## november 26, 2024

## Tariku Negash

0961141361

## To: department of computer science and engineering

We are writing to request your assistance in obtaining a formal support letter from the Computer Science and Engineering Department for our Graduating class (GC) project. We are conducting a project focused on addressing government-related issues, particularly analyzing and improving the working mechanisms, complaint systems, and operational processes at the kebele, woreda and kifleketema levels.

To successfully achieve our project goals, we require access to comprehensive information about the working mechanisms, complaint handling systems, and general processes of the wereda and kebele administrations.

As such, we kindly request a formal support letter from the department to facilitate our communication with these administrative bodies. The letter will help us gain the necessary cooperation from the kebele and wereda offices, allowing us to access the data and documentation required for our project.

Sincerely,

Tariku Negash