

MY Travel Shield (Domestic)

PRODUCT DISCLOSURE SHEET

(Please read this Product Disclosure Sheet before you decide to purchase the MY Travel Shield (Domestic) product. Be sure to also read the master policy wording terms and conditions.)

1. What is this product about?

This product provides compensation in the event of injuries, disability or death caused by accident, medical expenses incurred as a result of accident or illness, travel inconvenience and travel assistance for your domestic journey in Malaysia. This product also provides compensations in the event you are infected with Covid-19.

2. What are the covers/benefits provided?

This product covers:

Schedule of Benefits:

| Benefit | Benefit Description | Sum Insured (RM) | | | | |
|---|--|---------------------|--|--|--|--|
| | Section 1 - Perso | nal Accident Covers | | | | |
| | Accidental Death and Permanent Disablement | | | | | |
| 1 | (i) 2 years old to 75 years old | 100,000 | | | | |
| | (ii) Infant, and age 76 years old and above | 50,000 | | | | |
| 2 | Accidental Medical Expenses (up to) | 10,000 | | | | |
| | (Applicable to Return Journey Only) Evacuation and Repatriation | · | | | | |
| 3 | (Applicable to Return Journey Only) | Unlimited | | | | |
| Section 2 – Travel Inconvenience Covers | | | | | | |
| 4 | Travel Cancellation | Up to original cost | | | | |
| | Travel Interruption | - | | | | |
| 5 | (By Flight and applicable to Return Journey Only) | 2,000 | | | | |
| | Travel Curtailment | 2,000 | | | | |
| 6 | (Applicable to Return Journey Only) | 2,000 | | | | |
| 7 | Flight Delay - more than 6 consecutive hours | 1,500 | | | | |
| | (RM150 for every 6 consecutive hours) | 1,000 | | | | |
| | Baggage Delay (By Flight only) | | | | | |
| 8 | - more than 6 consecutive hours | 600 | | | | |
| | (RM200 for every 6 consecutive hours) | | | | | |
| 9 | Baggage Loss/Damage | 500 | | | | |
| | Sub-limit for Benefit 9: | | | | | |
| | Maximum limit per baggage up to | 250 | | | | |
| 10 | Personal Effects and Travel Documents | 500 | | | | |
| | Sub-limit for Benefit 10: | | | | | |
| | i) Anyone (1) items or Pair or Set of Items | 100 | | | | |
| | ii) Travel Documents | 500 | | | | |
| 4.4 | Hijack - more than 6 consecutive hours | 2,000 | | | | |
| 11 | (RM500 for every 6 consecutive hours) | 2,000 | | | | |
| 12 | Sports Equipment (up to) | 1,000 | | | | |
| 12 | (Applicable to Return Journey Only) | 1,000 | | | | |
| | Excess of 10% of claims is applied | | | | | |
| 13 | Personal Liability | 500,000 | | | | |
| | | Assistance Benefits | | | | |
| 14 | Travel Assist | Included | | | | |
| | Section 4 – C | ovid-19 Benefits | | | | |
| 15 | Travel Cancellation due to Covid-19 | 2,000 | | | | |
| 16 | Travel Alteration due to Covid-19 | 2,000 | | | | |
| 17 | Medical Expenses due to Covid-19 | 2,000 | | | | |
| 17 | (Applicable to Return Journey Only) | 2,000 | | | | |
| 18 | Hospital Allowance due to Covid-19 | | | | | |
| | (Applicable to Return Journey Only) | 3,000 | | | | |
| | (RM150 per day) | | | | | |
| 19 | Death due to Covid-19 | 10,000 | | | | |
| | (Applicable to Return Journey Only) | , | | | | |

Note: Please refer to the master policy wording for full benefits, terms and conditions under this product.

3. How much premium do I have to pay?

The premium that you have to pay varies depending on your travel duration and selection of cover types. Please refer to the Premium Table below.

