

A UX PERSPECTIVE ON THE

MAGIC TOY SHOP

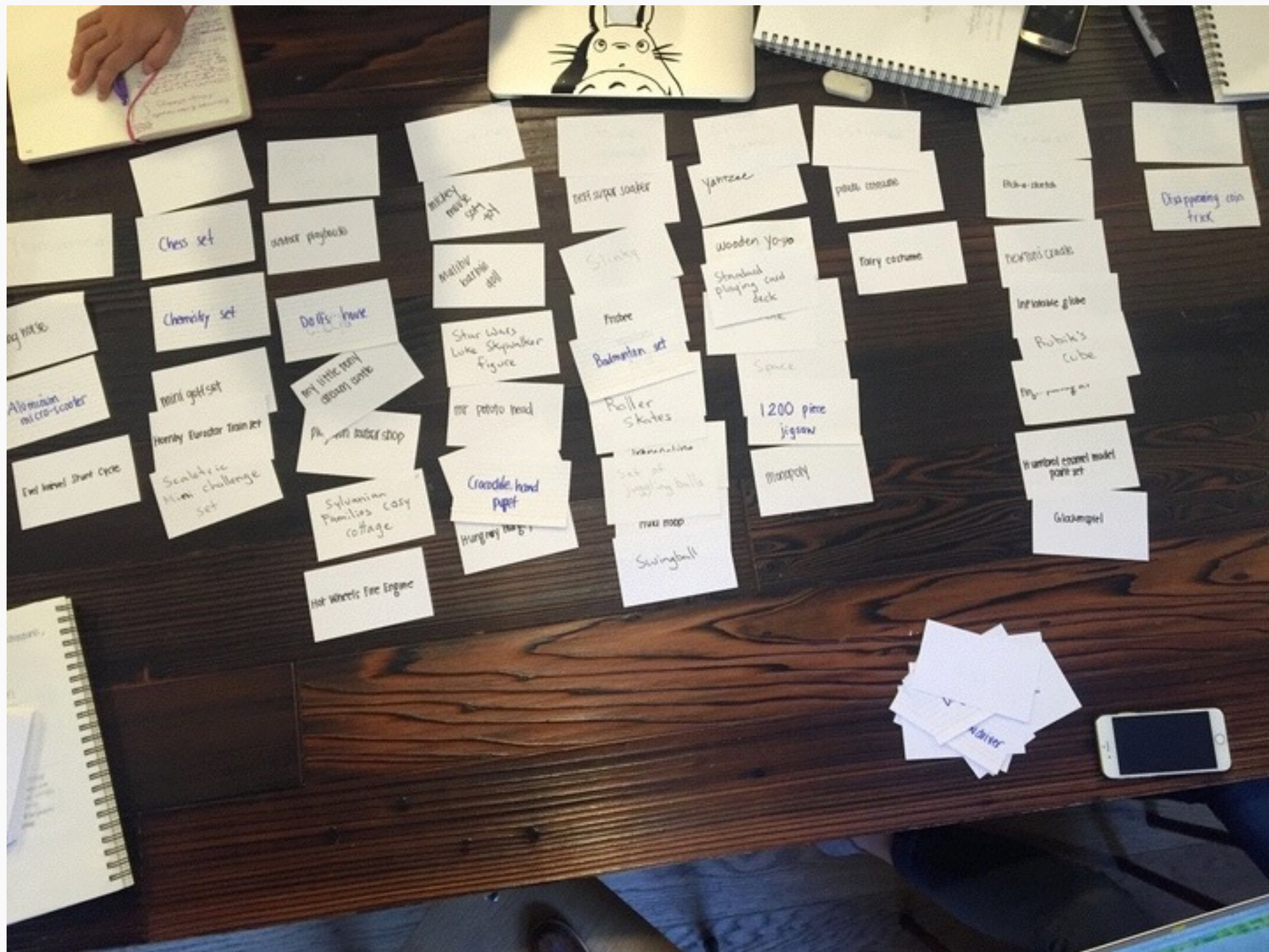
TARANAMOL KAUR | UX DESIGNER

COMPETITIVE ANALYSIS

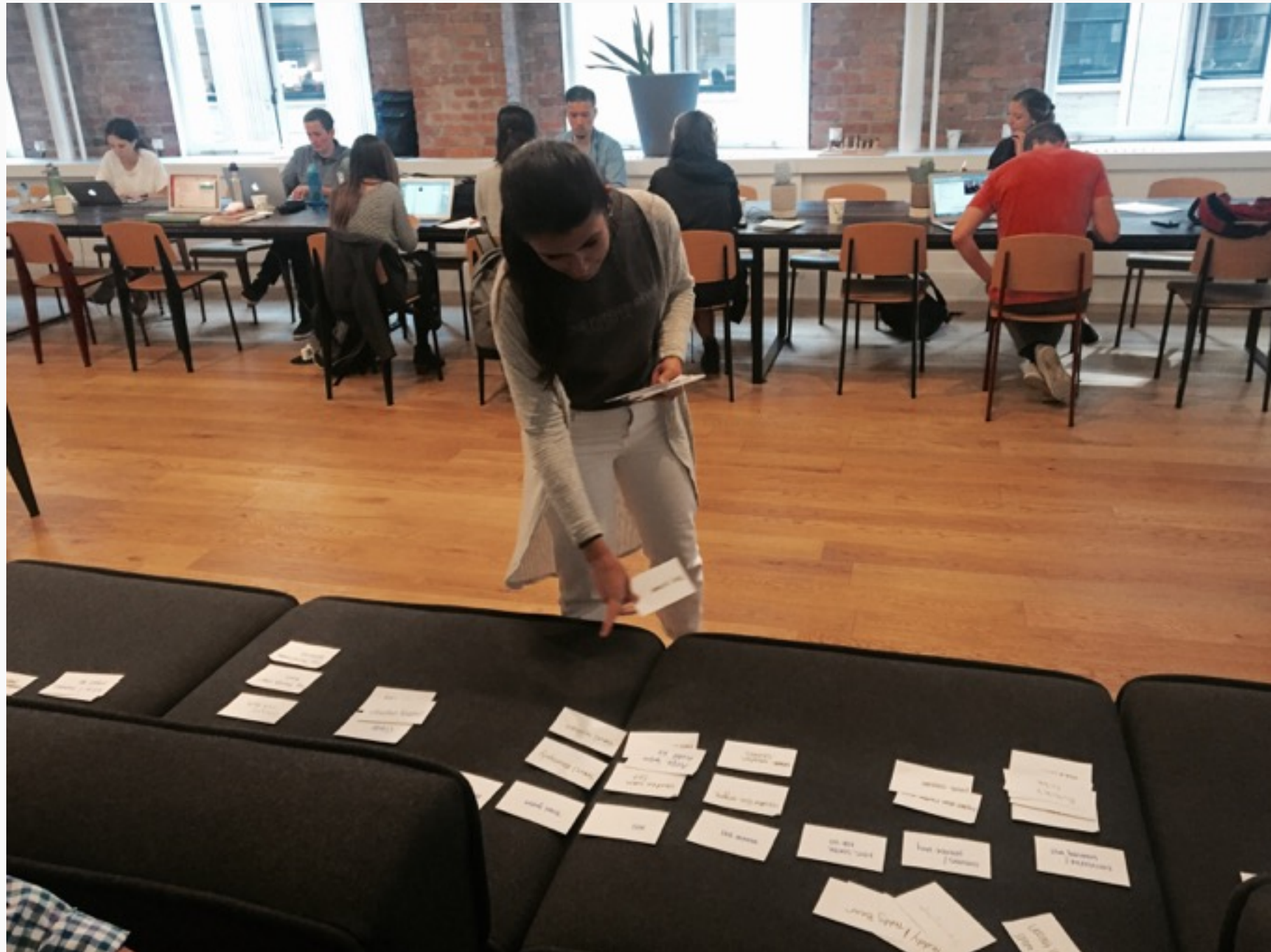
Competitive analysis → Toy Store → feature comparison, element analysis, layout comparison, heuristic

	amazon	etsy	magic cabin	ink+volt	herschel	hawkin's bazaar
Each item on different page	✓	✓	✓	✓	✓	✓
popular page	✓	✓	✓	✓	✓	✓
brand	✓	✓	✓	—	✓	✓
contact page	✓	✓	"live help"	email (FAQs) not form	✓	
read & write reviews of a product	✓	✓		"love letters"		✓
history	—	—	—	✓	—	✓
languages	—	—	—	—	—	—
visual design	X	✓	✓	✓	✓	X
environmentally friendly	—	X	—	—	—	—
repeat customer / loyalty	✓	—		—	—	

