

Title of Session: Helpdesk
Moderator: Dianne Allen
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Tappedin transcript for DianneA, 2003.06.09 02:25:41

DianneA: Tapped In2 is a facility for teachers professional development.
DianneA: It has a number of features to assist that professional development
DianneA: There is chat . You and I can chat about shared issues
DianneA: You can arrange to meet with others to chat about shared issues
DianneA: There are arranged discussion/seminar sessions where teachers get together to share about the use of computers and web resources in the classroom and for teaching/ lesson work
DianneA: You need to check with the calendar of events to see when these sessions are held
DianneA: Members and guests are welcome to join these discussions
DianneA: There are also Groups and Group discussions ...
DianneA: where focused discussion can develop between members using threaded discussion capacity and asynchronous communications
DianneA: as a teacher thinking about what you can do in/ with Tapped In there are also some general resources available ...
DianneA: Next time you come to login, before you login, check out some of the links on the Login page ...
DianneA: check out 'features' for a fuller description of the potential of Tapped In2
DianneA: check out the 'event calendar' for the times and topics of the seminar discussions ..
DianneA: check out the 'member perspectives' for some ideas of how other teachers use Tapped In2
DianneA: check out the 'newsletters' and 'papers' for other materials and ideas
DianneA: check out previous (archived) seminar discussions by going to www.tappedin.org/transcripts

Room: TI_Reception

DianneA joined the room.

DianneA: Hello Qin

DianneA: where are you trying to go to

DianneA: at the moment you are in reception

DianneA: and I am here with you

QinT: yes

HuangHui joined the room.

DianneA: Hello Huang

DianneA: Welcome to Tapped In

QinT: i can't go to Dong's office

DianneA: Huang, can I help you in any way

DianneA: right, Qin one way to get to Dong's office is to click on QinT in the here tab to the left of this chat space

DianneA: and then click on the 'i' icon
DianneA: then click on DongC blue link
DianneA: so another way ...
QinT: i have go before
DianneA: bye Qin sorry I wasn't much help
QinT: bye
HuanglGuest2 joined the room.
QinT left the room (signed off).
HuangHui: hai
DianneA: Hello Huang
DianneA: I am back again
DianneA: do you want to set up your own office
DianneA: or do you want to go to Dong's office
DianneA: hello Huang
HuangHui: hi
DianneA: my instructions need some work!!
DianneA: click on the 'search tab' at the top of your screen
HuangHui: ok
HuangHui: thank you
HuangHui: I will try my best
DianneA: It gives you a people search .. type in Dong Chen and click find it
DianneA: then click on the link to Dong Chen's information
DianneA: then click on the link to Dong Chen's office
DianneA: is it not working for you Huang
DianneA: do I need to go more slowly
HuangHui: i am sorry, but i cannot enter. there is something wrong
DianneA: have you got the search screen open
HuangHui: no I cannot
DianneA: all right I am not sure why its not working for you
DianneA: I will try something else ...
DianneA: first I will go to my office and you can 'follow' by clicking on 'online' to the left of this chat space
DianneA: and then clicking on my name and then clicking on the door icon
DianneA left the room.
Room: DianneA_Ofc
DianneA joined the room.
HuangHui joined the room.
DianneA: Hurray welcome!
DianneA: you are now in my office ..
HuangHui: hi
DianneA: now I'll try and go to Dong's office, one moment ..
DianneA left the room.

Room: DongC_Ofc
DianneA joined the room.

HuangHui joined the room.
DianneA: Hurray, is this where you want to be
HuangHui: hi DianneA
DianneA: Hi Huang
DianneA: we made it at last!
HuangHui: thank you
DianneA: prizes for perseverance... especially for you
DianneA: now, is this where you will be mostly when you use Tapped In
HuangHui: you are warm-hearted
DianneA: thank you Huang
HuangHui: ok ,i will try again, see you later
DianneA: bye Huang
HuangHui: bye
HuangHui left the room.
DianneA left the room.

Room: DianneA_Ofc
DianneA joined the room.
DianneA: hello Huang
HuangHui: hi
HuangHui: hi
DianneA: hi to you too
DianneA: have you been checking out some of the things in my office .. you are welcome of course
DianneA: that's what the office is for
HuangHui: I have finished, thank you
DianneA: can I ask if anything interested you particularly
HuangHui: yes
HuangHui: i like singsing
DianneA: I like some men's choral groups ...
DianneA: like Welsh choirs
DianneA: and Ladysmith Black Mambaso
HuangHui: I am sorry, I know a little about it
DianneA: that's an African group
DianneA: what is your interest in Tapped In Huang
HuangHui: I had no idea before, but i find it is interesting now
DianneA: will you be mostly meeting with Dong here
HuangHui: you are a friend of Dong he is my teacher
DianneA: I have met Dong here before, and the whole idea of Tapped In is a network of friends who are teachers, and teachers who are friends
DianneA: I live in Australia
DianneA: and Tapped In is a good way of getting to know teachers from all round the world
DianneA: without having to travel
HuangHui: I am a student of guangxi university of technology, Dong is my English teacher

HuangHui: I am agree with you

DianneA: so you will be coming to Tapped in to meet with Dong and others in his class?

HuangHui: yes

DianneA: so let us go to Dong's office again and set your connection up so you can always find it ...

HuangHui: we had 68 classmates here

DianneA: wow! that's a crowd!

DianneA: I'm off to Dong's office now, you follow after ..

DianneA left the room.