

Tarun Batra

Tarun@internetfile.net

Qualification Highlights

- Programming knowledge in Python, HTML, CSS, JavaScript, SQL
- Years of software application experience: Office 365, Sheets, Notion, Slack, Teams, macOS, Win Vista, 7, 10, 11
- Vast work and personal experience with computer troubleshooting and deployment
- Fast learner and quick to adapt with new situations and software applications, understanding of agile and waterfall methodologies
- Excellent written and oral communication, detail oriented, adaptable to any collaboration/team style
- Always eager to learn more, I bring a broad educational/technical background to the table

Experience

Best Buy Canada: Geek Squad Agent [2018-2019]

- Performed computer diagnosis and repairs on site with new variables everyday
- Various customer interactions relating to computer, networking, and other general IT topics.
- Maintained an excellent level of support and care towards new and existing clients
- Fast paced environment, knowledge transfer on daily basis, worked with a variety of vendors including wireless carriers

St. Joseph Hospital: IT Intern [2017]

- Daily maintenance of computers and printers in hospital including identity access management
- Worked with different departments to solve different technical problems each day
- Imaged and replaced 100+ computers and multiple servers throughout 3 buildings

St. Michael Hospital: Injury Prevention Volunteer [2016]

- Organized and stored digital patient data using MS office applications and Soarian Clinical/Meditech
- Responsible for knowledge verification and data input with accuracy
- Shadowed PI in a clinical setting, and administered cognitive tests on patients

Education

University of Waterloo: Bachelor of Science [2022]
General Science

Certifications: Google IT Support Specialization [2020]
Azure 104 Microsoft Azure Administrator [2022]