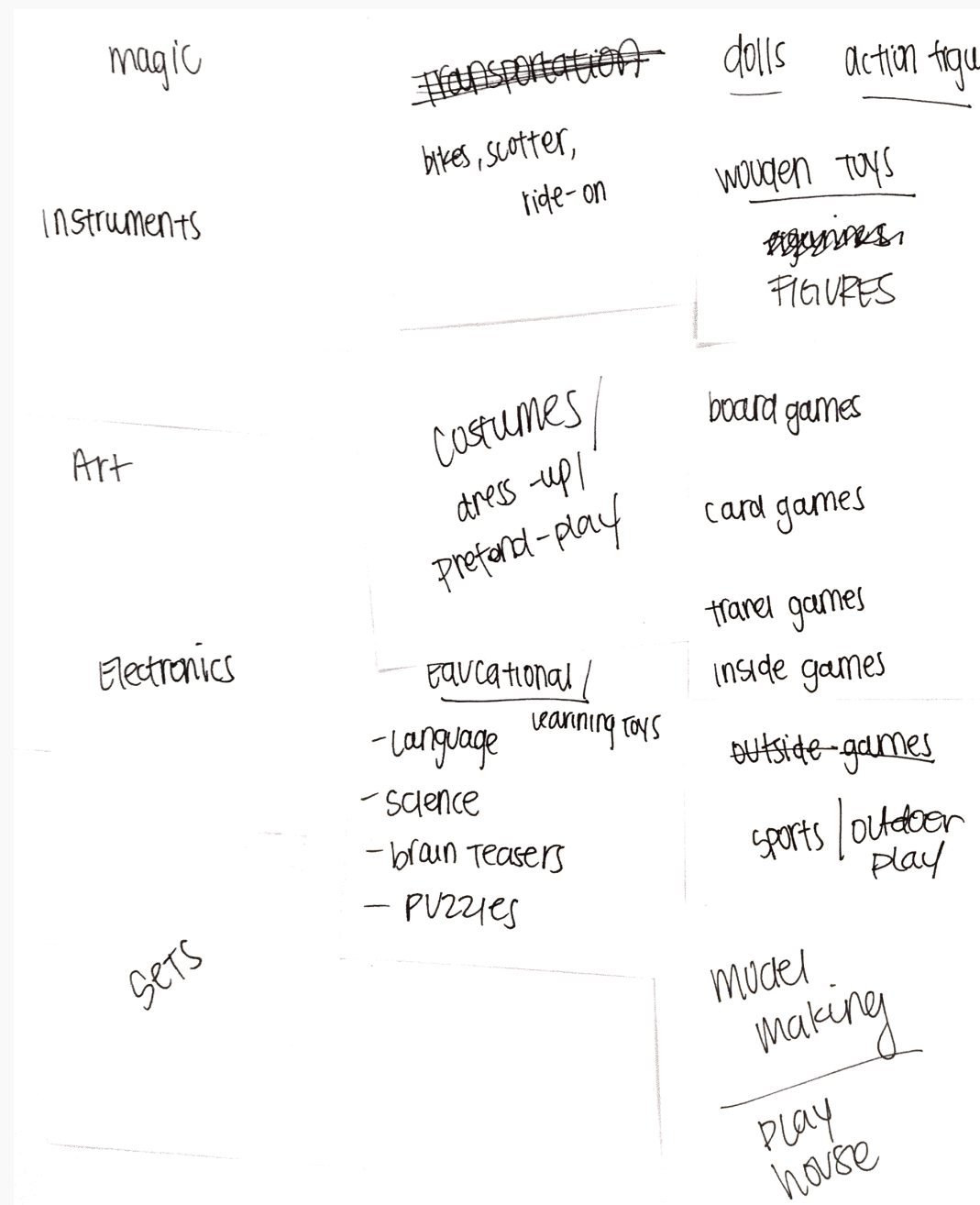
OPEN CARD SORT



CLOSED CARD SORT



TOY CATEGORIES



CONNECT FOUR

SILLY PUTTY

TAMAGOTCHI

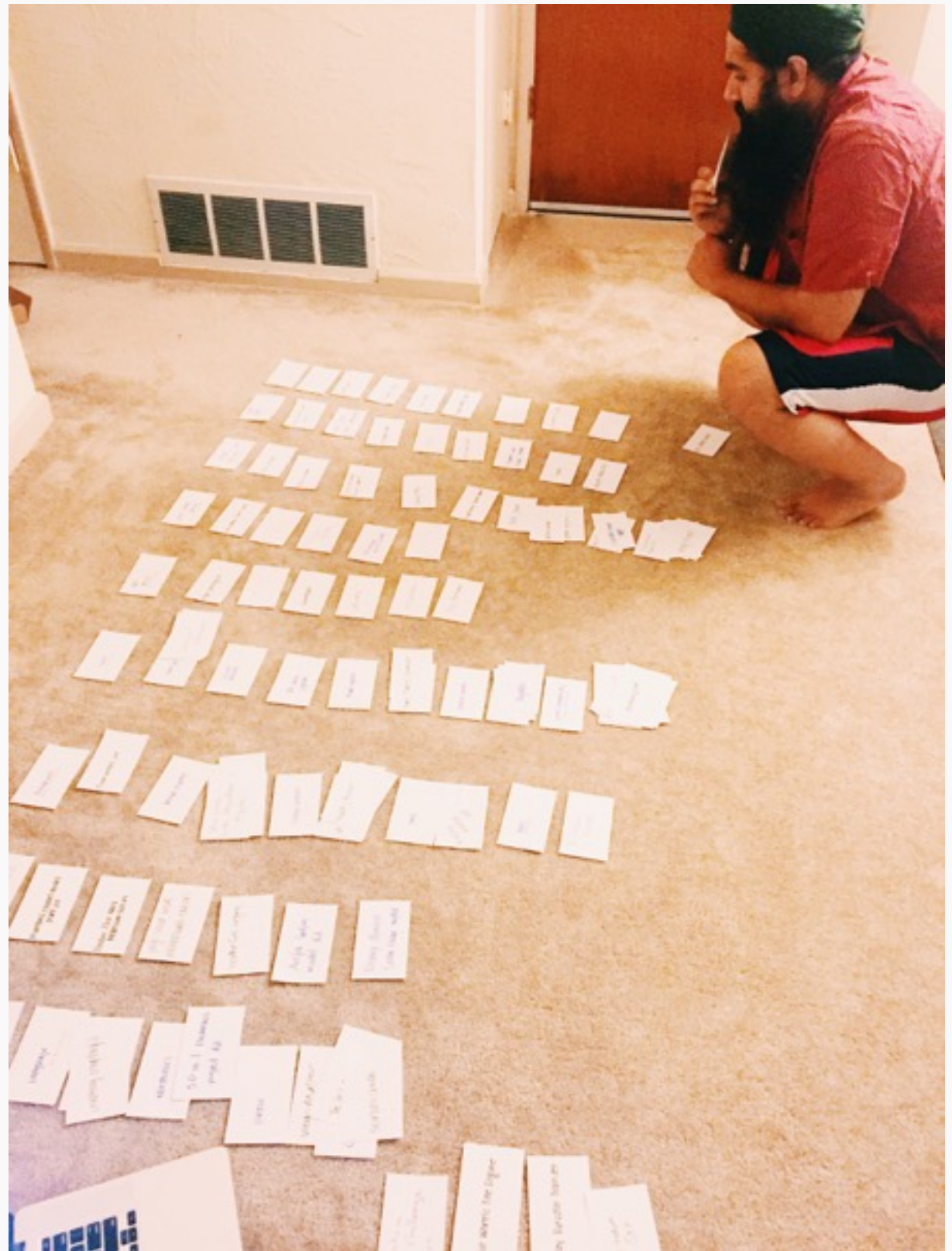
YAHTZEE

MR.POTATO HEAD

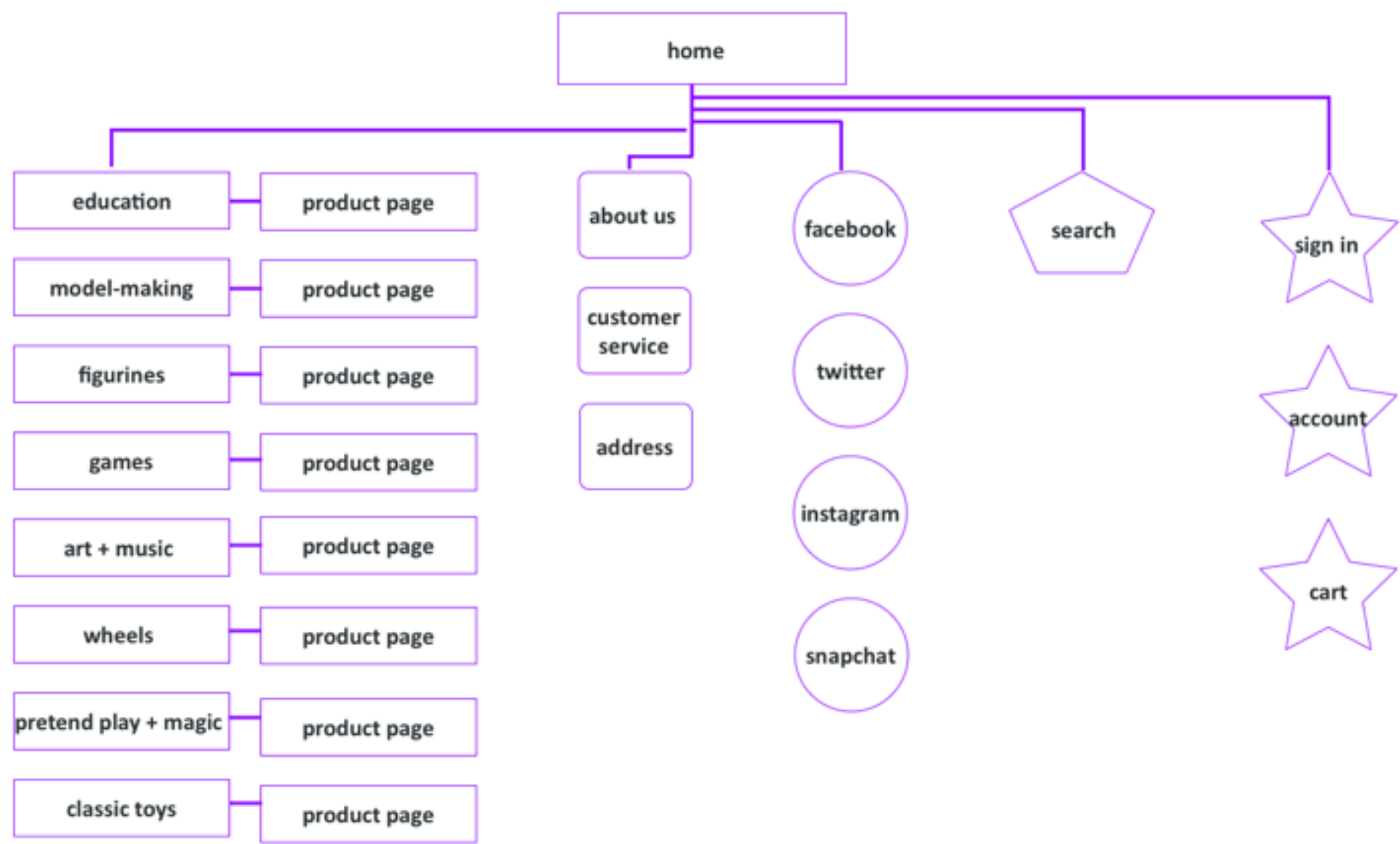
SLINKY

CLOSED CARD SORT

