



IFS AMS Workload Summary

For NAFTA Marelli USA

Weekly Status Report

Period: Jan 12, 2026 - Jan 16, 2026

Summary: 22 closed, 7 open.

Weekly Activity (Date Range Based)

Ticket #	Description	Remarks
SCTASK0979709	Needing to write off bad debt for IBU, but getting errors	
SCTASK0981169	The Inv# 971866163A getting the quantity error while posting in IFS	
SCTASK0981206	Create Account	
SCTASK0981225	Create Account	
SCTASK0981648	Create Account	
INC19775920	trying to view attachments in IFS and I continue to get an error message	
SCTASK0982723	Create Account	

Weekly Workload Details

Ticket #	Status	REQ No.	Type	Description	Requested for	PIC	Received	Resolved
SCTASK0979 709	OPEN	REQ077979 6	Service	Needing to write off bad debt for IBU, but getting errors	James Sellers	Mikal	01/11/2026	
SCTASK0981 169	OPEN	REQ078115 3	Service	The Inv# 971866163A getting the quantity error while posting in IFS	Laxmi Laxmi	Mikal	01/13/2026	
SCTASK0981 206	OPEN	REQ078048 3	Service	Create Account	Mohd Younus	Mikal	01/13/2026	
SCTASK0981 225	OPEN	REQ078047 9	Service	Create Account	Suresh Kantagani	Mikal	01/13/2026	
SCTASK0981 648	OPEN	REQ078161 6	Service	Create Account	Christopher Haslam	Mikal	01/14/2026	
INC19775920	OPEN		Service	trying to view attachments in IFS and I continue to get an error message	Tia Roberts	Mikal	01/15/2026	
SCTASK0982 723	OPEN	REQ078249 6	Service	Create Account	Halee Crabtree	Mikal	01/15/2026	
SCTASK0979 667	CLOSE	REQ077980 2	Service	Deactivate Account	Nilesh Khunte	Mikal	01/09/2026	01/12/2026
SCTASK0980 440	CLOSE	REQ078048 8	Service	Reset Password	Amjad Khan	Mikal	01/12/2026	01/12/2026
SCTASK0981 107	CLOSE	REQ078112 4	Service	Deactivate Account	Khyati Shah	Mikal	01/13/2026	01/13/2026
SCTASK0981 116	CLOSE	REQ078112 6	Service	Deactivate Account	Nidhi Kumawat	Mikal	01/13/2026	01/13/2026
SCTASK0981 127	CLOSE	REQ078112 9	Service	Deactivate Account	Oscar Alejandro Galaviz Llamas	Mikal	01/13/2026	01/13/2026
SCTASK0981 135	CLOSE	REQ078113 3	Service	Deactivate Account	Jessica Ivonne Alvarez Castro	Mikal	01/13/2026	01/13/2026
SCTASK0981 142	CLOSE	REQ078113 4	Service	Deactivate Account	Astrid Montserrat Villagran Trinidad	Mikal	01/13/2026	01/13/2026
SCTASK0981 152	CLOSE	REQ078113 9	Service	Deactivate Account	Uriel De Jesus Maldonado Guzman	Mikal	01/13/2026	01/13/2026

Ticket #	Status	REQ No.	Type	Description	Requested for	PIC	Received	Resolved
SCTASK0981 641	CLOSE	REQ078159 9	Service	Reset Password	Shane Sharp	Mikal	01/14/2026	01/14/2026
SCTASK0981 765	CLOSE	REQ078166 4	Service	Deactivate Account	Harish Kumar	Mikal	01/14/2026	01/14/2026
SCTASK0981 779	CLOSE	REQ078166 9	Service	Reset Password	Dannie Baker	Mikal	01/14/2026	01/14/2026
SCTASK0981 787	CLOSE	REQ078175 1	Service	Deactivate Account	Rojo Levi Jahaziel	Mikal	01/14/2026	01/14/2026
SCTASK0981 825	CLOSE	REQ078028 3	Service	Reset Password	Falon Frierson	Mikal	01/14/2026	01/14/2026
SCTASK0981 855	CLOSE	REQ078180 3	Service	not able to pull the below invoices in the payment proposal	Rakesh Ichapuram	Mikal	01/14/2026	01/14/2026
SCTASK0981 856	CLOSE	REQ078180 1	Service	not able to pull the invoice#B1001692-2-70 in payment proposal file	Rakesh Ichapuram	Mikal	01/14/2026	01/14/2026
INC19774449	CLOSE		Service	Reset Password	Guevara Itzel Ivonne	Mikal	01/14/2026	01/15/2026
SCTASK0981 949	CLOSE	REQ078189 3	Service	Deactivate Account	Jose Luis Medina	Mikal	01/14/2026	01/15/2026
SCTASK0981 964	CLOSE	REQ078188 7	Service	Reset Password	King Tracy	Mikal	01/14/2026	01/15/2026
SCTASK0982 551	CLOSE	REQ078247 1	Service	Reset Password	Zamarripa Isis Marioly	Mikal	01/15/2026	01/15/2026
SCTASK0983 141	CLOSE	REQ078297 3	Service	supplier 974603 invoices are open but not pulling in payment propoasasl	Govindu Bhagavantu	Mikal	01/16/2026	01/16/2026
SCTASK0983 243	CLOSE	REQ078306 0	Service	Deactivate Account	Enriquez Diana Elizabeth	Mikal	01/16/2026	01/16/2026
SCTASK0982 554	CLOSE	REQ078245 8	Service	not able to pull the below invoices in payment proposal	Rakesh Ichapuram	Mikal		01/15/2026