

The Violent Behaviour Alert allows for the electronic documentation of a patient's violent behavior during a hospital stay. This documentation is to be completed in addition to your existing practices and processes for violent behaviour.

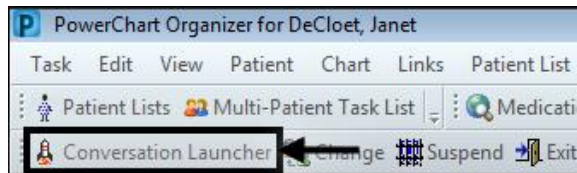
In addition, the Violent Behaviour Summary in a patient's electronic chart is a historical record of the patient's violent behavior across all encounters at all hospitals.

DOCUMENTING INITIAL VIOLENT BEHAVIOUR USING ALERT

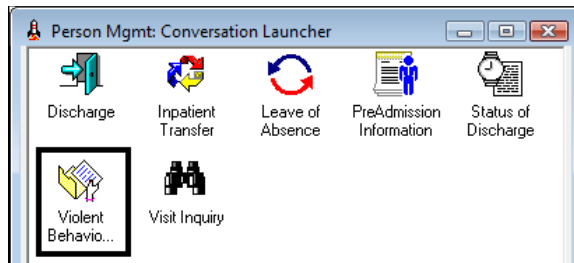
To electronically document violent behavior, open Conversation Launcher.

Open Conversation Launcher

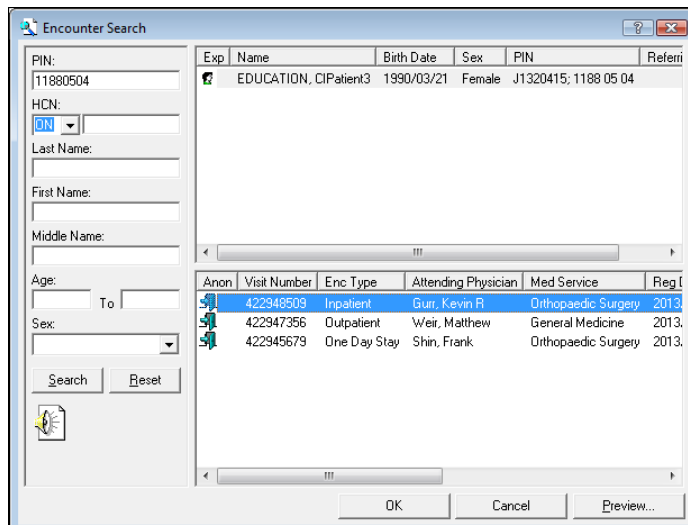
1. From the toolbar, click the **Conversation Launcher** icon.



2. The **Person Mgmt: Conversation Launcher** window opens.
3. Double-click the **Violent Behaviour Alert** icon.



4. The **Encounter Search** dialog box opens.
5. Search for and select the correct patient and correct encounter.



6. The **Violent Behaviour Alert** window opens. Mandatory fields display in yellow.

History of Violent Behaviour field

7. The first time you document a patient's violent behaviour, you **MUST** choose **Yes** in the **History of Violent Behaviour** field.

This ensures that, at any subsequent visits, this patient's past behaviour is flagged both in the electronic chart and in registration.

Violent Behaviour on Current Visit field

8. The patient exhibited violent behaviour during this visit, so select **Yes** in the **Violent Behaviour on Current Visit** field.

Brief description of violent behaviour field

9. In the **Brief description of violent behaviour** field, type the description of the violent behaviour, your name, position and date.

10. Once all fields are completed, click **OK**.

Alerts Appear in Patient's Electronic Chart

Once the **Violent Behaviour Alert** has been documented in **Conversation Launcher**, it will appear on both the **Demographic Bar** and the **Violent Behaviour Summary** component of the table of contents menu in the patient's electronic chart.

Demographic Bar Flag

The **Violent Behaviour** flag on the demographic bar notifies you that the violent behaviour occurred during this current visit.

The screenshot shows a blue header bar with the following information:

- EDUCATION, ...** (with a close button)
- Violent Behaviour - Current Visit** (highlighted with a red box)
- PIN:1188 05 04** and **VISIT #:422948509**
- ** Allergies ****
- Age:23 years** and **Sex:Female**
- DOB:1990/03/21**

Violent Behaviour Summary

The **Violent Behaviour Summary** in a patient's electronic chart is a historical record of the patient's violent behavior across all encounters at all hospitals.