'I use to play this all the time when I was little, it's such a classic!'



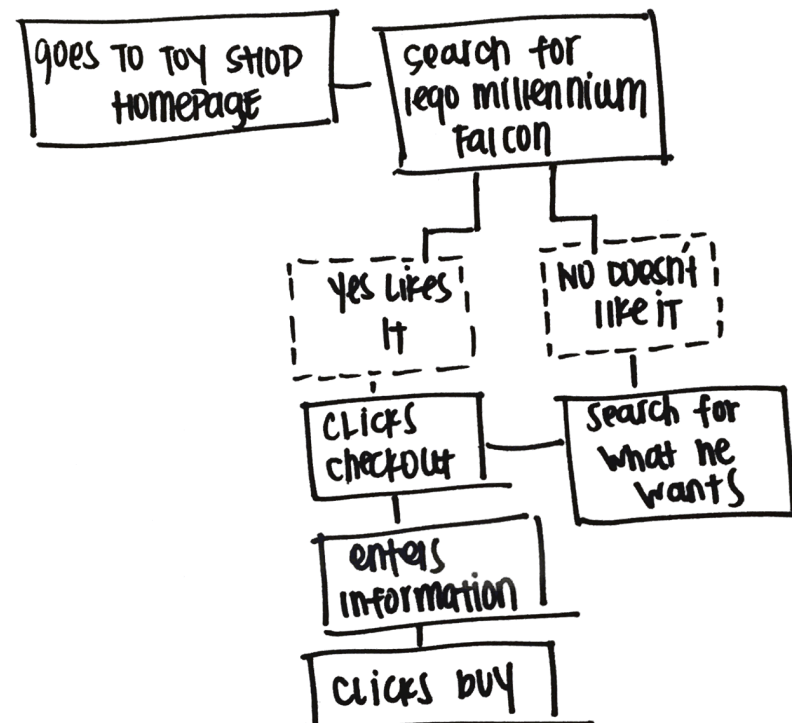
SITE MAP | MAGIC TOY SHOP



UNDERSTANDING THE USER FLOW

USER FLOW #1 (JASON 1.0)

(Father visits website for first time to purchase
lego millennium falcon for his daughter)

