



Booking No: #GBMC007137

Agent Code: MYSD010000

## Booking Summary

**From:**  
**To:** ,  
**Pickup Time:** Monday 08 August 2022

## Passenger Information

**Full Name:**  
**Passport Number:**  
**Mobile Number :**  
**E-mail :** tauhedulislam0001@gmail.com

PICKUP

| Car          | Pickup Date (Bangladeshi time) | Pickup Time (Bangladeshi time) | Airport |
|--------------|--------------------------------|--------------------------------|---------|
| Sedan 2 Seat | 2022-08-08                     | 16 : 47                        |         |

DROP

| Division | District | Thana | Village Name |
|----------|----------|-------|--------------|
|          |          |       |              |

FLIGHT INFORMATION

| Airlines | Flight Date | Departure Airport | Flight Number |
|----------|-------------|-------------------|---------------|
|          | 08/08/2022  |                   |               |

BANGLADESH CONTACT

| Emergency Contact |
|-------------------|
|                   |

## Terms and Conditions

Booking System

1. Booking will be available till 12 hours before flight for Malaysia to Dhaka Passengers.
2. Booking Edit/Update option will be available for next 2 hours from the booking placing time. Garibook will not be liable in any matter if any passenger input wrong/incorrect information during booking.
3. For oversized (3 feet by 2 feet) luggage passenger should book the high-capacity vehicle or contact Garibook authority/support for solutions & suggestion.

### **Booking Confirmation**

After successful booking an e-ticket will be generated and sent to the given email confirmation within 30 minutes. Passengers are recommended to keep a soft or printed copy of the e-ticket during journey. If you do not receive any confirmation email of your booking within stipulated period, first look into your "spam" or "junk" folder to verify that it has not been misdirected, and if still not found, please contact our call center.

### **Cancellation & Refund Policy**

1. Cancellation:
  - I. 100% refund will be paid upon cancellation request place before 12 hours of flight departure time. It may take 3-7 working days to refund the amount.
  - II. 80% refund will be paid upon cancellation request place before 2 hours of flight departure time. It may take 3-7 working days to refund the amount.
  - III. 50% refund will be paid upon cancellation request place at flight departure time. It may take 3-7 working days to refund the amount.
  - IV. No Shown: The booked vehicle will be available for 3 additional hours from passenger pickup time & point, if any passenger failed to reach at location as per issued e-ticket's pickup time, the return policy will be:
    - A. If the booking is for outside City, then 50% will be refunded. It may take 3-7 working days to refund the amount.
    - B. If the booking is for inside city, then 0% will be refunded.
  - V. Garibook reserves the right to make a refund only to the person named in the ticket or to the person who originally paid for the ticket. Refund will not be entertained if any claim done after the date of ticket expiry. Ticket issued through any agent must be processed refund by the issuing agent only.
2. Flight Delay or Immigration Delay: :
  - I. Passenger need to contact Garibook customer service for any flight or immigration delay to continue the service without any hustle please re-confirm the booking to update the new pickup time. If any passenger failed to update about the delay, then the booking will be canceled and NO SHOWN policy will be applied (IV).

### **Luggage & Sitting**

1. Sedan = Maximum 2 person including child.
2. Noah = Maximum 5 person including child.
3. HiAce = Maximum 7 person including child.
4. Passengers should calculate their luggage weight & size considering the booking cars.
5. If any luggage failed to fit in the car boot, passenger can use seating space to place the luggage.
6. Garibook will not liable for any unfitted luggage.