Tarun Batra

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Qualification Highlights

- Programming knowledge in Python, HTML, CSS, JavaScript, SQL

- Years of software application experience: Office 365, Sheets, Notion, Slack, Teams, macOS, Win Vista,7,10,11

- Vast work and personal experience with computer troubleshooting and deployment

- Fast learner and quick to adapt with new situations and software applications, understanding of **agile** and waterfall methodologies

- Excellent written and oral communication, detail oriented, adaptable to any collaboration/team style

- **Always eager to learn more,** I bring a broad educational/technical background to the table

Experience

Best Buy Canada: Geek Squad Agent [2018-2019]

- Preformed computer diagnosis and repairs on site with new variables everyday

- Various customer interactions relating to computer, networking, and other general IT topics.

- Maintained an excellent level of support and care towards new and existing clients

- Fast paced environment, knowledge transfer on daily basis, worked with a variety of vendors including **wireless carriers**

St. Joseph Hospital: IT Intern [2017]

- Daily maintenance of computers and printers in hospital including identity access management

- Worked with different departments to solve different technical problems each day

- Imaged and replaced 100+ computers and multiple servers throughout 3 buildings

St. Michael Hospital: Injury Prevention Volunteer [2016]

- Organized and stored digital patient data using MS office applications and Soarian Clinical/Meditech

- Responsible for knowledge verification and **data input with accuracy**

- Shadowed PI in a clinical setting, and administered cognitive tests on patients

Education

University of Waterloo: Bachelor of Science [2022]
General Science

Certifications: Google IT Support Specialization [2020]
Azure 104 Microsoft Azure Administrator [2022]