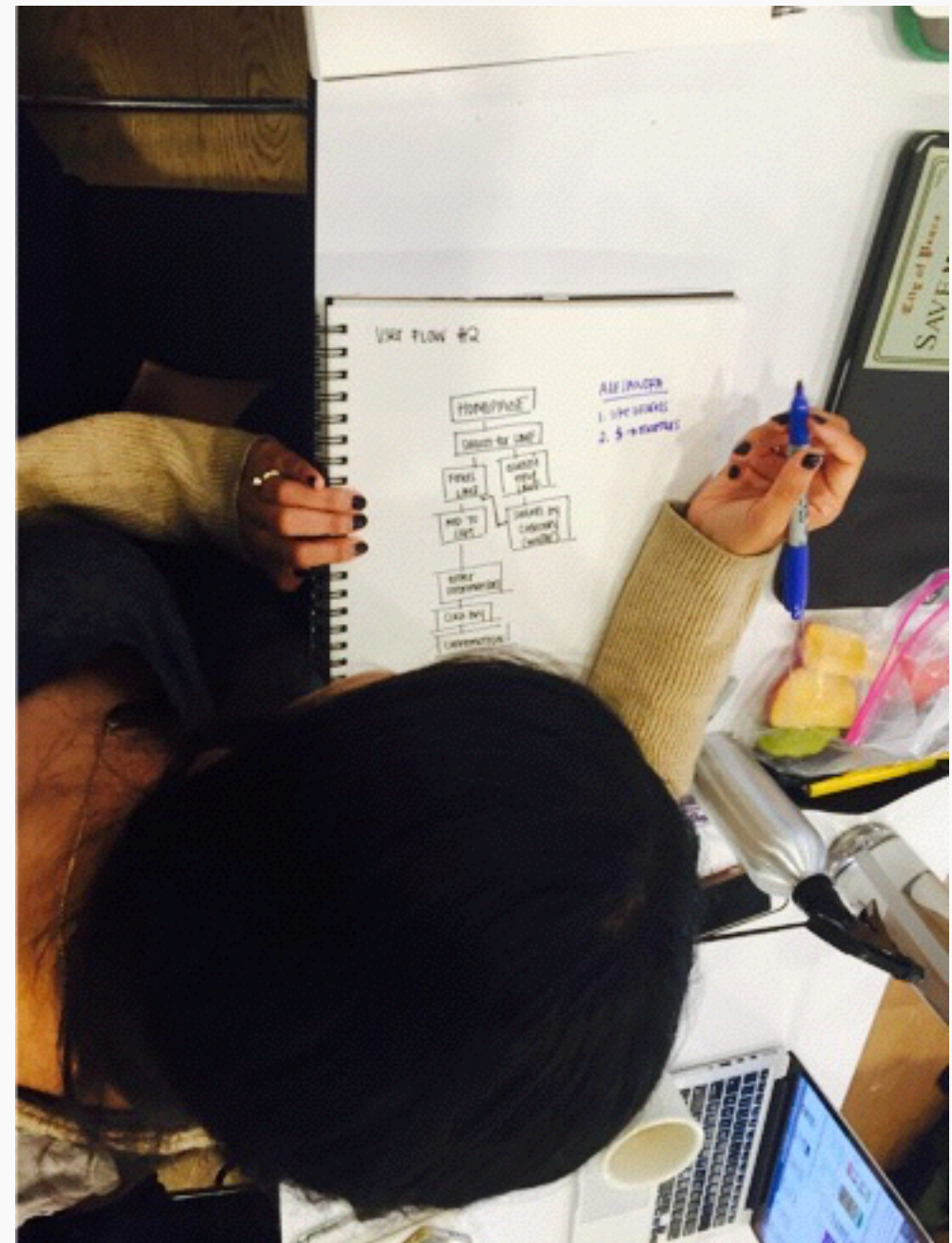


FEEDBACK FROM MELIZA

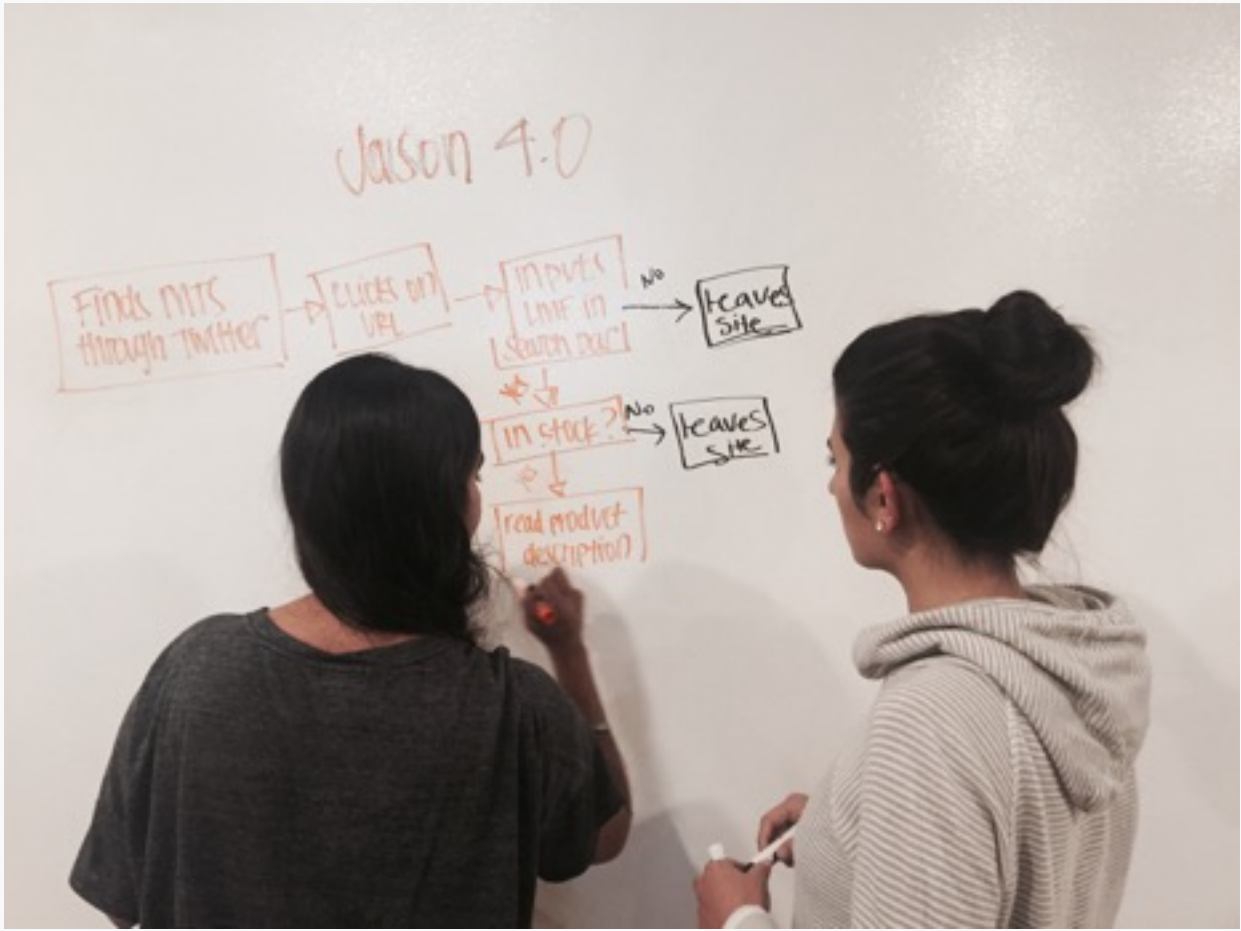
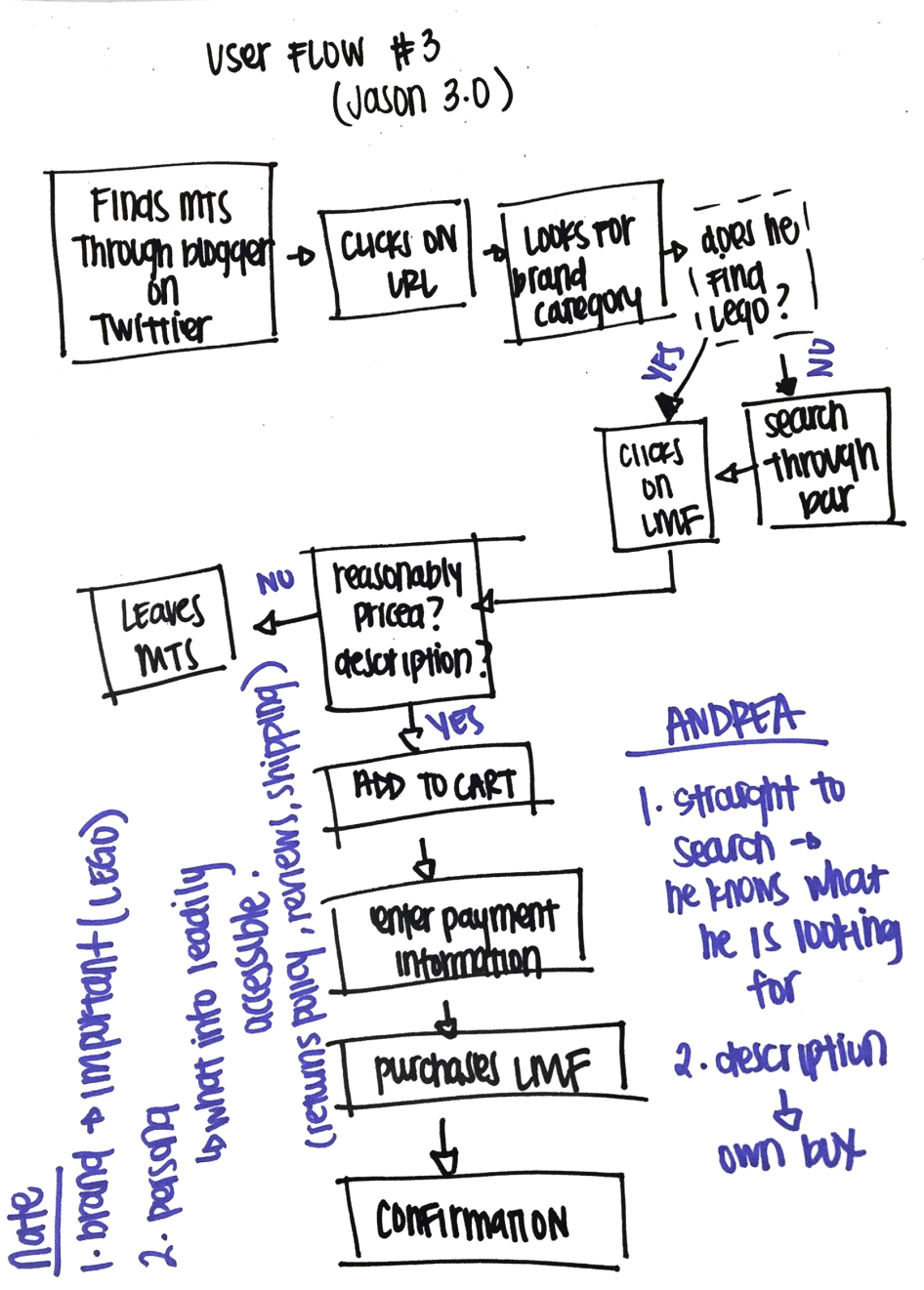
1. SEARCH DOESN'T WORK?
2. ADD TO CART
3. CONFIRMATION

