# TIAGO CABAÇO

I am a Psychologist, with Data Science and Software Development experience, looking to start my career in IT.

I am currently looking for entry-level IT helpdesk and support-like roles.

## EXPERIENCE

Today February 2024

## Student - CompTIA A+ Certification

### CompTIA A+

Perlin. DE

- · Learning basic and essential IT concepts.
- · Topics include:
- · Hardware:
- · Mobile devices:
- · Networking;
- Operating Systems;
- · Troubleshooting;
- · Virtualization and Cloud Computing;
- · Security.
- Planning to finish Core 1 and Core 2 exams by September 2024.

October 2023 August 2022

#### Senior R Developer / Data Scientist

Perlin. DE

- Developed software to perform statistical analysis of survey data from millions of users using R, Python, SQL and Bash.
- Performed and presented analytical reports, using product and user behavior data, to stakeholders.
- Coordinated the performance monitoring of our software products, including reporting and addressing troubleshooting requests from other
- Provided support on issues related software and statistical products.
- · Configured and troubleshooted other team's systems (Linux and MacOS) to use our software products.
- Trained new team members by using documentation, learning sessions, joint code reviews and pair-programming.
- Created and extended company-wide documentation on my team's statistical and software products.

2022 2020

#### R Developer / Data Scientist

Civey

Parlin, DE

- · Contributed to the development of statistical libraries for survey data analysis using R and SQL.
- Supported the installation of software in other team's systems to use our software products.
- · Contributed to the development of a bash command line tool used to configure the development environment in production.

## **CONTACT INFO**

github.com/tau31

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## **SKILLS**

Statistical analysis and reporting

Effective communication of complex analytical concepts, including public speaking

Data cleaning and visualization

### **Programming Languages**

Highly skilled in R.

Skilled in Python, Bash, Stan and SQL.

#### **Tools**

git (version control and collaboration)

Quarto reports (dynamic documentation with R)

Redash (dashboard building tool)

#### Languages

English (Fluent)

Portuguese (Native)

German (A1, studying at the A2.1 level)

