



Sameed Tariq <sameedtariq@gmail.com>

ticket number 100723-2470450

3 messages

PK_KHI1_Enquiry (Pakistan) <Info@britishcouncil.org.pk>
To: "sameedtariq@gmail.com" <sameedtariq@gmail.com>

Fri, Jul 21, 2023 at 12:30 PM

Dear Sameed,

Thank you for contacting us regarding the Special arrangements.

With reference to your concern raised against ticket number **100723-2470450**, please be informed that the below communication has been approved for special arrangements.

- Separate invigilation
- Modified Listening test to allow extra time during the Listening component
- Use of Bluetooth hearing aids (please make sure no other Bluetooth or wifi are connected)

You are requested to register for a test date 6 weeks from now for the arrangements.

Should you like to receive more information, please do attach the earlier email correspondence to help us serve you better. Please feel free to contact us for further information.

Regards,

Farhana Shaheen | Customer Services Team
British Council | Pakistan
URL: www.britishcouncil.pk
Facebook: <https://www.facebook.com/britishcouncil.pakistan>

For queries related to Computer Delivered IELTS, please call us at 0800-IELTS (43587). For any other query, please call us at 0800-22000, Mon-Sat 9.00 AM to 6.00 PM, or write us at info@britishcouncil.org.pk

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Sameed Tariq <sameedtariq@gmail.com>
To: "PK_KHI1_Enquiry (Pakistan)" <Info@britishcouncil.org.pk>

Mon, Aug 7, 2023 at 3:48 PM

Dear Farhana,

As per our telephone conversation, the pictures of the Bluetooth are attached to this email. The details of the Bluetooth COM-DEX is given on the following link: <https://www.widex.com/en/hearing-aids/accessories/com-dex/>

Let me know if you have any further questions.

Regards
Sameed Tariq

[Quoted text hidden]

2 attachments



WhatsApp Image 2023-08-07 at 15.31.21.jpeg
56K



WhatsApp Image 2023-08-07 at 15.31.20.jpeg
57K

PK_KHI1_Enquiry (Pakistan) <Info@britishcouncil.org.pk>
To: Sameed Tariq <sameedtariq@gmail.com>

Tue, Aug 8, 2023 at 10:55 AM

Dear Sameed,

Thank you for contacting us regarding the Special Arrangements.

Please be informed that your matter has already been forwarded to the relevant colleague, I am reassigning your concern with provided remarks/attachment, ticket number **210723-2492113** remains the same this time. I really appreciate your cooperation so far and assure you that we will contact you via call-back or email as soon as possible.

Your cooperation will highly be appreciated.

Should you like to receive more information, please attach the earlier email correspondence to help us serve you better. Please feel free to contact us for further information.

Regards,

Kholla Razzaq | Customer Services Team
British Council | Pakistan
URL: www.britishcouncil.pk
Facebook: <https://www.facebook.com/britishcouncil.pakistan>

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From: Sameed Tariq <sameedtariq@gmail.com>
Sent: 07 August 2023 03:48 PM
To: PK_KHI1_Enquiry (Pakistan) <Info@britishcouncil.org.pk>
Subject: Re: ticket number 100723-2470450

[Caution: This email originated from an outside source. Please protect our business by not opening any links or attachments unless you trust the origin of this email.]

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