ALEJANDRA

1. HOW DID HE GET TO SITE?



IMPLEMENTING THE PERSONA IN THE USER FLOW

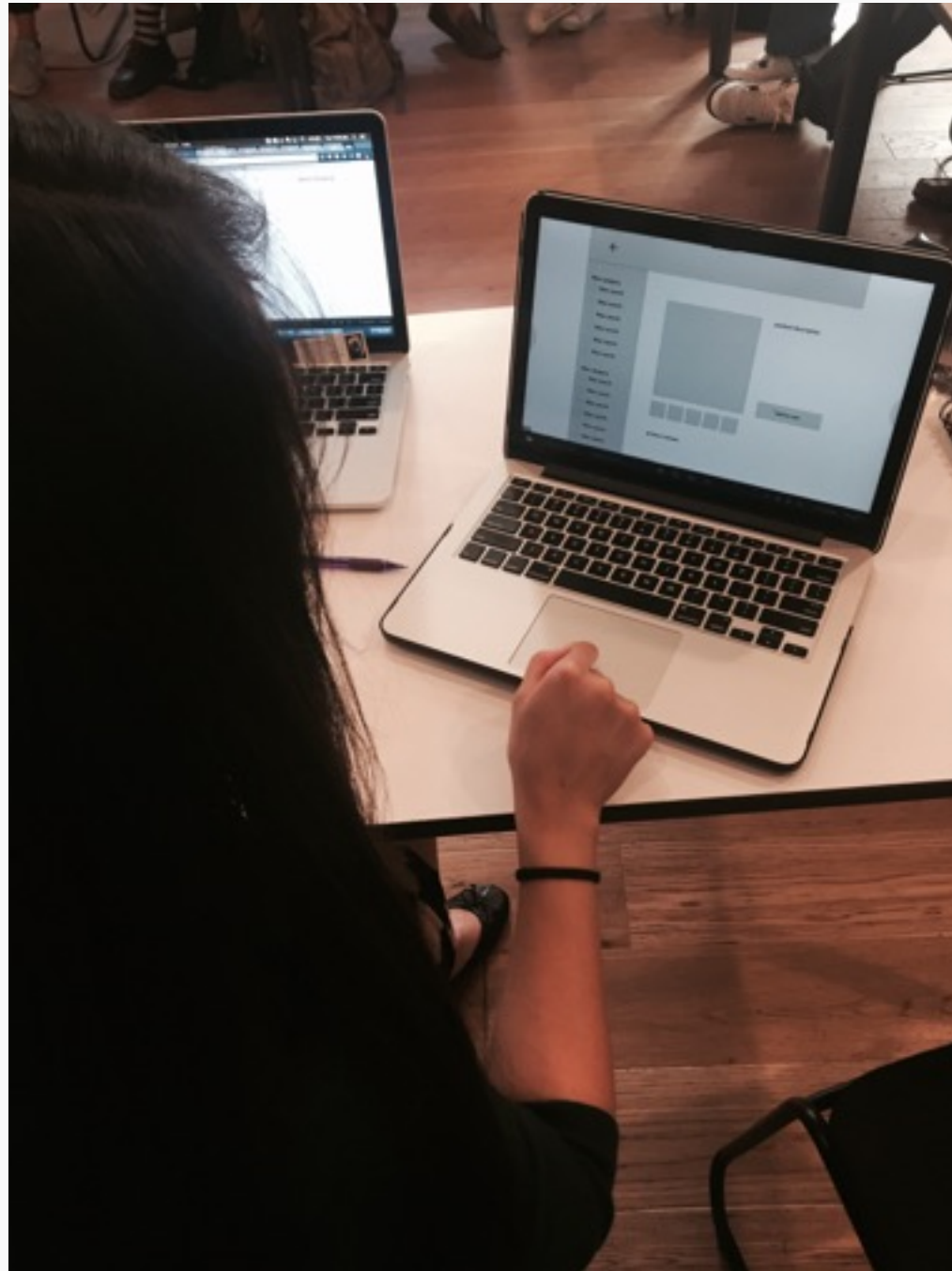


WIREFRAMES – ORGANIZING THE CONTENT FOR THE USER



focusing on Jason's
persona & user flow,
the product page
was the emphasis.

