

Consider the displayed mobile application designed to take and share notes and answer to the (a) and (b) questions. (3.5 points)

- (a) Explain, in your own words, what the 7 stages of the Norman's model of interaction are, as well as the execution and evaluation gulfs. (1 point)
- (b) Identify the 7 stages of the Norman's model of interaction, one potential execution gulf and one potential evaluation gulf for achieving the goal "sharing a note with someone". Consider that a person who is not very familiar with mobile apps performs the task. (2.5 points)

