced in developing and maintaining enterprise data platforms, both on-premise and in the cloud.
Adaptable to working under tight and conflicting deadlines, delivering high-quality results.
Strong stakeholder management skills, adept at gathering and interpreting requirements from technical and non-technical colleagues.
Solid understanding of data architecture principles, documenting and developing solutions.
Deep appreciation for the importance of data management processes and their integration into workflows.
Knowledge of methodologies such as Kimball for effective data management.
Detail-oriented, skilled at identifying and resolving erroneous data issues promptly.
Capable of building monitoring outputs to maintain an enterprise data platform

Experience:

IT Help Desk Analyst
Spar Zimbabwe
Harare, Zimbabwe

January 2021- July 2021

Provided technical support to end-users, troubleshooting hardware and software issues, and resolving technical inquiries promptly and effectively.
Documented support tickets, tracked progress, and maintained accurate records of user issues and resolutions.
Collaborated with team members to diagnose and resolve complex technical problems, ensuring minimal disruption to business operations.
Assisted in the setup and configuration of computer systems, software installations, and network troubleshooting.
Conducted user training sessions to educate employees on IT best practices and enhance their technical proficiency.

Junior Software Developer
Solution Centre
Harare, Zimbabwe
August 2021- January 2022

Developed and maintained software applications, following established coding standards and best practices.
Collaborated with senior developers to analyse requirements, design solutions, and implement software enhancements.
Participated in code reviews, identifying, and addressing bugs or performance issues to ensure high-quality code.
Assisted in the testing and deployment of software applications, ensuring proper functionality and adherence to project specifications.
Actively participated in team meetings and contributed ideas and suggestions to improve development processes and software quality.

Certifications:

Microsoft Certified: Azure Data Fundamentals (DP 900)
Microsoft Certified: Power Platform Fundamentals (PL-900)
Microsoft Certified: Dynamics 365 CRM Fundamentals (MB-910)
Microsoft Certified: Azure AI Fundamentals (AI-900)
Microsoft Certified: Security, Compliance, Identity Fundamentals (SC-900)

References:
Available upon request