# HTA and GOMS Exercise

In this exercise you need to perform a task analysis of a common task using first of all the HTA (Hierarchical Task Analysis) technique and the GOMS (Goals, Operations, Methods, Selection rules) technique.

The task will be creating and sending an email using your favorite mail manager (e.g. Thunderbird, Outlook, Gmail).

HTA: First you will need to identify the list of main tasks and subtasks in a numbered order. Then, you will represent the list with a graphic taking care of the formalism. Finally, you will define which plans can be executed with that tasks and subtasks.

GOMS: First you will need to identify the goals (and sub-goals) that a user will need to formulate to successfully complete the task. Then identify the operations that a user will need to execute and the applied methods.