Premium Table:

| Premium Table: | | |
|-----------------|--------------|--|
| Travel Duration | Premium (RM) | |
| One Way Journey | 25 | |
| Return Journey | | |
| 1 – 3 days | 25 | |
| 4 – 7 days | 28 | |
| 8 – 10 days | 28 | |
| 11 – 14 days | 35 | |

| 15 – 17 days | 40 |
|----------------------|----|
| 18 – 25 days | 47 |
| 26 – 28 days | 55 |
| Each additional week | 6 |

Note: The premiums above are excluding 6% Service Tax and RM 10 Stamp Duty.

4. What are the fees and charges that I have to pay?

Type
i. Commission
: Amount
25% of premium

ii. Stamp Duty (if applicable) : RM 10.00 on master policy

iii. *Tax : 6% of premium *All premiums and fees shown in this document may be subject to tax or other government levies.

5. What are some of the key terms and conditions that I should be aware of?

- **Importance of disclosure** You must disclose all material facts such as your personal pursuits including your travel details which would affect the risk profile and number of travel policies that you have purchased from other insurance companies.
- Consumer Insurance Contract Pursuant to Paragraph 5 of Schedule 9 of the Financial Services Act 2013, if you are applying for this insurance wholly for purposes unrelated to your trade, business or profession, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Proposal Form (or when you apply for this insurance). You must answer the questions fully and accurately. Failure to take reasonable care in answering the questions may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance. The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us. In addition to answering the questions in the Proposal Form (or when you apply for this insurance), you are required to disclose any other matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied. You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.
- Non-Consumer Insurance Contract Pursuant to Paragraph 4(1) of Schedule 9 of the Financial Services Act 2013, if you are applying for this insurance for a purpose related to your trade, business or profession, you have a duty to disclose any matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance. The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us. You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.
- Claim Procedure You must contact us with full details as soon as possible of any disability, incident or on the discovery of any loss or damage which may result in a claim under this product. You must also tell us if you know of any writ, summons, or prosecution against you and immediately send us every letter or document which relates to a claim.
- Maximum Travel Duration Each journey shall not exceed sixty (60) consecutive days.
- Cash Before Cover It is fundamental and absolute special condition of this contract of insurance that the premium due must be paid and received by us before insurance cover is effective.
- The following conditions must be satisfied for you to be qualified for coverage under this product:
 - 1. at the time of arranging the journey and/or purchasing this insurance, you must be medically fit to travel and none of you are aware of any circumstances which are likely to lead to any claims under this Certificate of Insurance;
 - at the time of purchasing this insurance, none of you have already left home for any journeys meant to be covered by this Certificate of Insurance:
 - 3. the journey must be solely arranged for leisure travel purposes.
 - 4. the journey must not exceed sixty (60) days;
 - 5. age limits from eight (8) days old and no maximum entry age (all ages mentioned refer to the age at next birthday calculated at the commencement of the journey).
 - 6. For Infant(s), and if your age is seventy-six (76) years and above, the maximum amount payable under Benefit 1 is fifty (50%) percent of the amount stated in the Certificate of Insurance.
 - "Infant(s)" means your legally dependent infant (including stepchildren and legally adopted children) who are from eight (8) days old and under twenty-four (24) months of age and residing in your household.
 - 7. the territorial limit must be within Malaysia only.
- This product will only reimburse Benefit 15 -Trip Cancellation due to Covid-19 and Benefit 16 Travel Alteration due to Covid-19, provided your Certificate of Insurance is purchased at a minimum of seven (7) days prior to commencement of your journey.
- To be eligible for Travel Cancellation benefit other than Covid-19, you must purchase the insurance at least fourteen (14) days prior to the commencement of your journey.

Note: This list is non-exhaustive. Please refer to the master policy wording for full list of terms and conditions under this product.

