

House Rules Template (Bee & Bee Property Management)

Welcome!

We're delighted to host you. Please take a moment to review these house rules so you can enjoy a comfortable, safe and smooth stay.

1. Check-In & Check-Out

Check-in: From ____

Check-out: By ____

- Early check-in or late check-out may be available on request.
- Please return all keys to the agreed location.

2. Respect for the Property

- Please treat the home with care and leave it in a tidy condition.
- Report any damage, breakages or maintenance issues as soon as possible.
- Only the guests in your booking are permitted to stay overnight.

3. Noise & Neighbours

- Quiet hours: ____pm – ____am
- Please be considerate of neighbours at all times.

4. Cleaning & Rubbish

- Please place rubbish in the appropriate bins provided.
- Wash up any dishes used before departure.
- If you spill something, please clean it as soon as possible to avoid stains or damage.

5. Smoking, Vaping & Candles

- **Smoking and vaping are not permitted indoors.**
- Candles and open flames are not allowed for safety reasons.

6. Pets (If Allowed)

- Pets are allowed **only if agreed in advance**.
- Please keep pets off furniture and supervise them at all times.
- Owners are responsible for cleaning up after their pets.

(If pets are not allowed, replace this section with: “Pets are not permitted on the property.”)

7. Safety & Security

- Ensure doors and windows are locked when leaving the property.
- Do not tamper with smoke alarms, heating controls or electrical panels.
- Notify us immediately if you lose a key.

8. Appliances & Utilities

- Use appliances according to their instructions.
- Do not adjust thermostat settings beyond the recommended range (–).

9. Visitors & Events

- No parties or events allowed.
- Visitors are welcome during the day but may not stay overnight unless approved.

10. Damage & Incident Reporting

- Accidents happen - please let us know promptly so we can fix things quickly.
- Significant damage may be chargeable as per the host's policy or platform terms.

11. House-Specific Notes

(You can customise these based on each property.)

Examples:

- Hot tub rules
- Garden access
- Parking instructions
- Septic tank guidelines
- TV / WiFi notes
- Local wildlife reminders

12. Emergency Contacts

Property Manager: Bee & Bee Property Management

 **07850 177 876**

 info@bee&beepropertymanagement.co.uk

In case of fire or serious emergencies, call **999** first.

13. Check-Out Instructions

Before you leave, please:

- Leave used towels in the bathroom.
- Put any rubbish in the outside bins.
- Turn off all lights and appliances.
- Ensure all doors and windows are locked.
- Return keys to ____.

Thank you for looking after the property - safe travels!