

User Manual

Holiday Chat Agent on behalf of First Holiday
23/12/2022

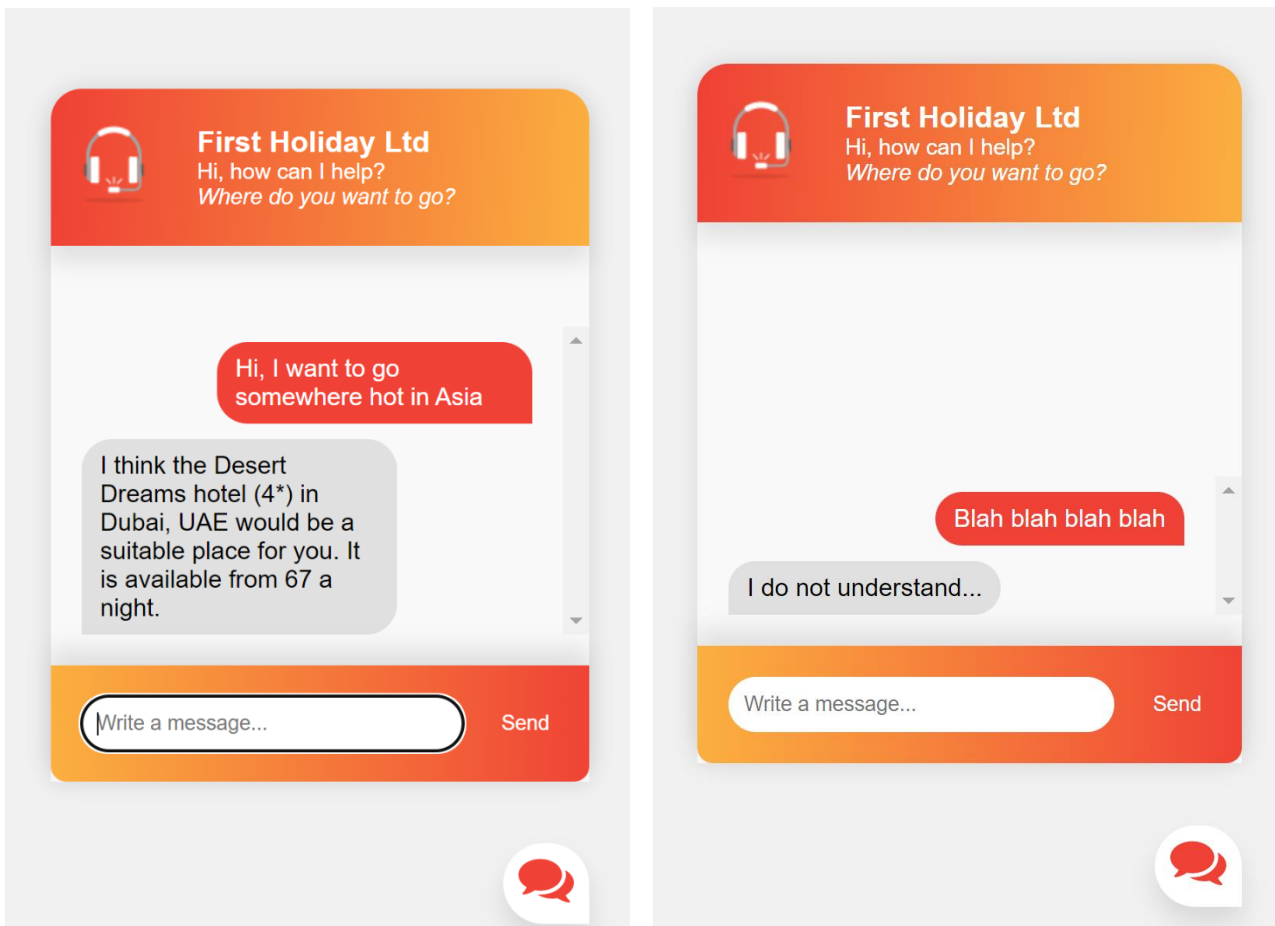
How to use

- Once you have navigated to the web browser the chatbot is hosted on, you can access the Chat Agent by simply clicking the '💬' in the bottom right corner of the page.
- You will then be presented with a chat box; the bot will then ask you several questions so that it can get an accurate representation of the destination you are looking for.

For example, a valid response to the questions may be 'I want to go somewhere hot in Asia.'

- If you are not happy with the destination provided, simply ask the question again to see if the bot can find anywhere else that suits your requirements
- If you ask a question and the bot does not understand, it will provide feedback to let you know – you can then try rephrasing the question to help the bot better understand what you are looking for

Examples



For example, a valid response to the questions may be 'I want to go somewhere hot in Asia.' Once you have finished your conversation with the bot, simply click on the '💬' icon once again to close the chat box.