

adrci: A survival guide for the DBA



Starting with 11gR1, we have a new way to deal with Oracle Errors & Tracefiles: There is now a special command line utility dedicated for that purpose called adrci (Automatic Diagnostic Repository Command Interpreter). This posting is intended to show you the (in my view) essential commands, a DBA ought to know in order to use it. We will look at

1. Viewing the alert.log
2. The relation between incident & problem
3. Creation of Packages & ZIP files to send to Oracle Support
4. Managing, especially purging tracefiles

I will at first create a problem. Don't do that with your Production Database! Especially: Never do DML on dictionary tables!

```
[oracle@uhesse ~]$ sqlplus / as sysdba
```

```
SQL*Plus: Release 11.2.0.2.0 Production on Wed Jun 1 10:25:06 2011
```

```
Copyright (c) 1982, 2010, Oracle. All rights reserved.
```

```
Connected to:
```

```
Oracle Database 11g Enterprise Edition Release 11.2.0.2.0 - 64bit Production  
With the Partitioning, OLAP, Data Mining and Real Application Testing options
```

```
SQL> select * from v$version;
```

```
BANNER
```

```
-----  
Oracle Database 11g Enterprise Edition Release 11.2.0.2.0 - 64bit Production  
PL/SQL Release 11.2.0.2.0 - Production  
CORE 11.2.0.2.0 Production  
TNS for Linux: Version 11.2.0.2.0 - Production  
NLSRTL Version 11.2.0.2.0 - Production
```

```
SQL> show parameter diagnostic
```

NAME	TYPE	VALUE
diagnostic_dest	string	/u01/app/oracle

```
SQL> grant dba to adam identified by adam;
```

```
Grant succeeded.
```

```
SOL> connect adam/adam
```

```

Connected.
SQL> create table t (n number);

Table created.

SQL> select object_id from user_objects;

OBJECT_ID
-----
      75719

SQL> connect / as sysdba
Connected.
SQL> update tab$ set cols=2 where obj#=75719;

1 row updated.

SQL> commit;

Commit complete.

SQL> alter system flush shared_pool;

System altered.

SQL> connect adam/adam
Connected.
SQL> select * from t;
select * from t
              *
ERROR at line 1:
ORA-03113: end-of-file on communication channel
Process ID: 2236
Session ID: 29 Serial number: 9

```

I flushed the Shared Pool to get the Data Dictionary Cache empty. Else the select may not crash the session as it did. Imagine the user calls me now on the phone. Our first idea as an experienced DBA: We look at the alert.log! Right so. Please notice that we now have two different kinds of the alert.log.

One is present in the conventional text format, per OFA in \$ORACLE_BASE/diag/rdbms/name of the db/name of the instance/trace This location is determined by the new initialization parameter DIAGNOSTIC_DEST, while BACKGROUND_DUMP_DEST is deprecated in 11g.

1. Viewing the alert.log

The other one is in XML format placed in \$ORACLE_BASE/diag/rdbms/name of the db/name of the instance/alert This version of the alert.log is accessed by adrci:

```

[oracle@uhesse ~]$ adrci

ADRCI: Release 11.2.0.2.0 - Production on Wed Jun 1 10:20:08 2011

Copyright (c) 1982, 2009, Oracle and/or its affiliates. All rights reserved.

ADR base = "/u01/app/oracle"
adrci> show home
ADR Homes:
diag/tnslsnr/uhesse/listener
diag/rdbms/orcl/orcl

```

Please notice that we have different ADR Homes. In my case only two, because I am not using Grid Infrastructure on this Demo System, else there would be another one. I specify my Database Home first. Then I look at the alert.log. Good news