6. What are the major exclusions under this product?

This product does not cover claims caused by the following events:

- War or any act of War, declared or not:
- Your direct participation in strikes, riots and civil commotion or insurrection;
- Your provoked murder or assault, intentional self-injury, suicide or attempted suicide while sane or insane;
- Your deliberate exposure to exceptional danger (except in an attempt to save human life);
- Pre-existing condition;
- Epidemic and/or pandemic (not applicable for Section 4 Covid-19 Benefits)
- Act of terrorism;
- An incident or circumstance of which you were aware of or could reasonably be expected to be aware of at the time of purchasing this
 insurance or booked your travel (whichever occurs last) and which could reasonably be expected to lead to a claim under your Certificate
 of Insurance:
- You do not take precaution to avoid a claim after there was a warning in the mass media of a strike, riot, bad weather or other circumstances:
- Any circumstances that already existed or are known to the public before you book your travel;
- Mountaineering or any activity above three thousand (3,000) meters height; and
- Riding/driving without a valid license.

Note: This list is non-exhaustive. Please refer to the master policy wording for full list of exclusions under this product.

7. Can I cancel my Certificate of Insurance?

Once you have completed your insurance purchase, it is non-cancellable and premium paid is non-refundable.

8. What do I need to do if there are changes to my contact/personal details?

It is important that you inform us of any change in your contact detail/life profile including travel details which would affect the risk profile. You can write to us at the below address or email us at: callcentre@zurich.com.my.

9. Where can I get further information?

Should you require additional information about the product, please refer to the insurance info booklet that is available at all our branches or you can obtain a copy from the agent.

If you have any enquiries, please contact us at: **Zurich General Insurance Malaysia Berhad**Level 23A, Mercu 3, No. 3, Jalan Bangsar,
KL Eco City, 59200 Kuala Lumpur, Malaysia
Tel: 03-2109 6000 Fax: 03-2109 6888
Email: callcentre@zurich.com.my.

10. Other types of Travel Insurance available:

Please ask your agent/intermediary for other similar type of products offered by us.

IMPORTANT NOTE:

YOU ARE ADVISED TO TAKE NOTE THE SCALE OF BENEFITS FOR DEATH AND DISABLEMENT IN YOUR INSURANCE MASTER POLICY. YOU SHOULD READ AND UNDERSTAND THE INSURANCE MASTER POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.

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The information provided in this disclosure sheet is valid as at 14th Jan 2023 until a revision is issued.

Note: In the event of discrepancy, ambiguity and conflict in interpreting any term or condition, the English version shall prevail and supersede the Bahasa Malaysia version.





MY Travel Shield (Domestic)

LEMBARAN PENDEDAHAN PRODUK

(Sila baca Lembaran Pendedahan Produk ini sebelum anda membuat keputusan untuk melanggan MY Travel Shield (Domestic). Pastikan anda juga membaca terma dan syarat kontrak polisi induk.)

1. Apakah produk ini?

Produk ini memberikan pampasan sekiranya berlaku kecederaan, hilang upaya atau kematian yang disebabkan oleh kemalangan, perbelanjaan perubatan yang ditanggung akibat kemalangan atau penyakit, kesulitan perjalanan dan bantuan perjalanan bagi perjalanan anda dalam Malaysia. Produk ini juga menyediakan pampasan sekiranya anda dijangkiti Covid-19.

2. Apakah perlindungan/manfaat yang disediakan?

Produk ini melindungi:

Jadual Manfaat:

| Manfaat | Keterangan Manfaat | |
|---------|---|--------------------------------|
| | Seksyen 1 – Perlindungan Kemalangan Diri | Jumlah Yang Diinsuranskan (RM) |
| | Kematian dan Hilang Upaya Kekal Akibat Kemalangan | |
| 1 | (i) berumur 2 tahun hingga 75 tahun | 100,000 |
| | (ii) Bayi, dan yang berumur 76 tahun dan ke atas | 50,000 |
| 2 | Perbelanjaan Perubatan (sehingga) | 10,000 |
| | (Terpakai Untuk Perjalanan Pulang Sahaja) | 10,000 |
| 3 | Pemindahan dan Penghantaran | Tiada Had |
| | (Terpakai Untuk Perjalanan Pulang Sahaja) | 1.000 1.00 |
| 1 | Seksyen 2 – Perlindungan Kesulitan Perjalanan | Cohinggo koo oool |
| 4 | Pembatalan Perjalanan | Sehingga kos asal |
| 5 | Gangguan Perjalanan (Dengan Penerbangan dan Terpakai Untuk Perjalanan Pulang Sahaja) | 2,000 |
| | Pemendekan Perjalanan | |
| 6 | (Terpakai Untuk Perjalanan Pulang Sahaja) | 2,000 |
| 7 | Kelewatan Penerbangan – lebih daripada 6 jam berturut-turut (RM150 bagi setiap 6 jam | 1,500 |
| , | berturut-turut) | 1,500 |
| 8 | Kelewatan Bagasi (Untuk Penerbangan sahaja) – lebih daripada 6 jam berturut-turut | 600 |
| | (RM200 bagi setiap 6 jam berturut-turut) | |
| 9 | Kehilangan/Kerosakan Bagasi | 500 |
| | Sub-had bagi Manfaat 9: | |
| | Had maksimum setiap bagasi sehingga | 250 |
| 10 | Barangan Peribadi dan Dokumen Perjalanan | 500 |
| | Sub-had bagi Manfaat 10: | |
| | i) Mana-mana satu (1) barangan atau Pasangan atau Set Barangan | 100 |
| | ii) Dokumen Perjalanan | 500 |
| 11 | Rampasan – lebih daripada 6 jam berturut-turut (RM500 bagi setiap 6 jam berturut-turut) | 2,000 |
| 12 | Peralatan Sukan (sehingga) | 1,000 |
| 12 | (Terpakai Untuk Perjalanan Pulang Sahaja) | 1,000 |
| | Lebihan 10% daripada tuntutan digunapakai | |
| 13 | Tanggungan Peribadi | 500,000 |
| | Seksyen 3 – Manfaat Bantuan Perjalanan | |
| 14 | Bantuan Perjalanan | Termasuk |
| | Seksyen 4 – Manfaat Covid-19 | |
| 15 | Pembatalan Perjalanan akibat Covid-19 | 2,000 |
| 16 | Perubahan Perjalanan akibat Covid-19 | 2,000 |
| 17 | Perbelanjaan Perubatan akibat Covid-19 | 2,000 |
| 17 | (Terpakai Untuk Perjalanan Pulang Sahaja) | 2,000 |
| 40 | Elaun Hospital akibat Covid-19 | 0.000 |
| 18 | (Terpakai Untuk Perjalanan Pulang Sahaja) | 3,000 |
| | (RM150 sehari) Kematian akibat Covid-19 | |
| 19 | (Terpakai Untuk Perjalanan Pulang Sahaja) | 10,000 |

Nota: Sila rujuk kepada kontrak polisi induk untuk keterangan penuh atas manfaat, terma dan syarat yang terdapat di dalam produk ini.

3. Berapakah premium yang perlu saya bayar?

Premium yang perlu anda bayar berlainan dan bergantung kepada tempoh perjalanan dan jenis perlindungan. Sila rujuk kepada Jadual Premium di bawah.

Jadual Premium:

| oddudi i reilliaili. | | |
|----------------------|--------------|--|
| Tempoh Perjalanan | Premium (RM) | |
| Sehala | 25 | |
| Perjalanan Pulang | | |
| 1 – 3 hari | 25 | |
| 4 – 7 hari | 28 | |

| 8 – 10 hari | 28 |
|------------------------|----|
| 11 – 14 hari | 35 |
| 15 – 17 hari | 40 |
| 18 – 25 hari | 47 |
| 26 – 28 hari | 55 |
| Setian minggu tambahan | 6 |

Nota: Premium di atas tidak termasuk 6% Cukai Perkhidmatan dan RM 10 Duti Setem.

