

The complaint email :

From: angry.customer@example.com
To: support@company.com
Subject: URGENT: Complaint about service

I am extremely dissatisfied with your service. This is unacceptable. Please escalate this issue immediately.

Result screenshots

Multi-Agent Document Processing System

All Agents Active

Document Upload

Upload .pdf, .txt, .eml, or .json files for processing

Drag and drop files here

or

browse files

Try Sample Documents:

Email Complaint

Suspicious JSON

PDF Invoice

Regulation Text

Classifier Agent

Active

Format Detection

EML90%

Business Intent

Complaint65%

Processing Pipeline

Completed

1File Upload

Document received

2Classification

Format & intent detection

3Agent Routing

Specialized processing

4Agent Processing

Content analysis

5Action Execution

Dynamic responses

Specialized Agents

Email Agent

Active

Extracts: sender, recipient, subject, urgency, tone

Sender:angry.customer@email.com

Subject:URGENT - Unacceptable Service

Urgency:critical

Tone:threatening

JSON Agent

Standby

Validates: schema, anomalies, risk assessment

PDF Agent

Standby

Extracts: text, compliance keywords, invoice data

Text Agent

Standby

Analyzes: content, intent, keywords

Shared Memory Store

Clear Memory

Documents Processed:1

Actions Triggered:1

complaint_email.eml

5/6/2025, 2:13:26 AM

Format:EML

Intent:Complaint

Actions:1 triggered

Action Router

ESCALATION

Target:CRM System

Reason:Threatening complaint detected

Completed

IMMEDIATE