if you are on Windows: Finally, you can tail -f your alert.log also



```
adrci> set home diag/rdbms/orcl/orcl
adrci> show alert -tail -f
2011-06-01 10:16:35.337000 +02:00
db_recovery_file_dest_size of 4032 MB is 0.00% used. This is a
user-specified limit on the amount of space that will be used by this
database for recovery-related files, and does not reflect the amount of
space available in the underlying filesystem or ASM diskgroup.
Starting background process CJQ0
CJQ0 started with pid=21, OS id=2204
2011-06-01 10:18:42.668000 +02:00
Exception [type: SIGSEGV, Address not mapped to object] [ADDR:0x0] [PC:0x90D891A, qcstda()+702] [flags: 0x
Errors in file /u01/app/oracle/diag/rdbms/orcl/orcl/trace/orcl_ora_2236.trc (incident=6153):
ORA-07445: exception encountered: core dump [qcstda()+702] [SIGSEGV] [ADDR:0x0] [PC:0x90D891A] [Address no
Incident details in: /u01/app/oracle/diag/rdbms/orcl/orcl/incident/incdir_6153/orcl_ora_2236_i6153.trc
Use ADRCI or Support Workbench to package the incident.
See Note 411.1 at My Oracle Support for error and packaging details.
2011-06-01 10:18:47.518000 +02:00
Dumping diagnostic data in directory=[cdmp_20110601101847], requested by (instance=1, osid=2236), summary=
2011-06-01 10:18:48.727000 +02:00
Sweep [inc][6153]: completed
Sweep [inc2][6153]: completed
```

2. The relation between Incident & Problem

You see the incident was recorded in the alert.log. And it tells you “Use ADRCI or Support Workbench to package the incident.” We will soon see how to do that. First I’d like to explain the relation between incident and problem: An incident is the concrete occurrence of a problem. In other words: The same problem may have multiple incidents. To show that, I will open another terminal and do again a select against the table t, while still tailing the alert log from the first session.

Second terminal:

```
[oracle@uhesse ~]$ sqlplus adam/adam

SQL*Plus: Release 11.2.0.2.0 Production on Wed Jun 1 10:21:52 2011

Copyright (c) 1982, 2010, Oracle. All rights reserved.

Connected to:
Oracle Database 11g Enterprise Edition Release 11.2.0.2.0 - 64bit Production
With the Partitioning, OLAP, Data Mining and Real Application Testing options

SQL> select * from t where n=42;
select * from t where n=42
                        *

ERROR at line 1:
ORA-03113: end-of-file on communication channel
Process ID: 2299
Session ID: 36 Serial number: 11
```

First terminal:

```
2011-06-01 10:21:31.367000 +02:00
Starting background process SMC0
SMC0 started with pid=19, OS id=2268
2011-06-01 10:22:08.781000 +02:00
Exception [type: SIGSEGV, Address not mapped to object] [ADDR:0x0] [PC:0x90D891A, qcstda()+702] [flags: 0x
Errors in file /u01/app/oracle/diag/rdbms/orcl/orcl/trace/orcl_ora_2299.trc (incident=6201):
ORA-07445: exception encountered: core dump [qcstda()+702] [SIGSEGV] [ADDR:0x0] [PC:0x90D891A] [Address no
Incident details in: /u01/app/oracle/diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i6201.trc
Use ADRCI or Support Workbench to package the incident.
```

See Note 411.1 at My Oracle Support for error and packaging details.
2011-06-01 10:22:11.135000 +02:00
Dumping diagnostic data in directory=[cdmp_20110601102211], requested by (instance=1, osid=2299), summary=
2011-06-01 10:22:13.370000 +02:00
Sweep [inc][6201]: completed
Sweep [inc2][6201]: completed

I have seen the second incident recorded. I exit out of the tail -f with CTRL+C and continue:

adrci> show problem

ADR Home = /u01/app/oracle/diag/rdbms/orcl/orcl:

PROBLEM_ID	PROBLEM_KEY	LAST_INCIDENT	LAST
1	ORA 7445 [qcstda()+702]	6201	2011

1 rows fetched

So I have one problem with the ID 1 and the last incident occurred at 10:22. Are there more?

adrci> show incident

ADR Home = /u01/app/oracle/diag/rdbms/orcl/orcl:

INCIDENT_ID	PROBLEM_KEY	CREATE_TIME
6153	ORA 7445 [qcstda()+702]	2011-06-01 10:18:42.99500
6201	ORA 7445 [qcstda()+702]	2011-06-01 10:22:08.92400

2 rows fetched

I want to see some more detail about the incidents:

adrci> show incident -mode detail -p "incident_id=6201"

ADR Home = /u01/app/oracle/diag/rdbms/orcl/orcl:

INCIDENT INFO RECORD 1

INCIDENT_ID	6201
STATUS	ready
CREATE_TIME	2011-06-01 10:22:08.924000 +02:00
PROBLEM_ID	1
CLOSE_TIME	
FLOOD_CONTROLLED	none
ERROR_FACILITY	ORA
ERROR_NUMBER	7445
ERROR_ARG1	qcstda()+702
ERROR_ARG2	SIGSEGV
ERROR_ARG3	ADDR:0x0
ERROR_ARG4	PC:0x90D891A
ERROR_ARG5	Address not mapped to object
ERROR_ARG6	
ERROR_ARG7	
ERROR_ARG8	
ERROR_ARG9	
ERROR_ARG10	
ERROR_ARG11	
ERROR_ARG12	
SIGNALING_COMPONENT	SQL_Parser
SIGNALING_SUBCOMPONENT	
SUSPECT_COMPONENT	
SUSPECT_SUBCOMPONENT	

```

ECID
IMPACKTS                0
PROBLEM_KEY              ORA 7445 [qcstda()+702]
FIRST_INCIDENT           6153
FIRSTINC_TIME            2011-06-01 10:18:42.995000 +02:00
LAST_INCIDENT            6201
LASTINC_TIME             2011-06-01 10:22:08.924000 +02:00
IMPACT1                  0
IMPACT2                  0
IMPACT3                  0
IMPACT4                  0
KEY_NAME                 ProcId
KEY_VALUE                25.3
KEY_NAME                 Client ProcId
KEY_VALUE                oracle@uhesse (TNS V1-V3).2299_140262306875136
KEY_NAME                 PQ
KEY_VALUE                (0, 1306916528)
KEY_NAME                 SID
KEY_VALUE                36.11
OWNER_ID                 1
INCIDENT_FILE            /u01/app/oracle/diag/rdbms/orcl/orcl/trace/orcl_ora_2299.trc
OWNER_ID                 1
INCIDENT_FILE            /u01/app/oracle/diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i
1 rows fetched

```

I want to look at the incident tracefile mentioned above:

```

adrci> show trace /u01/app/oracle/diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i6201.trc
/u01/app/oracle/diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i6201.trc
-----
LEVEL PAYLOAD
-----
Dump file /u01/app/oracle/diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i6201.trc
Oracle Database 11g Enterprise Edition Release 11.2.0.2.0 - 64bit Production
With the Partitioning, OLAP, Data Mining and Real Application Testing options
ORACLE_HOME = /u01/app/oracle/product/11.2.0/db_1
System name:      Linux
Node name:        uhesse
Release:  2.6.32-100.28.5.el6.x86_64
Version:   #1 SMP Wed Feb 2 18:40:23 EST 2011
Machine:   x86_64
Instance name: orcl
Redo thread mounted by this instance: 1
Oracle process number: 25
Unix process pid: 2299, image: oracle@uhesse (TNS V1-V3)
*** 2011-06-01 10:22:08.929
*** SESSION ID:(36.11) 2011-06-01 10:22:08.929
*** CLIENT ID:() 2011-06-01 10:22:08.929
*** SERVICE NAME:(SYS$USERS) 2011-06-01 10:22:08.929
*** MODULE NAME:(SQL*Plus) 2011-06-01 10:22:08.929
*** ACTION NAME:() 2011-06-01 10:22:08.929
Dump continued from file: /u01/app/oracle/diag/rdbms/orcl/orcl/trace/orcl_ora_2299.trc
1>      ***** Error Stack *****
ORA-07445: exception encountered: core dump [qcstda()+702] [SIGSEGV] [ADDR:0x0] [PC:0x90D891A] [Address n
1<      ***** Error Stack ***** 1>      ***** Dump for incident 6201 (ORA 7445 [qcstda()+702]) *****
2>      ***** Beginning of Customized Incident Dump(s) *****
2>      ***** Beginning of Customized Incident Dump(s) *****
Exception [type: SIGSEGV, Address not mapped to object] [ADDR:0x0] [PC:0x90D891A, qcstda()+702] [flags: 0
Registers:
%rax: 0x0000000000000000 %rbx: 0x00007f915c77f0e0 %rcx: 0x0000000000000007
%rdx: 0x0000000000000000 %rdi: 0x00007f915c77be98 %rsi: 0x0000000000000000
%rsp: 0x00007fffc65178e0 %rbp: 0x00007fffc6517960 %r8: 0x0000000000000028
%r9: 0x0000000000002000 %r10: 0x0000000093849c0 %r11: 0x0000000000000168
%r12: 0x00007f915c77ade8 %r13: 0x000000008edbb178 %r14: 0x00007f915c777da0
%r15: 0x00007f915c77ae28 %rip: 0x00000000090d891a %efl: 0x0000000000010246
qcstda()+686 (0x90d890a) mov -0x40(%rbp),%rdi
qcstda()+690 (0x90d890e) mov %rdx,0x18(%rbx)
qcstda()+694 (0x90d8912) mov 0x60(%r15),%rsi
qcstda()+698 (0x90d8916) mov %ecx,0x8(%r15)
> qcstda()+702 (0x90d891a) mov %ecx,(%rsi)
qcstda()+704 (0x90d891c) mov 0x78(%rdi),%rdx