4. Apakah yuran dan caj yang perlu saya bayar?

 Jenis
 jumlah

 i.
 Komisen
 :
 25% daripada premium

 ii.
 Duti Setem (jika berkenaan)
 :
 RM 10.00 atas polisi induk

 iii.
 *Cukai
 :
 6% daripada premium

5. Apakah terma dan syarat utama yang perlu saya berikan perhatian?

- **Kepentingan pendedahan** Anda mesti mendedahkan semua fakta penting seperti kegiatan peribadi anda termasuk maklumat perjalanan anda yang boleh mempengaruhi profil risiko dan bilangan polisi perjalanan yang anda langgani daripada syarikat insurans lain.
- Kontrak İnsurans Pengguna Menurut Perenggan 5 Jadual 9 Akta Perkhidmatan Kewangan 2013, jika anda memohon insurans ini sepenuhnya untuk tujuan yang tidak berkaitan perdagangan, perniagaan atau profesion anda, anda mempunyai kewajipan untuk mengambil langkah yang munasabah untuk tidak salah nyata dalam menjawab soalan-soalan di dalam Borang Cadangan (atau semasa anda memohon insurans ini). Anda dikehendaki menjawab soalan-soalan dalam Borang Cadangan ini dengan lengkap dan tepat. Kegagalan untuk mengambil langkah yang munasabah dalam menjawab soalan-soalan, mungkin mengakibatkan pembatalan kontrak insurans anda, keengganan atau pengurangan gantirugi, perubahan terma atau penamatan kontrak insurans anda. Kewajipan pendedahan di atas hendaklah diteruskan sehingga kontrak insurans anda dimeterai, diubah atau diperbaharui dengan kami. Sebagai tambahan kepada soalan-soalan di dalam Borang Cadangan (atau semasa anda memohon insurans ini), anda dikehendaki untuk mendedahkan apa-apa perkara lain yang anda tahu akan mempengaruhi keputusan kami dalam menerima risiko dan menentukan kadar dan terma yang dikenakan. Anda juga mempunyai kewajipan untuk memberitahu kami dengan serta-merta jika pada bila-bila masa selepas kontrak insurans anda ditandatangani, diubah atau diperbaharui dengan kami (atau semasa anda memohon insurans ini), apa-apa maklumat yang dinyatakan dalam Borang Cadangan tidak tepat atau sudah berubah.
- Kontrak Insurans Bukan Pengguna Menurut Perenggan 4(1) Jadual 9 Akta Perkhidmatan Kewangan 2013, jika anda memohon insurans ini untuk tujuan yang berkaitan dengan perdagangan, perniagaan atau profesion anda, anda berkewajipan untuk mendedahkan apa-apa perkara yang anda tahu akan mempengaruhi keputusan kami dalam menerima risiko dan menentukan kadar dan terma yang dikenakan dan apa-apa perkara yang munasabah yang boleh dijangka, jika tidak ia boleh menyebabkan pembatalan kontrak insurans keengganan atau pengurangan ganti rugi, perubahan terma atau penamatan kontrak insurans anda. Kewajipan pendedahan diatas hendaklah diteruskan sehingga kontrak insurans anda dimeterai, diubah atau diperbaharui dengan kami. Anda juga mempunyai kewajipan untuk memberitahu kami dengan serta-merta jika pada bila-bila masa selepas kontrak insurans anda ditandatangani, diubah atau diperbaharui dengan kami (atau semasa anda memohon insurans ini), apa-apa maklumat yang dinyatakan dalam Borang Cadangan tidak tepat atau sudah berubah.
