

# Taufik Ahman

[taufikahman47@gmail.com](mailto:taufikahman47@gmail.com) | [linkedin.com/in/taufik-ahman](https://www.linkedin.com/in/taufik-ahman)

## ABOUT

---

I'm Ahman, a QA Engineer with over 6 years of hands-on experience in both Manual and Automated testing for Web, Mobile applications Specialized in Core Ecommerce Platforms and Ecommerce Aggregator Integration.

## EDUCATION

---

### Budi Luhur University

Bachelor of Informatics Engineering, Majoring in Information Systems

2020 - 2025

## EXPERIENCES

---

### Goapotik (Member of Dexa Group) | Quality Assurance Engineer, South Tangerang, Indonesia

July 2022 - Present

Quality Assurance Engineer at Goapotik, focusing on Transaction Pillar covering Core Goapotik Marketplace and Ecommerce Aggregator systems.

- Developed and executed Manual & Automation Testing (Web, Mobile, API) with Webdriver IO and integrated suites into CI/CD pipeline and automatically Sent summary info to Discord Channel
- Collaborated with developers to identify and troubleshoot complex software defects using tools like Jira and Testrails.
- Collaborated with Product Managers and UI/UX Designer to Grooming the Products.
- Automated regression testing using Webdriver IO, Playwright and Katalon, reducing testing time by 50%.
- Testing API and Performance Testing with K6, tracking response time, throughput, and error rates to ensure reliable integration system work flow efficiency by 70%.
- Optimized regression and defect management processes, significantly reducing post-release issues and boosting user satisfaction by 14%, reflected in app ratings rising from 4.3 to 4.9 on iOS and Android.
- Improved testing management for Ecommerce Aggregator Integration, supporting a system that contributes 80% of company GMV.

### Tokopedia | Software Quality Assurance, Jakarta, Indonesia

July 2019 - July 2022

Work on Tribe Purchase Platform, focusing on Buy Directly, Tokofood, Cart, Checkout, List Transaction, Detail Transaction, Product Detail Page. The main goal is to make it easier for users to carry out the transactions they want quickly and precisely.

- Created, Maintaned and Review Test Cases Manual with tools TestRails
- Executed Test (Web, Mobile iOS and Android, API, gRPC)
- Collaborated with developers to identify and troubleshoot complex software defects using tools like Jira and Testrails.
- Colaborated with the Product Team in a Agile to define and validate product requirements
- Regression weekly Manual and Preparing Test Data for Running Automation
- Led Manual Testing Integration Projects Tokofood with GO-JEK (Go-food & Go-Biz App)

## TECH STACK

---

**QA Tools :** Webdriver io, Playwright, Selenium, Appium, JIRA, TestRails, Zephyr, Postman, Jenkins, Grafana

**Programming :** Javascript, Java, SQL, HTML/CSS

**Databases :** MySQL, MongoDB, PostgreSQL

**Projects :** -