

# Mannam Tarun

IT System Administrator

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## Professional Summary

Dedicated IT System Administrator with a Computer Science background and professional experience in troubleshooting, technical support, and system maintenance. Skilled in Windows environments, hardware support, and user account management. Currently working and seeking to contribute to System Administration / IT Infrastructure roles.

## Technical Skills

**Operating Systems:** Windows OS

**IT Support:** System Troubleshooting, Software Installation & Configuration, Hardware Support, User Account Management, Printer & Peripheral Support

**Tools:** MS Office, Remote Desktop

## Experience

**System Administrator** – Delhi Public School, Nacharam

- Managed and maintained computer systems and IT infrastructure
- Installed, configured, and updated OS & software
- Provided troubleshooting and technical support
- Supported hardware and peripheral devices

**ValueLabs** – BPO Associate (Sept 2022 – Dec 2022)

- Provided real-time user support via chat
- Resolved technical and service-related queries
- Maintained documentation and interaction records

## Education

**B.Tech – Computer Science & Engineering** | MLR Institute of Technology | 2018 – 2022 | CGPA: 6.1/10

**Intermediate – MPC** | Narayana Junior College | 2016 – 2018 | 78.8%

**SSC** | Narayana Concept School | 2016 | GPA: 8.5/10

## Projects

**System Administration & IT Support Lab**

- Windows OS installation, formatting & clean setup
- Bootable USB creation & driver installation
- System-level troubleshooting & issue resolution

**Driving Decision Strategy (DDS) for Autonomous Vehicles**

- ML-based strategy to reduce onboard computation
- Technologies: Python, TensorFlow

## Languages

English | Hindi | Telugu

## Interests

Cricket | Technology | Movies