



January 31, 2017

Mr. Mufaddal Kamau Majesco Software and Solutions Inc. Mumbai, India

Dear Mr. Kamau,

We are pleased to invite you to participate in meetings scheduled to begin on February 20th, 2017 at our Portsmouth, NH facility for the USCM Billing Integration project.

Your participation is kindly requested to understand the requirements and service-level needed to ensure the timely delivery of this outsourced work between Liberty Mutual and Majesco at your Development Center in India.

You are requested to arrive at our office on February 20th, 2017 and to plan to participate in the analysis of the above mentioned system which is scheduled to last for approximately 4 weeks.

Should you have any clarifications in this regard, please feel free to contact the undersigned at (603) 245-2144.

Kimberly Daly

Senior IT Supplier Relationship Manager

**Liberty Mutual** 

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