Tarun Mehra

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Nawanshahr, Punjab

Summary

Motivated IT student currently pursuing B.Sc. (Hons.) in Information Technology. Hands-on experience as an **IT Support Intern at Eros Hotel (Delhi)**, skilled in troubleshooting, networking, and IT infrastructure support. Eager to contribute to dynamic startup environments while enhancing technical and problem-solving skills.

Technical Skills

Operating Systems: Windows, Linux
Programming: Python, C (Basics)
Networking: LAN/Wi-Fi setup & troubleshooting
Productivity Tools: MS Office, Google Workspace
IT Support: Printer setup, Internet configuration, System Troubleshooting

Experience

IT Support Intern Jul 2025 – Present
Eros Hotel, Nehru Place, New Delhi

- Provided IT support to hotel staff across multiple departments.

- Assisted in maintaining property management systems (PMS) and point-of-sale (POS) applications.

- Monitored and ensured smooth functioning of hotel networks and guest Wi-Fi.

- Supported IT infrastructure including desktops, printers, and servers.

- Learned basics of data backup procedures and cybersecurity practices in a hospitality environment.

- Collaborated with senior IT managers to resolve guest-related technical issues quickly and professionally.

Education

Guru Nanak Dev University, Amritsar 2024 – 2028 (Ongoing)
B.Sc. (Hons.) Information Technology
Key Areas: Networking, Programming, Cybersecurity, Hardware & Software Support

Punjab School Education Board (PSEB) Passed: 2024
Senior Secondary (12th), Humanities — 91%

Certifications

- IT Department Training — Eros Hotel, New Delhi (2025)

- Linux Basics & Administration (Self-Learning)

Key Strengths

Excellent communication & teamwork — Quick learner & tech-savvy — Responsible & disciplined — Able to work under pressure

Languages

English (Fluent), Hindi (Fluent), Punjabi (Fluent)