# Tarkeshwar Singh

## Product Manager @ Freecharge

Bangalore, India

## Work Experience

## Product Manager, Freecharge

01/2017 - Present

Working on support ticket handling time reduction by empowering agents with all information in single panel, prioritization & auto-resolution of tickets.

### Product Lead, HashLearn

05/2016 - 12/2016

Oversaw product & growth at the edtech startup focused on connecting students with tutors for doubt solving sessions.

Increased conversions for install to signup and install to first lesson funnels by 40-50% by fixing product flows and enhancing audience targeting

## Co-Founder, FundaMine(Lumos)

03/2015 - 04/2016

Built medium.com style inline commenting & highlighting product which is currently being used by 50+ blogs & media websites.

Voted as the top product on Product Hunt for more than 6 hours(finished 4th) & also got covered by Tech In Asia and leading tech media.

## Co-Founder, Lumos Switches(Lumos)

09/2014 - 03/2015

Worked as product & business guy for the IoT startup building machine learning powered smart electrical switches.

Proper planning of MVP ensured that we had a working MVP in less than 3 months. It helped discover the unsolvable machine learning problems.

#### Product Owner, Ricoh

05/2011 - 09/2014

Closed sales of augmented reality app to 12 print media companies & generated ~250K installs via different marketing activities.

Worked as a product owner on repositioning of the product later as reverse image search powered Q&A platform around images.

## Education

# B.Tech from IIT Gandhinagar

2009-2013

Major in Electrical Engineering (8.4/10) & Minor in Management (9.4/10) Elected as the Cultural Secretary of Sutdent Gymkhana.

#### Awards

Director's Gold Medal for overall excellence in graduating batch of 2013.

Two patents around Visual Search & related applications with Ricoh.

Dean's Merit List for academic excellence for three semesters.

## **Contact Details**

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## **Business Skills**

Product Roadmap
Product Definition
UX Design & Sketch
Growth
Sales
Finance

Finance
Programming Skills
JavaScript
NodeJS
Python(Pandas) Data Analytics
AngularJS
SQL
HTML & CSS