

Tarun Bhardwaj

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SKILLS SUMMARY

- **Languages:** Python, Java, C, React Native, JavaScript, SQL, HTML/CSS, XML, Bash, Git, TypeScript, Verilog, LaTeX
- **Tools:** MySQL, VS Code, PyCharm, Pygame, GIT, Jira, MATLAB, Android Studio, Figma, PuTTY, AirWatch
- **Platforms:** Linux, Web, Windows, Arduino, IOS
- **Soft Skills:** Problem Solving, Leadership, Communication, Collaborative, Perseverance, Time Management

EXPERIENCE

Gap Inc.

• *IT Support Technician (Full-time)*

In-Person

June 2025 - Present

- **Technical Support & Troubleshooting:** Delivered end-to-end IT support at Gap Inc.'s new Distribution Centre, resolving hardware, software, and account issues through ServiceNow while leveraging tools like Nexthink for endpoint monitoring to ensure seamless daily operations.
- **Device & Application Management:** Supported Zebra handheld devices (TC52), printers, and Windows-based systems in a high-volume warehouse environment, while using AirWatch to manage mobile devices and applications, minimizing downtime and enhancing operational efficiency.
- **Network & Hardware Lifecycle:** Monitored performance with Arista CloudVision and handled device imaging, deployment, and asset tracking to streamline lifecycle management and ensure secure, reliable connectivity.

Banana Republic

• *Acting Lead & Daily Operations Manager (Part-time)*

In-Person

Apr 2024 - May 2025

- **Financial Reporting:** Leveraged Excel and Microsoft Power BI to develop comprehensive financial reports, monitor business performance, and ensure alignment with the company's budget and revenue targets.
- **Collaboration:** Partnered with a team of 35 colleagues, achieving weekly goals with a success rate of 98%, contributing to a 15% improvement in overall team productivity.
- **Employee Scheduling:** Streamlined scheduling processes using tools like Personal Management (PM) from Gap Inc. and Excel, ensuring efficient allocation of employee shifts based on availability and operational needs.

BuyWise Plus

• *IT Technical Support (Part-time)*

In Person

Jan 2023 - Apr 2024

- **User Account Management:** Set up and managed employee user accounts using Microsoft 365 Admin Center, ensuring secure and efficient access to company resources for retail staff and management.
- **Hands-on Equipment Maintenance:** Conducted routine maintenance of computers, printers, and other office equipment.
- **Documentation and Reporting:** Created clear and concise technical documentation to support troubleshooting procedures, ensuring consistency and enhancing team efficiency across retail operations.

PROJECTS

- **CPU4U - Individual Project (Web Application):** Developed a e-commerce website that mimics an online store. Created a sophisticated online computer component store, offering an intuitive shopping experience where users can explore, select, and purchase products with ease. **Tech:** Java, JavaScript, HTML/CSS, MySQL, JSP (December '23)
- **Health Diary - Individual Project (Mobile Application):** Developed a comprehensive mobile application designed to meticulously log and monitor user health metrics, thereby ensuring the achievement of personalized wellness objectives. **Tech:** Java, XML, Android Studio (December '23)
- **YUNotebook - Submission for Course Culminating(UI Design Concept):** Designed a high-fidelity prototype of our mobile application which aims to assist international students attending York University financial, time-management, and well-being resources. **Tech:** Figma, HTML (December '22)
- **Teddy Bot - Individual Project (Discord Bot):** Utilized my knowledge of Python to develop a versatile Discord bot that can assist users with simple/functional commands. Implemented commands to assist my peers and make their discord experience more exciting overall **Tech:** Python, Bash, Git (January '22)
- **Cov-ID - YUHacks Submission Mobile Application (NFC Reader, Google Maps API, Geocoding):** Developed a mobile application to help reduce the spread of Covid-19. Within in the app, it uses a NFC card, which would be scanned at businesses across the world and show results of a person's latest Covid test and vaccination records. **Tech:** Java, XML, Android Studio, NFC (February '21)

EDUCATION

• York University

• *Bachelor of Science - Computer Science*

Toronto, Canada

Sept 2020 - Apr 2025

Courses: Operating Systems, Data Structures, Analysis Of Algorithms, Object Oriented Programming, Machine Learning, Communication Networks, Introduction to Computer Security

HONORS AND AWARDS

- Best Hardware Hack at YUHacks Hackathon - Feb, 2021
- Entrance Scholarship for Computer Science Program at York University - September, 2020
- Ontario Honor Roll Scholar Graduate - June, 2020