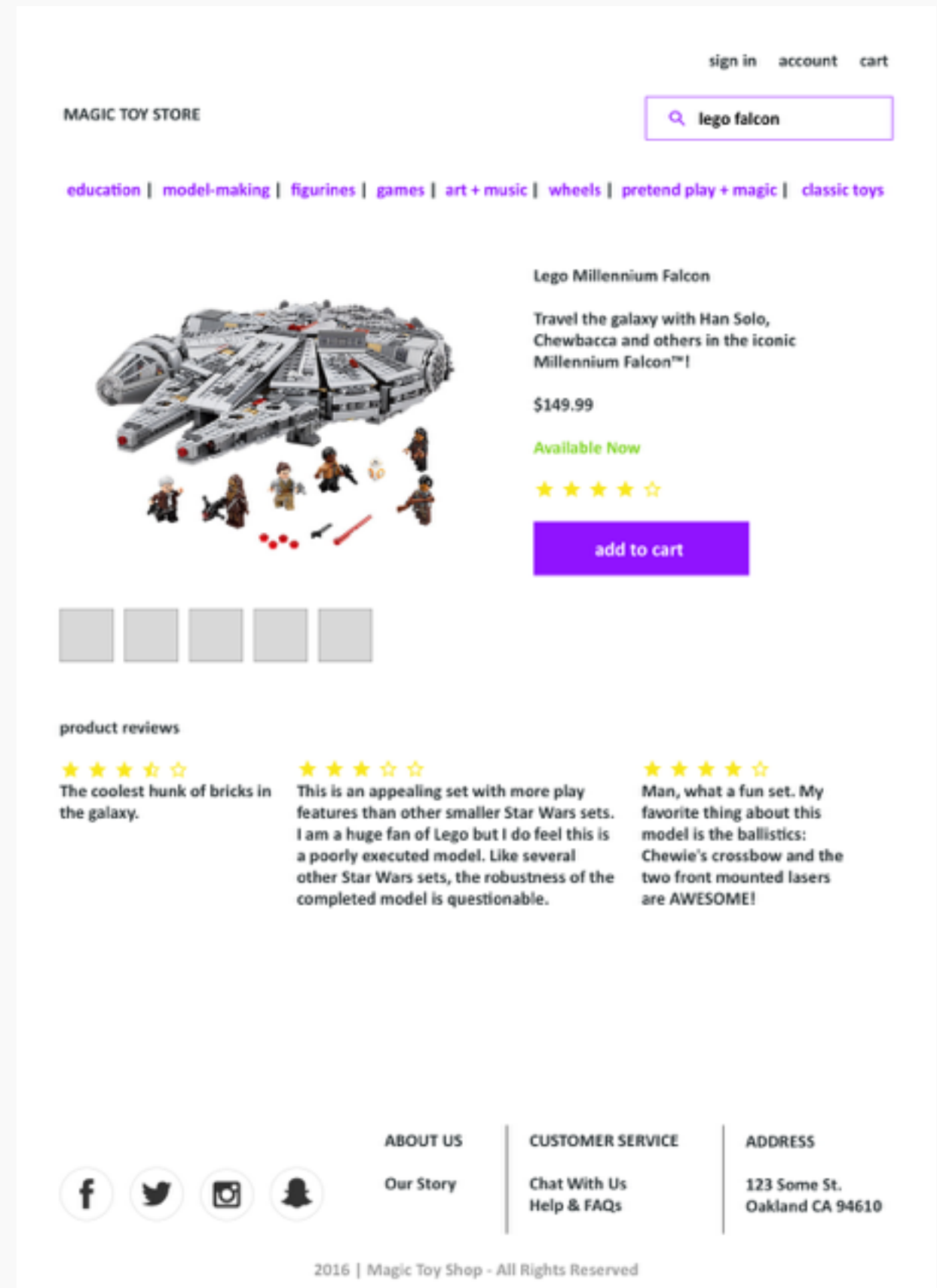
PRODUCT TESTING – USABILITY OF THE PROTOTYPE



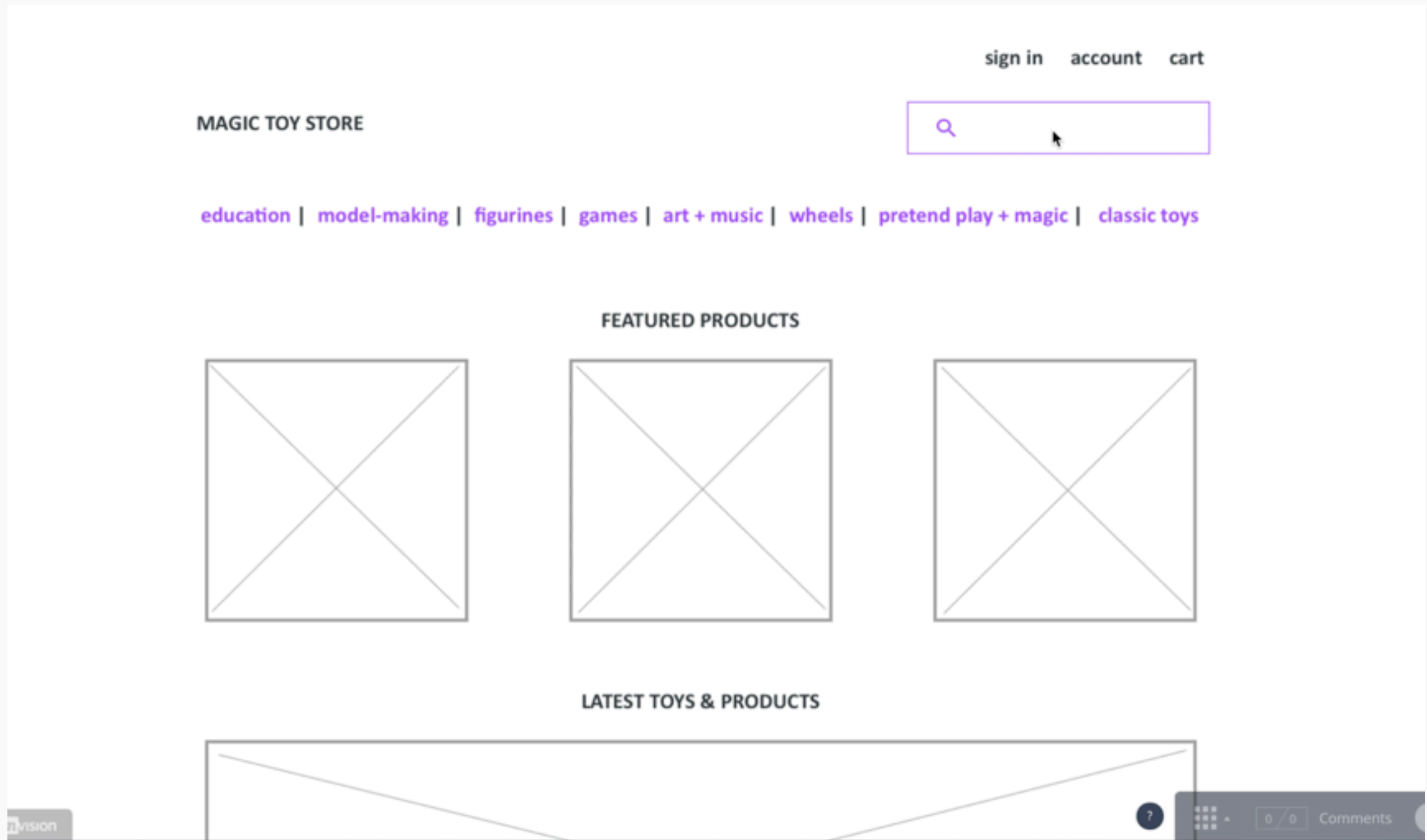
focusing on Jason's
persona & user flow,
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was the emphasis.

PROTOTYPE | PRODUCT PAGE

- ▶ product reviews
- ▶ product description
- ▶ 'Available Now'