The screenshot shows the **Violent Behaviour Summary** table. On the left is a menu with the following items:

- Flowsheet
- Microbiology Viewer
- Orders + Add
- Medication List + Add
- Allergies + Add
- Infection Control
- Task List
- Clinical Documents/Reports
- Document Viewing + Add
- Form Browser
- Med Profile Current Visit
- Blood Product Information
- Patient Information
- Violent Behaviour Summary** (highlighted with a red box and an arrow pointing to the table)
- Appointments
- Chemotherapy Summary
- Radiation Therapy Summary
- Reference Text Browser

The table has the following columns:

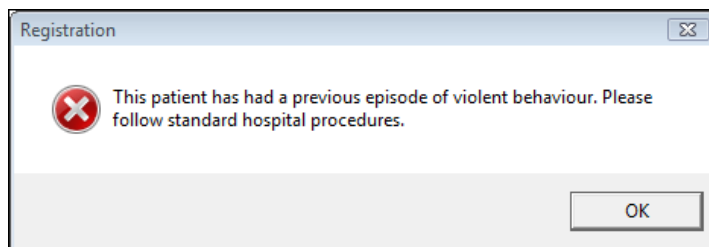
Past History of Violent Behaviour	Violent Documented By this Visit	Visit Type	Visit Documented Date Number	Facility	Description of Violent Behaviour/Assessment Details
Yes	DeCloet, Janet		2013/06/26 10:36		History of Violent Behaviour Updated
Yes	Yes DeCloet, Janet	Inpatient	422948509 2013/06/26 10:36	VH	Patient hit me when we approached to administer IV - Janet DeCloet, RN June 25, 2013

At the bottom right of the table, it says: **M0207 DECLOETJ4 26 June 2013 10:40**

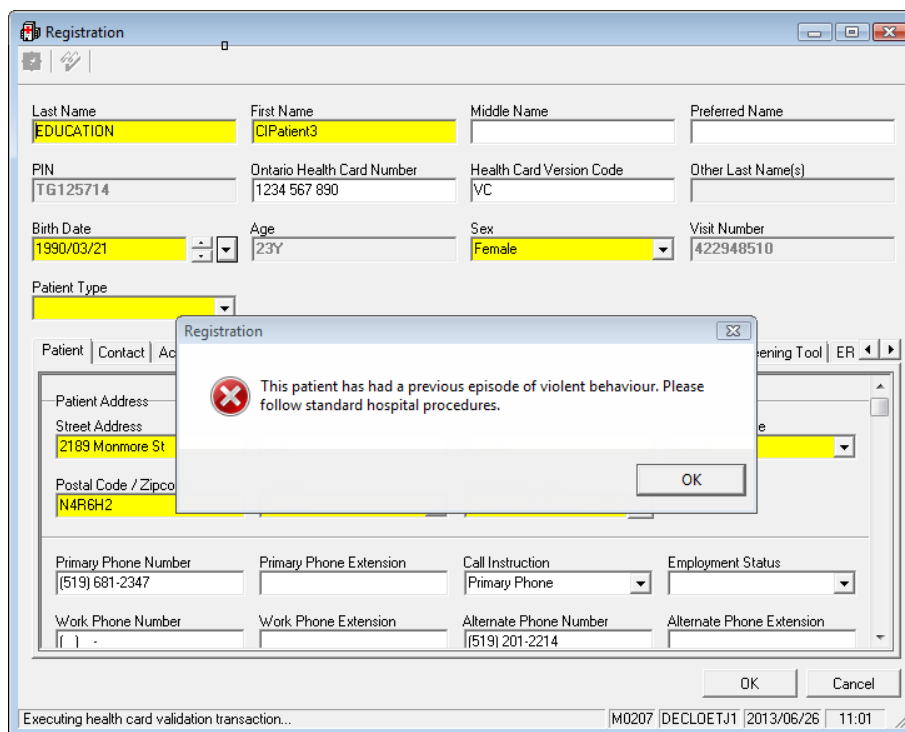
SUBSEQUENT REGISTRATIONS ALERT

When a patient is registered at a subsequent visit, e.g., emergency, surgery, diagnostic imaging, clinic visit, the clerk will receive a pop-up alert that this patient has had past violent behaviour.

1. Upon registration, if the patient has had previous episode of violent behaviour, the following **Registration** pop-up alert displays.



2. Click **OK** to close the alert and then follow your existing practices and processes for violent behaviour.



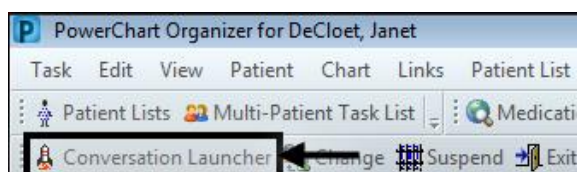
3. Complete the registration.

DOCUMENT PATIENT NOT VIOLENT THIS ENCOUNTER

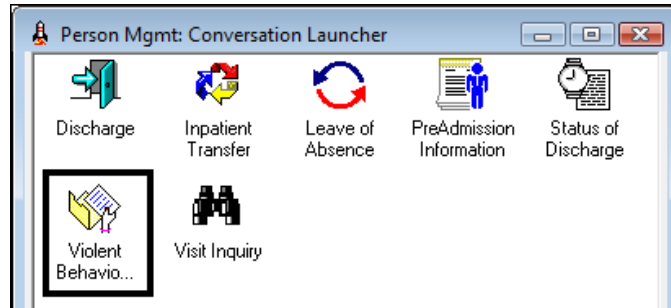
To electronically update violent behavior, open the **Conversation Launcher**.