```

```

qcstda()+708 (0x90d8920) test %rdx,%rdx
qcstda()+711 (0x90d8923) jnz 0x90d8d03
qcstda()+717 (0x90d8929) mov -0x70(%rbp),%rdi
*** 2011-06-01 10:22:08.963
dbkedDefDump(): Starting a non-incident diagnostic dump (flags=0x3, level=3, mask=0x0)
3>      ***** Current SQL Statement for this session (sql_id=8r222qucmawdt) *****
      select * from t where n=42
3<      ***** current_sql_statement ***** 3

```

3. Creation of Packages & ZIP files to send to Oracle Support

I may not be able to solve the problem myself. Oracle Support will help me with that one. I gather all the required information with a method called “Incident Packaging Service” (IPS):

```

adrci> ips create package problem 1 correlate all
Created package 2 based on problem id 1, correlation level all

```

This did not yet create a ZIP file and is therefore referred to as “Logical Package”. The ZIP file is *generated* from the Logical Package that was *created*:

```

adrci> ips generate package 2 in "/home/oracle"
Generated package 2 in file /home/oracle/ORA7445qc_20110601112533_COM_1.zip, mode complete

```

4. Managing, especially purging of tracefiles

Now to the management of tracefiles. You may notice that 11g creates lots of tracefiles that need to be purged from time to time. In fact, this is done automatically, but you may want to change the default purge policy:

```

adrci> show tracefile -rt
01-JUN-11 10:31:48 diag/rdbms/orcl/orcl/trace/orcl_mmon_2106.trc
01-JUN-11 09:43:43 diag/rdbms/orcl/orcl/trace/orcl_ckpt_2100.trc
01-JUN-11 09:22:13 diag/rdbms/orcl/orcl/trace/alert_orcl.log
01-JUN-11 09:22:11 diag/rdbms/orcl/orcl/trace/orcl_diag_2088.trc
01-JUN-11 09:22:10 diag/rdbms/orcl/orcl/trace/orcl_ora_2299.trc
01-JUN-11 09:22:10 diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i6201.trc
01-JUN-11 09:18:47 diag/rdbms/orcl/orcl/trace/orcl_ora_2236.trc
01-JUN-11 09:18:47 diag/rdbms/orcl/orcl/incident/incdir_6153/orcl_ora_2236_i6153.trc
01-JUN-11 09:17:19 diag/rdbms/orcl/orcl/trace/orcl_dbrm_2090.trc
01-JUN-11 09:16:44 diag/rdbms/orcl/orcl/trace/orcl_j002_2210.trc
01-JUN-11 09:16:30 diag/rdbms/orcl/orcl/trace/orcl_ora_2187.trc
01-JUN-11 09:16:19 diag/rdbms/orcl/orcl/trace/orcl_mman_2094.trc
01-JUN-11 09:16:16 diag/rdbms/orcl/orcl/trace/orcl_vktm_2082.trc
01-JUN-11 09:16:14 diag/rdbms/orcl/orcl/trace/orcl_ora_2016.trc
30-MAY-11 14:07:02 diag/rdbms/orcl/orcl/trace/orcl_mmon_2093.trc
30-MAY-11 11:15:30 diag/rdbms/orcl/orcl/trace/orcl_ora_3414.trc
30-MAY-11 11:00:01 diag/rdbms/orcl/orcl/trace/orcl_j000_2245.trc
30-MAY-11 10:56:58 diag/rdbms/orcl/orcl/trace/orcl_dbrm_2077.trc
30-MAY-11 10:56:20 diag/rdbms/orcl/orcl/trace/orcl_j002_2201.trc
30-MAY-11 10:56:06 diag/rdbms/orcl/orcl/trace/orcl_ora_2178.trc
30-MAY-11 10:55:58 diag/rdbms/orcl/orcl/trace/orcl_mman_2081.trc
30-MAY-11 10:55:55 diag/rdbms/orcl/orcl/trace/orcl_vktm_2069.trc
30-MAY-11 10:55:53 diag/rdbms/orcl/orcl/trace/orcl_ora_2006.trc
27-MAY-11 10:53:25 diag/rdbms/orcl/orcl/trace/orcl_mmon_8589.trc
27-MAY-11 10:17:05 diag/rdbms/orcl/orcl/trace/orcl_ora_11390.trc
27-MAY-11 09:26:41 diag/rdbms/orcl/orcl/trace/orcl_ora_10739.trc
27-MAY-11 09:23:53 diag/rdbms/orcl/orcl/trace/orcl_dbrm_8573.trc
27-MAY-11 09:22:58 diag/rdbms/orcl/orcl/trace/orcl_ora_8687.trc
27-MAY-11 09:22:54 diag/rdbms/orcl/orcl/trace/orcl_mman_8577.trc
27-MAY-11 09:22:50 diag/rdbms/orcl/orcl/trace/orcl_vktm_8565.trc
27-MAY-11 09:22:48 diag/rdbms/orcl/orcl/trace/orcl_ora_8516.trc
27-MAY-11 09:22:44 diag/rdbms/orcl/orcl/trace/orcl_ora_8515.trc
27-MAY-11 09:22:44 diag/rdbms/orcl/orcl/trace/orcl_vktm_8347.trc

