

TRACY STARK

EXPERIENCE

- 2013 - 2017 APPSPACE | *Technical Support & Training Manager/Technical Training Manager***
- Started with company as first tier tech support for client software systems and server management
 - Promoted to a position that focused solely on improving the client training model, where I created a completely new system
 - Marked increase in client satisfaction of training curriculum based on customer surveys.
- 2013 - 2015 NTXB, LLC | *Web Lead***
- Volunteer position at a non-profit organization.
 - Managed a team consisting of an assistant web lead, a graphics designer, and a JavaScript developer.
 - Complete overhaul of current website to a simpler UI that was more user-friendly, initially using pure HTML5, but then transitioned to the Concrete5 CMS.
 - Surveys of the community indicated a very positive reaction to the new website usability.
- 2012 - 2013 JONES-BLAIR/NEOGARD | *Documentation Control Specialist***
- Responsible for building a completely new documentation control system from the ground up using Sharepoint and MS Access.
 - Improved sales and technical responses to customer inquiries from hours/days to just a few minutes.
- 2008 - 2012 PARKER UNIVERSITY | *Lab Manager***
- Managed 4 lab classes at a chiropractic college.
 - Improved budgetary spending to save the department \$500 - \$1000 each trimester.
- 2002 - 2008 NORTH LAKE COLLEGE | *Tutor/Lab Instructor***
- Tutored students in Biology, Microbiology, Chemistry and Physics and taught Biology Lab Classes
 - Proposed, planned, and initiated a student satisfaction survey to determine service improvements that could be made in tutoring, which led to me spearheading Saturday service hours.
- 1999 - 2001 US ARMY | *14E PATRIOT Enhanced Operator***
- Honorably discharged.
 - Highly technical MOS requiring understanding of electronics and programming.

EDUCATION

- 2018 - PRESENT GROW WITH GOOGLE — MOBILE WEB DEVELOPMENT**
Udacity.com
- Scholarship recipient
- 2017 - 2018 FULL STACK WEB DEVELOPER BOOT CAMP**
Thinkful.com
- 2002 - 2006 B.S. BIOLOGY**
University of Texas at Arlington

PROFILE

Name

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SOCIAL

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 tardisdriver

SKILLS

JavaScript (ES6/ES2015)	Responsive Web Design
React	MVC Architecture
Git	Webpack
HTML5	Babel
CSS3	
Adobe Photoshop	
Adobe Illustrator	
jQuery	
Node.js	
Bootstrap	
On-Page SEO	
Wordpress	
Microsoft Office	
npm	
Express.js	
REST	
Ajax	