

Vineela Gupta

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Professional Summary

- Around **2** years of experience in **Functional Testing** along with **Salesforce Administrator**
- Experienced in **Web Services (API)** Testing
- Have experience in both **Agile** and **Waterfall** methodology
- Certified by International Software Testing Qualifications Board (**ISTQB**)
- Experienced in **Testing** includes **GUI, Functional, Regression, Production** and **System Integration, API (Web Services)** Testing
- Currently working in **Salesforce (SFDC) QA** with vast expertise in various concepts like Roles, Profiles, Permission Sets, APEX Data Loader, Object/Field Level Customizations, Validation Rules, Work Flows etc. with exposure to Sales Cloud & Service Cloud
- Good Exposure on test management tools like **Agile Central (CA Rally), qTest & HP ALM (Quality Centre), Jira, SoapUI**
- Well versed with **Bug Life Cycle**
- Have basic Exposure to **Selenium**
- Expertise in **SDLC** and **STLC** concepts and project life cycle processes
- Well versed with **Window-based & Web-based** applications
- Experienced in preparing Release Readiness, Weekly status reports (WSR), Daily status reports & Release Data collection
- Ability to work under deadlines, worked as an active team member and willingness to accept responsibilities
- Efficient in communicating & coordinating with all teams involved

Technical Exposure

Testing Applications	:	Salesforce (Classic & Lightning experience), MOSS
Test Management Tools	:	Agile Central (CA Rally), qTest Manager, HP ALM (Quality Center), Jira, SOAP UI
Testing Methodologies	:	Agile & Waterfall Methodology
Operating Systems	:	Windows 7/8/10/XP
Programming Skills	:	Basics of C, Java, SQL, XML

Education Summary

B.Tech (Electronics & Communication Engineering) from GMR Institute of Technology, JNTU, Kakinada in 2016 with 80.9%

Employment Details

Working as Software (Test) Engineer in **CAPGEMINI INDIA Pvt.Ltd., Hyderabad** from Nov 2016 to till date.

Certifications & Achievements:

1. Certified by International Software Testing Qualifications Board (ISTQB)
2. Preparing for Salesforce - Platform Developer 1 (DEV450) certification
3. Secured 19000 points with 25 Badges in Salesforce Trailhead

Project Details

Salesforce QA Tester (Agile)

Oct'17 – Till Date

Sales Effectiveness – Global Payments Inc.

Capgemini India Pvt. Ltd, Hyderabad

Description:

Global Payments Inc. (NYSE: GPN) is a leading worldwide provider of payment technology services headquartered in Atlanta, Georgia and member of the S&P 500 with merchants and partners in 30 countries throughout the United States, Canada, United Kingdom and the Asia-Pacific region.

Continuous Improvements project involves enhancement of both Sales Effectiveness (SE) and Customer Service Platform (CSP), Where Sales Effectiveness involves SFDC Sales Cloud implementation to handle Sales and Customer Service Platform involves SFDC service cloud implementation to handle Servicing part of Global payments business. System Integration and Regression testing of both CSP and SE are part of testing scope.

Responsibilities:

- Analysing User stories and Functional Specifications of the application
- Designed junction objects and various advanced fields like pick lists, Custom formula fields, Field dependencies, Validation rules, Work flows, Sharing rules, Approval process for Emails alerts, field updates according to the requirement
- Understanding of Org-wide hierarchies, Roles, Profiles, Users, object level security, field level security, record level security and sharing rules
- Experience in working with standard objects like Leads, Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards
- Expertise in both Salesforce Classic and Salesforce Lightning UI testing
- Involved in GUI, Functional, Regression, ST/SIT, API and Production testing
- Creating test cases based on user stories in Agile Central(CA Rally)
- Interact with stake holders involved like Business Analysts, Developers, Scrum Master, Clients & Business to design better test plan & test cases based on business requirements
- Actively participated in daily status, scrum calls, user story walk-through & sprint planning meetings
- Analysing the requirements and providing test effort estimates for business requirements/user stories
- Executing Test Cases in qTest Manager (test management from QA Symphony)
- Supporting Business team in carrying out the User Acceptance Testing
- Giving walk-through to automation team to create appropriate scripts to avoid discrepancies
- Ability to work under deadlines, worked as an active team member and willingness to accept responsibilities

QA Tester (Waterfall)

June'17 – Oct'17

MOSS-Global Payments Inc.

Capgemini India Pvt. Ltd, Hyderabad

Description:

MOSS CA is a merchant on-boarding system designed and developed by Global Payments for their Canadian Merchants. It has an ability to add users, manage their roles and permissions, product catalogue system along with the user front end for the sales to file the merchant application and approval the process by credit teams. There is a functionality to modify existing applications and its product, merchant info, services and card plans. The application is different for different regions like CA, AP, UK, US accordingly and need to perform web services testing according to the requirements.

Responsibilities:

- Understanding the Functional Requirement Documents (FRD) of the application provided by business
- Analysing FRD and providing estimations and LOE to complete Test Plan, Test Cases, Test Case Execution in qTest.
- Strong knowledge of SoapUI testing
- Experienced with functional web services testing
- Created and executed functional and load tests on web services prior to implementation
- Worked closely with the web development team to ensure quality deliverables.
- Participating in weekly status calls with clients, Onsite Co-ordinator, Business Analysts and Development team and resolve issues or any discrepancies
- Executing test cases efficiently in qTest within the provided time line in different environments like UAT, QA, Cert and Production and providing sign-off for releases
- Logging defects in Agile Central and providing observation documents to the Development team and co-ordinate with them to resolve the issues asap
- Involved in GUI, Functional, Regression, ST/SIT, API (Web Services) and Production testing
- Preparing Release Readiness, Weekly Status Report (WSR) for every release.

QA Tester (Agile)**Feb'17 – May'17****BusinessView – Global Payments Inc.****Capgemini India Pvt. Ltd, Hyderabad****Description:**

BusinessView is a secure data retrieval and information management portal that provides merchants with 24/7 online access to reports involving transaction, funding and other business-related information, right at the convenience of merchant fingertips. The tool provides a single point of access to current and historical business information, for merchants of all sizes.

Responsibilities:

- Understanding the Requirements and Functional Specifications of the application
- Creating Test Scripts based on the User stories in HP ALM (Quality Center)
- Involved in performing complex Functional, Regression and Production test execution
- Participated in peer reviews, daily status and scrum calls with stakeholders to discuss testing progress, blockers/defects
- Execute Test Cases and log defects in HP ALM (Quality Center)
- Supporting Business team in carrying out the User Acceptance Testing
- Giving walk-through to automation team to create appropriate scripts to avoid discrepancies
- Ability to work under deadlines, worked as an active team member and willingness to accept responsibilities

Declaration

I hereby declare that the information given above is true to the best of my knowledge.

(Vineela V)