```

```

27-MAY-11 09:21:24 diag/rdbms/orcl/orcl/trace/orcl_orm_8355.trc
27-MAY-11 09:20:29 diag/rdbms/orcl/orcl/trace/orcl_ora_8470.trc
27-MAY-11 09:20:28 diag/rdbms/orcl/orcl/trace/orcl_mmon_8371.trc
27-MAY-11 09:20:28 diag/rdbms/orcl/orcl/trace/orcl_ora_8381.trc
27-MAY-11 09:20:26 diag/rdbms/orcl/orcl/trace/orcl_mman_8359.trc
27-MAY-11 09:20:20 diag/rdbms/orcl/orcl/trace/orcl_ora_8299.trc
27-MAY-11 09:20:15 diag/rdbms/orcl/orcl/trace/orcl_ora_8297.trc
27-MAY-11 09:20:15 diag/rdbms/orcl/orcl/trace/orcl_vktm_8096.trc
27-MAY-11 09:20:07 diag/rdbms/orcl/orcl/trace/orcl_ora_8296.trc
27-MAY-11 09:19:42 diag/rdbms/orcl/orcl/trace/orcl_ora_8285.trc
27-MAY-11 09:19:33 diag/rdbms/orcl/orcl/trace/orcl_dm00_8271.trc
27-MAY-11 09:19:33 diag/rdbms/orcl/orcl/trace/orcl_dw00_8273.trc
27-MAY-11 09:19:11 diag/rdbms/orcl/orcl/trace/orcl_dbrm_8104.trc
27-MAY-11 09:18:53 diag/rdbms/orcl/orcl/trace/orcl_ora_8267.trc
27-MAY-11 09:18:33 diag/rdbms/orcl/orcl/trace/orcl_j001_8237.trc
27-MAY-11 09:18:26 diag/rdbms/orcl/orcl/trace/orcl_mmon_8219.trc
27-MAY-11 09:18:23 diag/rdbms/orcl/orcl/trace/orcl_ora_8231.trc
27-MAY-11 09:18:22 diag/rdbms/orcl/orcl/trace/orcl_cjq0_8229.trc
27-MAY-11 09:18:16 diag/rdbms/orcl/orcl/trace/orcl_ora_8131.trc
27-MAY-11 09:18:14 diag/rdbms/orcl/orcl/trace/orcl_m000_8223.trc
27-MAY-11 09:18:13 diag/rdbms/orcl/orcl/trace/orcl_mman_8108.trc
27-MAY-11 09:18:05 diag/rdbms/orcl/orcl/trace/orcl_ora_8048.trc
27-MAY-11 09:17:59 diag/rdbms/orcl/orcl/trace/orcl_vktm_7920.trc
27-MAY-11 09:17:59 diag/rdbms/orcl/orcl/trace/orcl_ora_8046.trc
27-MAY-11 09:17:00 diag/rdbms/orcl/orcl/trace/orcl_mman_7932.trc
27-MAY-11 09:16:56 diag/rdbms/orcl/orcl/trace/orcl_ora_7954.trc
27-MAY-11 09:16:51 diag/rdbms/orcl/orcl/trace/orcl_ora_7871.trc

```

I have already got some tracefiles. How long are they going to stay?

```
adrci> show control
```

```
ADR Home = /u01/app/oracle/diag/rdbms/orcl/orcl:
```

```
*****
```

ADRID	SHORTP_POLICY	LONGP_POLICY	LAST_MOD_TIME	LA
1335663986	720	8760	2011-05-27 10:16:46.997118 +02:00	

1 rows fetched

The ordinary tracefiles will stay for **30 days (720 hours)**, while files like incident files stay **one year (8760 hours)** by default.