Open Conversation Launcher

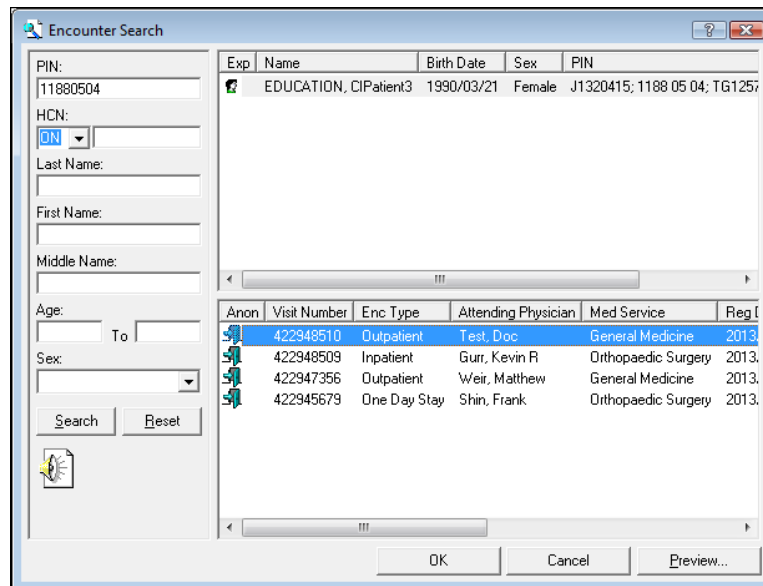
1. From the toolbar, click the **Conversation Launcher** icon.



2. The **Person Mgmt: Conversation Launcher** window opens.
3. Double-click the **Violent Behaviour Alert** icon.



1. The **Encounter Search** dialog box opens.
2. Search for and select the correct patient and correct encounter.



3. The **Violent Behaviour Alert** window opens. Mandatory fields display in yellow.

History of Violent Behaviour field

4. Since there was a past history of violent behaviour, this field automatically defaults to **Yes** – leave this default.

History of Violent Behaviour

Yes

Violent Behaviour on Current Visit field

5. The patient does not exhibit violent behaviour during this visit, so select **No** in the **Violent Behaviour on Current Visit** field.

Violent Behaviour on Current Visit

No

Brief description of violent behaviour field

6. In the **Brief description of violent behaviour** field, type the assessment details, your name, position and date.

Brief description of violent behaviour. Include date and name of individual who performed screening/assessment.
 Patient assessed and no violent behaviour exhibited. Janet DeCloet, RN June 26, 2013.

7. Once all fields are completed, click **OK**.

Open Patient's Electronic Chart

Once the alert has been updated in **Conversation Launcher**, it will appear on both the **Demographic Bar** and the **Violent Behaviour Summary** component of the table of contents menu in the patient's electronic chart.

Demographic Bar Flag

Even though the patient did not exhibit violent behaviour during the current encounter, the demographic bar still shows the **Violent Behaviour** flag to notify of you of a history of past violent behaviour.

EDUCATION, ... ×

! Violent Behaviour - History PIN: TG125714 ** Allergies **
 VISIT #: 422948510

Age: 23 years Sex: Female
 DOB: 1990/03/21

Violent Behaviour Summary

The **Violent Behaviour Summary** in a patient's electronic chart is a historical record of the patient's violent behavior across all encounters at all hospitals.

Menu	Violent Behaviour Summary					Print 0 minutes ago
Flowsheet	Past History of Violent Behaviour	Violent Documented By this Visit	Visit Type	Visit Documented Date Number	Facility	Description of Violent Behaviour/Assessment Details
Microbiology Viewer	Yes	DeCloet, Janet		2013/06/26 10:36		History of Violent Behaviour Updated
Orders + Add	Yes	Yes Inpatient DeCloet, Janet		422948509 2013/06/26 10:36	VH	Patient hit me when we approached to administer IV - Janet DeCloet, RN June 25, 2013
Medication List + Add	Yes	No Outpatient DeCloet, Janet		422948510 2013/06/26 11:18	TG	Patient assessed and no violent behaviour exhibited. Janet DeCloet, RN June 26, 2013.
Allergies + Add						
Infection Control						
Task List						
Clinical Documents/Reports						
Document Viewing + Add						
Form Browser						
Med Profile Current Visit						
Blood Product Information						
Patient Information						
Violent Behaviour Summary						
Appointments						
Chemotherapy Summary						
Radiation Therapy Summary						
Reference Text Browser						