- Prosedur Tuntutan Anda mesti memberitahu kami dengan butiran penuh secepat mungkin tentang sebarang kehilangan upaya, kejadian atau apabila mendapati sebarang kerugian atau kerosakan yang mungkin menimbulkan tuntutan di bawah produk ini. Anda juga mestilah memberitahu kami jika anda mengetahui tentang sebarang tindakan, saman atau pendakwaan terhadap anda dan serta-merta menghantar setiap surat atau dokumen yang berkaitan dengan tuntutan.
- Tempoh Perjalanan Maksimum
 - Setiap perjalanan hendaklah tidak melebihi enam puluh (60) hari yang berturut-turut.
- Tunai Sebelum Perlindungan Sebagai syarat khas dan mutlak kontrak insurans ini, premium yang perlu dibayar mestilah dibayar dan diterima oleh pihak kami sebelum perlindungan insurans bermula.
- Syarat-syarat berikut mestilah dipenuhi oleh anda bagi mendapatkan perlindungan di dalam produk ini:
 - 1. pada masa mengatur perjalanan dan/atau membeli insurans, anda mestilah sihat dari segi perubatan dan tiada seorang pun daripada anda menyedari keadaan yang mungkin menimbulkan tuntutan di dalam Sijil Insurans ini;
 - 2. pada masa pembelian insurans, tiada seorang pun daripada anda sudah meninggalkan rumah untuk sebarang perjalanan yang akan dilindungi oleh Sijil Insurans ini:
 - 3. perjalanan anda mestilah diatur semata-mata untuk tujuan perjalanan riadah;
 - 4. perjalanan mestilah tidak melebihi enam puluh (60) hari;
 - 5. had umur dari lapan (8) hari dan tiada umur maksimum penyertaan (semua umur yang disebut merujuk kepada umur pada hari lahir berikutnya, pengiraan pada permulaan perjalanan).
 - 6. had wilayah mestilah dalam Malaysia sahaja.
 - 7. Untuk Báyi, dan jika umur anda bérumur tujuh puluh enam (76) tahun dan ke atas, jumlah maksimum yang perlu dibayar di bawah Manfaat 1 ialah lima puluh peratus (50%) daripada jumlah yang dinyatakan dalam Sijil Insurans.
 - "Bayi" bermaksud bayi anda yang menjadi tanggungan sah (termasuk anak tiri dan anak angkat yang sah) yang dari umur lapan (8) hari dan di bawah umur dua puluh empat (24) bulan dan menetap di rumah anda.
- Produk ini hanya akan membayar balik Manfaat 15 Pembatalan Perjalanan akibat Covid-19 dan Manfaat 16 Perubahan Perjalanan akibat Covid-19, dengan syarat Sijil Insurans anda dibeli sekurang-kurangnya tujuh (7) hari sebelum pemulaan perjalanan anda.
- Untuk layak mendapat manfaat Pembatalan Perjalanan bukan disebabkan oleh Covid-19, anda mesti membeli insurans sekurang-kurangnya empat belas (14) hari sebelum permulaan perjalanan anda.