CLICKABLE PROTOTYPE



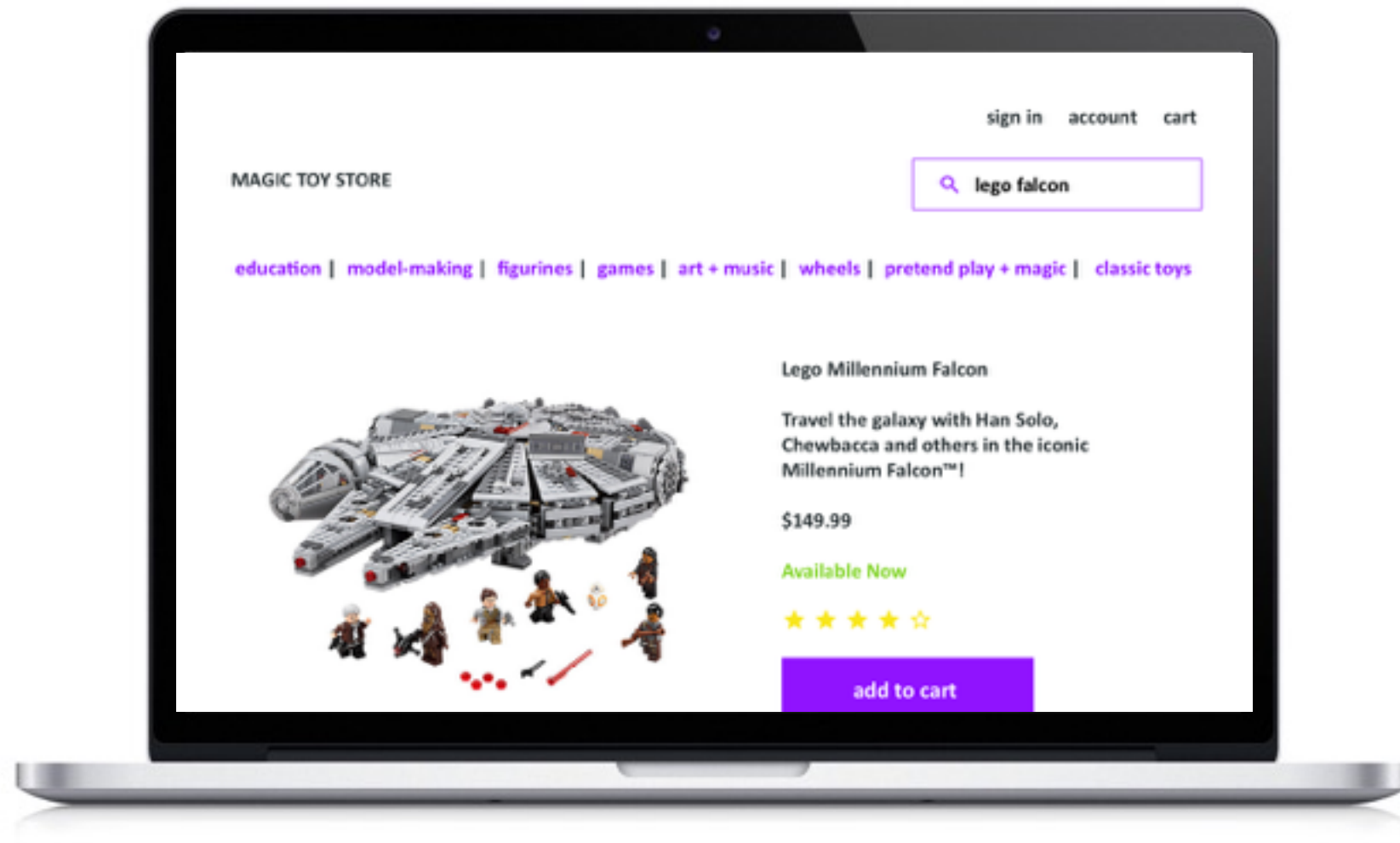
UX ANALYSIS

- ▶ the checkout process is streamlined + conventional.
- ▶ it's about finding the most flexible + comprehensive navigation.
- ▶ having a detailed product page is important.

WHAT'S NEXT

- ▶ doing more usability testing with jenny & daniel's flow
- ▶ hi-fi prototypes

THANK YOU!



ADDENDUM

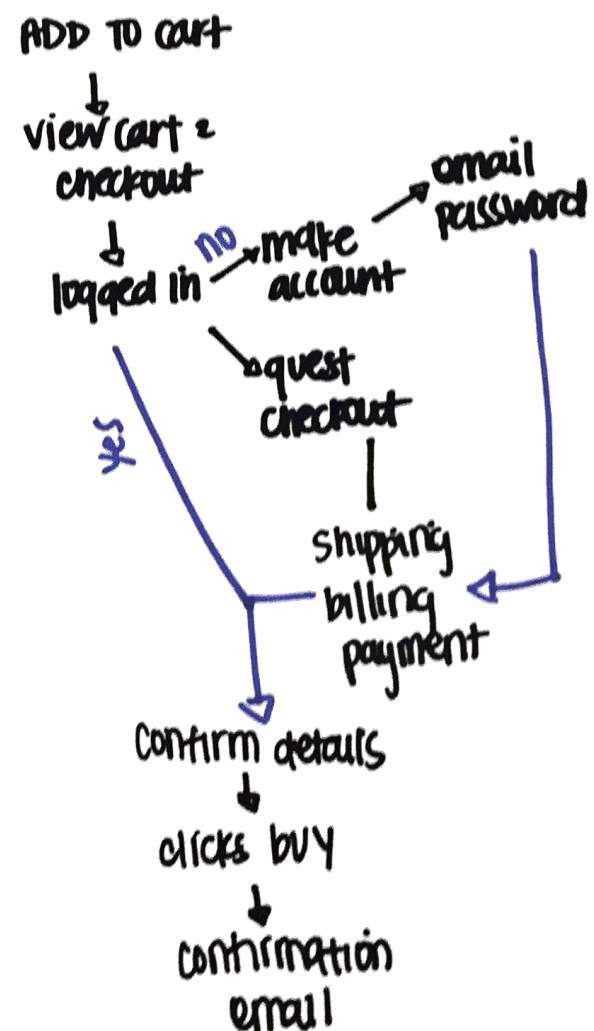
MAGIC TOY SHOP

USER FLOW | DANIEL

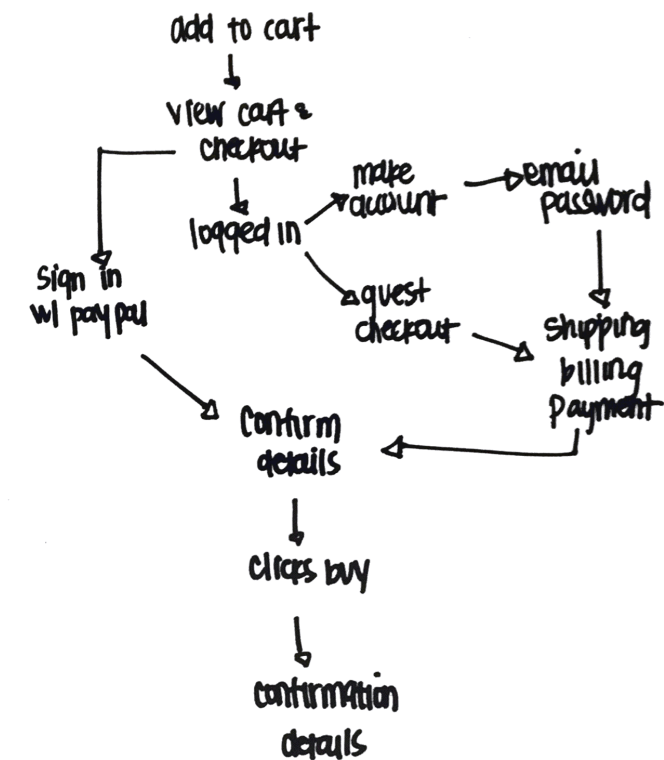
USER FLOW #1 (Daniel 1.0)



