

# ECAT Documentation

**URL:** <http://ecat.alb.twcable.com> This is a secure site so you need to sign in to use it.

## Log In Screen:

Enter in your EID and password and then click Login

## Login

<input type="text" value="E123456"/>	<input type="password"/>	<input type="button" value="Login"/>
EID	Password	

If you require assistance with your EID login please use the [Forgot password?](#) link.

## Announcements:

This is the list of current announcements.

If you are the owner of the Announcement you may click on the title to make changes to your Announcement.

# ECAT

*Enhancing Communication Across TWC*

HOMECONTACTRSS INFOADMINISTRATION

### Categories

- > Customer Feature
- > Technician Process
- > Test new Category

### Departments

- > Commercial
- > Customer Care

## Announcements

### Not Ready: Cornerstones Meeting Time Change

Posted by [Benjamin Weiner](#) on 2010-12-10

Our meeting has been rescheduled for 3:30pm

### Ready to Launch: Smart Home

Posted by [Benjamin Weiner](#) on 2010-12-10

We have a new product installs are happening.

### Ready to Launch: New entry into ECAT.

Posted by [Benjamin Weiner](#) on 2010-12-02

Test of a new entry into ECAT

## Adding Announcements:

When you click the Administration link you will arrive at a blank form where you can enter the relative information about your Announcement. Click Add Announcement when you are done.

### Add & Edit Announcements

TITLE:	<input type="text"/>
ANNOUNCEMENT:	<input type="text"/>
READY	<input type="radio"/> Yes <input checked="" type="radio"/> No
DEPARTMENT:	<input type="text" value="Please Select One"/>
CATEGORY:	<input type="text" value="Please Select One"/> <input type="button" value="Add New Category"/>
ARCHIVED	<input type="radio"/> Yes <input checked="" type="radio"/> No

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## Editing Announcements:

When you click on the link of an Announcement that you created, it will bring you to the edit screen so that you can change any of the items. Click the Edit Announcement button when you are done.


### Add & Edit Announcements

TITLE:	<input type="text" value="Now I am attempting to vary them enough that it is"/>
ANNOUNCEMENT:	<input type="text" value="Apparently the Drop downs are not working as intended."/>
READY	<input checked="" type="radio"/> Yes <input type="radio"/> No
DEPARTMENT:	<input type="text" value="Engineering"/>
CATEGORY:	<input type="text" value="Customer Feature"/> <input type="button" value="Add New Category"/>
ARCHIVED	<input type="radio"/> Yes <input checked="" type="radio"/> No

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## RSS Feeds and Subscriptions:

When you click on the RSS Info link you will be taken to this page:

 Subscribe to this feed using Microsoft Office Outlook ▼

☐ Always use Microsoft Office Outlook to subscribe to feeds.

Subscribe Now

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### ECAT Announcements

Here is the recent listing of Announcements

[Not Ready - Cornerstones Meeting Time Change](#)

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[Ready to Launch - Smart Home](#)

We have a new product installs are happening.

[Ready to Launch - New entry into ECAT.](#)

Test of a new entry into ECAT

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For more information on Outlook and RSS feeds, please see the Microsoft Office Outlook help on the topic.