We can change that policy with for example:

```
adrci> set control (SHORTP_POLICY = 360)
```

```
adrci> set control (LONGP_POLICY = 2190)
```

```
adrci> show control
```

```
ADR Home = /u01/app/oracle/diag/rdbms/orcl/orcl:
```

```
*****
```

ADRID	SHORTP_POLICY	LONGP_POLICY	LAST_MOD_TIME	LA
1335663986	360	2190	2011-06-01 11:42:17.208064 +02:00	

1 rows fetched

Also, we may want to purge tracefiles manually. Following command will manually purge all tracefiles older than 2 days (**2880 minutes**):

```
adrci> purge -age 2880 -type trace
```

```
adrci> show tracefile -rt
```

```

01-JUN-11 10:46:54 diag/rdbms/orcl/orcl/trace/orcl_mmon_2106.trc
01-JUN-11 09:43:43 diag/rdbms/orcl/orcl/trace/orcl_ckpt_2100.trc
01-JUN-11 09:22:13 diag/rdbms/orcl/orcl/trace/alert_orcl.log
01-JUN-11 09:22:11 diag/rdbms/orcl/orcl/trace/orcl_diag_2088.trc
01-JUN-11 09:22:10 diag/rdbms/orcl/orcl/incident/incdir_6201/orcl_ora_2299_i6201.trc
01-JUN-11 09:22:10 diag/rdbms/orcl/orcl/trace/orcl_ora_2299.trc

```

```

01-JUN-11 09:18:47 diag/rdbms/orcl/orcl/incident/incdir_6153/orcl_ora_2236_i6153.trc
01-JUN-11 09:18:47 diag/rdbms/orcl/orcl/trace/orcl_ora_2236.trc
01-JUN-11 09:17:19 diag/rdbms/orcl/orcl/trace/orcl_dbrm_2090.trc
01-JUN-11 09:16:44 diag/rdbms/orcl/orcl/trace/orcl_j002_2210.trc
01-JUN-11 09:16:30 diag/rdbms/orcl/orcl/trace/orcl_ora_2187.trc
01-JUN-11 09:16:19 diag/rdbms/orcl/orcl/trace/orcl_mman_2094.trc
01-JUN-11 09:16:16 diag/rdbms/orcl/orcl/trace/orcl_vktm_2082.trc
01-JUN-11 09:16:14 diag/rdbms/orcl/orcl/trace/orcl_ora_2016.trc
30-MAY-11 14:07:02 diag/rdbms/orcl/orcl/trace/orcl_mmon_2093.trc
30-MAY-11 11:15:30 diag/rdbms/orcl/orcl/trace/orcl_ora_3414.trc
30-MAY-11 11:00:01 diag/rdbms/orcl/orcl/trace/orcl_j000_2245.trc
30-MAY-11 10:56:58 diag/rdbms/orcl/orcl/trace/orcl_dbrm_2077.trc
30-MAY-11 10:56:20 diag/rdbms/orcl/orcl/trace/orcl_j002_2201.trc
30-MAY-11 10:56:06 diag/rdbms/orcl/orcl/trace/orcl_ora_2178.trc
30-MAY-11 10:55:58 diag/rdbms/orcl/orcl/trace/orcl_mman_2081.trc
30-MAY-11 10:55:55 diag/rdbms/orcl/orcl/trace/orcl_vktm_2069.trc
30-MAY-11 10:55:53 diag/rdbms/orcl/orcl/trace/orcl_ora_2006.trc

```

Conclusion: With adrci, we have a new and efficient utility to deal with Oracle Errors – especially for collecting information to send them to Oracle Support. This functionality is called Incident Packaging Service. 11g is generating lots of tracefiles. We can control the purging policy of them with adrci. Finally, we can now tail -f our alert.log from any OS.

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