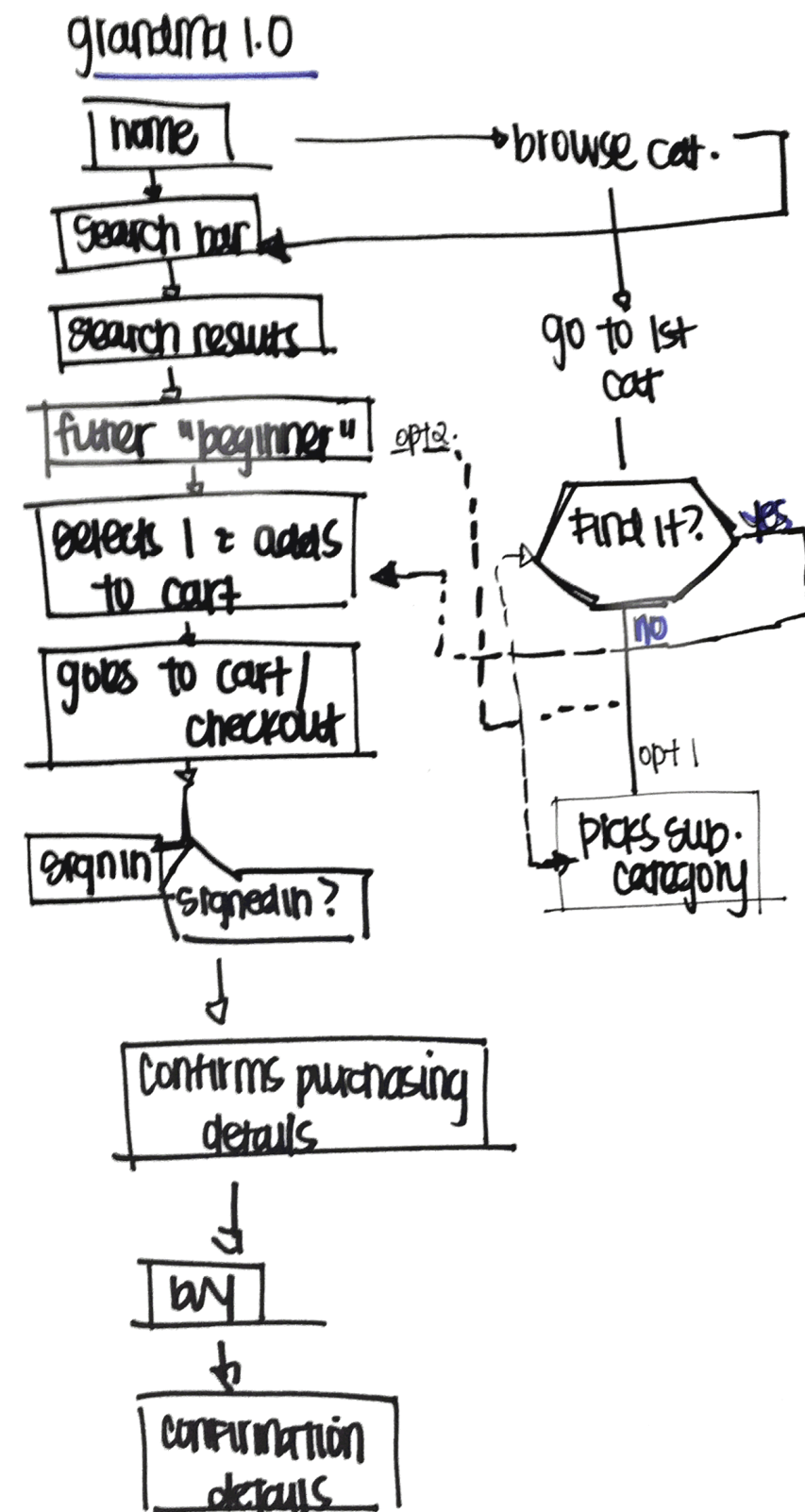
USER FLOW #2 (Daniel 2.0)



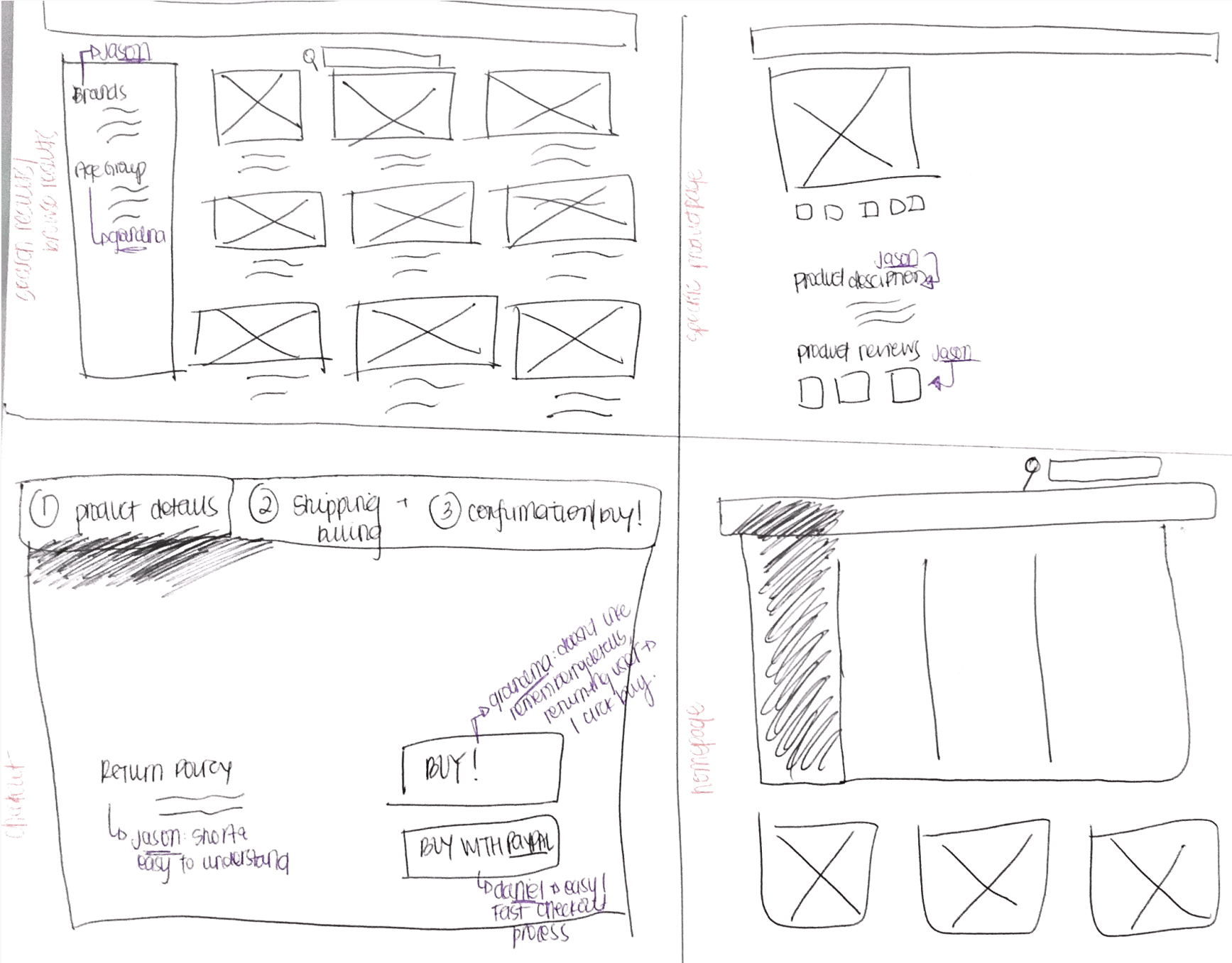
USER FLOW #3 (Daniel 3.0)



USER FLOW | JENNY



WIREFLOWS



PROTOTYPE | CHECKOUT PROCESS

alejandra

account

cart

MAGIC TOY STORE

education | model-making | figurines | games | art + music | wheels | pretend play + magic | classic toys

1

2

3

please enter billing address

address: 123 Bush St.

city: San Francisco

state: California

zip: 94610

☐ is shipping address same as billing address?

credit card: *****

mm/yyyy: 09/2919

submit address

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MAGIC TOY STORE

education | model-making | figurines | games | art + music | wheels | pretend play + magic | classic toys

1

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submit address & review

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MAGIC TOY STORE

education | model-making | figurines | games | art + music | wheels | pretend play + magic | classic toys

1

2

3



Lego Millennium Falcon

billing address123 Bush St.

shipping address123 Bush St.

shipping + handling price\$0.00

price\$149.00

buy

shipping policy

Lorem ipsum dolor sit amet, mea id novum dolorem. Qui cibo eius animal ut, unum errem putent nam et. At ius pertinax explicari consectetur, sea commodo nostrud at, no pro natum appareat repudiandae.

return policy

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CLICKABLE PROTOTYPE ON INVISION