Nota: Senarai ini tidak lengkap. Sila rujuk kepada kontrak polisi induk untuk senarai penuh terma dan syarat yang terdapat di dalam produk ini.

6. Apakah pengecualian utama di dalam produk ini?

Produk ini tidak melindungi tuntutan disebabkan oleh kejadian di bawah:

- Peperangan atau tindakan Peperangan, sama ada diisytiharkan atau tidak;
- Penyertaan langsung anda dalam mogok, rusuhan dan kekacauan atau kebangkitan awam;
- Pembunuhan atau serangan disebabkan provokasi anda, kecederaan disengajakan, bunuh diri atau percubaan membunuh diri sama ada dalam keadaan siuman atau tidak siuman;
- Pendedahan anda kepada bahaya luar biasa (kecuali dalam usaha menyelamatkan nyawa manusia);
- Keadaan sedia ada;
- Epidemik dan/atau pandemik (tidak berkenaan dengan Seksyen 4 Manfaat Covid-19)
- Tindakan keganasan;

^{*} Semua premium dan yuran yang ditunjukkan di dalam dokumen ini tertakluk kepada cukai atau levi kerajaan yang lain.

- Kejadian atau keadaan di mana anda sedar atau sewajarnya sedar semasa pembelian insurans atau menempah perjalanan anda (yang mana berlaku kemudian) yang boleh dijangkakan dengan sewajarnya akan menyebabkan tuntutan di bawah Sijil Insurans ini;
- Anda tidak mengambil langkah berjaga-jaga untuk mengelakkan tuntutan selepas terdapat amaran media massa tentang mogok, rusuhan, cuaca buruk atau keadaan lain;
- · Sebarang keadaan yang sedia ada atau diketahui kepada orang ramai sebelum anda menempah perjalanan; dan
- Mendaki gunung atau sebarang aktiviti di paras melebihi tiga ribu (3,000) meter; dan
- Menunggang/Memandu tanpa lesen memandu yang sah.

Nota: Senarai ini tidak lengkap. Sila rujuk kepada kontrak polisi induk untuk senarai penuh pengecualian yang terdapat di dalam produk ini.

7. Bolehkah saya membatalkan Sijil Insurans saya?

Sebaik sahaja anda telah melengkapkan pembelian insurans anda, ia tidak boleh dibatalkan dan premium yang dibayar tidak akan dikembalikan.

8. Apakah yang perlu saya lakukan jika terdapat perubahan dalam butiranan maklumat/peribadi saya?

Adalah penting bagi anda untuk memaklumkan kepada kami tentang sebarang perubahan dalam butiran maklumat/peribadi termasuk butiran perjalanan yang mungkin mempengaruhi profil risiko. Anda boleh menulis kepada kami menerusi alamat di bawah atau emel kepada kami di callcentre@zurich.com.my.

9. Di mana saya boleh mendaptkan maklumat lanjut?

Jika anda memerlukan maklumat lanjut berkenaan produk ini, sila rujuk kepada risalah maklumat insurans yang boleh didapati di semua cawangan kami atau anda boleh mendapatkan satu salinan daripada ejen.

Sekiranya anda mempunyai sebarang pertanyaan, sila hubungi kami di:

Zurich General Insurance Malaysia Berhad

Aras 23A, Mercu 3, No. 3, Jalan Bangsar, KL Eco City, 59200 Kuala Lumpur. Tel: 03-2109 6000 Faks: 03-2109 6888 Emel: callcentre@zurich.com.my

10. Jenis perlindungan insurans Perjalanan lain yang disediakan:

Sila rujuk kepada ejen/ perunding anda untuk jenis produk yang sama yang ditawarkan oleh kami.

NOTA PENTING:

ANDA DINASIHATKAN UNTUK MEMBERI PERHATIAN BERKENAAN SKALA MANFAAT BAGI KEMATIAN DAN HILANG UPAYA DALAM POLISI INDUK INSURANS ANDA. ANDA PERLU MEMBACA DAN MEMAHAMI POLISI INDUK INSURANS DAN BERBINCANG DENGAN EJEN ATAU HUBUNGI SYARIKAT INSURANS SECARA TERUS UNTUK MENDAPATKAN MAKLUMAT LANJUT.

Zurich General Insurance Malaysia Berhad adalah dilesenkan di bawah Akta Perkhidmatan Kewangan 2013 dan dikawal selia oleh Bank Negara Malaysia.

Maklumat yang terkandung di dalam lembaran pendedahan ini sah mulai 14hb Jan 2023 sehingga ulang kaji dikeluarkan.

Nota: Sekiranya terdapat percanggahan, kekaburan dan konflik dalam mentafsirkan sebarang terma atau syarat, versi Bahasa Inggeris akan diguna pakai dan menggantikan versi Bahasa Malaysia.



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